Health Insurance Adverse Selection

Definitions

1. **Information asymmetry**: a situation in which agents in a potential economic transaction do not have the same information about the quality of the good being transacted.

Asymmetric information is knowledge that is *private* to some agents, i.e., some agents have it and others don't.

- 1.1 private knowledge of *type*, i.e., immutable characteristics, e.g., genetic predisposition to health conditions;
- 1.2 private knowledge of actions, e.g., amount of regular physical exercise.
- 2. Asymmetric information *can* (but doesn't have to) lead to market failure (too much or too little of some economic activity):
 - 2.1 private action \Rightarrow moral hazard.
 - 2.2 private type \Rightarrow adverse selection;

Definitions

- 1. **Adverse Selection**: Over-supply of low-quality goods, products or contracts when there is asymmetric information.
- 2. Low-risk or "good"-type agents *select* themselves out of insurance with only high-risk or "bad"-type agents remaining, leading to too little insurance being provided.

Predictions:

- 1. Positive Correlation between risk-type and insurance coverage.
 - 1.1 Higher risk customers are most likely to buy insurance.
- 2 Adverse selection death spiral:
 - 2.1 Pooling different risk types will unravel the pool, without an inducement that keeps low-risk in the pool.

Positive correlation between risk-type and coverage 1. If insurance is offered at actuarialy fair rates, i.e., premium=loss×prob.

- of loss, *risk-averse* individuals are willing to buy it to eliminate risk.

 1.1 For a risk-averse individual, actuarialy fair insurance will strictly increase
 - utility as it eliminates risk in exchange for a small sure payment.

 1.2 Insurance transfers risk away from risk-averse individuals by pooling
 - 1.2 Insurance transfers risk away from risk-averse individuals by pooling independent risks (law of large numbers).
- 2. If insurers knew risk of all insurees i.e., perfect information, they could offer actuarialy fair insurance (with a small profit margin) to all insurees, but they often don't and must offer same insurance to high- and low-risk

insurees, with premium = average of high- and low-risk actuarialy fair

- premiums.

 Cannot give premium according to risk type

 3. At average premium, low-risk individuals would be paying too much compared to their risk, they might not want to buy insurance, leaving only high-risk in the insurance pool, i.e. adverse selection. This is
 - only high-risk in the insurance pool, i.e., adverse selection. This is inefficient as all risk-averse individuals should buy insurance.

 Thus only high risk people have insurance and get charged a lower Note the difference between low-and high-risk type and risk averse. premium than there

Adverse Selection Death Spiral/1

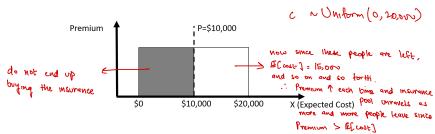
Adverse selection death spiral: successive rounds of adverse selection that destroys an insurance market.

Basic Setup:

- Heterogeneous risk types: Several customers and each customer has an expected health care cost for a given year.
- Insurance company offers single insurance policy with annual premium P. It covers all costs.
- 3/ Why single policy: Insurance company cannot distinguish between healthy and sick customers, nor can it offer different policies.
- 4. Insurance company cannot prevent sick people from buying.
- 5. Customer will buy insurance if and only if the premium is less than expected cost. (else can pay expected cost and not the premium)

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E[cost | Nigh risk] > E[cost | low risk]
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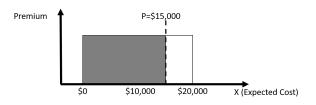
Adverse Selection Death Spiral/2



First Round:

- ▶ Premium = \$10,000. Half of customers do not buy because expected cost < premium.
- ▶ Healthy customers do not buy health insurance. Leave the market.
- ▶ Insurance company collects \$10,000; but pays on average \$15,000. Loss of \$5,000.
- ▶ Insurance company increases premium to \$15,000.

Adverse Selection Death Spiral/3



Second Round:

- ► Healthier individuals leave plan again. Sick people remain.
- ▶ Insurance company again makes loss. Again increases premium. $[n = 3...N^{th} 1]$ Rounds:
- ▶ Healthier individual leave again. Sicker people remain...losses...increase in premium...
- ► Akerlofian market collapse: Insurance company collapses. No more insurance.

Evidence for Adverse Selection

- Harvard University offers two kinds of plans in 1994
 - ► Cheaper HMO plan: Premium \$0 [Enrolment 82%]
 - Expensive PPO plan: Premium \$361. More generous. [Enrolment 18%]
- First round. PPO declined to 14% in 1995.
 - ▶ PPO leavers: More healthy on average. 31% under 40. 6% less spending.
 - ▶ PPO stayers: Less healthy on average. 18% over age 60 and 6% more spending
 - Premium increased to \$731.
- Second round. PPO declined to 9% in 1996.
 - ▶ PPO leavers: More healthy on average. 30% under 40. 9% less spending.
 - ▶ PPO stayers: Less healthy on average. 19% over age 60 and 9% more spending
 - Premium increased to \$1,414
- Third round.
 - No third round. PPO discontinued.

Evidence against Adverse Selection

- 1. Positive correlation between risk-type and insurance coverage (Cardon and Hendel 2001)
 - 1.1 Health-care costs and coverage were positively related (US workers)
 - 1.2 Correlation disappears when adjusted for age, race, gender.
 - $1.3 \rightarrow$ Employees do not have information advantage over insurers.
 - ⇒ 1.4 Adverse selection existed because cannot discriminate on demographic factors.
- 2. Negative correlation between risk-type and insurance coverage (Fang et al 2008)
 - 2.1 Healthier individuals buy more insurance than risky ones.
 - 2.2 Healthier individuals had lesser medical expenditure than sicker ones.
 - 2.3 "Advantageous selection" seniors with higher cognitive ability are both healthier and more likely to buy insurance.

Adverse Selection Solutions

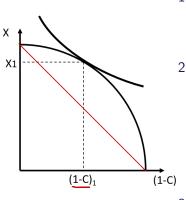
Adverse Selection Theoretical Model Premise

In current setup:

- Insurance company is unable to identify healthy vs sickly
- ▶ hence offers same premium to both
- ► This "same" premium is set at the average (expected) value of healthy and sickly's expected health-care costs.
- ► Since this expected value is higher than the healthy person's expected value, healthier people quit insurance i.e. adverse selection
- ▶ Adverse selection is associated with welfare loss due to un-certainty

Insurance company wants people to self-identify their type (high, low risk) through selecting insurance \rightarrow avoid adverse selection.

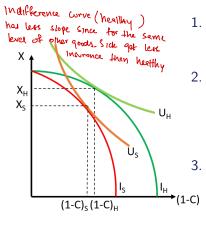
Adverse Selection Theoretical Model: Setup 1/5



- 1. Two goods: Insurance coverage (1-C) and other goods (X)
 - 1.1 C: co-insurance (consumer pays C%)
 - 1.2 (1-C): Insurance pays 1-C%
- 2. Budget line: **curved** r 60-Insurance
 - 2.1 As coverage increases, $C\downarrow$, insurance premium increases more than proportionately.
 - 2.2 (A) Insurance is picking up more of the health bill as coverage 1 - risk of Morel Hazard

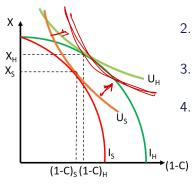
 2.3 (B) Total bill increases in size due to
 - effects of insurance on demand for care.
- 3. Expanding coverage (1-C), decreases ability to buy X at an increasing rate. 4. Optimal: $(1-C)_1$; (X_1) increasing premiums

Adverse Selection Theoretical Model 2/5



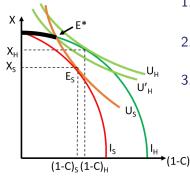
- 1. Two patient-types: Sickly and Healthy (risk-types)
 - 1.1 **Expected cost** higher for sickly
- 2. If insurance company can identify risk-types, offer high premium to sickly:
 - 2.1 **Budget line** I_S lower than $I_H \rightarrow$ if for same coverage, healthy charged lower premium, then can buy more X.
- 3. Indifference curve tipped towards insurance for sickly (flatter for healthy) ullet (1-C) $\to U_S, U_H$ curves intersect!

Adverse Selection Theoretical Model 3/5



- 1. If insurance company cannot identify risk-types
- 2. Sickly will buy insurance meant for the healthy.
- 3. IF they switch to budget line I_H , then they can be on a higher indifference curve.
- 4. IF sickly switch to I_H , then they pay lower premium (meant for healthy) but consume more of health-care than healthy.
 - 4.1 Because they are sicker than healthy
 - 4.2 Because of moral hazard induced by cheaper insurance (recall the price distortion is higher now)
- Insurance company collects lower premium but pays out higher in insurance claims for these sickly patients. Makes loss and quits the market.

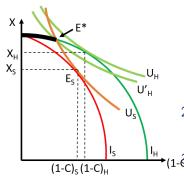
Adverse Selection Separating Equilibrium 4/5



Separating Equilibria

- 1. Insurance company offers two different contracts and lets people select them:
- 2. Company offers a full-coverage policy for sickly people on I_S .
- 3. Company offers a "limited" policy for healthy to dark-shaded line on I_H (left from E^*)
 - 3.1 Offer low-coverage (high C) plans at rates based on "healthy" (low-risk) spending.
 - 3.2 Not offer to right of E^* as it will increase utility of sickly.

Adverse Selection Separating Equilibrium 3/3



- 1. **Sickly** will buy at U_S tangent to I_S at E_S . No change for them.
 - 1.1 Utility at E_S is greater than any point on dark-shaded region.
 - 1.2 High-risk have self-identified and paid experience-rated insurance premium appropriate to them.
- 2. **Healthy** will buy at E^* at utility U'_H 2.1 Lower utility for healthy.
 - "Separating equilibrium" offer insurance contracts which lets high and low risk type separate out.
 - 3.1 Outcome for competitive market, because insurance company cannot do anything except limit the plans for "low-risk" types (Rothschild and Stiglitz, 1976)

Solutions 01 - Compulsory Insurance

Mandate that everyone must buy health insurance s.t. that people of different risk level form a single insurance pool

- 1. Compulsory insurance with choice: USA: PPACA or "Obamacare" everyone must buy insurance, but choice of providers on Health exchange.
- 2. Compulsory insurance without choice of insurance provider.
 - 2.1 Japan: Every Japanese citizen assigned an insurance fund based on his/her employment status, age, and location. If unemployed or retired, then safety-net general insurance program Kokuho.
- 3. Choice of insurance provider but restrict product differentiation:
 - 3.1 If insurance companies are not different, then little adverse selection from customers.
 - 3.2 Germany: Insurance funds are limited in their differentiation.
 - 3.3 Germany: All funds must meet a generous minimum standard \rightarrow prevents adverse selection death spiral.

Results in discount insurance for the frail/sick and actuarially unfair insurance for the healthy.

Solutions 02 - Lifetime Insurance

Lifetime insurance contract

- 1. Commit to lifetime insurance **before** health differences emerge.
- 2. Information asymmetry between insurance and customer develops over time \rightarrow Pool together before healthy realize they are healthy.
- 3. Pay a premium that **increases** with age but does not depend on subsequent health development.

Issues:

- 4. Antagonistic relationships once risk differences are apparent:
 - 4.1 After certain time-period, once risks are different, premiums are same but payouts are different for individuals.
 - 4.2 Insurance company would like to drop the sicker individual.
 - 4.3 Healthier individual would like to drop the insurance.
 - 4.4 Only kept together by legal nature of contract.
 - 4.5 Inhibit competition as no other insurance company can compete for these two customers.

Solutions 03 - Guaranteed Renewable Contract

Guaranteed Renewable Contract

- 1. Commit to lifetime insurance **before** health differences emerge.
- 2. Information asymmetry between insurance and customer develops over time \rightarrow Pool together before healthy realize they are healthy.
- Pay a premium that decreases with age but does not depend on subsequent health development.
 - 3.1 Decreasing premiums due to front-loading of premium \to Pay majority of premium in younger years before risks differ.
- After certain time-period, once risks are different, premiums are same for both but are also very low.
 - 4.1 None of the customers wants to leave.
 - 4.2 No legal binding commitment required.
 - older one.

5. Inter-temporal subsidization: Younger ones (both) subsidise the sicker

- 5.1 At young age, do not know later risk more willing to pay high premium
- 5.2 At older age, the high upfront premiums lock the individual

Solutions - Natural Solutions?

- 1. Customers mis-perceive their risk
- 2. Customers do not act on private information
- 3. Insurers can accurately observe customer risks
- 4. Selection on other factors overcomes adverse selection

Solutions 04 - Risk Misperception

- 1. Extent of AS depends on degree of information asymmetry between customer and insurance company.
- 2. Customers may not have risk information i.e. no asymmetry
- 3. Novice drivers do not know their risk.
 - 3.1 88% of student drivers believed they were safer than median driver.
 - 3.2 Did not demand higher insurance.
- ↓ Elderly males do not know risk of death
 - $4.1\ 31\%$ of elderly (85-89) males believe reaching age of 100. Only 3.4% actually do.
- 5. Younger females do not know risk of death
 - $5.1\;\;51\%$ of 70-74 year females believe reaching age of 85. 57% actually do.

Solutions 05 - Failure to Act

Customers do not act on their private information.

- 1. Bounded Rationality: Even if customers know the real risk, they have **limited knowledge of differences in insurance premium** due to risk
 - 1.1 Number of miles driven (is real risk of accident) but not a predictor of insurance coverage purchase (Cohen and Siegelman 2010)
- 2. Decision fatigue: Even if customers know the real risk and the differences in premium, **they have limited willingness to act** on it.
 - $2.1\,$ Too busy with other things than small bargains on insurance. (Pauly 2003)

Solutions 06 - Insurers can predict risk

- Insurers can predict risk.
- Insurers are better than middle-aged customers at predicting whether they will need nursing-home care (Finkelstein and Garry 2006)
- 2. Insurers can predict risk as long as customers are healthy and not yet diagnosed with chronic disease (Hendren 2012)
- 3. If insurers can predict risk, then they can adjust risk premiums accordingly.
- **Risk-selection**: Insurers also take pre-emptive measures to remove high-risk customers and enrol healthy, low-risk customers to reduce expected expenditure of the pool.
 - 4.1 Insurance advertisements show physically active seniors doing outdoor activities, no wheelchair bound seniors.
 - No offices or agents in high-cost regions; ignoring inquiries.
 - 4.3 Insurance seminars held in buildings without wheelchair access

Solutions 06 - Insurers can predict risk

Eliminating Risk Selection

- 1. **ex-post cost-based compensation**: Establish a national fund to re-insure sickness funds.
 - 1.1 Sickness funds that have more sicker customers are reimbursed with transfers from healthier funds (Swartz 2003)
 - 1.2 If sickness funds are compensated 100% for their higher-than-average costs, then completely eliminates risk-selection.
 - 1.3 However, reduces incentives to operate efficiently (Newhouse 1996)
- 2. **ex-ante risk-adjustment**: Compensating sickness funds with high-risk customers using payments from funds with low-risk customers.
 - 2.1 Transfers are based on *ex-ante* risk assessment and not actual costs outcomes Sickness funds reimbursed on expected expenses
 - 2.2 Reduces incentives for risk-selection.
 - 2.3 Maintains incentives for efficient operation.
 - 2.4 Centralized fund to manage transfers between sickness funds.
 - 2.5 Complete vs in-complete risk-adjustment

Solutions 07 - Advantageous Selection

Advantageous selection: **less risky** people are **more likely** to buy insurance than more-risky people. Less risky people maybe more risk-averse, wealthier, or better able to understand benefits of insurance.

- 1. Cognitive ability positively correlated with insurance coverage and negatively correlated with health expenditure
 - 1.1 Better understand benefits of insurance, can find better deals on insurance
 - 1.2 Negative correlation between risk and insurance coverage (Fang 2008)

2. Preference based selection:

- 2.1 Until now: assumed that individuals had heterogeneous risk types but homogenous risk-preferences. They all want to protect themselves equally.
- 2.2 But if homogenous risk types but heterogeneous risk-preference → more risk-averse buy more insurance and gain more utility.
- 2.3 Reality: heterogenous on both risk-type and risk-preference \rightarrow adverse selection and preference-based selection occur simultaneously
- 2.4 High-risk and very risk-averse may pool together and cross-subsidize.