

Contact tel 03457 60 60 60 see reverse for call times
Text phone 03457 125 563
used by deaf or speech impaired customers
www.hsbc.co.uk

# Your Statement

Miss M Apsley Christs College Boat Club Christs College Cambridge CB2 3BU



19 February to 18 March 2018

Opening Balance	7,207.39
Payments In	1,458.14
Payments Out	2,924.34
Closing Balance	5,741.19

**International Bank Account Number** 

GB34HBUK40160812292971

**Branch Identifier Code** 

HBUKGB4103J

Account Name Sortcode Account Number Sheet Number

Christs College Boat Club 40-16-08 12292971 238

Your Community Account details  Date Payment type and details			Paid out	Paid in	Balance
18 Feb 18		BALANCE BROUGHT FORWARD			7,207.39
19 Feb 18	VIS	WALLIS & SON LTD			
		BARTON	30.00		
	VIS	ESSO MRH MAIDSTONE			
		BARNETT WAY B	42.12		
	VIS	DART-CHARGE			
		GOV.UK/DART-C	6.00		
	)))	P & O FERRIES LTD			
		PO BURG RETAI	7.99		
	)))	P & O FERRIES LTD			
		PO BURG RETAI	22.00		
	VIS	ESSO MOTO THURROCK			
		WEST THURROCK	84.20		
	))))	P AND O FERRIES			
		DOVER	21.10		
	VIS	INT'L 0068820541			
		TOTAL 43			
		02ESSIGNY LE			
		EUR 57.77 @ 1.1248			
		Visa Rate	51.36		
	DR	Non-Sterling			
		Transaction Fee	1.41		
	VIS	INT'L 0074825304			
		COURTE PAILLE			
		TINQUEUX CEDE			
		EUR 66.95 @ 1.1248			
		Visa Rate	59.52		
		BALANCE CARRIED FORWARD			6,881.69



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## 19 February to 18 March 2018

# Your Statement

Account Name Christs College Boat Club Sortcode Account Number Sheet Number 40-16-08 12292971 239

		ity Account details	Paid out	Paid in Balan	
Date	rayn	nent type and details	Faia oui	raia in Baiar	ice
	DR	BALANCE BROUGHT FORWARD Non-Sterling		6,881	l <b>.69</b>
		Transaction Fee	1.63		
	VIS	INT'L 0068820542			
		HOTEL IBIS			
		TINQUEUX			
		EUR 19.00 @ 1.1249			
		Visa Rate	16.89		
	DR	Non-Sterling			
		Transaction Fee	0.46		
	BP	ALISTER TAYLOR			
		CHRISTS 03L18	120.00		
	BP	WW MARINE SERVICES			
		WW3664 CHRISTS COL	204.00	6,538	3.71
20 Feb 18	CHQ	100675	150.00		
	VIS	WALLIS & SON LTD			
		BARTON	14.44		
	))))	WALLIS AND SON LTD			
		CAMBRIDGE 81	23.90		
	VIS	INT'L 0084747856			
		SANEF 42			
		60SENLIS			
		EUR 22.80 @ 1.1275			
		Visa Rate	20.22		
	DR	Non-Sterling			
		Transaction Fee	0.55		
	VIS	INT'L 0084747857			
		SANEF AUTOROUTE			
		SENLIS			
		EUR 33.60 @ 1.1275			
		Visa Rate	29.80		
	DR	Non-Sterling			
		Transaction Fee	0.81	6,298	3.99
21 Feb 18	))))	A Waller & Son			
		Cambridge	2.14	6,296	5.85
22 Feb 18	CR	CHRIST S COLLEGE		1,448.14	
	VIS	BRITISHROWING.ORG			
		442082376700	56.00		
	VIS	INT'L 0095171535			
		STATION AVIA 47			
		02GUIGNICO855			
		EUR 38.83 @ 1.1291			
		Visa Rate	34.39		
	DR	Non-Sterling			
		Transaction Fee	0.94	7,653	3.66
		BALANCE CARRIED FORWARD		7,653	3.66
				· · · · · · · · · · · · · · · · · · ·	



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## 19 February to 18 March 2018

## Your Statement

Account Name
Christs College Boat Club

Sortcode Account Number Sheet Number 40-16-08 12292971 240

Your Community Account details					
Date	Payi	nent type and details	Paid out	Paid in	Balance
26 Feb 18	VIS	BALANCE BROUGHT FORWARD TOWNSENDS			7,653.66
		CAMBRIDGE	39.99		7,613.67
28 Feb 18	)))	MALTHURST PETROLEU			
		CAMBRIDGE	4.98		7,608.69
01 Mar 18	BP	STEPHEN MATTHEWS			
		CHRISTS COACHING	630.00		
	BP	MILOSZ WROBEL			
		CHRISTS S&C	877.50		6,101.19
05 Mar 18	CR	A Taylor			
		TAYLOR WATTBIKE		10.00	
	)))	IZ *THIRSTY CAMBRI			
		CAMBRIDGE	24.00		6,087.19
06 Mar 18	BP	ALISTER TAYLOR			
		CHRISTS 04L18	150.00		
	BP	KATE HURST			
		TRAILERING WEHORR	80.00		5,857.19
07 Mar 18	BP	ADAM ATKINSON			
		WEHORR ENTRY	110.00		5,747.19
11 Mar 18	DR	TOTAL CHARGES			
		TO 17FEB2018	6.00		5,741.19
18 Mar 18		BALANCE CARRIED FORWARD			5,741.19

## Information about the Financial Services Compensation Scheme

Your deposit is eligible for protection under the Financial Services Compensation Scheme (FSCS). For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk, call into your nearest branch or call your telephone banking service. Further details can be found on the FSCS Information Sheet and Exclusions List which is available on our website (www.hsbc.co.uk).

AER					EAR
Credit Interest Rates	balanc e	v ariab le	Debit Interest Rates	balance	v ariab le
Credit interest is not paid			Debit interest		21.34%

#### Interest

Credit Interest is calculated daily on the cleared credit balance and is paid monthly if applicable (this is not paid on all accounts, eg, Basic Bank Account, Bank Account and HSBC Advance). For personal current accounts (excluding Premier and Jade by HSBC Premier) overdraft interest is only charged on arranged overdrawn balances. Debit interest is calculated daily on the cleared debit balance of your account, it accrues during your charging cycle (usually monthly) and is deducted from your account following the end of your charging cycle.

# Effective from 1 August 2017 Monthly cap on unarranged overdraft charges

- 1. Each current account will set a monthly maximum charge for:
- (a) going overdrawn when you have not arranged an overdraft; or
- (b) going over/past your arranged overdraft limit (if you have one).
- 2. This cap covers any:
- (a) interest and fees for going over/past your arranged overdraft limit;
- (b) fees for each payment your bank allows despite lack of funds; and
- (c) fees for each payment your bank refuses due to lack of funds.

The monthly cap on unarranged overdraft charges for the Bank Account, Current Account, Home Management Account, HSBC Advance Bank Account and Graduate Bank Account is £80.

The monthly cap on unarranged overdraft charges is not applicable to Bank Account Pay Monthly, Basic Bank Account, Student Bank Account, Amanah Bank Account and MyAccount as these accounts do not incur unarranged overdraft charges.

The introduction of the Monthly Maximum Charge will not affect any charging period that ended prior to 1st August 2017. Any notification of charges that are generated on or after 1st August 2017 will incorporate the new Monthly Maximum Charge cap.

The following references regarding debit cards only apply to personal customers, commercial customers please refer to your terms and conditions.

### Your debit card

When you use your card abroad, your statement will show where the transaction took place, the amount spent in local currency and the amount converted into sterling. We also monitor transactions to protect you against your card being used fraudulently.

Unless you agree that the currency conversion is done at the point of sale or withdrawal and agree the rate at that time, for example with the shopkeeper or on the self-service machine screen, the exchange rate that applies to any non-sterling debit card payments (including cash withdrawals) is the VISA Payment Scheme Exchange Rate applying on the day the conversion is made.

For non-Sterling (foreign currency) transactions we will charge a fee of 2.75% of the amount of the transaction. This fee will be shown as a separate line on your statement as a 'Non-Sterling Transaction Fee'.

Details of the current VISA Payment Scheme Exchange Rates can be obtained from the card support section of hsbc. co.uk or by calling us on the usual numbers. We will deduct the payment from your account once we receive details of the payment from the card scheme, at the latest, the next working day.

For cash machine withdrawals in a currency other than sterling we will charge a Non Sterling Cash Fee of 2% (minimum £1.75, maximum £5). This fee applies to all cash machines outside the UK, Channel islands and the Isle of Man and to cash machines in the UK, Channel Islands and Isle of Man if we convert the withdrawal to Sterling for you. HSBC Advance customers are exempt from this fee.

Some cash machine operators may apply a direct charge for withdrawals from their cash machines and this will be advised on screen at the time of withdrawal.

### **Recurring Transaction**

A recurring transaction, sometimes called a continuous payment authority, is a series of payments collected with your agreement from your card by a retailer or supplier (for example, insurance cover). This is an agreement between you and the retailer. The Direct Debit Guarantee does not cover these transactions. If you wish to cancel a recurring transaction you can do this with the retailer or us. We can cancel the payment, however contacting the retailer allows you to also deal with the agreement you have with them and you can make other arrangements for the payment or cancellation of the goods or services. If you cancel with the retailer, we recommend you keep evidence of the cancellation. Once you have cancelled with the retailer or us, if the retailer does try to collect any future payments under the recurring transaction agreement, we will treat these as unauthorised. If we miss any of the cancelled transactions, please contact us.

# The following references apply to all customers Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

The Financial Ombudsman Service does not apply to customers of our branches in the Channel Islands and Isle of Man, but you could be entitled to refer your complaint to the Channel Islands Financial Ombudsman in Jersey or Guernsey or the Financial Services Ombudsman Scheme in the Isle of Man. Please contact your branch for further details.

## **Telephone Banking Service**

Customer representatives are available from 8am – 10pm everyday and 24 hours a day for HSBC Advance customers. Calls may be monitored or recorded for quality purposes. Alternatively for all your banking needs go to **hsbc.co.uk**.

### **Disabled Customers**

We offer a number of services such as statements in Braille or large print. Please contact us to let us know how we can serve you better.

### Lost and stolen cards

If any of your cards issued by us are lost or stolen please call our 24-hour service immediately on **03456 007 010** or if you are calling from abroad, please call us on **44 1442 422 929**.

HSBC Bank ple

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