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| --- | --- | --- |
| **Number** | OB\_03 | |
| **Name** | Bill Payment | |
| **Summary** | User pays the bills of the institutions registered with the bank through online transfer from his/her account. | |
| **Priority** | - | |
| **Precondition** | User has logged into the system | |
| **Post conditions** | User has paid bills and received a receipt | |
| **Primary Actor** | Bank Customer | |
| **Trigger** | User has chosen to Bill Payment | |
| **Main Scenario** | **Step** | **Action** |
|  | **1** | System display Online bank facilities |
|  | **2** | User select pay bill option |
|  | **3** | System display bill payment services |
|  | **4** | User selects the service he/she wants |
|  | **5** | System display the institutions that can pay bill related to that  service |
|  | **6** | User selects the institution he/she wants |
|  | **7** | User enter the Billing account or ID number |
|  | **8** | User enter the Billing name |
|  | **9** | User enter the Billing Reference |
|  | **10** | User enter the bill amount |
|  | **11** | User select add to my billers option |
|  | **12** | System display summary of bill details |
|  | **13** | User select ok option |
|  | **14** | System sends the bill summary and receipt to the user email |
| **Extensions** | **Step** | **Branching Action** |
|  | **7a** | System notifies user that account number not valid |
|  | **7b** | System allows to re-enter the account number |
|  | **11a** | System notifies user his/her bank account funds are insufficient |
|  | **11b** | System gives current account balance |
|  | **11c** | System exits option |
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