

## SAMANTHA SCOTT

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### OBJECTIVE

To develop myself personally and professionally by obtaining all knowledge possible from my management and coworkers. I am personable, energetic and skilled, and am searching for and pursuing the correct opportunity to be challenged and develop my skills and talents further. Having excellent interpersonal and professional demeanor and communication skills has helped me to succeed thus far, and will assuredly benefit business. I determined that I was moving along a path from job to job that while enjoyable, failed to take advantage of what I am truly capable of. I have skills that were not being challenged or focused. So, time to make a complete change into a new career field that would take advantage of those potentials.

### PROJECTS:

<https://mysterious-eyrie-67445.herokuapp.com/>

<https://samanthascott1992.github.io/project1/>

<https://pure-brushlands-47833.herokuapp.com/burgers>

<https://samanthascott1992.github.io/Responsive-Portfolio/>

<https://samanthascott1992.github.io/Password-Generator/>

### SKILLS:

HTML, CSS, JavaScript, GitHub, Git

### EXPERIENCE

#### **Pastry Assistant, Castle Pines Golf Club | May 2019- Dec 2019**

Sole assistant to the Pastry Chef at the Castle Pines Golf Club for the 2019 season. During the season I was charged with preparing food and dessert to a fine dining standard. Performed quality checks to ensure that all standards have been exceeded or met prior to allowing any item to leave the Bakery. Assisted Pastry Chef in finding new recipes, plating new desserts. Diligence, quality of work, communication skills, and exceeding expectations were rewarded with a raise partway through the season and numerous requests to return for the following season.

#### **Cook/Prep, Silver Heights Skilled Nursing and Rehabilitation | December 2018-April 2019**

In charge of ensuring that the kitchen was on schedule for meals. Serve food as prepared according to recipes and portion sizes. Help rotate stock, label items as prepared or received. Assist in putting together food orders, and deep cleaning lists.

#### **Customer Service Specialist, BACB (Behavior Analyst Certification Board) | May 2017- August 2018**

A Customer Service Specialist, or CSS, is charged with accurately assisting clients via phone and email in regards to current requirements to obtain and maintain certification or credentialing. Demonstrated the ability to consistently complete all assigned NetSuite cases, and assist coworkers in completing theirs.

#### **Solutions Specialist, Verizon Wireless | October 2015- March 2017**

A Solutions Specialist, or Retail Sales Representative, is charged with uncovering the needs of the customer, offering a solution tailored to their lifestyle, and building both consumer and business relationships within the

community. Consistently overachieved sales goals and attained high customer satisfaction ratings, which helped secure my store the spot as second in the region for the year.

**Experience Specialist, Verizon Wireless** March 2015- October 2015

As an Experience Specialist I was responsible for the overall atmosphere of the store, ensuring that guests were happy and all of their needs taken care of. Assisted guests by greeting them when they walked in, setting up and understanding their new devices, and teaching Wireless Workshops on multiple device platforms. Also assisted peers by educating them on new products and services offered.

**EDUCATION**

University of Denver Coding Bootcamp, Denver, Co  
March-June 2020

Associates of Arts and Sciences, Fredericksburg, VA, Germanna Community College  
December 2014