**N.YASHWANTH GOPI**

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***Goal oriented professional*** *who undertakes complex assignments, meets tight deadlines and delivers superior performance. I possess practical knowledge of cutting edge technologies and utilize them to achieve company goals*

**PROFILE SUMMARY**

* A dynamic professional with 7 years of experience as **Information Security Analyst, Business Operations Analyst**, **Resolution Expert** with **Rolls-Royce**, **Accenture, Dell International Services.**
* Maintained the Rolls-Royce’s security system of the North America region and helped in enhancing the it across USA by implementing an automated bulletproof monitoring, counter attack tools.
* Reported major bugs across the top social networking sites which helped save 150 million user data.
* Got listed as Hall of famer in LinkedIn, Oracle, IBM, Facebook, Yahoo and was the runner up in Google’s Pwn2Own 2017 competition.
* Managed digital marketing campaigns worth millions of dollars for **Google** premium clients, achieving Return of Investment (ROI).
* Experience strategizing frontline support and DFP Services Relationship Managers (SRMs).

**PROFESSIONAL EXPERIENCE**

**Jan’17-Apr’21             Rolls-Royce, Virginia as Information Security Analyst**

**Role:**

* Established system controls by developing framework for controls and levels of access; recommended improvements.
* Ensured authorized credential access by investigating improper access; revoking access; reporting violations; monitoring information requests by new programming; recommending improvements.
* Established computer and terminal physical security by developing standards, policies, and procedures; coordinating with facilities security.
* Safeguarded computer files by performing regular backups; developing procedures for source code management and disaster preparedness.
* Accomplished information systems and organization mission by completing related results as needed.
* Provided inputs into tactical security initiatives and assisted in maintaining Information Protection policies, standards, and technical baselines.
* Provided security knowledge to teams of technical specialists working on integrating centralized or networked systems to offer enhanced levels of information security.

**Jul’14-July’16              Accenture, Hyderabad as Business Delivery** **Process Associate**

**Role**:

·         Mentored clients in troubleshooting issues on products such as DART, DFP, Mobile, Video or web page tagging. This helped them increase the ROI of millions of dollars on the campaigns.

·         Analysed & reported discrepancies, inventory forecasting & sales assistance and effective client communication through E-Mails; managing all trafficking issues and assisting in resolving them.

·         Designed, built and maintained social media presence for the company and its clients (Google) measured and reported performance of all digital marketing campaigns which has increased the morale of the team to solve complex queries for the clients..

·         Lead as quality consultant and mentored analysts, clients and management associated with regulatory standards. QA framework that I've developed has gained the interest of the top level management and they incorporated it in other processes.

·         Participated in improving and developing quality practices in product development organization.

**Aug’13-May’14                           Dell International Services as Client Technical Support Associate**

**Role:**

·         Handled calls and provided level 1 Technical support to end users

·         Looked after Microsoft Outlook, Outlook Express, Windows Live mail configuration, backup, troubleshooting

·         Installed and configured of network printers, scanners and its basic level of troubleshooting

·         Assisted end users with third party software and hardware issues and resolved problems in inbound calls and outbound calls

**HIGHLIGHTS**

·         Hall of famer for LinkedIn, Oracle, IBM, Facebook, Yahoo

·         Runner up of Google’s Pwn2Own competition for the year 2017

·         Received the Stellar performer award for the year 2015

·         Bagged the Centurion Award for Jan’15, Mar’15

·         Bestowed with Numer Uno award for being the Most Productive Employee

·         Cross trained on ad servers like DFP, Ad Exchange, PubMatic

·         Mentored a team of 18 ensuring the deliverables are met

·         Assisted training team on automating the content and delivered sessions

·         Worked on creating a repository and SOP for complex queries that helped onshore teams of Google

**SKILL SET**

Proficient in ASP.NET | .NET | HTML | PHP | LoadRunner | Metasploit | Nessus | Burp Suite | Kali Linux | Perl | Python | Bash and concepts like Social Engineering, Penetration Testing, SQL Injection, URL poisoning, Systems Forensics

**EDUCATION**

* Valparaiso University, Valparaiso, IN, USA                                                               **Dec’ 17**

(Master’s in Information Technology & Computing)

·         Bharat Institute of Engineering and Technology                                                                                              **May’13**

(Bachelor's in Information Technology)