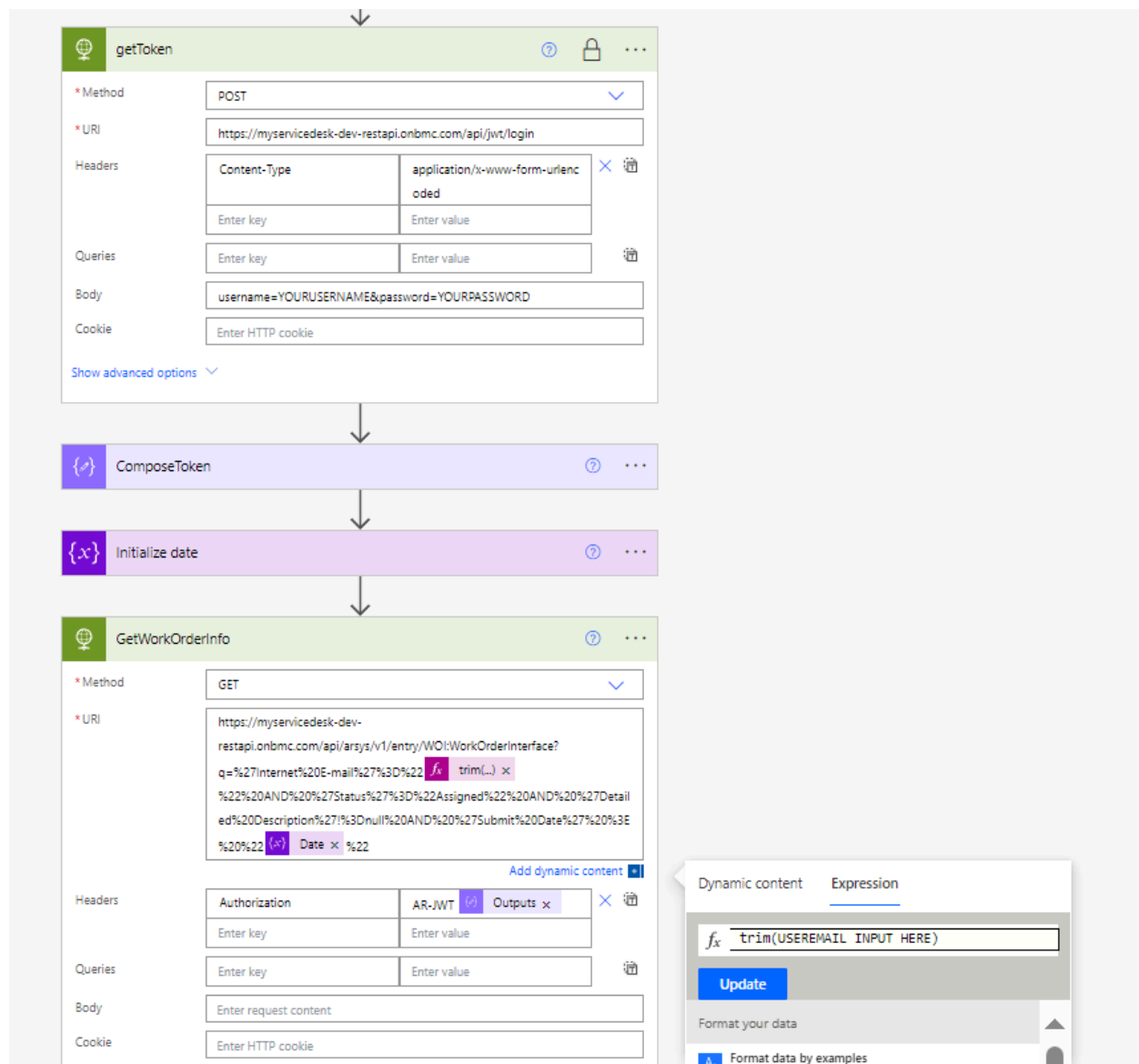
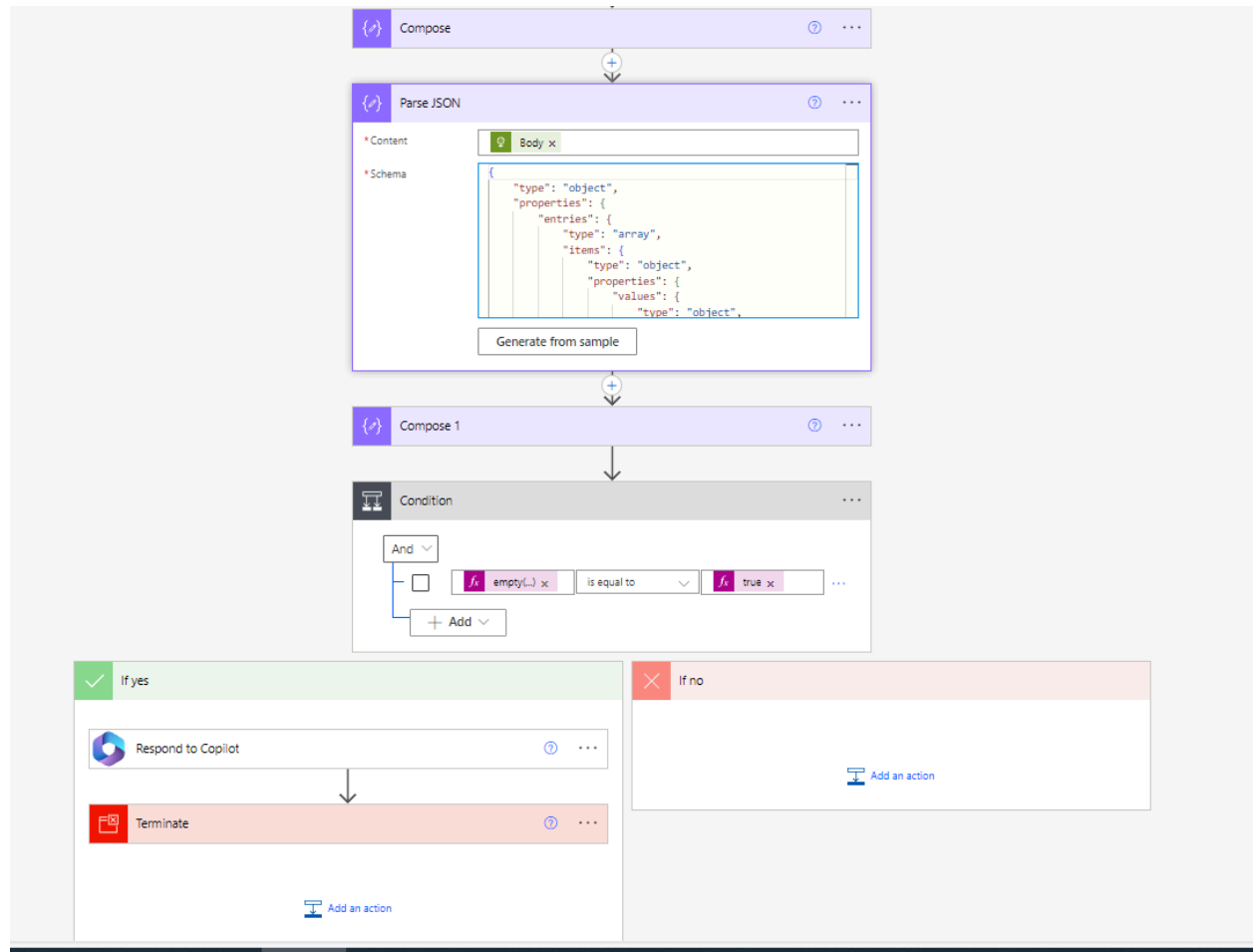
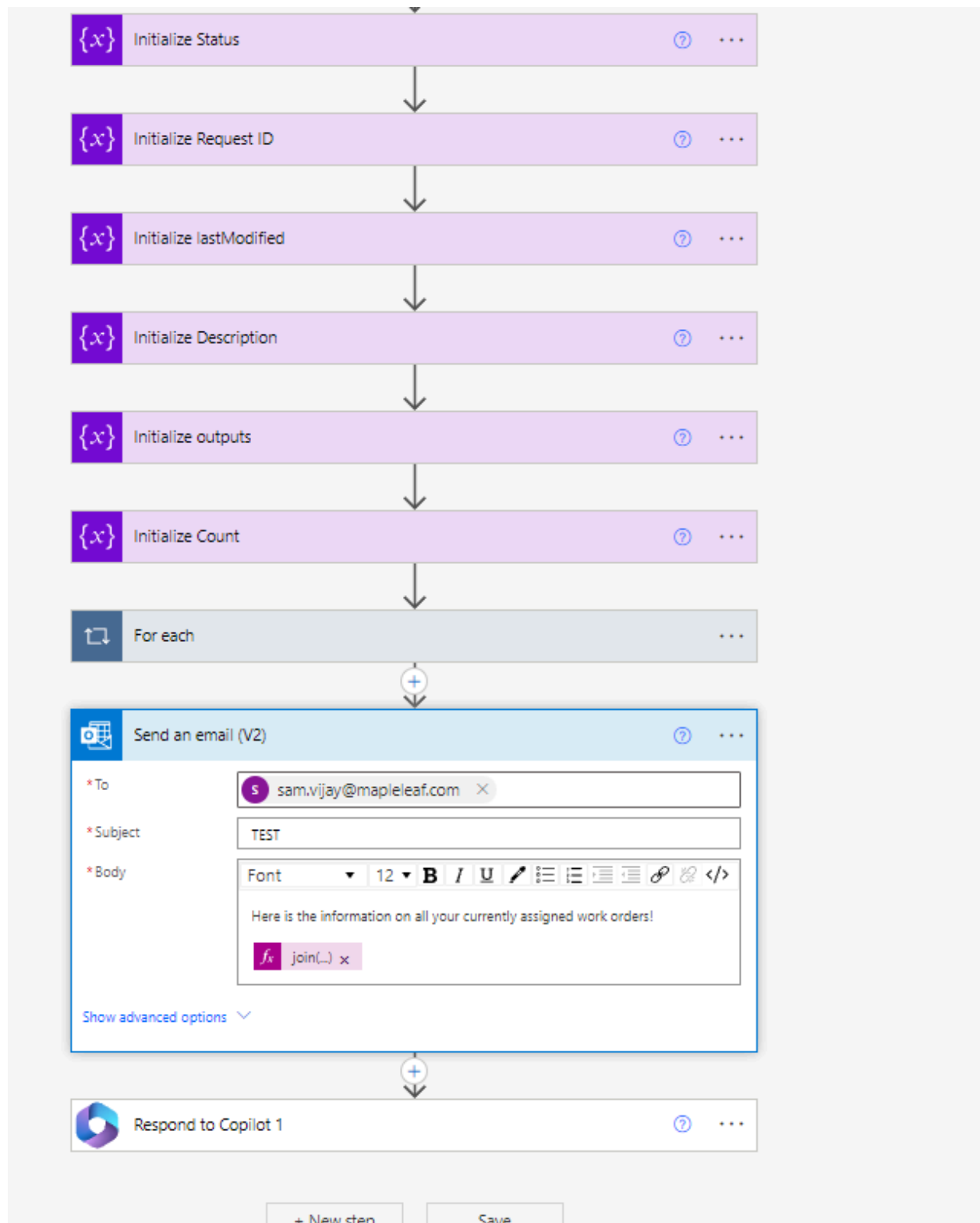


Project #3: BMC ITSM Helix REST API's Integration to Power Platform

- Learnt Oauth 2.0 and REST API authentication with JWT token generation handling and refresh
- Learnt GET/POST HTTP requests to BMC Rest APIs for work order info retrieval and creation
- Created a workflow for the authentication process, and another for Work Order information retrieval/Work Order Ticket creation through Power automate
- Used boolean logic and built-in Fx functions to deliver end-user choice between searching for work order information by recent date or by ID







↶

For each

⋮

* Select an output from previous steps

(?)

body.entries ×

{x}

Append to outputs

?

⋮

* Name

Final outputs

* Value

Status: (?) values.Status ×

Request ID: (?) values.Request... ×

Modified last on: fx split(...) ×

Description Given: fx split(...) ×

⚡

Add an action