

Sam D. Olson

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Phone: +1(763)280-0544 | **Location:** Portland, OR USA

Objective

- Aspiring graduate student of statistics. Passionate about data literacy, cognitive biases, and data visualization. Interested in research positions.
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Education

Reed College
Portland, OR

August 2013 - May 2017

- B.A. Mathematics & Economics
 - Relevant Courses: Probability, Econometrics, Behavioral Economics, Economics of Science & Technology
 - Senior Thesis: A Big Data Analysis of Pokémon Battling
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Technical Experience

Consumer Learning Analyst
Fisher Investments, Camas, WA

October 2018 – January 2020

- Consumer Learning Resource across the firm
- Surveys, interviews, and focus groups to learn about employees, clients, and prospective clients
- Pursue high quality learning efforts to support outstanding service and new initiatives

Client Learning Associate
Fisher Investments, Camas, WA

October 2017 – October 2018

- Run Interviews, Surveys, and Focus Groups to learn more about United States clients
- Interview former clients, transcribe, and analyze their feedback and present key takeaways to senior management
- Identify learning opportunities to leverage client feedback in actionable ways

Student Manager
Reed College Phonathon, Portland, OR

August 2015 – May 2017

- Manage student callers in daily operations
 - Collect, Analyze, and Discuss student caller metrics
 - Coach student callers on strengths and improvement
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Research Experience

- Kelly McConville, FIA Forestry Analysis (NA)
- Jeff Parker, [Correlates of Regional Unemployment in Regions of East-Central Europe](#)

Programming Languages

- R
- STATA
- VBA
- Excel
- HTML

Software, Tools, Platforms

- RStudio
 - R Markdown
 - Microsoft Office Suite
 - Qualtrics
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Personal Interests

- Baking
- Board Games

- D&D (5e & Pathfinder)