

Samantha Parras

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EDUCATION

The University of Texas at San Antonio

Expected Graduation: December 2025

Bachelor of Science in Statistics and Data Science, Minor in Mathematics

GPA: 3.72

INTERNSHIP EXPERIENCE

Disney College Program, Walt Disney World Company, Orlando, FL

January 2024-May 2024

- *Interacted with guests in a positive and enthusiastic manner, embodying the Disney spirit.*
- *Worked seamlessly with fellow Disney College Program participants and full-time Disney Cast Members.*
- *Maintained a positive attitude and contagious enthusiasm to enhance the overall guest experience.*

ADDITIONAL EXPERIENCE

Undergrad Teaching Assistant, UTSA Math Department, San Antonio, TX

January 2023–December 2023

- *Conducted individual and group tutoring sessions for students seeking help in pre-calculus.*
- *Maintained open communication with students, faculty, and fellow teaching assistants.*
- *Attended regular team meetings to discuss student progress and share insights.*

Seasonal Retail Associate, Madewell, Austin, TX

December 2022 –August 2023

- *Handled customer inquiries, concerns, and returns with a positive and solution-oriented approach.*
- *Actively promoted current promotions, discounts, and loyalty programs to enhance customer engagement.*
- *Operated cash registers, processed transactions, and provided accurate change to customers.*
- *Adapted quickly to changes in store layout, product offerings, and company policies.*

Front of House Employee, Hopdoddy, Round Rock, TX

July 2020 –March 2022

- *Addressed customer inquiries and concerns promptly, ensuring guest satisfaction.*
- *Took accurate food and beverage orders using the Point of Sale (POS) system.*
- *Worked closely with fellow front-of-house team members to maintain a harmonious and efficient work environment.*

TRAINING & DEVELOPMENT

SAS Certified Associate: Programming Fundamentals Using SAS