# Irene Perez

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#### #readytowork

Authorized to work in the US for any employer

# Work Experience

### **Service Writer**

Perlu Advanced
July 2019 to Present

Greet customers, accounts payable and received, call customers, set up quotes, answer phones cashier. Assist with duties as needed or assigned. Work with excel, power point, word and microsoft office. also work with Mitchell software and clover.

## Education

# **Associate in Medical billing**

Stockton, CA April 2013 to July 2015

### Skills

- Billing (2 years)
- Excel
- Management
- · Microsoft Office
- · Microsoft Word
- Receptionist
- Sales
- · Customer Service
- retail sales
- · Medical Coding
- Medical Billing
- · Insurance Verification
- Accounts Receivable
- Accounts Payable
- Sales Experience
- Merchandising
- · CPT Coding
- ICD-10

- Medical Terminology
- Payroll
- Medical Office Experience
- · Medical Records
- EMR Systems
- ICD-9
- Patient Care
- QuickBooks
- Data Entry
- Computer Literacy

# Military Service

### **Branch: Army National guard**

Service Country: United States

Rank: E3

April 1989 to May 1994

Assisted in the Rodney King riots of 1992.

Commendations:

Veteran

#### Assessments

## Spreadsheets with Microsoft Excel — Completed

April 2020

Excel knowledge including common tools, PivotTables, conditional & nested formulas, and custom visuals

Full results: <a href="https://share.indeedassessments.com/share\_to\_profile/">https://share.indeedassessments.com/share\_to\_profile/</a>

fbd71ab3b1e2b0125999049e565fe525eed53dc074545cb7

#### **Customer Focus & Orientation — Highly Proficient**

April 2020

Responding to customer situations with sensitivity.

Full results: <a href="https://share.indeedassessments.com/">https://share.indeedassessments.com/</a>

attempts/7380c14348fa0df64b417f563daaa936eed53dc074545cb7

## Sales: Influence & Negotiation — Proficient

May 2020

Persuading reluctant customers to buy products or services, and influencing and negotiating with customers to meet sales goals.

Full results: <a href="https://share.indeedassessments.com/">https://share.indeedassessments.com/</a>

share\_to\_profile/7b466b49269011b36bfca23ef68e254eeed53dc074545cb7

# Accounting Skills: Bookkeeping — Familiar

April 2020

Calculating and determining the accuracy of financial data.

Full results: <a href="https://share.indeedassessments.com/">https://share.indeedassessments.com/</a>

<u>share\_to\_profile/9b8fa866f4fe7f94c3b345107a8716b7eed53dc074545cb7</u>

### Retail Skills: Shelf Stocking — Completed

April 2020

Receiving and storing merchandise or product.

Full results: <a href="https://share.indeedassessments.com/attempts/e80474d766a316e22275422206ba3e91eed53dc074545cb7">https://share.indeedassessments.com/attempts/e80474d766a316e22275422206ba3e91eed53dc074545cb7</a>

#### Attention to Detail — Familiar

April 2020

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: <a href="https://share.indeedassessments.com/">https://share.indeedassessments.com/</a>

share\_to\_profile/4eb3e6293e90e039e868f0e928640bceeed53dc074545cb7

### **Administrative Support — Familiar**

March 2020

Using basic scheduling and organizational skills in an office setting.

Full results: <a href="https://share.indeedassessments.com/">https://share.indeedassessments.com/</a>

share\_to\_profile/4cc138bded0a441821fcf651616f7bf8eed53dc074545cb7

# **Veterinary Receptionist Skills — Proficient**

April 2020

Managing practitioner schedules and maintaining accurate patient records.

Full results: <a href="https://share.indeedassessments.com/attempts/">https://share.indeedassessments.com/attempts/</a> faf572a7990c40f72784f7bc10eb4f50eed53dc074545cb7

#### Sales Fit — Proficient

April 2020

Measures the traits that are important for success in sales positions.

Full results: https://share.indeedassessments.com/

attempts/61a1ea1772ae263ce6d8eee0b2a6dca3eed53dc074545cb7

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

#### Additional Information

Great communication skills. Multi lingual in Spanish and Sign. Detailed, reliable, quick learning.