Andrew Dodge

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EXPERIENCE

Home Depot, Los Angeles, CA — Cashier

May 2019 - PRESENT

Provide superb customer service by assisting customers with item location and pricing questions. Perform all checkout procedures accurately and efficiently while promoting store credit cards to customers.

JC Penney, Glendale, CA — Cashier

June 2018 - May 2019

Assisted customers with purchases and returns while providing excellent service. Operated POS and inventory database.

GABB Design, Portland, OR — Sales Representative

April 2017 - June 2018

Responsible for following up with customers to inquire about recent experience with the company. Promoted business start up and design services to new customers.

EDUCATION

Washington State University, Pullman, WA — Bachelor's in Music

August 2014 - May 2017

Clark College, Vancouver, WA — *Liberal in Arts*

September 2012 - June 2014

PROJECTS

Limitless — *GABB Design*

Responsible for extensive outreach to widen the customer base.

SKILLS

Great verbal and written communication skills.

Strong organizational and problem solving skills.

Proficient in Microsoft Office.

Good telephone courtesy skills.

Excellent customer service skills.

Superb interpersonal skills.

AWARDS

Employee of the Month. (Home Depot for month of February 2020)

Undergraduate Innovator
Grant. Studied jazz
composition with the director
of the school of Music.

Dean's List. (From 2014-2017 during time at Washington State University)

President's List. (From 2012-2014 during time at Clark College)

LANGUAGES

English