

Case Study 2: Investigating Metric Spike

Weekly User Engagement:

Objective: Measure the activeness of users on a weekly basis.

Your Task: Write an SQL query to calculate the weekly user engagement.

```
1 • SELECT
2     DATE_ADD(created_at, INTERVAL -WEEKDAY(created_at) DAY) AS week_start_date,
3     COUNT(DISTINCT user_id) AS active_users_count
4 FROM
5     users
6 GROUP BY
7     week_start_date;
8
```

Result Grid	Filter Rows:	Export:	Wrap Cell Content:	Fetch rows:
week_start_date	active_users_count			
2012-12-31 02:52:00	1			
2012-12-31 04:38:00	1			
2012-12-31 08:07:00	1			
2012-12-31 08:28:00	1			
2012-12-31 09:29:00	1			
2012-12-31 09:41:00	1			
2012-12-31 09:54:00	1			
2012-12-31 10:39:00	1			
2012-12-31 10:56:00	1			
2012-12-31 11:51:00	1			
2012-12-31 12:16:00	1			
2012-12-31 12:27:00	1			
2012-12-31 12:28:00	1			

Result 1 x

User Growth Analysis:

Objective: Analyze the growth of users over time for a product.

Your Task: Write an SQL query to calculate the user growth for the product.

```
1 • SELECT
2     DATE_ADD(created_at, INTERVAL -DAYOFMONTH(created_at) + 1 DAY) AS month_start_date,
3     COUNT(DISTINCT user_id) AS total_users
4 FROM users
5 GROUP BY month_start_date
6 ORDER BY month_start_date;
7
```

month_start_date	total_users
2013-01-01 00:14:00	2
2013-01-01 00:17:00	1
2013-01-01 00:34:00	1
2013-01-01 01:04:00	1
2013-01-01 02:11:00	1
2013-01-01 02:52:00	1
2013-01-01 02:54:00	1
2013-01-01 02:58:00	1
2013-01-01 04:20:00	1
2013-01-01 04:38:00	1
2013-01-01 05:13:00	1
2013-01-01 05:44:00	1
2013-01-01 06:19:00	1

Result 3 x

Weekly Retention Analysis:

Objective: Analyze the retention of users on a weekly basis after signing up for a product.

Your Task: Write an SQL query to calculate the weekly retention of users based on their sign-up cohort.

```
1 WITH user_signups AS (  
2     SELECT  
3         user_id,  
4         DATE_ADD(created_at, INTERVAL -WEEKDAY(created_at) DAY) AS signup_week  
5     FROM users  
6 ),  
7 user_activity AS (  
8     SELECT  
9         user_id,  
10        DATE_ADD(occurred_at, INTERVAL -WEEKDAY(occurred_at) DAY) AS activity_week  
11    FROM events  
12 )  
13 SELECT  
14     us.signup_week AS cohort_week,  
15     ua.activity_week AS retention_week,  
16     COUNT(DISTINCT ua.user_id) AS retained_users  
17 FROM user_signups us  
18 LEFT JOIN  
19     user_activity ua ON us.user_id = ua.user_id AND ua.activity_week >= us.signup_week  
20 GROUP BY  
21     us.signup_week, ua.activity_week  
22 ORDER BY  
23     us.signup_week, ua.activity_week;  
24  
25
```

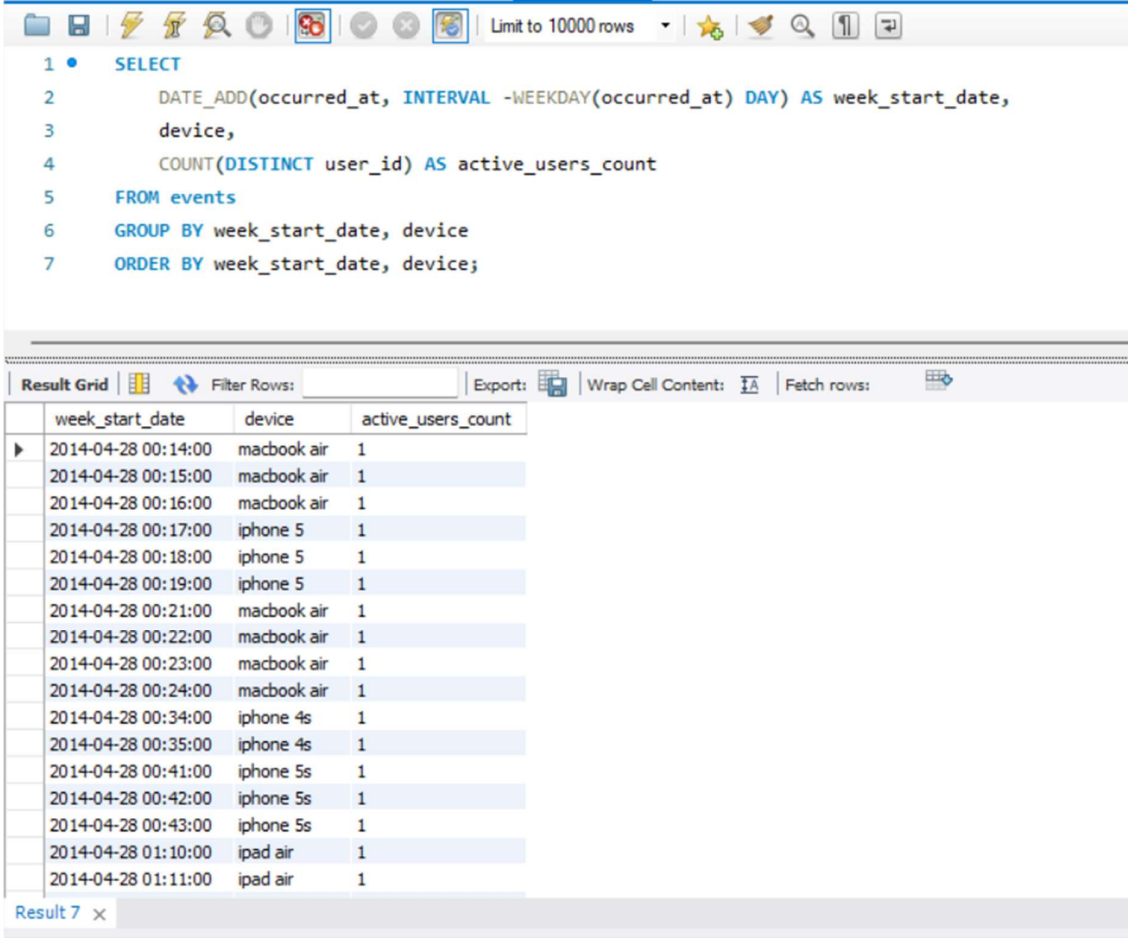
Result Grid			
Filter Rows:		Export:	Wrap Cell Content: Fetch rows:
	cohort_week	retention_week	retained_users
▶	2012-12-31 02:52:00	NULL	0
	2012-12-31 04:38:00	2014-04-28 07:20:00	1
	2012-12-31 04:38:00	2014-05-05 09:26:00	1
	2012-12-31 04:38:00	2014-05-05 10:24:00	1
	2012-12-31 04:38:00	2014-05-05 10:25:00	1
	2012-12-31 04:38:00	2014-05-05 10:26:00	1
	2012-12-31 04:38:00	2014-05-05 14:09:00	1
	2012-12-31 04:38:00	2014-05-05 14:10:00	1
	2012-12-31 04:38:00	2014-05-05 19:03:00	1
	2012-12-31 04:38:00	2014-05-05 19:04:00	1
	2012-12-31 04:38:00	2014-05-12 07:51:00	1
	2012-12-31 04:38:00	2014-05-12 07:52:00	1
	2012-12-31 04:38:00	2014-05-19 08:43:00	1
	2012-12-31 04:38:00	2014-05-19 08:44:00	1
	2012-12-31 04:38:00	2014-05-19 08:45:00	1
	2012-12-31 04:38:00	2014-05-19 08:46:00	1
	2012-12-31 04:38:00	2014-05-19 08:47:00	1
	2012-12-31 04:38:00	2014-07-28 06:09:00	1
	2012-12-31 04:38:00	2014-07-28 06:10:00	1
	2012-12-31 04:38:00	2014-07-28 09:31:00	1
	2012-12-31 04:38:00	2014-07-28 09:32:00	1
	2012-12-31 04:38:00	2014-07-28 09:33:00	1

Result 5 x

Weekly Engagement Per Device:

Objective: Measure the activeness of users on a weekly basis per device.

Your Task: Write an SQL query to calculate the weekly engagement per device.



The screenshot shows a SQL query editor with a toolbar at the top. The query is as follows:

```
1 • SELECT
2     DATE_ADD(occurred_at, INTERVAL -WEEKDAY(occurred_at) DAY) AS week_start_date,
3     device,
4     COUNT(DISTINCT user_id) AS active_users_count
5 FROM events
6 GROUP BY week_start_date, device
7 ORDER BY week_start_date, device;
```

Below the query editor is the 'Result Grid' section. It includes a 'Filter Rows' input, an 'Export' button, a 'Wrap Cell Content' toggle, and a 'Fetch rows' button. The grid displays the following data:

	week_start_date	device	active_users_count
▶	2014-04-28 00:14:00	macbook air	1
	2014-04-28 00:15:00	macbook air	1
	2014-04-28 00:16:00	macbook air	1
	2014-04-28 00:17:00	iphone 5	1
	2014-04-28 00:18:00	iphone 5	1
	2014-04-28 00:19:00	iphone 5	1
	2014-04-28 00:21:00	macbook air	1
	2014-04-28 00:22:00	macbook air	1
	2014-04-28 00:23:00	macbook air	1
	2014-04-28 00:24:00	macbook air	1
	2014-04-28 00:34:00	iphone 4s	1
	2014-04-28 00:35:00	iphone 4s	1
	2014-04-28 00:41:00	iphone 5s	1
	2014-04-28 00:42:00	iphone 5s	1
	2014-04-28 00:43:00	iphone 5s	1
	2014-04-28 01:10:00	ipad air	1
	2014-04-28 01:11:00	ipad air	1

At the bottom left of the results grid, it says 'Result 7' with a close button.

Email Engagement Analysis:





Objective: Analyze how users are engaging with the email service.

Your Task: Write an SQL query to calculate the email engagement metrics.

```

1 • SELECT
2     action,
3     COUNT(DISTINCT user_id) AS unique_users_count,
4     COUNT(*) AS total_actions_count
5 FROM
6     email_events
7 GROUP BY action
8 ORDER BY action;

```

Result Grid   Filter Rows: <input type="text"/> Export:  Wrap Cell Content: 			
	action	unique_users_count	total_actions_count
▶	email_clickthrough	5277	9010
	email_open	5927	20459
	sent_reengagement_email	3653	3653
	sent_weekly_digest	4111	57267