

ENSE 470 - Milestone 3

Group Name: GLHF

Group Members:

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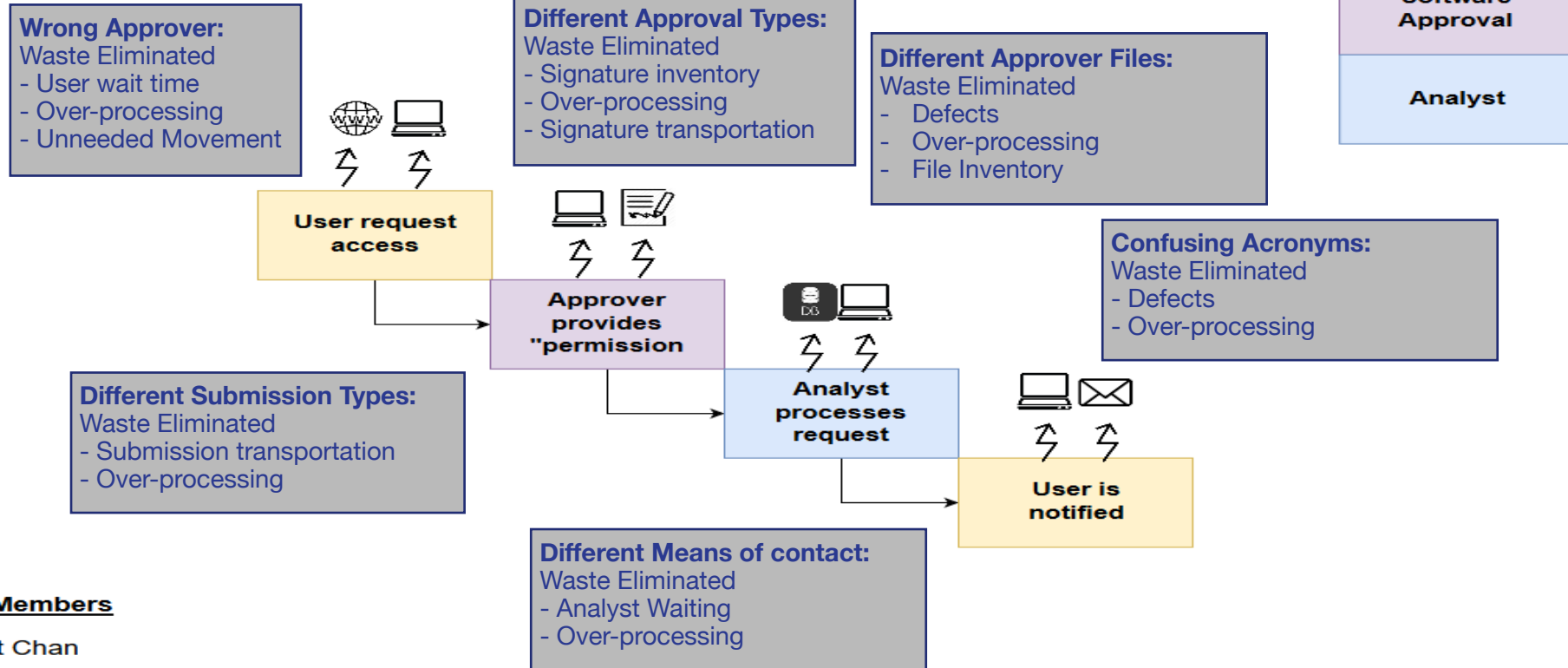
February 1, 2018



Future VSM

Future State Map: Software Tool Request Service

From user requesting access to user request is complete



Team Members

Vincent Chan

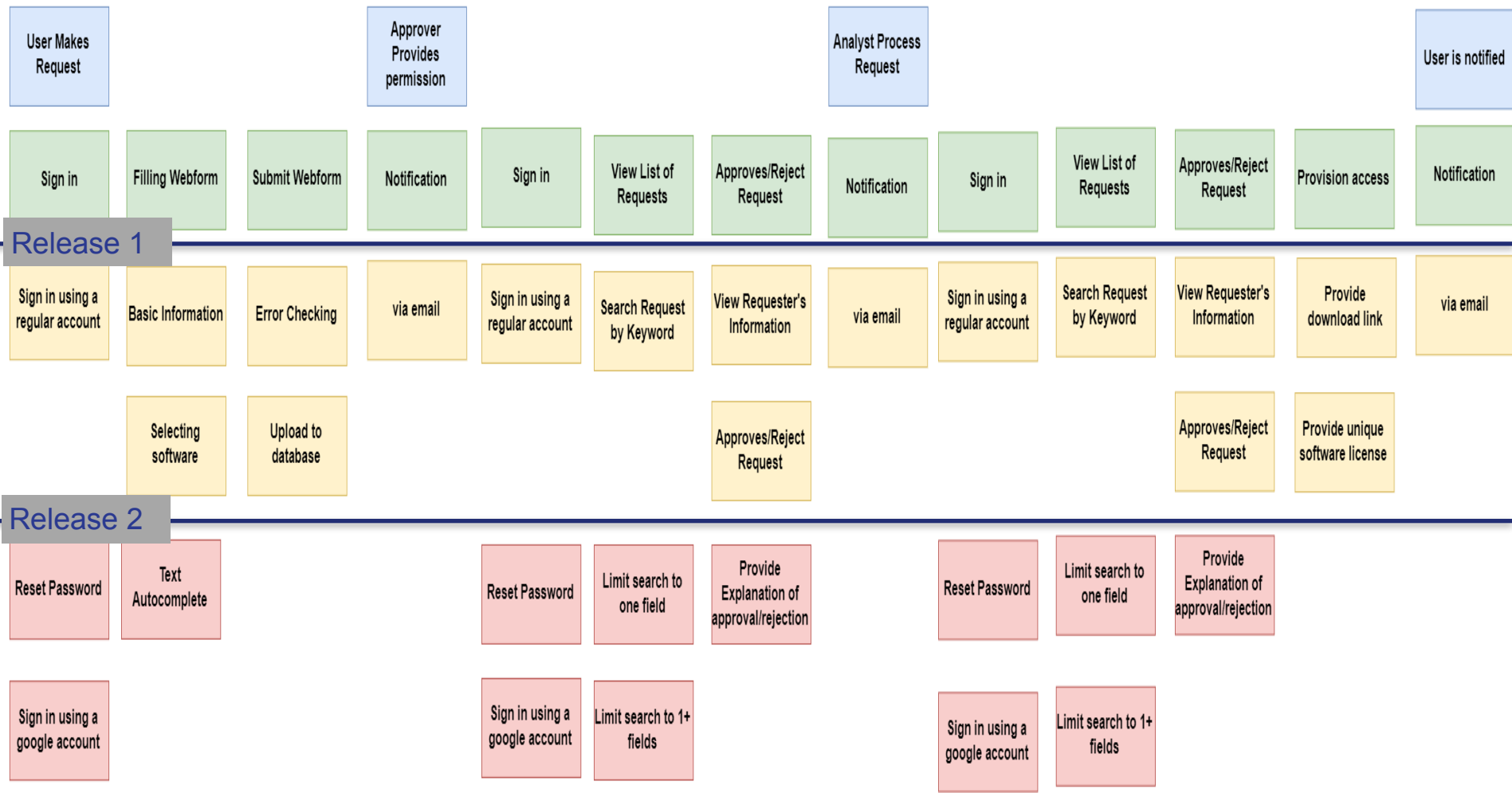
Thiago De Melo

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User Story Map

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User Story Map

As a user, I would like to make a software request to be able to use a particular software.

As a user, I would like to have an account to sign in, so I can track my software requests easier.

As a user, I want to fill in a webform electronically to conveniently submit my request.

As a user, I prefer filling the application from with error checking function, so I may not miss some important information.

User Makes Request

Sign in

Filling Webform

Submit Webform

Release 1

Sign in using a regular account

Basic Information

Error Checking

Selecting software

Upload to database

Release 2

Reset Password

Text Autocomplete

Sign in using a google account

Approver
Provides
permission

As an approver, I would like to provide permission to a software request electronically, to process these software request faster.

Notification

Sign in

View List of
Requests

Approves/Reject
Request

As an approver, I would like to receive notifications (via email) to swiftly process these requests.

Release 1

via email

Sign in using a
regular account

Search Request
by Keyword

View Requester's
Information

As an approver, I would like to have an account, so I can see all of my requests that requires my permissions.

Approves/Reject
Request

As an approver, I would like to search a particular request quickly, so I can give the permission based on the priority.

Release 2

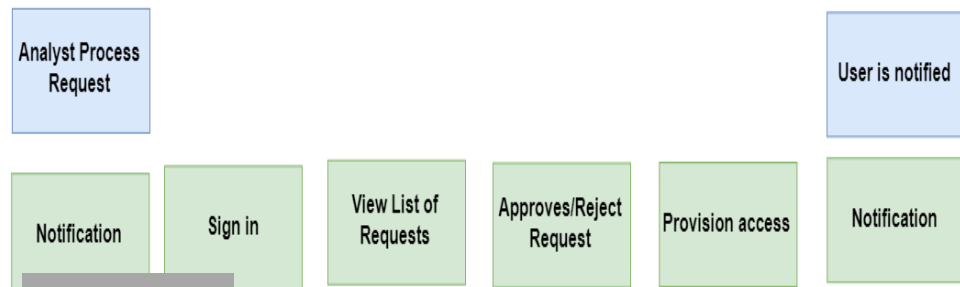
Reset Password

Limit search to
one field

Provide
Explanation of
approval/rejection

Sign in using a
google account

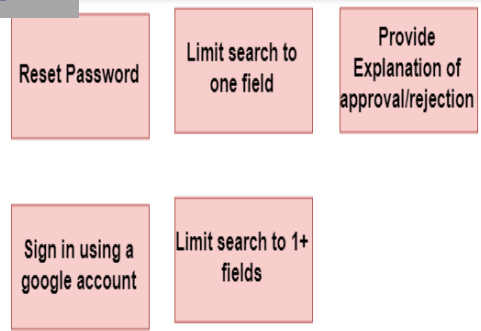
Limit search to 1+
fields



Release 1



Release 2



As an analyst, I would like to process the request electronically, to conveniently process these software request in a straightforward way.

As an analyst, I would like to have an account to sign in, so I can track all software requests that are available to be processed.

As an analyst, I would to view a requester's information to verify whether the requester is legitimate for the software.

As an analyst, I would like to receive notifications (via email) to swiftly process these requests.

As an user, I would like to receive notifications (via email) to be informed that my software request has been processed

Changes and Misc.

- Made us reconsider our previous understanding of the project
- Provided insights/ Forced us to think more of the detail



Group Reflection

How did you feel about this milestone? What did you like about it? What did you dislike?

- It was a lot of more difficult and confusing compared to the previous milestones.
- After we did the user story, it became clearer for us to visual the whole project.
- It was difficult, confusing, and time-consuming.

What did you learn about yourself as you collaborated and worked through this milestone?

- We learn to create a user story map.

How will you use what you have learned going forward?

- Can use to help describe the whole process
- We could use this experience to apply in our future projects

What “stuff & things” related to this milestone would you want help with?

- Basically, what we should include or follow in creating the user story map.
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