

ENSE 470 - Milestone 3

Group Name: GLHF

Group Members:

- Vincent Chan
- Thiago De Melo
- Shuaihao Zhao
- Joe Emmanuel Samano

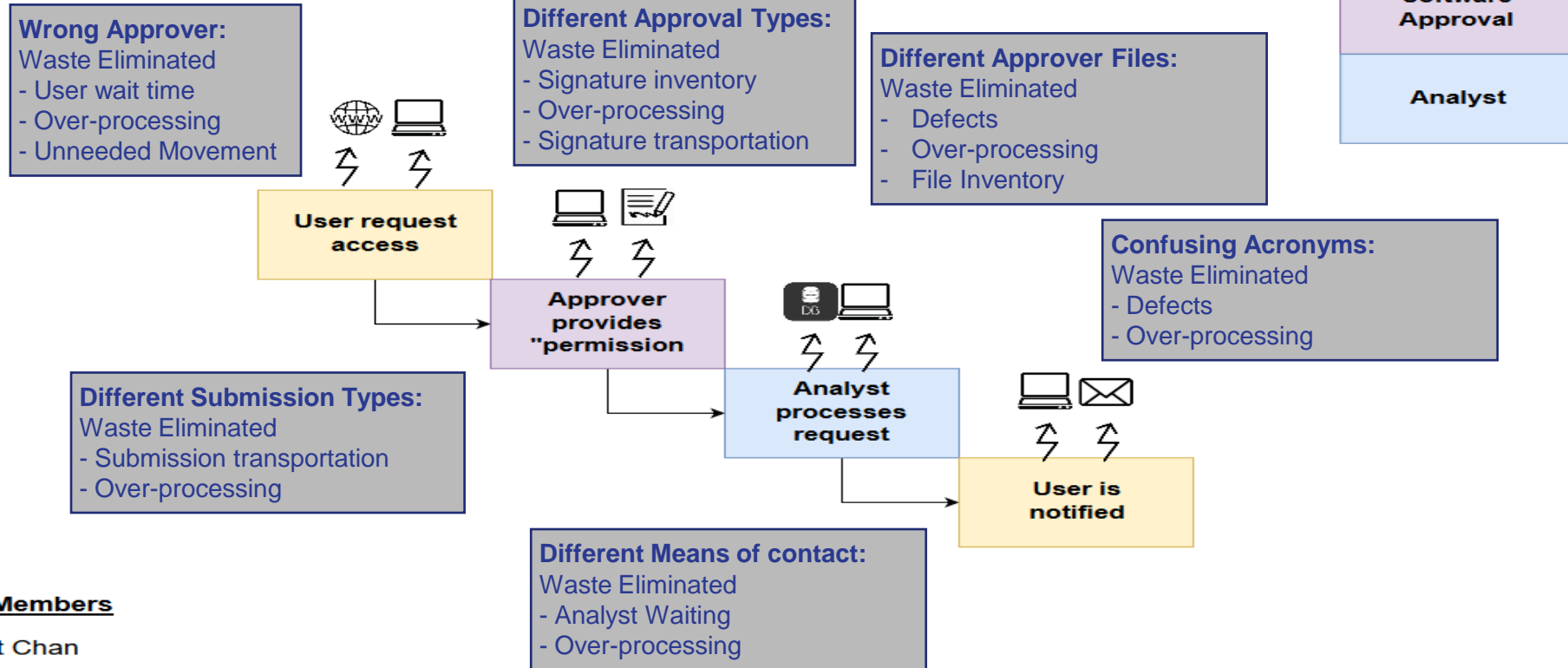
January 25, 2018



Future VSM

Future State Map: Software Tool Request Service

From user requesting access to user request is complete



Team Members

Vincent Chan

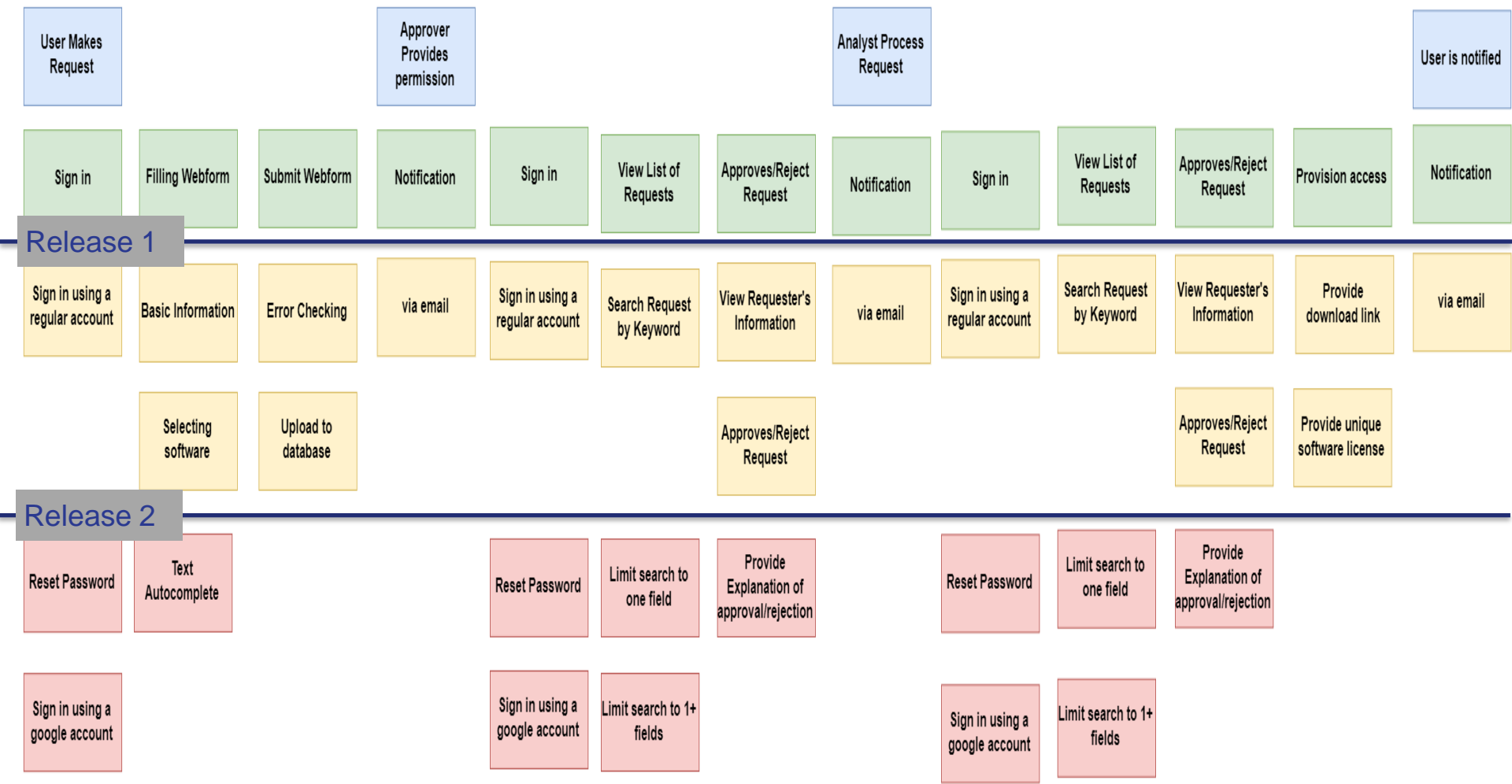
Thiago De Melo

Joe Emmanuel Samano

Shuaihao Zhao

User Story Map

User Story Map



User Story Map

As a user, I would like to make a software request to be able to use a particular software.

As a user, I would like to have an account to sign in, so I can track my software requests easier.

Release 1

As a user, I want to fill in a webform electronically to conveniently submit my request.

Release 2

As a user, I prefer filling the application from with error checking function, so I may not miss some important information.

Approver
Provides
permission

As an approver, I would like to provide permission to a software request electronically, to process these software request faster.

Notification

Sign in

View List of
Requests

Approves/Reject
Request

As an approver, I would like to receive notifications (via email) to swiftly process these requests.

Release 1

via email

Sign in using a
regular account

Search Request
by Keyword

View Requester's
Information

As an approver, I would like to have an account, so I can see all of my requests that requires my permissions.

Approves/Reject
Request

As an approver, I would like to search a particular request quickly, so I can give the permission based on the priority.

Release 2

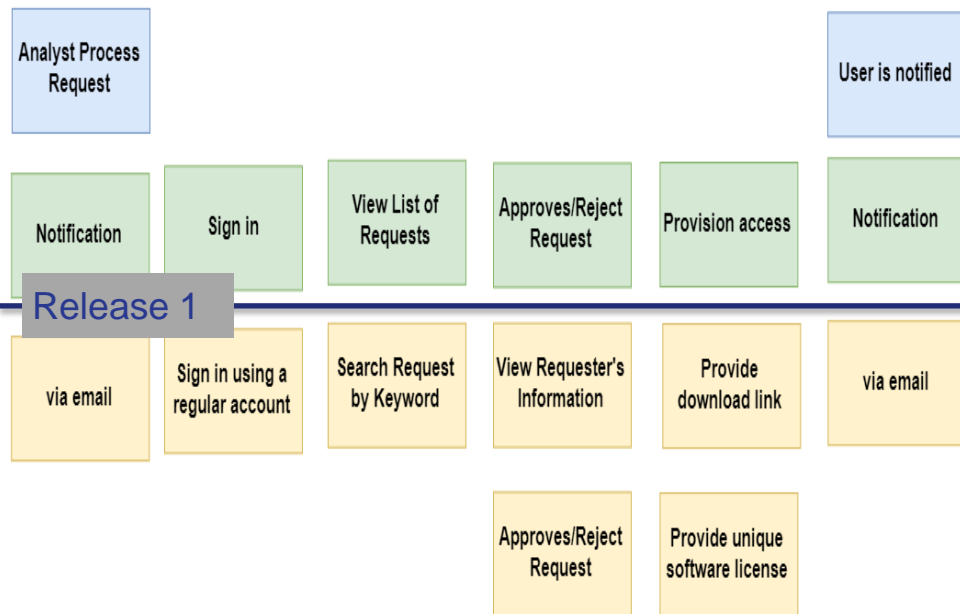
Reset Password

Limit search to
one field

Provide
Explanation of
approval/rejection

Sign in using a
google account

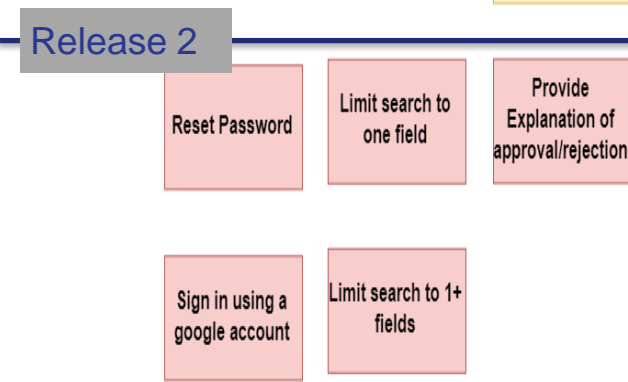
Limit search to 1+
fields



As an analyst, I would like to process the request electronically, to conveniently process these software request in a straightforward way.

As an analyst, I would like to have an account to sign in, so I can track all software requests that are available to be processed.

As an analyst, I would to view a requester's information to verify whether the requester is legitimate for the software.



As an analyst, I would like to receive notifications (via email) to swiftly process these requests.

As an user, I would like to receive notifications (via email) to be informed that my software request has been processed

Changes and Misc.

- Made us reconsider our previous understanding of the project
- Provided insights/ Forced us to think more of the detail



Group Reflection

How did you feel about this milestone? What did you like about it? What did you dislike?

- It was a lot of more difficult and confusing compared to the previous milestones.
- After we did the user story, it became clearer for us to visual the whole project.
- It was difficult, confusing, and time-consuming.

What did you learn about yourself as you collaborated and worked through this milestone?

- We learn to create a user story map.

How will you use what you have learned going forward?

- Can use to help describe the whole process
- We could use this experience to apply in our future projects

What “stuff & things” related to this milestone would you want help with?

- Basically, what we should include or follow in creating the user story map.
- 