Elise Norwood

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First year student at Pierce College seeking an entry level Customer Service position. I am a trustworthy, dependable, enthusiastic individual who will provide excellent customer service. I am a quick learner who is looking for the opportunity to prove myself.

Work Experience

Sales Associate

Journeys Northridge 2018 to 2019

Meet and exceed sales goals and standards of performance

- Provide a fun, full-service shopping experience to customers
- Stay informed of current fashion trends
- Maintain store appearance and stock-room organization

Shoe Palace Topanga

Sales Associate Current

- Welcome customers
- Sell the newest and most popular shoes
- Maintain cleanliness of the store

Sales Associate

PacSun Northridge 2017 to 2017

Cheerfully greeted shoppers as they entered the store

- Handled cash and credit card transactions with superior accuracy.
- Delivered excellent customer service by successfully assisting customers with product selections and purchases.

Education

High school diploma

Pierce College - Woodland Hills, CA

Skills

- Meticulous Attention to Detail
- · Excellent Communication Skills
- · Experienced in Information Technology
- Sales
- · Organizational Skills

- Cashiering
- Upselling
- Retail Sales