Week 10 In-Class Activity

```
In [1]:
    from IPython.display import Image
    import pandas as pd
    import numpy as np

Image("pile_of_pandas.png", width = 300)
```

Out[1]:



Indexing Tips

Indexing in Pandas is confusing - especially when you have integer indices

How do you get the 17?

We **strongly** recommend that you learn two indexing methods: loc and iloc.

loc uses labels, iloc uses index position. These are usually all you need.

Do not use ix, which sometimes uses labels and sometimes positions.

Pandas Cheat Sheet

Some of the most common commands you may want to use today:

Pandas

.read_csv

Series

- .value_counts()
- .describe()
- .plot()
- .sort_values()

DataFrame

- .shape
- .index
- .columns
- .loc[row labels, column labels]
- .iloc[rows, columns]
- ['column name']
- .drop()
- .set_index()
- .sort_values(by = 'column name')
- .groupby()

Groupby

• .agg()

We're going to Vegas!

```
In [11]:
```

Image("welcome_vegas.jpg", width = 500)

Out[11]:



In [12]:

```
pd.options.display.float_format = '{:,.2f}'.format
import matplotlib.pyplot as plt
%matplotlib inline
```

The file vegas.csv contains data taken from trip adviser reviews in 2015. It was used in a paper,

• Moro, S., Rita, P., & Coelho, J. (2017). Stripping customers' feedback on hotels through data mining: The case of Las Vegas Strip. Tourism Management Perspectives, 23, 41-52.

You have been hired by Circus Circus - that's right! that venerable icon of tasteful luxury! - to plan the next season of promotions. In particular, the hotel is interested in questions like,

- What customer segment shows the potential for growing their market?
- What types of promotions are most likely to attract customers?
- In the longer term, what investments are likely to be most profitable for the hotel?

Here are two ways to access the data. You can download from the UC Irvine Machine Learning Repository. If you set your working directory correctly to the Google Drive folder, you can access it from there.

```
In [13]: Vegas = pd.read_csv('https://archive.ics.uci.edu/ml/machine-learning-databases/00397/LasVegasTripAdvisor
In []: # Vegas = pd.read_csv('vegas.csv', delimiter=';')
```

Data Orientation

First, answer some very basic questions about the data:

- How many rows and how many columns are there?
- Did the variable names read from the csv correctly?
- Does the Index make sense? Are there extra indexing variables?

Out[15]:

	User country	Nr. reviews	Nr. hotel reviews	Helpful votes	Score	Period of stay	Traveler type	Pool	Gym	Tennis court	Spa	Casino	Free internet	Hotel name		Ni room:
0	USA	11	4	13	5	Dec- Feb	Friends	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	3	377:
1	USA	119	21	75	3	Dec- Feb	Business	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	3	377:
2	USA	36	9	25	5	Mar- May	Families	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	3	377:
3	UK	14	7	14	4	Mar- May	Friends	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	3	377:
4	Canada	5	5	2	4	Mar- May	Solo	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	3	377:

Say you found "extra" index variables after reading in the data. That might look like this:

In [16]:
 Vegas2 = Vegas.assign(extra_index = pd.Series(range(Vegas.shape[0])))
 Vegas2.head()

Out[16]:

	User country	Nr. reviews	Nr. hotel reviews	Helpful votes	Score	Period of stay	Traveler type	Pool	Gym	Tennis court	•••	Casino	Free internet	Hotel name		Nr. rooms
0	USA	11	4	13	5	Dec- Feb	Friends	NO	YES	NO		YES	YES	Circus Circus Hotel & Casino Las Vegas	3	3773
1	USA	119	21	75	3	Dec- Feb	Business	NO	YES	NO		YES	YES	Circus Circus Hotel & Casino Las Vegas	3	3773
2	USA	36	9	25	5	Mar- May	Families	NO	YES	NO		YES	YES	Circus Circus Hotel & Casino Las Vegas	3	3773
3	UK	14	7	14	4	Mar- May	Friends	NO	YES	NO		YES	YES	Circus Circus Hotel & Casino Las Vegas	3	3773
4	Canada	5	5	2	4	Mar- May	Solo	NO	YES	NO		YES	YES	Circus Circus Hotel &	3	3773

5 rows × 21 columns

Option 1: set the index to the extra variable.

In [17]: Vegas2.set_index("extra_index").head()

Out[17]:

	User country	Nr. reviews	Nr. hotel reviews	Helpful votes	Score	Period of stay	Traveler type	Pool	Gym	Tennis court	Spa	Casino	Free internet	Hotel name	Hc st
extra_index															
0	USA	11	4	13	5	Dec- Feb	Friends	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	
1	USA	119	21	75	3	Dec- Feb	Business	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	
2	USA	36	9	25	5	Mar- May	Families	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	
						Mar-								Circus Circus Hotel	

3	UK	14	7	14	4	May	Friends	NO	YES	NO	NO	YES	YES	& Casino Las Vegas
4 (Canada	5	5	2	4	Mar- May	Solo	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas

Option 2: drop the extra variable.

```
In [18]: Vegas2.drop('extra_index', axis=1).head()
```

Out[18]:

	User country	Nr. reviews	Nr. hotel reviews	Helpful votes	Score	Period of stay	Traveler type	Pool	Gym	Tennis court	Spa	Casino	Free internet	Hotel name		Nı room:
0	USA	11	4	13	5	Dec- Feb	Friends	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	3	377:
1	USA	119	21	75	3	Dec- Feb	Business	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	3	377:
2	USA	36	9	25	5	Mar- May	Families	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	3	377:
3	UK	14	7	14	4	Mar- May	Friends	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	3	377:
4	Canada	5	5	2	4	Mar- May	Solo	NO	YES	NO	NO	YES	YES	Circus Circus Hotel & Casino Las Vegas	3	377:

Fixing Column Names

To make the code cleaner, it will be nice not to have spaces in the column names. This is probably easiest to do with some regular expressions. I'll also go all lowercase.

In [19]:		<pre>Vegas.columns = Vegas.columns.str.replace('\.*\s+', '_').str.strip('.').str.lower() Vegas.head()</pre>										
	lse in	a futur	e version.	c5be60>:1: Futu						ge fro	m True to F	'a
Out[19]:	usei	_country	nr_reviews	nr_hotel_reviews	helpful_votes	score	period_of_stay	traveler_type	pool	gym	tennis_court	S
	0	USA	11	4	13	5	Dec-Feb	Friends	NO	YES	NO	١
	1	USA	119	21	75	3	Dec-Feb	Business	NO	YES	NO	١
	2	USA	36	9	25	5	Mar-May	Families	NO	YES	NO	٨
	3	UK	14	7	14	4	Mar-May	Friends	NO	YES	NO	١
	4	Canada	5	5	2	4	Mar-May	Solo	NO	YES	NO	٨

Now we can access columns as attributes with the dot notation as shown below:

```
In [ ]:
    Vegas.period_of_stay.value_counts()
```

Customer Overview

In [21]:

Let's learn about the customers overall.

• Where are they from? (user_country column)

Vegas.traveler_type.value_counts()

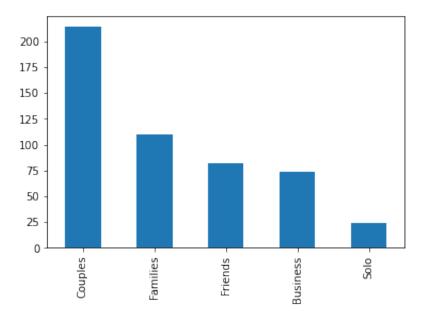
```
In [20]:
          Vegas.user country.value counts().head(20)
          USA
                          217
Out[20]:
                           72
          UK
          Canada
                           65
          Australia
                           36
          Ireland
                           13
          India
                           11
          Mexico
                            8
          Germany
          Egypt
                            5
          Brazil
          New Zeland
          Singapore
          Netherlands
          Norway
          Israel
          Malaysia
                            3
          Hawaii
          Thailand
                            3
          Finland
          Spain
          Name: user_country, dtype: int64
          • What kind of travelers are they? (traveler_type column)
```

```
Out[21]: Couples 214
Families 110
Friends 82
Business 74
Solo 24
```

Name: traveler_type, dtype: int64

```
In [22]: Vegas.traveler_type.value_counts().plot(kind='bar')
```

Out[22]: <AxesSubplot:>



• When did they stay in Vegas? (? column)

```
In [24]: Vegas.review_month.value_counts()
```

```
42
         January
Out[24]:
         February
                       42
         March
                       42
         April
                       42
         May
                       42
         June
                       42
         July
                       42
         August
                       42
         September
                       42
         October
                       42
         November
                       42
         December
                       42
         Name: review_month, dtype: int64
In [25]:
          Vegas.review_weekday.value_counts()
         Wednesday
                       85
Out[25]:
         Tuesday
                       80
                       77
         Sunday
                       74
         Monday
         Friday
                       65
         Thursday
                       62
         Saturday
                       61
         Name: review_weekday, dtype: int64
          • Which hotels did they stay in? (? column)
In [23]:
          Vegas.hotel name.value counts()
```

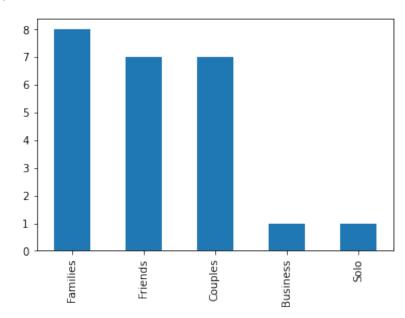
```
Circus Circus Hotel & Casino Las Vegas
                                                        24
Encore at wynn Las Vegas
                                                        24
Paris Las Vegas
                                                        24
Bellagio Las Vegas
                                                        24
The Venetian Las Vegas Hotel
                                                        24
Wyndham Grand Desert
                                                        24
Hilton Grand Vacations at the Flamingo
                                                        24
Tuscany Las Vegas Suites & Casino
                                                        24
Marriott's Grand Chateau
                                                        24
Hilton Grand Vacations on the Boulevard
                                                        24
The Cromwell
                                                        24
Excalibur Hotel & Casino
                                                        24
Trump International Hotel Las Vegas
                                                        24
Wynn Las Vegas
                                                        24
The Palazzo Resort Hotel Casino
                                                        24
The Cosmopolitan Las Vegas
                                                        24
Caesars Palace
                                                        24
Tropicana Las Vegas - A Double Tree by Hilton Hotel
                                                        24
Treasure Island- TI Hotel & Casino
                                                        24
Monte Carlo Resort&Casino
                                                        24
                                                        24
The Westin las Vegas Hotel Casino & Spa
Name: hotel_name, dtype: int64
```

What about the customers of Circus Circus?

Check to see what kind of travelers stay in Circus Circus, and how they compare to travelers overall.

```
In [26]: Vegas[Vegas.hotel_name == 'Circus Circus Hotel & Casino Las Vegas'].traveler_type.value_counts().plot(ki
```

Out[26]: <AxesSubplot:>



Comparing Hotels

Let's get some info about how Circus Circus compares to other hotels. We'll need to use some groupby's. First, what is the average review score for each hotel?

```
In [27]:
    Vegas.groupby('hotel_name').score.mean().sort_values()
```

Out[27]: hotel_name 3.21 Circus Circus Hotel & Casino Las Vegas Monte Carlo Resort&Casino 3.29 Excalibur Hotel & Casino 3.71 The Westin las Vegas Hotel Casino & Spa 3.92 Hilton Grand Vacations at the Flamingo 3.96 3.96 Treasure Island- TI Hotel & Casino Tropicana Las Vegas - A Double Tree by Hilton Hotel 4.04 4.04 Paris Las Vegas The Cromwell 4.08 Caesars Palace 4.12 Hilton Grand Vacations on the Boulevard 4.17 Bellagio Las Vegas 4.21 4.21 Tuscany Las Vegas Suites & Casino 4.25 The Cosmopolitan Las Vegas The Palazzo Resort Hotel Casino 4.38 4.38 Wyndham Grand Desert Trump International Hotel Las Vegas 4.38 Marriott's Grand Chateau 4.54 4.54 Encore at wynn Las Vegas The Venetian Las Vegas Hotel 4.58 Wynn Las Vegas 4.62 Name: score, dtype: float64

Another way to do that which is pretty transparent:

```
In [28]: Vegas.score.groupby(Vegas.hotel_name).mean()
```

```
hotel name
Out[28]:
         Bellagio Las Vegas
                                                                4.21
                                                                4.12
         Caesars Palace
         Circus Circus Hotel & Casino Las Vegas
                                                                3.21
         Encore at wynn Las Vegas
                                                                4.54
         Excalibur Hotel & Casino
                                                                3.71
                                                                3.96
         Hilton Grand Vacations at the Flamingo
         Hilton Grand Vacations on the Boulevard
                                                                4.17
         Marriott's Grand Chateau
                                                                4.54
                                                                3.29
         Monte Carlo Resort&Casino
         Paris Las Vegas
                                                                4.04
         The Cosmopolitan Las Vegas
                                                                4.25
         The Cromwell
                                                                4.08
                                                                4.38
         The Palazzo Resort Hotel Casino
                                                                4.58
         The Venetian Las Vegas Hotel
         The Westin las Vegas Hotel Casino & Spa
                                                                3.92
         Treasure Island- TI Hotel & Casino
                                                                3.96
         Tropicana Las Vegas - A Double Tree by Hilton Hotel
                                                                4.04
         Trump International Hotel Las Vegas
                                                                4.38
                                                                4.21
         Tuscany Las Vegas Suites & Casino
         Wyndham Grand Desert
                                                                4.38
                                                                4.62
         Wynn Las Vegas
         Name: score, dtype: float64
```

Breakout Activity: What customers like Circus-Circus the most?

Use groupby operations to figure out what types of travelers give circus-circus the highest score.

```
In [29]:
          Vegas[Vegas.hotel name == "Circus Circus Hotel & Casino Las Vegas"].groupby('traveler type').score.mean(
         traveler type
Out[29]:
         Business
                     3.00
         Couples
                     2.71
         Families
                     3.38
         Friends
                     3.43
                     4.00
         Solo
         Name: score, dtype: float64
         What country gives Circus-Circus the highest score?
```

```
In [30]:
          Vegas[Vegas.hotel_name == "Circus Circus Hotel & Casino Las Vegas"].groupby('user_country').score.mean()
         user_country
Out[30]:
         Australia
                      3.00
         Canada
                      2.80
         India
                      4.00
         New Zeland 2.50
                      3.80
         UK
                      3.20
         USA
         Name: score, dtype: float64
```

What's driving the scores of Circus-Circus?

We want a hotel-level dataframe to hold the attributes of each hotel. We can do this with a groupby, followed by an aggregate. However, we need to apply different functions to different columns. We can do this by passing in a dictionary.

score	pool	gym	tennis_court	spa	casino	free_internet
-------	------	-----	--------------	-----	--------	---------------

hotel_name				
Bellagio Las Vegas	4.21	YES	YES	NO YES YES YES
Caesars Palace	4.12	YES	YES	NO YES YES YES
Circus Circus Hotel & Casino Las Vegas	3.21	NO	YES	NO NO YES YES
Encore at wynn Las Vegas	4.54	YES	YES	NO YES YES YES
Excalibur Hotel & Casino	3.71	YES	YES	NO YES YES YES
Hilton Grand Vacations at the Flamingo	3.96	YES	YES	NO NO NO YES
Hilton Grand Vacations on the Boulevard	4.17	YES	YES	NO YES YES YES
Marriott's Grand Chateau	4.54	YES	YES	NO NO YES YES
Monte Carlo Resort&Casino	3.29	YES	YES	NO YES YES NO
Paris Las Vegas	4.04	YES	YES	NO YES YES YES
The Cosmopolitan Las Vegas	4.25	YES	YES	NO YES YES YES
The Cromwell	4.08	YES	NO	NO NO YES YES
The Palazzo Resort Hotel Casino	4.38	YES	YES	NO YES YES YES
The Venetian Las Vegas Hotel	4.58	YES	YES	NO YES YES YES
The Westin las Vegas Hotel Casino & Spa	3.92	YES	YES	NO YES YES YES
Treasure Island- TI Hotel & Casino	3.96	YES	YES	YES YES YES YES
Tropicana Las Vegas - A Double Tree by Hilton Hotel	4.04	YES	YES	YES YES YES YES
Trump International Hotel Las Vegas	4.38	YES	YES	NO YES YES YES
Tuscany Las Vegas Suites & Casino	4.21	YES	YES	YES YES YES YES
Wyndham Grand Desert	4.38	YES	YES	YES NO NO YES
Wynn Las Vegas	4.62	YES	YES	YES YES YES YES

Optional Activity: What do Couples care about?

In your group, choose some upgrade that Circus-Circus could consider (for example, adding a pool). Then look at travelers that are couples specifically, and see if there's evidence that they value that attribute.

If you succeed and have time, you could try to generate a table that indicates how much different types of travelers value different hotel attributes.

In []:	