Stealth Solutions, Inc.
Response
to
United States Coast Guard
For
Mariners Credentialing and Documentation Program (MCP)
Solicitation 70Z0G325QOIPL0001

Phase I – Factor 1: Prior Experience

April 14, 2025

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GSA Contract# 47QTCA22D0053

Factor 1. Prior Experience

Stealth Solutions, Inc. (Stealth) is a Virginia-based, SBA 8(a)-certified Small Disadvantaged Business (SDB), founded in 2014 and a prime contractor on the GSA MAS and GSA 8(a) STARS III vehicles. As a Salesforce Partner, Stealth specializes in modernizing legacy on-premise systems by migrating them to secure, reliable, and scalable cloud-hosted solutions designed to support thousands of users and high concurrency—aligning with NAVITA's objectives for performance, resilience, and future growth.

Stealth brings proven experience delivering cloud-native solutions for loan management, opportunity management, grants processing, and case management—closely mirroring the goals of the Maritime Credentialing and Documentation BPA. These solutions streamline application intake and adjudication, manage high-volume workflows, enable secure document handling and auditability, and provide intuitive portals for both internal staff and external stakeholders.

Stealth applies Agile methodologies to implement and sustain robust Salesforce solutions with full lifecycle support including complex data migrations, system integrations, security compliance, and achieving Authority to Operate (ATO) for mission-critical systems. Our delivery spans consulting, customized implementation, AppExchange integration, and operations and maintenance support—empowering agencies to modernize with confidence and achieve lasting impact.

To meet the needs of the USCG Mariner mission, **Stealth Solutions** has formed **Team Stealth**, a strategic partnership with **ICF** and **VivSoft**. The team brings specialized capabilities in low-code application development, large-scale enterprise implementations supporting thousands of concurrent users, and the migration of complex on-premises legacy systems to modern, cloud-hosted SaaS/PaaS environments. Team Stealth has a strong track record of obtaining Authority to Operate (ATO) for mission-critical systems hosted in **DoD Impact Level 4 (IL4) and IL5**-compliant environments. With Agile delivery at its core and a focus on secure, scalable modernization, Team Stealth is uniquely positioned to deliver a robust mariner credentialing solution that meets USCG's operational, security, and compliance requirements.

ICF Incorporated, LLC (ICF) is a global leader with over 9,300 professionals delivering Agile, cloud-based solutions for the U.S. federal government. Leveraging advanced analytics, AI/ML, human-centered design, and deep industry expertise, ICF builds high-impact digital solutions that drive mission success. As a **Salesforce Summit Partner, a member of Salesforce Agentforce Partner Network,** and **Public Sector expert**, ICF brings extensive experience across the Salesforce ecosystem—including **MuleSoft** and **Tableau**—with **110+ certified experts**, **400+ certifications**, and over **100 successful implementations**, enabling rapid, scalable, and human-centric Salesforce delivery for federal agencies.

VivSoft, founded in 2011, is an SBA 8(a)-certified SDB and a prime contractor on GSA IT Schedule 70 and GSA 8(a) STARS III. CMMI Level 3 certified for both Services and Development, and ISO 9001:2015, ISO 20000-1:2018, and ISO 27001:2013 certified, VivSoft demonstrates strong capabilities in quality, service, and security. As a systems integrator specializing in open-source and emerging technologies, VivSoft delivers secure, scalable solutions in dynamic cloud environments—including the successful deployment of **DoD IL5-compliant**

cloud applications. The company supports key federal programs across the **U.S. Air Force** (Platform One, Unified Platform, Air Education and Training Command, Cyber Warfare Mission Systems) and the **Federal Deposit Insurance Corporation (FDIC)**, helping agencies modernize, automate, and accelerate mission success.

The table below highlights how **Team Stealth collectively meets all evaluation criteria and Mariner Credentialing Program (MCP) technical requirements**, including Agile delivery, FedRAMP and IL5-compliant cloud solutions, data migration, ATO attainment, and scalable low-code/no-code platforms. Each column represents a team member—**Stealth Solutions, ICF,** and **VivSoft**—with checkmarks (✓) indicating demonstrated experience. The **Team Stealth column** reflects our **combined capabilities**, confirming we fully meet or exceed all mission-critical requirements, including delivery in secure, high-compliance environments like **DoD IL4 or higher**.

Evaluation Criteria / Key Requirements	Team Stealth (Collectively)	Stealth Solutions	ICF	VivSoft
Contract within the **past** 3 years	✓	✓	✓	✓
Utilized **Agile processes**	✓	✓	✓	✓
Deployed **DoD IL4 or higher solution in DOD**	✓			✓
Successfully received **ATO**	✓	✓	✓	✓
Transitioned data from on-premises/legacy systems to cloud	✓	✓	✓	✓
Met defined SLAs	✓	✓	✓	✓
Supported **125,000+ user accounts**	✓		✓	
Supported **20,000+ concurrent users**	✓		✓	
Implemented **low-code/no-code FedRAMP-certified cloud** solution	✓	✓	✓	✓
Salesforce configuration expertise	✓	✓	✓	

Table 1. Team Stealth – Summary of Experience Across Evaluation Criteria / Key Requirements

Team Stealth offers a distinguished blend of Salesforce platform expertise, certified talent, and a consistent record of delivering impactful solutions across civilian and DoD agencies. Our experience spans enterprise-scale initiatives with diverse requirements, demonstrating our ability to drive modernization while ensuring mission alignment, compliance, and operational continuity.

The following examples illustrate prior experience that underscores our ability to deliver secure, scalable, and user-focused solutions—strategically aligned with the U.S. Coast Guard's vision and technical objectives.

Prior Experience 1 (Stealth – Prime Contractor)

Contract Number (only one contract number per example)	47QTCB21D0018-72MC1022M00003
Agency for whom the work is being/was performed	United States Agency for International Development
Period of Performance	01/03/2022 – 02/26/2025

Description of Services

Project Summary

Stealth Solutions (Stealth) led the enterprise-wide development and modernization of the **Prosper Africa Opportunity Tracker (PAT)**, transitioning it from decentralized tools to a **Salesforce Commercial-Off-The-Shelf (COTS)** solution hosted within the **FedRAMP-compliant Government Cloud**. The system serves as a secure, **cloud-based** opportunity management platform supporting USAID and implementing partners across Africa and the U.S., enabling real-time collaboration, tracking, and reporting of two-way trade and investment opportunities. Stealth delivered a full-spectrum solution encompassing **development of internal and external portals, data analytics, security compliance, workflow automation (PWS 2.2), system interfaces (PWS 2.5)**, and **Information System Security Officer (ISSO) services (PWS 2.7)**. The team successfully **attained the Authority to Operate (ATO) (PWS 2.20)** and provided ongoing security compliance and monitoring through contract conclusion.

A key component of this engagement was **integrating the PAT with the Virtual Deal Room (VDR)**—a third-party investment pipeline system—allowing seamless data exchange and visibility across government and private sector deal flows. The system **automates interagency workflows, enables predictive analytics**, and supports **dashboard-driven reporting** for senior leadership and Congress. With robust security controls including **Salesforce Shield**, and **self-service tools** that reduce dependency on IT support or development resources, the platform empowers USAID to coordinate efficiently across agencies and missions. This performance highlights Stealth's track record of success in **Salesforce implementation**, **data integration**, and **secure system delivery** in support of federal missions.

Alignment with Mariner Credentialing Program (MCP)

Stealth Solutions' implementation of the PAT strongly aligns with the MCP vision by delivering a **secure, scalable, and sustainable FedRAMP Moderate SaaS solution** using a **low-code/no-code approach (PWS 2.4)**.

Built on Salesforce Government Cloud, the solution replaced fragmented tracking across **legacy tools such as Google Sheets, Access databases, on-premises SQL Servers, and email-based workflows**—establishing a centralized opportunity management platform accessible to USAID and its global partners. The complete **Prosper Africa** application included an internal app for badged USAID users logging in with PIV cards and a Digital Experience site for external, non-government Implementing Partners logging in with **Login.gov credentials**. Each user group was subject to role-based access controls, data access, and system permissions that were specific to their business needs.

Using **Agile best practices (PWS 2.1)**, Stealth collaborated with stakeholders to define **epics, user stories, sprint plans,** and **backlogs**, delivering incremental functionality aligned to mission priorities. We facilitated daily standup, sprint reviews, retrospectives, and continuous feedback to ensure alignment with USAID's evolving needs.

We led a **comprehensive data migration effort (PWS 2.9)** to ensure integrity during the transition from legacy systems. Our scope included **technical architecture, configuration, testing, user training (PWS 2.8)**, go-live support, and long-term sustainment.

Stealth achieved the **Authority to Operate (ATO) (PWS 2.20)** by submitting a complete security package, including the **System Security Plan (SSP)**, **POA&Ms**, and **Continuous Monitoring Strategy**. We also authored the **Technical Architecture Document (TAD)**, **System Design Document**, and other required artifacts to support ongoing compliance and transparency.

To support USAID's governance process, we led multiple **gate reviews (PWS 2.10)**, including the **Project Process Agreement (PPPR)**, **Project Baseline Review (requirements, cost, schedule)**, and **Engineering Review Board (ERB)**—ensuring compliance and alignment with Agile SDLC milestones.

Training was tailored to diverse user roles across geographies and delivered via **live sessions, recorded modules, and step-by-step guides**. Our **integrated helpdesk support model (PWS 2.13)** ensured a smooth adoption process and responsive technical support post-deployment.

This engagement illustrates Stealth's capability to deliver **mission-aligned, low-maintenance, and compliant SaaS solutions** with demonstrated strength in Agile delivery, secure system integration, and federal IT modernization—well-aligned with the MCP's scope and long-term vision

Evaluation Criteria: Completed or ongoing within the last three years

✓The work Stealth Solutions performed on the **PAT** under USAID's Prosper Africa Initiative, Contract Number **7200AA22F00024**, was **completed within the past three years**, with the period of performance ending on **February 26, 2025**.

Under this contract, Stealth delivered a **FedRAMP Moderate low-code/no-code SaaS platform,** using **Salesforce Government Cloud**. The solution was developed and deployed using Agile methodologies. We supported the full lifecycle, from data migration and platform configuration through deployment, sustainment, and user training.

Evaluation Criteria: Successfully received ATO

✓All components of the **PAT** were deployed within a **FedRAMP Moderate Salesforce Government Cloud** environment. Stealth Solutions prepared and submitted Authority to Operate (ATO) package, which was approved on schedule. The package included a detailed **System Security Plan (SSP)** outlining implemented security controls; a **Security Assessment Plan (SAP)** describing the test procedures; a **Security Assessment Report (SAR)** capturing control effectiveness and findings; and a **Plan of Action and Milestones (POA&M)** to manage any residual risks. We also developed a **Continuous Monitoring Strategy** to guide post-deployment compliance.

To meet **FedRAMP and NIST 800-53** requirements, Stealth implemented Salesforce Shield for platform encryption and event monitoring, enforced role-based access controls, enabled two-factor authentication, and integrated with USAID's enterprise security logging and alerting tools.

The on-schedule ATO enabled immediate deployment and onboarding of USAID missions and interagency partners. The system **reduced manual reporting by over 70%**, automated opportunity tracking, and integrated with the Virtual Deal Room (VDR) delivering a compliant, scalable platform that supports long-term federal modernization and security goals.

Post-ATO, Stealth supported continuous monitoring activities including monthly vulnerability scans, log reviews, quarterly POA&M updates, and **annual ATO revalidation planning**. This lifecycle-aligned security approach ensured sustained compliance while enabling a stable and secure operational baseline.

Evaluation Criteria: Transitioned Data from legacy systems to new cloud solution

✓As part of the **PAT** project, Stealth Solutions successfully transitioned data from a patchwork of legacy tools—including Excel, Google Sheets, Google Apps, and email-based trackers—into a centralized Salesforce COTS cloud solution. This complex migration required harmonizing data from multiple USAID missions and interagency partners into a structured, scalable format that supported real-time tracking and analytics.

Stealth developed and executed a comprehensive data migration strategy, including source-to-target mapping, transformation logic, validation protocols, and stakeholder review. We migrated critical records such as opportunity pipelines, partner organizations, and activity histories—ensuring accuracy, completeness, and alignment with the new platform's data model.

The migration process included multiple test cycles in staging environments, user validation sessions, and iterative refinements to ensure readiness and integrity prior to go-live. The transition was completed without disruption to operations or data loss and positioned the system for long-term scalability.

The result was a seamless and secure cloud-based solution that eliminated manual processes and cut reporting time in half. USAID and its interagency partners now benefit from real-time visibility, data consistency, and a single source of truth to support opportunity lifecycle management, interagency coordination, and executive-level reporting.

Evaluation Criteria: Met SLAs

✓The **PAT**, built on the **FedRAMP Moderate Salesforce Government Cloud**, consistently met all SLAs, achieving **99.98% System Operational Availability (OA)** and delivering reliable, uninterrupted access for USAID and interagency users globally. Backed by Salesforce's high-availability infrastructure and Stealth's proactive monitoring, the platform achieved a **Mean Time Between Failure (MTBF)** of over **6,500 hours** with **zero mission-critical outages**, supported by **automated failover, multi-zone redundancy**, and **disaster recovery capabilities**.

Stealth implemented **Salesforce Shield**, real-time monitoring tools, alerting mechanisms, and root-cause analysis protocols to maintain a **Mean Time to Repair (MTTR)** of under **4 hours**, with non-critical issues typically resolved within a sprint. Using **automated CI/CD pipelines**, the team deployed updates without service interruptions, keeping PAT secure, up-to-date, and aligned with evolving needs. This resulted in a **resilient, high-performing platform** that minimized downtime, ensured data availability, and enhanced user trust across USAID and its partners.

Evaluation Criteria: Supporting at least 125,000 user accounts or supporting 20,000 concurrent users

The **PAT** was designed and deployed on **Salesforce Government Cloud**, a platform capable of supporting **over 125,000 user accounts** and **20,000 concurrent users**. While the system did not need to scale to this volume during the engagement, the architecture and platform were intentionally selected and configured to handle high user demand with minimal performance impact.

Stealth Solutions leveraged Salesforce's native **multi-tenant, auto-scaling infrastructure**, combined with **role-based access controls and modular licensing strategies**, to ensure future scalability without the need for re-architecture. Load testing confirmed the system could support high concurrency while maintaining responsiveness and stability.

This design gives USAID and its partner agencies a **future-ready platform** that can scale effortlessly as mission needs grow—eliminating the risk of bottlenecks, reducing long-term infrastructure costs, and enabling broader adoption without system limitations.

Prior Experience 2 (ICF – Tier One Subcontractor)

Contract Number (only one contract number per example)	Task Order (TO) #: 2032H523F00134
Agency for whom the work is being/was performed	U.S. Department of the Treasury (Treasury) Enterprise Business Solutions (EBS)
Period of Performance	02/15/2023 - 03/05/2024

Description of Services

ICF supported Treasury's Enterprise Business Solutions (EBS) by developing, configuring, implementing, deploying, and sustaining **a low-code/no-code, cloud-hosted commercial Software as a Service (SaaS) solution** using **Agile methodologies**. This solution enabled Treasury to rapidly respond to legislative mandates and evolving economic conditions by supporting the administration of **financial relief programs** and loans under the **CARES Act** and the **American Rescue Plan (ARP)** due to the unprecedented coronavirus disease (COVID-19). Our work on this contract started in June 2020 and was executed through a series of one year TO contracts on the Treasury Applications Development and Sustainment Services (ADSS) BPA over the last four years.

Our experience delivering on this contract is **directly relevant** to the Mariner Credentialing Program (MCP) program objective of developing a modern, effective, and affordable IT solution to support the USCG's statutory responsibilities for issuing Merchant Mariner Credentials (MMC) and related MCP processes. Utilizing the **FedRAMP-certified Salesforce platform,** we deployed a **Minimum Viable Product (MVP) in six days** under an emergency situation to disburse funds, following the passage of the CARES Act. We continued to support the application on this contract. Our **Agile framework** ensured rapid development and continuous delivery while maintaining cost and schedule commitments. It also supported rapid iterations, with up to **five deployments per week (PWS 2.18)**, ensuring system adaptability to evolving technical requirements; as a result, we delivered an

end-to-end loan management solution within two months (PWS 2.1, 2.3, 2.4). This included **workflow automation (PWS 2.2) and interfaces to external systems (PWS 2.5)** to support application intake, workflows verification, agreement generation, payment processing, and reconciliation, **ultimately disbursing more than $200B in relief funds** within the first two months. Our implementation also involved integration to additional Cloud Service offerings (DocuSign) for electronic signature **(PWS 2.12)**.

ICF ensured that our solution complied with all **Federal security standards, NIST 800-53** and **FedRAMP Moderate** security controls, and Treasury's IT governance, Enterprise Architecture (EA) standards and data protection requirements. We integrated multi-factor authentication (MFA) via ID.me for secure access, utilized Salesforce Shield for data encryption, and adhered to Section 508 accessibility requirements. We also collaborated with Treasury's ISSO to develop and submit an ATO package, securing FedRAMP Moderate authorization within the required timeframe (**PWS 2.6, 2.7, 2.20**).

Our full lifecycle support included program management, DevSecOps, **implementation and sustainment support,** testing **(PWS 2.17)** and Tier 2/3 help desk services **(PWS 2.13).** We scaled on-demand, adding 20+ personnel for initial CARES Act implementation and another 40 for ARP expansions**. User training (PWS 2.8)** was delivered through live sessions, guides, and video tutorials to ensure smooth user adoption. We also assisted in **Systems Engineering Life-Cycle (SELC) Technical Gate Reviews** and developed comprehensive **technical documentation, risk assessments, and system design documents** to support Treasury's compliance and governance requirements. ICF collaborated with Treasury stakeholders to **define user stories, prioritize product backlogs, and execute development sprints.** Utilizing our **Agile methodology**, our nine cross-functional Sprint teams enabled continuous delivery, with up to five deployments per week. Our iterative development process incorporated ongoing user feedback, ensuring system capabilities aligned with end-user needs.

Relevancy, Scale, Complexity: ICF's SaaS solution successfully processed financial assistance applications disbursing a total of **$400B**$^{+}$ in economic relief. This included **$25B** to passenger airlines, **$4B** to cargo air carriers, **$17B** to businesses critical to national security, **$9B** for the Emergency Capital Investment Program (ECIP), and **$350B** to **14 State, territory, tribal, and local governments** for public health response and economic recovery. There are **45,000 concurrent users** and the system was developed to **surge to 2,000,000 concurrent users during times of peak demand.** The system provides real-time compliance reporting, automated eligibility verification, and streamlined workflows that **significantly reduced processing times** and improved transparency. The financial relief transactions and loans provided through our system has significantly **impacted the United States' economy and national security**. Our experience in deploying scalable, secure, and user-centric SaaS solution is **directly applicable** to the MCP program's mission to modernize mariner credentialing operations.

Evaluation Criteria: Completed or ongoing within the last three years

✓The work ICF performed on this TO Contract, Treasury CARES and American Rescue Plan (ARP) Support and Low Code Modernization, Contract Number 2032H523F00134, was completed within the past three years with the POP ending on March 5, 2024. **Evaluation Criteria: Successfully received ATO**

✓All CARES Act applications are built in the **FedRAMP-Moderate Salesforce environment** and follow the required Treasury and PII security and encryption protocols. We worked closely with the Government ISSO to create and submit the Authority to Operate (ATO) package for all CARE Act applications, achieving ATO and ensuring compliance with **FedRAMP, NIST 800-53, and Treasury IT security requirements** to address any security risks and concerns prior to deployment**.**

Furthermore, all applicants use single-sign on (SSO) or two-factor authentication that is integrated with ID.me to provide an additional layer of security. We also used Salesforce Classic Encryption for banking, accounting, and routing information to hide the original data with random characters. This out-of-the-box functionality is used to encrypt custom fields with 128-bit Advanced Encryption Standard (AES). Our experience with Salesforce Shield Platform Encryption allows USCG to encrypt a variety of widely used standard fields and supports person accounts, cases, search, approval processes, and other key Salesforce features to provide additional layers of system security.

Evaluation Criteria: Transitioned Data from legacy systems to new cloud solution

✓Because the CARES Act legislation required an entirely new system **that previously did not exist,** there was not a requirement to transition data from a legacy system for the MVP release. Later enhancements included **cleansing and migrating 2.4 million lines** of audit finding data from Oracle to the Salesforce system. **Secure data transfer**

(PWS 2.9) among loan applicants, the Treasury, and banks and financial institutions was imperative for administrating **loans** and **financial relief transactions** to businesses critical to maintaining economic and national security. ICF developed a comprehensive financial assistance accelerator that enables a single unified experience for loan applicants and was used for multiple ARP programs. We also built business rules for eligibility and completeness checks and regulatory reviews. Similarly, we built a **bulk data upload accelerator using MuleSoft** to allow banks and other financial institutions to **upload daily transactions**. To support future scaling and minimize system maintenance, we created the CARES Administration Hub to support application intake, future applications, data calls/communications with applicants, and compliance reporting. All system and **applicant data resides in a single database within the Salesforce** low-code platform and is easily accessible and scalable using Salesforce out-of-the-box role-based permissions and tiered access. This experience demonstrates our ability to develop an **intuitive portal and centralized system** to manage complex data, agreements, and additional information related to the complex grants and loans under the CARES ACT legislation that is directly relevant to the size and scale of the MCP and meet USCG's objective is to minimize the need for MCP users to perform any redundant tasks during and post data migration.

Evaluation Criteria: Met SLAs

✓All CARES Act applications we built in the **FedRAMP-Moderate Salesforce environment** achieved **99.999% System Operational Availability (OA)** and processed billions in financial relief transactions **(PWS 2.19).** We also established automated compliance reporting for regulatory agencies, ensuring transparency in fund disbursement and maintained continuous operations, **supporting 24/7 grant processing and compliance tracking (PWS 2.13)**. Our Salesforce-based platform is a **high-availability cloud infrastructure** with automated monitoring, disaster recovery, and failover capabilities, reducing unplanned outages and with a **Mean Time Between Failure (MTBF) >7,000 hours**. Our Salesforce-based platform was also designed with automated issue resolution and CI/CD pipelines, enabling rapid identification and resolution of system defects with a **Mean Time to Repair (MTTR) ≤ 4 hours**. Our system experienced **one down time in the last 5 years** and from the earliest detection to failover being online was < 2 hours (**PWS 2.19**).

Evaluation Criteria: Supporting at least 125,000 user accounts or supporting 20,000 concurrent users

✓Similar to NAVITA™, our CARES Act Administrative HUB supports a **broad and diverse community of multiple user groups** comprising State, territory, tribal, and local governments; commercial businesses such as airlines (passenger and cargo carriers), other transportation carriers, small minority-owned businesses and consumers in low-income areas; and banks and financial institutions. The **current number of concurrent users is approximately 45,000** and the system was developed to **surge to 2,000,000 concurrent users during times of peak demand.** Additionally, the system is configured to **scale and can support up to 333,000 logins per month**.

Prior Experience 3 (VivSoft – Tier One Subcontractor)

Contract Number (only one contract number per example)	FA830724FB036
Agency for whom the work is being/was performed	United States Air Force (USAF Platform One (P1))
Period of Performance	12/18/2019 – 2/4/2027

Description of Services

VivSoft's journey with Platform One (P1), a key initiative within the Department of Defense (DoD), exemplifies our ability to deliver a modern, cloud-hosted, commercial off-the-shelf (COTS) solution that transforms legacy systems into agile, secure, and scalable platforms (**RFQ Section C, 1. Scope**). Beginning in 2019, we partnered with the U.S. Air Force to implement a comprehensive IT solution supporting over 250 applications and 1,000+ virtual nodes across multiple **classification levels (IL2, IL4, IL5)**. Our mission was to modernize software development and deployment practices, aligning perfectly with the USCG's need for rapid development and deployment of efficient IT solutions (**RFQ Section C, 1. Purpose**). Using Agile principles, we led nine concurrent teams comprising over 100 members from VivSoft, DoD, and vendors to deliver iterative releases via our Agile Delivery Framework (ADF), managing 60+ scrum teams to prioritize user stories and refine product backlogs (**PWS 2.1**). This approach **reduced environment setup times from one month to 2-3 days** using our ENBUILD

DevSecOps accelerator, automating workflows (**PWS 2.2**) for infrastructure provisioning and application onboarding.

Our solution leveraged COTS tools like Kubernetes, Terraform, and Helm Charts, hosted on **FedRAMP-authorized AWS** and Azure GovCloud, meeting **DISA Impact Level 2 and 4 requirements** (**PWS 2.12, 3.1**). We integrated system interfaces with tools like Keycloak for authentication and Istio Service Mesh for secure communication, adhering to DoD Enterprise Architecture standards (**PWS 2.5, 2.6).** Security was paramount; we implemented Zero Trust architecture with mutual TLS (mTLS) and automated security gates, achieving **continuous Authority to Operate (cATO)** for mission-critical systems (**PWS 2.7**). Training was a cornerstone of our success. We implemented immersive DOJOs—dedicated learning environments designed to promote the adoption of Lean, Product, DevOps, and Agile mindsets—along with pair programming to accelerate hands-on learning. Through this approach, we upskilled over 500 application teams, delivering interactive sessions and user manuals ahead of each release (**PWS 2.8**). Data migration efforts transitioned over 200 legacy systems to the cloud, preserving data integrity with automated pipelines (**PWS 2.9**), while our transition methodology ensured zero downtime during cutovers (**PWS 2.10**).

We managed software licenses for 3,000+ hardened containers in Iron Bank, optimizing costs and compliance (**PWS 2.11**), and provided 24/7 Tiers 2 and 3 help-desk support via Jira Service Desk, achieving **98% SLA** compliance (**PWS 2.13**). All deliverables, including documentation and code, were transferred as government property (**PWS 2.14**). Our Business Process Reengineering (BPR) efforts streamlined ATO processes, cutting accreditation timelines from years to months (**PWS 2.15**), while rigorous testing and configuration management ensured system reliability (**PWS 2.17**, **2.18**). Certified in CMMI Level 3, ISO 9001, and ISO 27001, we met all compliance standards (**PWS 2.20**).

Evaluation Criteria: Completed or ongoing within the last three years

✓Since 2019, VivSoft has been a cornerstone of Platform One, a transformative DoD initiative ongoing as of today, well within the last three years. Our work focused on deploying a cloud-hosted COTS solution to modernize IT operations (**RFQ Section C, 1. Purpose**). We implemented an Agile approach, managing nine concurrent teams to deliver iterative releases via our ADF, aligning with the PWS's emphasis on rapid development and deployment (**PWS 2.1**). Hosted on AWS and Azure GovCloud, our solution met **DISA IL 2 and 4 standards**, integrating with DoD systems via secure APIs and mTLS (**PWS 2.5, 2.12).** We provided training through DOJOs and developed user guides, ensuring stakeholder readiness (**PWS 2.8**), while migrating data from 200+ legacy systems to the cloud (**PWS 2.9**).

Evaluation Criteria: Successfully received ATO

✓VivSoft's contributions to Platform One resulted in successfully achieving continuous **Authority to Operate (cATO)** for multiple mission-critical systems, aligning with the USCG's need for secure, compliant IT solutions (**RFQ Section C, 1. Purpose; PWS 2.7**). From 2020 onward, we implemented Agile practices to deliver a COTS-based DevSecOps platform, embedding security into every layer using Zero Trust principles and automated gates (**PWS 2.1**). Hosted on AWS and Azure GovCloud, our solution met DISA IL 2 and 4 requirements, integrating **with DoD networks via CNAP and Iron Bank** (**PWS 2.12, 2.5**). We conducted rigorous testing with tools like SonarQube and Twistlock, ensuring compliance with NIST 800-53 and DoD standards (**PWS 2.17**), while maintaining configuration control with GitOps (**PWS 2.18**). Training and documentation supported stakeholder adoption (**PWS 2.8**), and our CMMI Level 3 and ISO 27001 certifications underpinned our compliance efforts (**PWS 2.20**). This approach reduced ATO timelines from years to weeks. By achieving **continuous ATO (cATO) for over 100 applications**, the **DoD saved $12.5 million annually** by eliminating redundant accreditation cycles—enabling faster, more secure deployment of mission-critical capabilities.

Evaluation Criteria: Transitioned Data from legacy systems to new cloud solution

✓VivSoft excelled in transitioning data from o**ver 200 legacy Air Force systems to a modern cloud solution** within Platform One, meeting the USCG's need for efficient data migration (**RFQ Section C, 1. Purpose; PWS 2.9**). Starting in 2020, we employed an Agile approach to rehost and replatform applications using the strangler pattern and 12-factor methodology, deploying them onto a Kubernetes-based Istio Service Mesh (**PWS 2.1**). Our ENBUILD accelerator automated workflows, bootstrapping cloud environments with IaC and CaC, ensuring data integrity during migration (**PWS 2.2**). Hosted on AWS and Azure GovCloud, the solution adhered to DISA IL standards and interfaced with legacy systems via secure APIs (**PWS 2.12, 2.5**). We provided training and

documentation to facilitate the transition (**PWS 2.8**), executed with zero downtime through detailed planning (**PWS 2.10**), and ensured compliance with DoD EA standards (**PWS 2.6**). Testing validated both data accuracy and security (**PWS 2.17**), while the successful migration of over 200 systems ultimately **reduced operational costs by 25%**, saving millions in legacy maintenance and delivering a scalable, cloud-native platform to enhance mission agility.

Evaluation Criteria: Met SLAs

✓VivSoft consistently met Service Level Agreements (SLAs) while supporting Platform One, aligning with the USCG's requirement for reliable sustainment services (**RFQ Section C, 1. Purpose; PWS 2.19**). Since 2020, we have delivered a cloud-hosted COTS solution, managing 400+ CI/CD pipelines and 1,000+ virtual nodes with 24/7 reliability (**PWS 2.12**). Our Agile approach ensured rapid issue resolution through daily scrums and backlog prioritization (**PWS 2.1**), while ENBUILD automated workflows to maintain uptime (**PWS 2.2**). Real-time monitoring with Grafana and Prometheus, integrated with ChatOps on Mattermost, enabled proactive incident response (**PWS 2.13**). We interfaced with DoD systems securely (**PWS 2.5**), conducted testing to uphold performance (**PWS 2.17**), and maintained configurations via GitOps (**PWS 2.18**). As a result, we achieved **98% SLA** compliance across all operations—ensuring uninterrupted service for over 250 applications, saving the DoD $20,000 per month in potential downtime costs, and significantly enhancing overall mission reliability.

Evaluation Criteria: Supporting at least 125,000 user accounts or supporting 20,000 concurrent users

VivSoft's work on Platform One supported over 1,000 developers and indirectly enabled services for hundreds of thousands of DoD end-users, surpassing the USCG's threshold of 125,000 user accounts (**RFQ Section C, Background: 125,000 credentials annually**). Since 2020, we deployed a COTS-based DevSecOps platform, hosting 250+ applications on A4

WS and Azure GovCloud, serving a multi-tenant environment across **IL2, IL4, and IL5** (**PWS 2.12**). Our Agile approach delivered scalable solutions via ENBUILD, automating provisioning for thousands of VMs and 20 petabytes of data (**PWS 2.1, 2.2**). Secure interfaces with CNAP and Keycloak managed user authentication for large-scale access (**PWS 2.5, 2.7**). We trained over 500 teams through DOJOs, ensuring usability (**PWS 2.8**), and provided 24/7 help-desk support with 98% SLA compliance (**PWS 2.13**), while maintaining full alignment with DoD compliance standards (**PWS 2.20**). This enabled secure, scalable services for over 125,000 DoD users annually, reduced operational costs by 25%, and strengthened overall mission readiness.

Conclusion: Proven Experience, Aligned Capabilities

Team Stealth—led by Stealth Solutions and supported by ICF and VivSoft—offers a highly qualified, well-integrated partnership that meets or exceeds all evaluation criteria. Our **collective** experience includes delivering secure, scalable, low-code/no-code SaaS solutions across both civilian and DoD environments, with a demonstrated ability to support enterprise-scale implementations aligned with Agile best practices.

We bring:

- Successful ATOs and secure, scalable cloud deployments
- Agile execution with full lifecycle support
- Migration from complex legacy systems
- Support for 125,000+ users and 20,000 concurrent sessions
- Low-code/no-code SaaS solutions on Salesforce Government Cloud

Together, we offer a mission-ready team that understands USCG's operational environment and is ready to deliver with confidence and precision.