SAMEER SUNIL KADI

+1 (623) 396 4499 | sameerkadi24@gmail.com | GitHub | LinkedIn

EDUCATION

Master of Science in Data Science, Analytics & Engineering (Human Centered Application)
Arizona State University | GPA: 3.85 **Aug 2024 – May 2026**
Bachelor of Technology in Computer Science Engineering (AI & ML)
Vellore Institute of Technology, Bhopal | GPA: 3.36 **Jul 2019 – May 2023**

PROFESSIONAL EXPERIENCE

Student Support Assistant (Paid, Part-Time**)**
International Students & Scholars Center, *Arizona State University* **Jan 2025 - Present**
- Selected from 400+ applicants for a paid operations role
- Led end-to-end execution of programs with up to 800+ attendees
- Managed $72K departmental budget and overseeing vendor payments and cost optimization in coordination with business teams
- Led and trained a 30-member volunteer team
- Coordinated cross-functional stakeholders including vendors, sponsors, and institutional partners
- Built execution timelines, staffing plans, and contingency workflows
- Managed budgets, procurement, and compliance requirements
- Increased number of events hosted by 50% compared to prior term while reducing per-person cost from $15 to $11 while increasing attendance by 6%
- Organized Navratri event (800+ attendees, 1300+ RSVPs) and AI Summit with Consulate General of India LA
- Executed 40+ additional programs in collaboration with AWS teams, ASU Career Services, Lotus Labs, university leadership, faculty, and alumni

Voice UI/UX Research Intern
AnKaSumMor, *Bangalore, India (Remote)* **Jan 2022 - April 2022**
- Designed and structured voice command flows for human–bot interaction
- Enabled users to browse grocery lists, products, and complete orders via voice
- Tools used: Google Actions Console, Voiceflow

PROJECTS

AI Customer Support Operations Platform
Status: MVP (Functional, End-to-End, Dockerized)
- Designed and built an AI-ready customer support operations system simulating real production workflows
- Implemented ticket intake, intent classification logic, automated resolution, and escalation based on confidence thresholds
- Built an operations dashboard with searchable ticket history and KPI visibility
- Implemented custom event logging to track system performance and operational metrics
- Dockerized the entire system for reproducible, single-command deployment
- Demonstrates ownership of AI workflows, operational visibility, and release-ready system design
Tech: FastAPI, Python, Docker, Docker Compose, HTML, CSS, JavaScript

IBM AI Product Management Capstone (In Progress)
IBM Professional Certificate
- Developing an AI product case study covering problem framing, PRD creation, metrics definition, and lifecycle planning

SKILLS

Product & Ops: Product Lifecycle, Release Operations, Backlog Management, SOPs, Incident Management, Stakeholder Coordination
AI/ML: AI Product Lifecycle, Model Evaluation Concepts, Confidence Thresholding, Feedback Loops, Metrics Tracking
Technical: Python, FastAPI, Docker, REST APIs, HTML, CSS, JavaScript
Analytics: SQL, Tableau, KPI Definition, Event Logging
Tools: Jira, Notion, Slack, GitHub, Excel
UI/UX: Figma, Adobe XD, Adobe After Effects

CERTIFICATIONS

- **IBM AI Product Manager Professional Certificate** — In *Progress* **Jan 2026**
- **IRB – Social & Behavioral Research (Group 2), CITI Program** **Feb 2025**
- **Self-Driving Cars Specialization** — Coursera **Dec 2021**
- **Marketing Management** — VIT Online Learning **June 2020**
- **AWS Certified Cloud Practitioner** — AWS (Expired Aug 2025) **Sep 2022**