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| Samuel | Dhandraj |

No: 36 , 5th main road,

Srinivasa Nagar Kadavulin Ponga 2nd Cross

Puthur, Trichy - 620 017.

Mail id:

dwsnsamuel@gmail. com Phone:

+91 900-345-7066

# PROFESSIONAL SUMMARY EDUCATION RELEVANT EXPERIENCE

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| Highly experienced and | Diplamo in Hardware and | Polaris |
| results-driven Telecaller with | Networking | Telecaller |
| 5 years of exceptional service |  | September 2015 - March 2016 |
| in a hospital-based call center. Seeking a challenging | Gateway Technologies | Kauvery Hospital |
| role in a prestigious hospital |  | Telecommunication |
| where I can utilize my strong |  | June 2017 - August 2023 |
| communication skills, deep | Full stack Developer |  |
| knowledge of medical procedures, and proven | Guvi |  |
| ability to handle high call volumes while maintaining the highest levels of professionalism and satisfaction. | Ongoing |  |

# SKILLS

Skills:

* Proficient in operating telecommunication systems
* Exceptional verbal and written communication skills in both English and Tamil.
* Deep understanding of medical terminology, hospital procedures, and common healthcare challenges.
* Strong customer service skills with a proven ability to handle sensitive patient calls with empathy and professionalism. - Extensive experience in maintaining patient databases, accurately entering information, and ensuring patient privacy and confidentiality.
* Skilled in multitasking and managing large volumes of calls while maintaining a high level of accuracy and attention to detail. - Proficient in using various software tools, including.