# Hannah Sidener

### **Department Manager**

Los Angeles, CA hannahsidener9\_9z2@indeedemail.com 818 - 209 - 3670

#readytowork

### Work Experience

#### **Vitamins Department Manager**

Lassens Natural Foods and Vitamins - Los Angeles, CA October 2016 to Present

Los Angeles, CA

- Ordering all the products for the vitamins/cosmetics departments.
- Assisting customers with all of their questions concerning vitamins, nutrition, cosmetics, etc.
- Managing a small team of people.
- Making phone calls to both customers and brands/representatives frequently.
- Checking in inventory and stocking product.
- Filing all paperwork for invoices and inventory purposes.
- Merchandising all new products and re-merchandising old product after a period of time.

## Third Key Manager

Claire's - Portland, OR

November 2015 to October 2016

- Upheld a professional relationship with customers, supervisors, and co-workers.
- Taking charge of the store when the store manager is not present.
- Head of all markdowns, MOS, visual changes, etc.

#### **Sales Associate**

Chico's FAS - Portland, OR May 2015 to February 2016

- Provided a professional relationship with customers, supervisors, and co-workers.
- Held the store to visual standards by assisting with "style sets" and "floor sets" frequently.

#### **Sales Associate**

Forever 21 - Portland, OR November 2014 to May 2015

- Maintained a friendly, professional behavior at all times with customers, supervisors, and co-workers.
- Ensured the store maintains its excellent visual presentation.
- · Gained experience and knowledge in customer service dealing with the public.

### Education

### **Diploma**

Beaverton High School

June 2014

### Skills

- Team Management
- Merchandising
- Management

#### Links

http://linkedin.com/in/hannahsidener

#### Assessments

### **Retail Customer Service — Expert**

May 2020

Comprehending and responding to retail customer needs.

Full results: <a href="https://share.indeedassessments.com/share\_to\_profile/e9ef5cfa2a2397f9fd33ebac0d90eab4eed53dc074545cb7">https://share.indeedassessments.com/share\_to\_profile/e9ef5cfa2a2397f9fd33ebac0d90eab4eed53dc074545cb7</a>

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