

Erica Rose

Hampton, GA 30228

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404.422.0788

Work Experience

Precertification Specialist

Piedmont Newnan Hospital

November 2019 to Present

- Responsible for obtaining authorization for radiation therapy patients.
- Accurately place charges and authorizations in Epic system for each patient

Medical Biller

Northside Hospital/Insurance Follow - Sandy Springs, GA

December 2014 to October 2019

Sandy Springs, Ga

- Conduct timely A/R follow-up on pending claims and work denials for all payers.
- Identify refunds, rejections, and write appeals for all Northside Hospitals and Outpatient locations
- Verify Commercial, Government, Military and Workers Comp
- Process clean and corrected claims both UB-04 and CMS-1500, route work queues and requested and transfer medical records. Collect payment for underpaid claims per provider's contract. Refund overpayments to insurance.
- Respond to inquiries and contact insurance companies and providers regarding claim denial.
- Accurately post insurance and self-pay payments. Also post credit and debit adjustments.
- Identify and research denials per EOB. Knowledge of Medicare CMS guidelines, CPT, HCPCS, ICD-9, ICD-10 codes, and modifiers.
- Verify Retro GA Medicaid, ability to add and submit precertification and authorizations.
- Requested and obtained prior authorizations for medication, diagnostic / surgical procedures and physician referrals.
- Understand provider portals, remits, facility, and non-facility fee schedules.
- Identify and understand credentialing issues, coding issues, DRG, and offsets.
- complete authorization request forms for Musculoskeletal procedures (Humana Ortho Net).

Medical Biller

Shepherd Center/Shepherd Care - Atlanta, GA

August 2010 to December 2014

- Verified commercial and government insurance benefits and eligibility.
- Identify and reseat denials per EOB and submit DMA 80 requests
- Billed insurance (Medicaid) for patient's durable medical equipment and services
- Responsible for charges in Epic system for each patient

Education

Associates Degree

Chattahoochee Valley Community College

Skills

- ICD-9
- Medical Billing
- CPT Coding
- ICD-10
- Medical Coding