

# Rajesh Teja V

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## SUMMARY

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RPA developer with 3+ years of experience in automating processes using Automation Anywhere A2019/360 and providing software solutions as well as managing the installation & configuration of solutions with **SANTRIC Technologies**.

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## EXPERIENCE

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- 3.5 years of IT experience including 3 years on **Robotic Process Automation (RPA)** using Automation Anywhere.
- Experience in Development, Testing and Deployment of bots using Automation Anywhere **10.x, 11.3v, A2019/360**.
- Good experience in automating the web application testing scenarios and web services.
- Good experience on Developing **Task Bots, Meta bot, IQbots** and automating the business process.
- Good Experience in **Windows, Web, SQL** and **Postgres database, Email Automation** based Applications.
- Significant experience with Automation Anywhere Enterprise client and Automation Anywhere Control Room Operations such as User Access, Task Scheduling, Repository management etc.
- Followed RPA configuration best practices, configure new RPA processes and objects using core workflow Principles that are efficient, well structured, maintainable and easy to understand.
- Good knowledge on **Excel, PDF, Object Cloning, and Manage window controls, Database commands, Data Migrating, Terminal Emulator, Email Automation Commands** etc.
- Worked closely with the Business Leads for understanding the business process.
- Have excellent logical ability and systematic approach to problem solving and ability to handle Exception Handlings.
- Good understanding of Software Development Life Cycle **SDLC & Agile methodologies**.

- Having solid understanding of good documentation skills
- Configured automation processes as per SDD & Supporting delivery team during the UAT and rollout phases.
- Ability to adapt to new environment quickly and able to demonstrate self-directed approach learning new technologies & pursue Professional development.

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## PROJECTS

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Project	:	Salesforce (CURRENT)
Environment & Tools	:	Web application, EXCEL, PDF, HTML, CSS, Microsoft Access, Automation Anywhere, SVN.
Role	:	RPA developer.

### Project Description :

Salesforce is used by clients to maintain the customer and new leads generated and is widely used to generate the timely/periodic basis reports. Also, this application is used to maintain the files repository to store all the customer related/business related files with encrypted format in the cloud. This application is used by business administrators, business users. The data which resides in the salesforce application is used in the downstream apps and also business users.

### RESPONSIBILITIES :

- Gather requirements from business units and analyse them to determine if they would be good for automation.
- Worked on Login to websites, searching on websites, submitting web forms, or updating records on a website.
- Automated the testing scenarios like search criteria, lookup search and CRUD operations on the application and also reports module.
- **Used IQBots** to process the generated lead files to structured data and uploaded into leads section.
- Automated the files uploaded with encrypted format based on the content in the file.
- Automated the Reports module with different criteria provided.
- Implemented automation of various processes like invoice processing, order processing, service desk automation etc. With the help of Automation Anywhere.
- Utilize the bot framework and contribute towards enhancing it.
- Code error handlers to catch and log errors.
- Extract data from various data sources like spreadsheet, notepad and pdf files.
- Participate in online meetings to demonstrate the capabilities of RPA for on-going projects and potential clients.
- Worked extensively with File and folder objects.
- Automating data transfers, including importing/exporting data between applications or files.
- Capture and reuse automated processes in a central repository.

- Worked on version controller SVN.

Project : Insurance policy automation

Environment & Tools : Web Applications, SQL, Excel, CSV, AA.

Role : RPA Developer

#### Project Description :

The e-App solution facilitates the entering of new business Annuity or Life insurance applications. This Application will be used by the Agents of New York Life Insurance in the USA for automating the details of Annuitants which includes the complete details and history of the Clients. The solution supports all life and annuity insurance products, from simple term products to more complex annuities, variable annuities, and variable life insurance products.

#### RESPONSIBILITIES :

- Checking the feasibility and accurately analysing the process opportunities for RPA.
- Interacting with Architect and Manager for knowledge sharing.
- Innovating ideas to reduce the time span of a process.
- Analysing the problems and implementing the process to improve.
- Preparing process flows in various stages.
- Developing the code Logic to meet business requirements as per the BRD.
- Building the code using AA platform.
- Reviewing the code and design before bot deployment.
- Intimating daily status to Manager.
- Involving in UAT testing.
- Designing PDD and SDD documents.
- Intimating daily status to Manager.
- Identifying and debugging the errors using Error handling.
- Monitoring the bots in production.

Project : Zurich

Role : RPA Developer

Applications Used : Web Applications, Excel, Automation Anywhere

#### Project Description :

Read the mails and download excel attachments. Read data from Excel like Broker details, Client details, renewal date, deadline date, terrarium date, Premium amount etc... And paste into cogen application and create the quote number. Login the Orion application then all details with quote number. Create the insurance for the customers.

#### Roles and Responsibilities:

- Demonstrate work experience in using different Commands, mainly on Database, web

- and windows Applications, Excel, PDF, Etc.
- Develop automation processes as per the Technical Design Document (TDD) to meet the defined requirements.
  - Involved in Daily Scrum call as a team member. Understanding existing business model and customer requirements.
  - Prepare unit test cases and conducted quality checks.
  - Responsible for implementing the full life cycle of RPA solutions: identifying automation opportunities, gather requirements, implement, test and deploy targeted automation solutions using industry leading RPA tool Automation Anywhere.
  - Created database connections to fetch the data and automated the process to arrange data with Automation Anywhere.
  - Identifying and debugging the errors using Error Handlers.
  - Generated Email notifications and custom exception handling. Responsible for all support related issues.
  - Automated tasks using web recorder and Scheduled tasks to repeat as per requirements using Automation Anywhere.

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## RELATED SKILLS

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TECHNICAL	Automation anywhere 10.0, 10.8, 11.3v, A360/2019, SVN, XML, Basic SQL database and JavaScript.
INTERPERSONAL	Self-confident /accepts responsibility /cooperative /supportive
ORGANIZATIONAL	Coordinates tasks /punctual /handles details /sets goals

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## EDUCATION

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Aug 2011 – Jun 2015

ST PETERS ENGINEERING COLLEGE  
Bachelors of technology in Mechanical Engineering