

SAMANTHA WRIGHT

LEARNING AND DEVELOPMENT



cf43



PROFILE

As a professional in Learning and Development, I specialise in designing and delivering training programs for employees. My expertise lies in continuous improvement, soft skills development, and effective facilitation and coaching. I am passionate about creating engaging learning experiences that drive growth and success. Additionally, I strongly advocate for diversity and inclusion and strive to create inclusive environments that foster talent and promote achievement.

EDUCATION

Advice and Guidance QCF L4
Gower College – Present

Introduction to Web Development – Code first girls
May 2023

Education and Training – Level 3
Petels Training – 2021

Six Sigma Yellow Belt Certified -
Serco education 2022

Benefits & Mental Health – Certificate
Social Welfare Training Limited - 2021

Institute of leadership and management
Chwarae Teg
2018 - Level 2

University of South Wales
Entrepreneurship from a gendered perspective
2013-2014
Postgraduate Diploma

BA(Hons) Creative arts for Theater and film,
2009-2012 - 2:2
University of the creative arts
Design, Construction, Brand awareness, Narrative

ADDITIONAL INFORMATION

Full UK driving license.

Fluent Welsh speaker

Completed introduction to counseling L2

Mental Health First aid trained.

Key member of the LGBTQ+ and Disabilities
Network

Trainer and Coach

Jan 2023-Present

Generation UK and Ireland

As a not-for-profit social enterprise focused on empowering recent graduates, I specialise in designing and delivering tailored programs aimed at Coaching, training, and motivating them into employment. My expertise lies in creating diverse digital content, including Webinars, Workshops, learning content, digital advertisements, and other ad-hoc materials to facilitate effective learning experiences. Through these initiatives, I am dedicated to supporting individuals in their journey toward meaningful career opportunities within Tech, Retrofit, Care sectors.

- The use of CRM systems such as Salesforces, Project management tools such as asana and Trello. Design tools such as Canva, PowerPoint, Photoshop, Video editing tools and Kajabi eLearning tools.

Health and Wellbeing Lead

September 2021 – Jan 23

Serco

As the Health Lead I design and deliver Health & Wellbeing workshops for our ESE (Employment Skills and Enterprise) contract including supply chain partners, participants, and internal staff. Producing digital materials and facilitating specialist training within health and Wellbeing covering topics such as Resilience, Stress, ED&I, imposter syndrome and many more. Covering Wales, Birmingham and Coventry delivering face-to-face and remotely.

- Leading, shaping and delivering our wellness and belonging strategy, encompassing aspects of diversity, equality, inclusion, and emotional, environmental, financial, mental, physical, and social well-being.
- Working closely with social Values, Creating, and delivering monthly webinars around Important social topics.
- Deliver accredited Yellow Belt project management courses to a senior leader of Serco and supply chain partners and providing constructive feedback on assessments to ensure high standards are met.

Working on Well-being Employment coach

April 2020- September 2021

Scope

Working within a national disability charity that campaigns to challenge and change negative attitudes about disability. As part of a small team, I was responsible for overseeing the set-up of the brand-new service in Wales. Originally designed as a face-to-face service I quickly adapted the modules to make them accessible for our customers to use remotely. Using Zoom, Teams, Skype, and many other digital platforms I delivered group training and one-to-one coaching to support mental health and other barriers to support my customers to achieve their aspirations.

- Using blended learning techniques consisting of prerecorded modules, workbooks, and practical work to get customers fully engaged. Consult with organisations to encourage referrals to the service.
- Develop portfolios of training, facilitation, coaching and mentoring knowledge and practice to devise and contribute to high-quality and professional learning programs.
- A key member of the equality and race network at Scope, promoting and campaigning for diversity, and inclusion.

Deputy Team Leader and Recruitment

Feb 2018 - April 2019

WEBHELP

Learning and Development

June 2017 -Jan 2018 (Fixed Term)

PRINCIPALITY BUILDING SOCIETY

Business Trainer

Aug 2016 - June 2017

WEBHELP - Cardiff and South Africa