

# Samantha Ross

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## Samantha Ross

Goleta, CA 93117

(510) 219 - 6896  
samantha.ross2303@gmail.com

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## Skills

First Aid/CPR, California Food Handler, Spanish, Barista, Customer Service, POS Systems, Toast, Uber Eats, DoorDash, GrubHub

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## Experience

### Ellwood Canyon Farms/ Garden Volunteer

JANUARY 2025 - PRESENT, GOLETA, CA

Sowed seeds in a greenhouse and in a community garden. Pruned fruit trees, weeded beds, and repaired irrigation systems. Assisted interns with various projects, including planting a pollinator garden and building a compost system.

### Mother Dough Bagels/ Food Preparation and Service

APRIL 2025 - PRESENT, SANTA BARBARA, CA

Prepared sourdough bagel dough, spreads, and herbs. Successfully navigated a fast-paced environment while maintaining excellent customer service, including answering questions, suggesting menu items, and accommodating special requests.

### The Blue Owl/ Server and Barista

FEBRUARY 2024 - PRESENT, SANTA BARBARA, CA

Welcomed guests. Provided menu suggestions with in depth knowledge of the menu, taking special care to accommodate dietary restrictions. Prepared espresso drinks and teas. Served wine and beer. Communicated with kitchen staff to ensure accuracy and timeliness. Built relationships with regular diners to increase repeat business.

### Eden Village West/ Lead Camp Counselor

JUNE 2024 - AUGUST 2024, HEALDSBURG, CA

Trained counselors and provided them with ongoing supervision, feedback, and daily support. Managed camper issues that arose. Acted as a liaison between campers, counselors, social workers, therapists, and camp directors. Designed and implemented evening programs for the entire camp. Led morning meetings with counselors and led meals.

### Sola Lucy / Customer Service and Retail Sales

JUNE 2018 - JANUARY 2023, OAKLAND, CA

Promoted service excellence throughout retail transactions to foster customer loyalty and satisfaction. Consulted with customers on modern styles and trends. Gained ability to operate POS systems.

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## Education

### University of California, Santa Barbara / Environmental Studies B.S.

SEPTEMBER 2021 - PRESENT, SANTA BARBARA

Expected graduation December 2025

### Universitat de Barcelona, Spain

AUGUST 2023 - DECEMBER, 2023, BARCELONA

Intensive Spanish Language Program and Immersion Courses

