

Ty Hammoud

Metro Detroit, MI

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EDUCATION

Wayne State University, Mike Ilitch School of Business

Detroit, MI

Bachelor of Science in Business Administration

Expected Graduation: May 2028

Major: Global Supply Chain Management (Honors College)

Cumulative GPA: 4.0

Honors/Awards: International Baccalaureate Diploma, Mike Ilitch School of Business Dean's List 2024-2025

Scholarships: Wayne State University Warrior Award, Wayne State University Honors Dean's Award

EXPERIENCE

Phoenix Theaters

Livonia, MI

Concessionist

March 2023 – Present

- Confidently manage customer transactions in high volume environments by efficiently operating point of sale systems, accurately processing cash and credit payments, and consistently balancing registers to ensure financial accuracy
- Personably enhance customer experiences by actively listening to inquiries, addressing product related concerns with clear and professional communication, and delivering tailored solutions that foster customer satisfaction
- Steadily maintain product availability and support sales operations by proactively restocking inventory, monitoring concession supply levels, and strategically arranging displays to maximize visibility and encourage purchases
- Flexibly reinforce team operations during peak showtimes by transitioning across roles to meet fluctuating demands
- Consistently uphold theater standards by ensuring cleanliness, safety, and quality control across concession areas

Insight Management Consulting

Livonia, MI

Supply Chain Intern

June 2025 – July 2025

- Seamlessly unified pricing, cost, and recipe data from nine business units into a centralized Excel database by designing and implementing an integration process, enabling leadership to make better decisions with easier data access
- Carefully improved reliability of financial reporting by conducting comprehensive audits of **500+** inventory, COGS, and sales records across invoices, statements, ensuring data integrity and following accounting standards
- Directly identified cost-saving opportunities by evaluating food cost patterns, waste trends, and department-level variances through in-depth cross-departmental analysis, providing insights that guided expense reduction
- Executed vendor cost evaluations and supported a vendor replacement decision, improving national vendor efficiency
- Proactively forecasted promotional item sales by analyzing unit-level sales data, customer attendance, and per-cap revenue, influencing purchasing strategy and directly contributing to the creation of a new promotional planning role
- Strengthened team efficiency by documenting workflows, developing step by step guides, and presenting findings in clear reports that streamlined knowledge sharing and improved decision-making for corporate leaders

LEADERSHIP & PROFESSIONAL DEVELOPMENT

Wayne State Global Supply Chain Management Association

Detroit, MI

Member

September 2025 – Present

- Participate in professional development and networking workshops related to supply chain to gain valuable knowledge
- Collaborate with peers and industry professionals to learn about supply chain trends and career opportunities
- Contribute to group problem solving exercises in order to develop insights into various supply chain challenges
- Exchange ideas with members to build teamwork and communication skills in a professional setting

Wayne State Lebanese Student Association

Detroit, MI

Member

September 2025 – Present

- Engage in cultural and community events that promote diversity and inclusion for Lebanese students across campus
- Collaborate with fellow members to promote Lebanese culture and traditions across campus through engaging activities
- Support event planning and outreach initiatives that increase student participation and awareness of Lebanese heritage
- Foster connections among students by encouraging dialogue and cultural appreciation within the campus community

OTHER SKILLS & INTERESTS

Computer: Canva, Data Analysis, Google Suite (Advanced Proficiency), Microsoft Office Suite (Basic Proficiency)

Interests: Board Games, Dogs, Dystopian Novels, Five Nights at Freddy's, Playing Piano, Pop Music, Skiing, Travel