# **COACHING & DEVELOPMENT COMMUNICATION**

Professional Development Session - Confidential Document

Session Date: September 17, 2025

Employee: Jake Wilson Employee ID: emp-995

Position: [Role]

Session Type: Automated Performance Score: 50%

PIP ID: e51d7047-5668-44e1-b42a-a57acd0392c3

Status: Needs Immediate Attention

## **COACHING & DEVELOPMENT**

COMMUNICATION Date: September 17, 2025 Employee: Jake Wilson Position: Support Rep Current Performance Score: 50% Dear Jake Wilson. ÜË

#### • PIP STATUS UPDATE:

You are currently enrolled in a Performance Improvement Plan (started 2025-09-17). This coaching session is part of your structured development program to help you achieve the goals outlined in your PIP. PIP Goals: 1. Achieve 80% average score 2. Complete 21 tasks 3. Improve communication and task quality Current PIP Progress: 0% complete

## • PERFORMANCE TREND ANALYSIS:

Recent Score History: 50%!' 48%!' 55% Current Trend: IMPROVING Positive momentum - keep building on this progress!

### CONTEXT & RECENT DEVELOPMENTS:

Based on your recent work history, I want to acknowledge: • Performance has declined significantly in recent weeks • Missing daily activity targets consistently • Receiving feedback about work quality concerns

### • CURRENT PERFORMANCE ASSESSMENT:

Your recent performance score of 50% indicates areas requiring immediate attention and focused development. This coaching communication outlines specific steps to help you succeed in your role. 1. FUNDAMENTAL SKILLS DEVELOPMENT

Review core competencies required for your

position • Complete relevant training modules within the next 2 weeks • Schedule 1:1 meetings with your supervisor twice weekly • Document questions and challenges for discussion 2. TASK MANAGEMENT & QUALITY • Carefully review all task requirements before beginning work • Use checklists to ensure completeness • Seek clarification immediately when uncertain • Submit work for review before final completion 3. COMMUNICATION & COLLABORATION • Proactively communicate progress and obstacles • Participate actively in team meetings • Ask for help when needed - this shows initiative, not weakness • Provide regular status updates on ongoing projects

• PERSONALIZED RECOMMENDATIONS:

% % IMMEDIATE ACTION PLAN (Next 30 Days) % % % % Complete skills assessment with your manager %; Enroll in relevant training programs %; Establish daily check-in routine %; Set up weekly progress review meetings %; Create personal improvement tracking system

• RESOURCES AVAILABLE:

Online training library access Mentoring program enrollment Department expertise sharing sessions Professional development budget allocation

• SUCCESS METRICS:

Weekly performance score tracking Task completion quality assessments Peer feedback collections Self-assessment evaluations

• NEXT STEPS:

### RECOMMENDED ACTION ITEMS

- Immediate performance improvement required daily check-ins
  - Complete additional training modules within 2 weeks
  - Submit work for review before final completion
  - Document questions and challenges for discussion

## **NEXT STEPS & FOLLOW-UP**

- Next coaching session: 9/24/2025
- Progress review and goal adjustment as needed
- Continued support through available development resources

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