SAMANTHA GARD

CONTACT 781-534-8363 samantha.gard13@gmail.com LinkedIn: https://www.linkedin.com/in/samanthagard-47599b269 Portfolio: https://samg-portfolio.vercel.app/ Smithfield, NC SKILLS Javascript, Python, HTML, CSS, React, jQuery, MongoDB, SQL, Node.js PROFICIENT IN Git, Figma, Slack, Microsoft Office, Google Drive, Adobe EDUCATION **University of North Carolina Full Stack Web Development Certifficate**

VOLUNTEER WORK

People to People

Student Ambassador of America

Melrose - Wakefield Hospital

Assistant to Nurses in the Surgical Recovery Department

WORK EXPERIENCE

Front End Development

Density6

Developing user-friendly interfaces and front-end features for a variety of projects.

Key Accomplishments:

- Designed intuitive UI components.
- Collaborated with a Full Stack development team to create an original and impactful product.

Bartender / Server

Locked & Loaded 2024

Chili's Bar & Grill 2022-2023

Mixed drinks to customers specifications, took and delivered food orders, completed customer transactions.

Key Accomplishments:

- Maintained precision in handling customer transactions, minimizing errors and discrepancies in billing.
- Successfully mixed drinks tailored to customers' preferences, contributing to high levels of customer satisfaction and positive feedback.
- Collaborated effectively with colleagues and kitchen staff to streamline communication and optimize service delivery.

Call Center Representative

Express Employment

2020-2021

2024

Managed customer inquiries in navigating insurance policies, processed policy updates, and resolved customer concerns.

Key Accomplishments:

- Ensured accuracy in handling customer transactions, reducing errors in policy information and billing discrepancies.
- Collaborated seamlessly with team members and other departments to enhance communication and optimize service delivery for policyholders.

Full Time Caregiver

2018-2020

UNPAID EXPERIENCE

Front End Development

University of North Carolina

2023

Developed user-friendly interfaces and front-end features for a Full Stack news website.

Key Accomplishments:

- Designed intuitive UI components for account creation, sign-in, and saved article profiles.
- Collaborated with a Full Stack development team to create an original and impactful product.