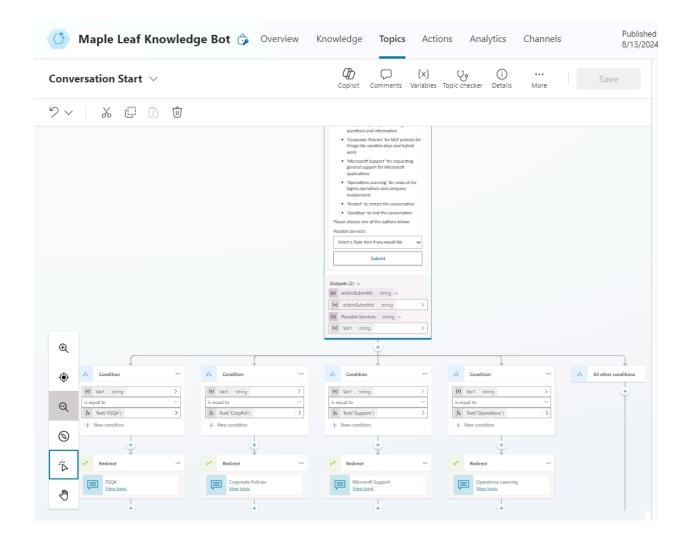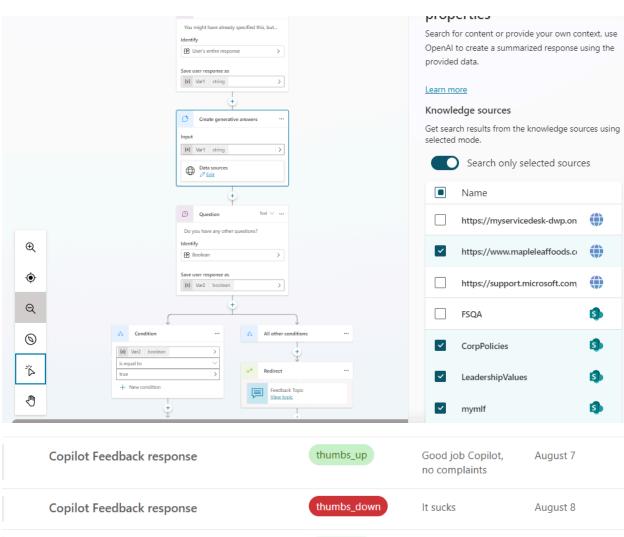Information Solutions - UI/UX Design Team - Digital Innovation Analyst
- Independent Gross Market Value: $500,000 in company resource allocations
- Created a custom chatbot PoC with an integrated feedback response system for general internal information deployed to Microsoft Teams, for department-wide testing
- Leveraging Natural Language Processing with programmed/directed topics and conversation flows for internal usage
- Implementing Knowledge scoping through custom Copilot NLU with various information sources from documentation to SharePoint sites in M365 and external sites
- Handled error processing and unknown intent with the use of Generative AI and Azure Open AI services with responses

You might have already specified this, but...

Identify

User's entire response

Save user response as

(x) Var1 string

Create generative answers

Input

(x) Var1 string

Data sources
Edit

Question Text

Do you have any other questions?

Identify

Boolean

Save user response as

(x) Var2 boolean

Condition

(x) Var2 boolean

is equal to

true

New condition

All other conditions

Redirect

Feedback Topic
View topic

properties

Search for content or provide your own context, use OpenAI to create a summarized response using the provided data.

Learn more

Knowledge sources

Get search results from the knowledge sources using selected mode.

[ON] Search only selected sources

☑	Name
☐	https://myservicedesk-dwp.on 🌐
☑	https://www.mapleleaffoods.c 🌐
☐	https://support.microsoft.com 🌐
☐	FSQA
☑	CorpPolicies
☑	LeadershipValues
☑	mymlf

Copilot Feedback response	thumbs_up	Good job Copilot, no complaints	August 7
Copilot Feedback response	thumbs_down	It sucks	August 8
Copilot Feedback response	thumbs_up	Good job Copilot, no complaints	August 8
Copilot Feedback response	thumbs_down	You didn't even return to me a response	August 13
Copilot Feedback response	thumbs_up	Good job Copilot, no complaints	August 14
Copilot Feedback response	thumbs_down	It kept on making me repeat my prompt over and over	August 14
Copilot Feedback response	thumbs_down	I think it was a bit	6 days ago