Samantha **Allen**

# **summary**

Highly motivated and professional Full Stack Web Developer. Strong background in customer service and management. Possess exceptional communication and interpersonal skills with a proven ability to work independently and as part of a team.

# **Technical skills**

|  |  |  |  |
| --- | --- | --- | --- |
| * HTML | * CSS | * JAVASCRIPT | * JQUERY |
| * BOOTSTRAP | * NODE.JS | * OOP | * EXPRESS.JS |
| * SQL | * ORM | * MVC | * NOSQL |
| * PWA | * REACT | * MERN | * STATE |

# **EDUCATION**

* full stack web development certificate

University of New Brunswick **|** Fredericton, NB **|** Oct 2023 - Apr 2024

* audio engineering certificate

Pacific Audio Visual Institute **|** Vancouver, BC **|** Jan 2014 - Jan 2015

Oromocto, NB **|** 604-349-8535 **|** [samanthaamiraallen@gmail.com](mailto:samanthaamiraallen@gmail.com)[www.linkedin.com/in/samantha-allen-51199b96](http://www.linkedin.com/in/samantha-allen-51199b96) **|** GitHub: Samamiraa

# **EXPERIENCE**

mortgage servicing specialist, cibc

Fredericton, NB **|** Apr 2022 - Present

* Assisting clients with mortgage changes.
* Provide solutions that benefit clients situation.
* Pre-qualifying clients for new mortgages or refinancing.

benefit specialist, American income life

Winnipeg, MB **|** Jun 2021 - Feb 2022

* Educating clients on life insurance and accident and sickness benefits.
* Build benefit packages tailored to their needs.
* Service existing clients regarding benefits.

assistant general manager, baijiu

Edmonton, AB **|** Oct 2019 - Jun 2021

* Managed staff, solved staff disputes and provided coaching.
* Administrative support ie. emails, answering phone, managing reservations.
* Opening / closing duties including setup and shut down of restaurant.
* Cash handling ie. tips and payments. Key holder.

assistant manager, browns social house

Edmonton, AB **|** Apr 2019 - Oct 2019

* Managed staff, solved staff disputes and provided coaching.
* Administrative support ie. emails, answering phone, managing reservations.
* Opening / closing duties including setup and shut down of restaurant.
* Cash handling ie. tips and payments. Key holder.

server/trainer/supervisor, brewbakers

Fredericton, NB **|** May 2017 - Nov 2018

* Manage staff and trained new staff in server/bartender positions.
* Opening / closing duties including setup and shut down of restaurant.
* Cash handling ie. tips and payments. Key holder.

server/trainer/supervisor, Match eatery & public house

New Westminster, BC **|** Nov 2015 - Apr 2017

* Manage staff and trained new staff in server/bartender positions.
* Opening / closing duties including setup and shut down of restaurant.
* Cash handling ie. tips and payments.

server/bartender, earls

Vancouver, BC **|** Mar 2015 - Nov 2015

* Providing positive guest experiences.
* Opening / closing duties including setup and shut down of restaurant.
* Cash handling ie. tips and payments.

# **references**

* elcar buhay **|** 204-998-3559

Supervising Agent, American Income Life

* natasha trowsdale **|** 780-233-2508

General Manager, Baijiu

* ellen mitchell **|** 780-222-9174

Kitchen Manager, Baijiu