

Arshawn Ghannad

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EDUCATION

Wayne State University - Cumulative GPA: 3.3

Major: Bachelor of Science, Global Supply Chain Management

Scholarships: Green Award

Detroit, MI

Expected Graduation: May, 2028

EXPERIENCE

Kroger Grocery Store

E-Commerce Clerk

Sterling Heights, MI

May 2022-August 2025

- Selected, scanned, and bagged 500+ items daily with a high level of accuracy, ensuring each online order was fulfilled correctly and ready for on-time customer pickup
- Assisted and communicated with 30+ customers per day to confirm product substitutions, answer questions, and resolve order concerns, consistently maintaining customer satisfaction
- Processed and staged an average of 20-25 pickup orders per shift, loading groceries into vehicles efficiently while adhering to safety and service standards
- Trained and mentored 5+ new team members, guiding them through order fulfillment processes and occasionally supervising department operations to maintain smooth workflow

Kroger Grocery Store

Courtesy Clerk

Rochester Hills, MI

May 2021-November 2021

- Bagged groceries efficiently for hundreds of customers per shift, maintaining speed and accuracy while supporting smooth checkout operations
- Assisted customers daily with store navigation, product locations, and price checks, delivering helpful service and enhancing the overall shopping experience
- Aided store operations by building bottle bins, maintaining cleanliness inside and outside, ensuring a safe, organized environment for staff and customers

EXTRA CURRICULAR ACTIVITIES

Persian Student Association (PSA)

Secretary and Treasurer

Detroit, MI

September 2024-Present

- Managing budgets, meeting minutes, and event logistics, ensuring smooth operations
- Design and present Powerpoint presentations for cultural events, promoting effective communication with members
- Working with executive board members to plan events that promote student engagement and cultural awareness

Students for Justice in Palestine (SJP)

Research Team

Detroit, MI

August 2025-Present

- Collaborating with a group to conduct thorough research on Middle Eastern affairs, producing summaries and presentation tools to support advocacy efforts
- Developing Powerpoint briefings to educate members on current and historical events, increasing organizational outreach and knowledge

OTHER SKILLS & INTERESTS

Technical Skills: Intermediate level in Excel (formulas, pivot tables, and charts/graphs), Powerpoint (professional formatting and data visualization), and word (professional formatting, references, and styles)

Language: Intermediate professancy in Farsi

Skills: Communication, leadership, teaching others, time management, and problem solving

Interests: Thrifting, basketball, fitness, travel, reading, and group activities

