

# CAPSTONE PROJECT - 3

# Coronavirus Tweet Sentiment Analysis

**COHORT - Jerusalem** 

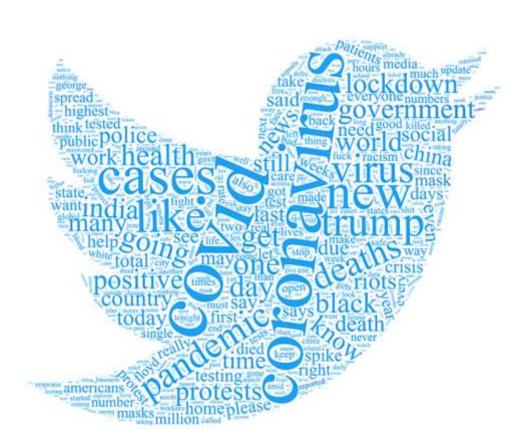
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AlmaBetter

# POINTS FOR DISCUSSION

AΒ

- o Problem statement
- Data Summary
- Importing libraries
- Text-Preprocessing
- o EDA
- Model preprocessing (CV & TF/IFD)
- Model Training
- Confusion matrix and performance metrics
- Conclusion
- Challenges



# **Problem Description**



This challenge asks us to build a classification model to predict the sentiment of COVID-19 tweets. The tweets have been pulled from Twitter and manual tagging has been done then.

The names and usernames have been given codes to avoid any privacy concerns.

We are given the following information:

- 1. Location
- 2 TweetAt
- 3. Original Tweet
- 4. Label



# **Data Summary**

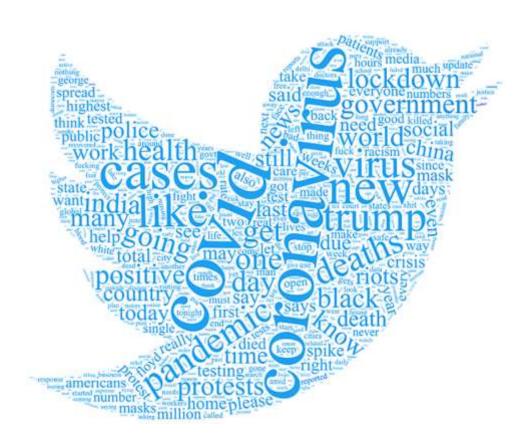
We are given the dataset having 6 columns –

- UserName
- Screenname
- Location
- TweetAt
- OriginalTweet
- Sentiment





- Pandas Manipulation of tabular data in Dataframes
- Numpy Mathematical operations on arrays
- Matplotlib Visualization
- Seaborn Visualization
- Sklearn Data Modeling
- Nltk Pre Processing / Feature Engineering
- WordCloud Visualization



# **Text Pre-processing**

ΑB

Step 1 : Converted all characters to lowercase.

Step 2 : Removed Punctuation.

Step 3: Removed stop words.

Step 4: Stemming

Step 5: Lemmatizing

### - STEMMING

```
/ [26] from nltk.stem.porter import *
    stemmer = PorterStemmer()

/ [27] #function for stemming
    def stemming(text):
        text = [stemmer.stem(word) for word in text]
        return (" ".join(text))

/ [28] df['stemmed'] = df['clean_tweets'].apply(lambda x: stemming(x))
```

# Lemmatizing

```
/ [30] # Lemmatizing
    from nltk.stem import WordNetLemmatizer
    lemmatizer=WordNetLemmatizer()
    df['lemmed'] = df['clean_tweets'].apply(lambda x: [lemmatizer.lemmatize(y) for y in x])
```

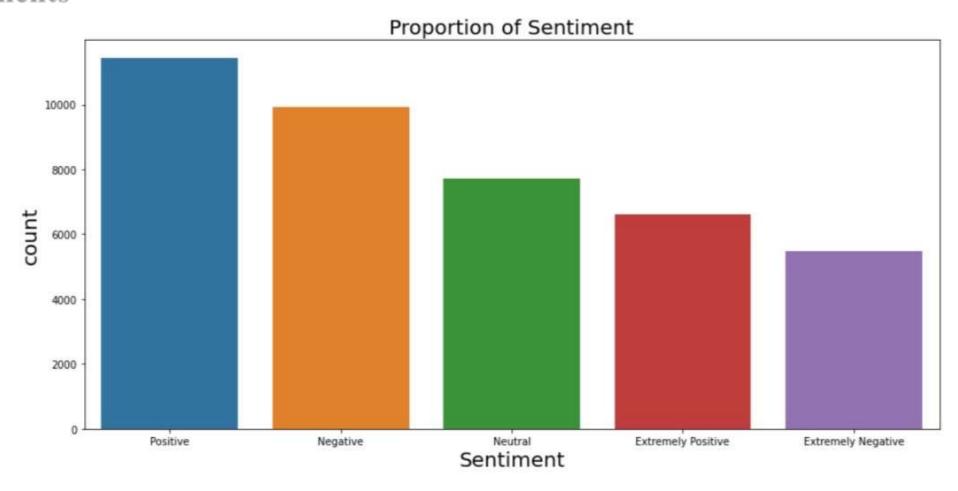
/ [31] df.head()

	OriginalTweet	Sentiment	clean_tweets	stemmed	lemmed
0	@menyrbie @phil_gahan @chrisitv and and	Neutral	[menyrbie, philgahan, chrisitv]	menyrbi philgahan chrisitv	[menyrbie, philgahan, chrisitv]
1	advice talk to your neighbours family to excha	Positive	[advice, talk, neighbours, family, exchange, p	advic talk neighbour famili exchang phone numb	[advice, talk, neighbour, family, exchange, ph
2	coronavirus australia: woolworths to give elde	Positive	[coronavirus, australia, woolworths, give, eld	coronaviru australia woolworth give elderli di	[coronavirus, australia, woolworth, give, elde
3	my food stock is not the only one which is emp	Positive	[food, stock, one, empty, please, dont, panic,	food stock one empti pleas dont panic enough f	[food, stock, one, empty, please, dont, panic,
4	me, ready to go at supermarket during the #cov	Extremely Negative	[ready, go, supermarket, covid, outbreak, im,	readi go supermarket covid outbreak im paranoi	[ready, go, supermarket, covid, outbreak, im,

# **Exploratory Data Analysis**

# ΑВ

#### **Sentiments**



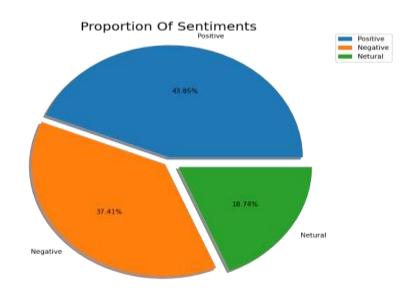
There are five types of sentiments. The above graph shows count of each sentiment.

# **EDA Continued...**

# AB

#### **New Sentiments**

- Sentiment, Extremely Negative Sentiment and Neutral Sentiment. So, we have replaced Extremely Positive Sentiment by Positive Sentiment and Extremely Negative Sentiment by Negative Sentiment. Now we have three types of sentiments Positive Sentiment, Negative Sentiment and Neutral Sentiment.
- The Pi Chart shows the proportion of each sentiment.
- There are 43.85% Positive Sentiments,37.41% Negative Sentiments and 18.74% Neutral Sentiments.
- · Positive Sentiments are having higher proportion among all.



#### **EDA Continued...**



#### Word cloud

Word Clouds are **visual displays of text data – simple text analysis**. Word Clouds display the most prominent or frequent words in a body of text.

#### 1. Positive Words



#### 2. Neutral Words



#### 3. Negative Words



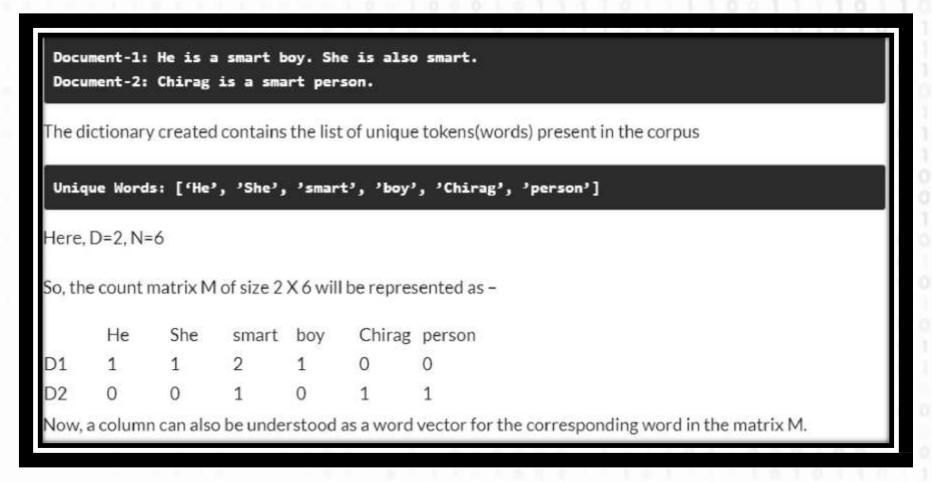
5

# **Model Preprocessing**



#### **Extracting Features From Text**

• **Count Vectorizer** - CountVectorizer is a great tool provided by the scikit-learn library in Python. It is used to transform a given text into a vector on the basis of the frequency (count) of each word that occurs in the entire text.



# **Model Preprocessing**



#### **Extracting Features From Text**

• **TF-IDF** - Count Vectorizer method is simple and works well, but the problem with that is that it treats all words equally. As a result, it cannot distinguish very common words or rare words. So, to solve this problem, TF-IDF comes into the picture! Term frequency-inverse document frequency (TF-IDF) gives a measure that takes the importance of a word into consideration depending on how frequently it occurs in a document and a corpus.

#### TF – Term Frequency

Term frequency denotes the frequency of a word in a document.

It is the percentage of the number of times a word (x) occurs in a particular document (y) divided by the total number of words in that document

$$TF(term) = \frac{Number\ of\ times\ term\ appears\ in\ a\ document}{Total\ number\ of\ items\ in\ the\ document}$$

The formula for finding Term Frequency is given as:

```
tf ('word') = Frequency of a 'word' appears in document d / total number of words in the document

For Example, Consider the following document

Document: Cat loves to play with a ball
```

# **Model Preprocessing**



#### **Extracting Features From Text**

**InverseDocument Frequency -** It measures the importance of the word in the corpus. It measures how common a particular word is across all the documents in the corpus.

It is the logarithmic ratio of no. of total documents to no. of a document with a particular word.

The difference in the TF-IDF method is that each cell doesn't indicate the term frequency, but contains a weight value that signifies how important a word is for an individual text message or document





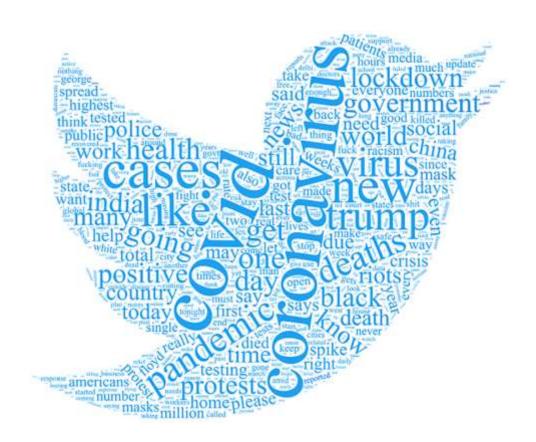
TF-IDF score computation. [Image Source]

# **Model Training**

# дВ

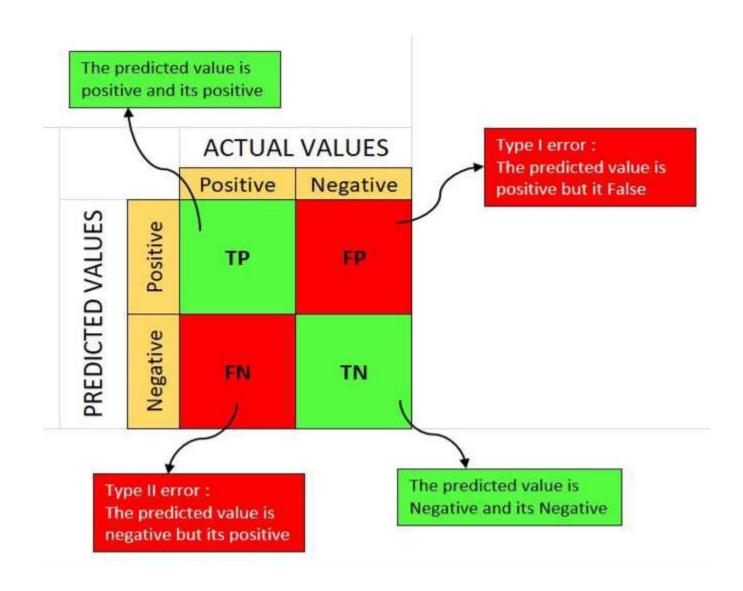
#### **Model Used**

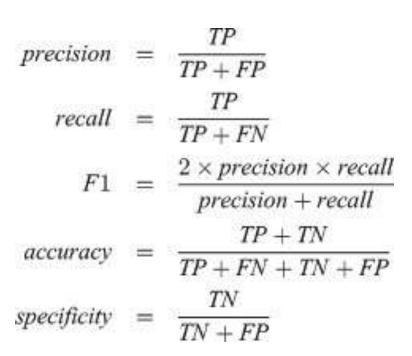
- Logistic Regression with Grid Search CV
- Decision Tree Classifier
- XG Boost Classifier
- KNN Classifier
- SVM Classifier



# Performance metrics of classification models









# **Precision Accuracy And Recall**



# **Precision**

Precision is the proportion of correct predictions among all predictions of a certain class. In other words, it is the proportion of true positives among all positive predictions.

$$Precision = \frac{TP}{FP + TP}$$

# Accuracy

Accuracy is the proportion of examples that were correctly classified. More precisely, it is sum of the number of true positives and true negatives, divided by the number of examples in the dataset.

$$Accuracy = \frac{TP + TN}{FP + FN + TP + TN}$$

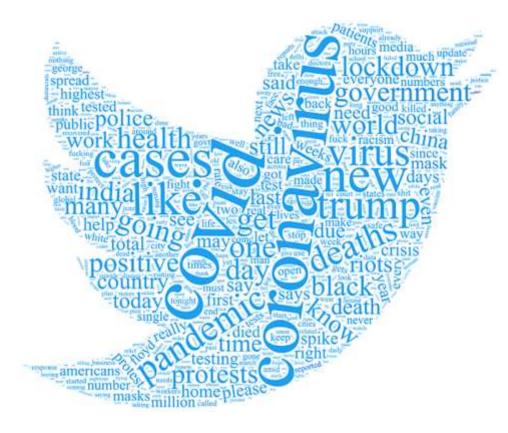
# **Precision Accuracy And Recall**



# Recall

Recall is the proportion of examples of a certain class that have been predicted by the model as belonging to that class. In other words, it is the proportion of true positives among all true examples.

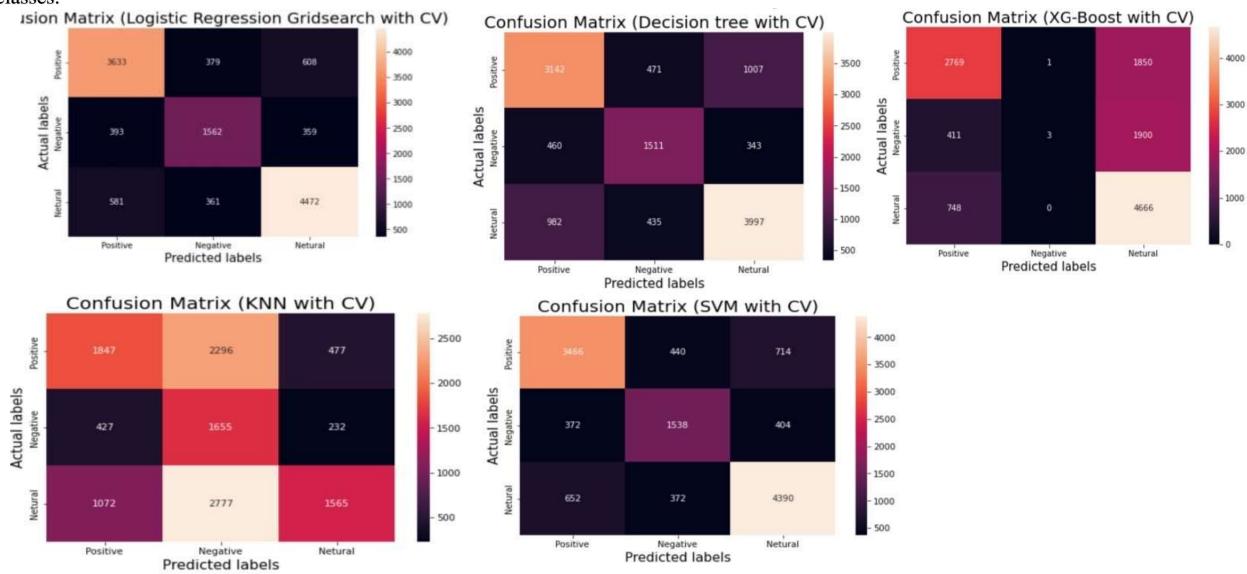
$$Recall = \frac{TP}{FN + TP}$$



# **Confusion Matrix (count vector)**

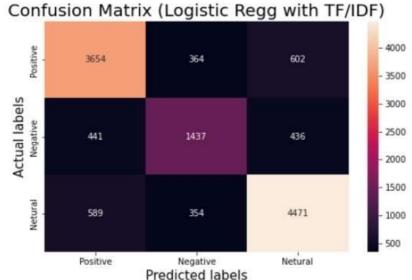


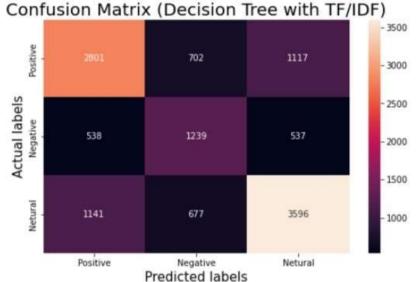
A Confusion matrix is an N x N matrix used for evaluating the performance of a classification model, where N is the number of target classes.

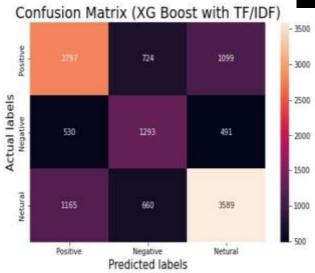


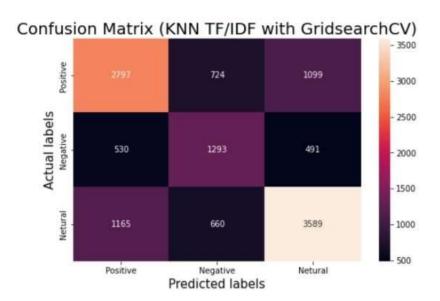
# **Confusion Matrix (TF-IDF Vector)**

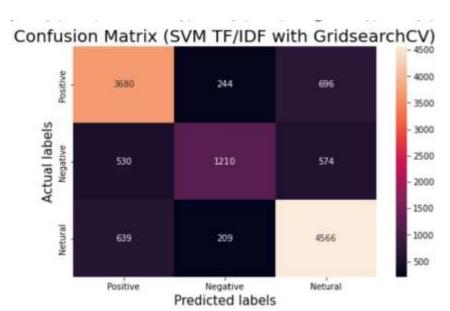












# Performance Metrics and Accuracy (count vector)



#### Performance of Logistic Regression Model Performance of KNN Classifier

Pro	ecision	Recall	F1-score
Negative	0.79	0.79	0.79
Neutral	0.68		0.68
Positive	0.82	0.83	0.82
Accuracy			0.78

Pr	ecision	Recall	F1-score
Negative	0.55	0.40	0.46
Neutral	0.25		0.37
Positive	0.69	0.29	0.41
Accuracy			0.41

#### **Performance of Decision Tree Classifier**

Pro	ecision	Recall	F1-score
Negative	0.69	0.68	0.68
Neutral	0.62		0.64
Positive	0.75	0.74	0.75
Accuracy			0.70

#### **Performance of SVM Classifier**

Pro	ecision	Recall	F1-score
Negative	0.77	0.75	0.76
Neutral	0.65		0.66
Positive	0.80	0.81	0.80
Accuracy			0.76

#### **Performance of XG Boost Classifier**

Pr	ecision	Recall	F1-score
Negative	0.70	0.60	0.79
Neutral	0.75		0.68
Positive	0.55	0.86	0.67
Accuracy			0.60

# Performance Metrics and Accuracy (TF/IDF Vector)



#### Performance of Logistic Regression Model Performance of KNN Classifier

F	Precision	Recall	F1-score
Negative	0.78	0.79	0.79
Neutral	0.66	0.62	0.64
Positive	0.81	0.82	0.82
Accuracy			0.77

Pr	ecision	Recall	F1-score
Negative	0.37	1.00	0.55
Neutral	0.93	0.01	0.01
Positive	0.33	0.00	0.00
Accuracy			0.38

#### **Performance of Decision Tree Classifier**

Pro	ecision	Recall	F1-score
Negative	0.62	0.60	0.61
Neutral	0.48	0.55	0.51
Positive	0.68	0.66	0.67
Accuracy			0.62

#### **Performance of SVM Classifier**

Pro	ecision	Recall	F1-score
Negative	0.76	0.80	0.78
Neutral	0.73	0.52	0.61
Positive	0.78	0.82	0.81
Accuracy			0.77

#### **Performance of XG Boost Classifier**

Pr	ecision	Recall	F1-score
Negative	0.63	0.61	0.62
Neutral	0.48	0.55	0.51
Positive	0.68	0.66	0.67
Accuracy			0.62

# Conclusion

- дΒ
- We applied 5 models namely, Logistic Regression with Grid Search CV, Decision Tree Classifier, XG Boost, KNN, and SVM Classifier for both Count Vector And TF ID Vectorization techniques.
- We conclude that the machine is generating the best results for the Logistic Regression with Grid Search CV (count vectorizer) model with an Accuracy of 78.28% followed by the Logistic Regression with Grid Search CV (TF/ID vectorizer) model with an Accuracy of 77.43%.
- Also, we observed that no overfitting is seen for the data, and we can deploy this model.
- The sentiments of future tweets can be easily predicted using this model.
- Even being in the unprecedented situation of CoVid-19, people's positive sentiments outnumbered negative sentiments. However, negative sentiments also has a significant chunk which various Government agencies, NGOs, etc. can use to help boost the morale of the people and then in future repeat the analysis and comparing it with the present sentimental analysis to gauge the impact of the initiatives on the ground.

```
# Model's acurracy Score Comparision

acurracy = {'Model': ['Logistic Regression with GridserachCV', 'Decision Tree Classifier','XG-Boost 'CountVector': [accuracy_lr_cv,np.mean(cv_score_dt_cv),np.mean(cv_score_xgb_cv),accuracy_KNN 'TfidfVector': [accuracy_lr_Gcv,np.mean(cv_score_dt_tv),np.mean(cv_score_xgb_tv),accuracy_KNN cv_score_table= pd.DataFrame (acurracy, columns = ['Model','CountVector','TfidfVector'])

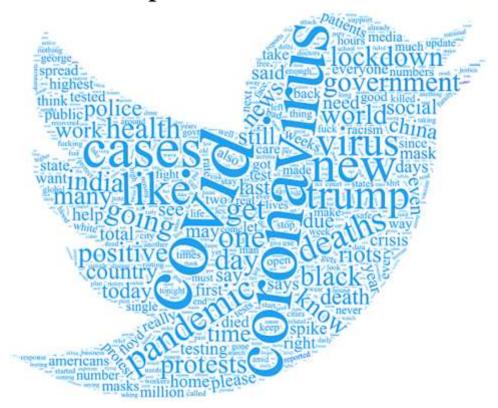
cv_score_table
```

	Model	CountVector	TfidfVector
0	Logistic Regression with GridserachCV	0.782880	0.774376
1	Decision Tree Classifier	0.690479	0.604291
2	XG-Boost Classifier	0.607796	0.603006
3	K-Nearest-Neighbours Classifier	0.410350	0.375364
4	Support-Vector-Machine Classifier	0.760771	0.765792

# **CHALLENGES FACED**



- Text preprocessing.
- Vectorization.
- Model Training and performance improvement.





# THANK YOU!