

Samuel J. Dixon

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Contact Information

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Objective	Motivated and quick learning technologist interested in a position where I can apply my current skillset as well as grow both personally and professionally.	
Education	A.S. in Computer Science Ivy Tech Community College, Indianapolis, IN GPA 3.7 in major, 3.55 overall Dean's List, Spring 2020	2019 - Present
Experience	Technician , Zionsville Community Schools, Zionsville, IN <ul style="list-style-type: none">• Provide end user support to all district schools.• Active Directory, Office 365, and server troubleshooting as needed.• Provide basic network troubleshooting.• Manage over 1000 Chromebooks via Google Admin Console.• Troubleshoot, configure, and deploy printers.	Oct 2018 - Present
	Cloud Services Engineer , Ahead, Chicago, IL (Remote) <ul style="list-style-type: none">• Work with a team focused on AWS project delivery.• Code, test, and deploy infrastructure as code.• Develop and test Python scripts for both clients and internal use.• Participate in on-site client workshops and knowledge transfers.• Create professional documentation of completed work for hand off to clients.	Jun 2018 - Oct 2018
	Associate Consultant , Virtusa, Indianapolis, IN <ul style="list-style-type: none">• Work with a team focused on managed service delivery as well as consulting and professional services.• Directly support a wide variety of technologies with a focus on Microsoft, Linux, and AWS.• Subject matter expert of multiple client environments.• Create and maintain internal documentation.• Work on client or monitor generated incidents with end-to-end ownership of the issue.• Participate in on-call rotation.	Jan 2016 - Jun 2018
Volunteer Activities	Assistant Boys Cross Country Coach , Pendleton Heights Middle School, Pendleton, IN	2017-2019
Certifications	AWS Certified Solutions Architect - Associate	2018 - 2021
Skills	<u>Languages:</u> Python, PowerShell, Bash <u>Software:</u> Linux, Windows AWS, Ansible, SaltStack, Terraform, Packer, Git, Apache, Nginx, IIS, Cloud-Formation	