

# Measuring Argument Quality in Technology-Mediated Peer-Instruction

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## ABSTRACT

### TO DO

## CCS CONCEPTS

• **Applied computing** → **Computer-assisted instruction**; • **Computing methodologies** → **Natural language processing**.

## KEYWORDS

Peer Instruction, Learnersourcing

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## 1 INTRODUCTION

Technology-mediated peer instruction (TMPI) platforms [4][19] expand multiple choice items into a two step process. On the first step, students must not only choose an answer choice, but also provide an explanation that justifies their reasoning. On the second step, students are prompted to revise their answer choice, by taking into consideration a subset of explanations written by their peers for another answer choice. In the case that the student wants to keep their original answer choice, but may be unsure of their own explanation, they are also shown peer-explanations for their original answer choice. The student now has three options:

- (1) Change their answer choice, by indicating which of their peer's explanations was most convincing
- (2) keep their answer choice, but *change explanations* by choosing one that is for the same answer as their own
- (3) choose "I stick to my own", indicating that their own explanation is best from amongst those that are shown.

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Whenever the student goes with either of the first two scenarios above, we frame this as "casting a vote" for the chosen peer explanation.

The design and growing popularity of TMPI is inspired by three schools of thought: firstly, prompting students to explain their reasoning is beneficial to their learning [7]. Second, classroom based *Peer Instruction*[8], often mediated by automated response systems (e.g. clickers), has become a prevalent, and often effective component in the teaching practice of instructors looking to drive student engagement as part of an active learning experience [5]. In discussing with peers *after* they have formulated their own reasoning, students are engaged in a higher order thinking task from Bloom's taxonomy, as they evaluate what is the strongest argument, before answering again. Thirdly, by capturing data on which explanations students find most convincing, TMPI affords teachers the opportunity to mitigate the "expert blind spot" [14], addressing student misconceptions they might not otherwise have thought of.

We suggest that the "vote" data collected on each explanation, is a proxy for argument quality, along the dimension of *convincingness*, as judged by peer learners. These votes can be aggregated into a *convincingness* score, as a measure of how effective that explanation is in persuading peers to change their own answer. Instructors and students could benefit from analytics with respect to the most convincing explanations on a list ranked long such a score.

Peer-review platforms most often ask students to provide a score based on a rubric, but the difficulty lies in the ability of novices to generate useful feedback before they have gained expertise with the content. A growing number of peer-review platforms address this issue with pairwise *comparative* judgments. Notable examples include ComPAIR[17] and JuxtaPeer[3], both of which present students with a pair of their peers' submissions, and evaluate them with respect to one another. TMPI falls in this category as well, as students apply a comparative judgment of their chosen explanation, relative only to the subset that was shown to them on their review page. However, one of the challenges that arises in these contexts is how to construct the subset of peer-items in the database which will be presented to the current student.

This opens the door to our central research questions for this study:

- since each student's "vote" in this context represents an incomplete evaluative judgement (the student will not have seen *all* other peer submissions), which *rank aggregation* methods are best suited for TMPI?

- given that it obtaining the *true* ranking is intractable in TMPI settings (as new data comes in, it is prohibitive to have all explanations evaluated again by all students), what methodological approach ensures the greatest reliability for this *unsupervised* rank aggregation task ?

To our knowledge, we are among the first to examine unsupervised rank aggregation methods as applied to these student “votes” in TMPI, in order to reliable measurements of *convincingness*.

The focus of this study is how we *measure* the quality of artifacts created and curated in learnersourcing environments, as it is a necessary pre-cursor to *modelling* their quality (e.g. once we have established a reliable aggregated *convincingness score*, we can set out to predict that score based on linguistic features of the explanation).

We suggest that the results of our work can inform the design of TMPI platforms. However, in a broader context, we aim to contribute the growing body of research surrounding technology-mediated peer-review, specifically where learners do not provide holistic scores, but generate their evaluative judgments in a comparative setting.

## 2 RELATED WORK

### 2.1 Learnersourcing student explanations

This modality is a specific case of *learnersourcing*[20], wherein students first generate content as part of their own learning process, that is ultimately used to help their peers learn as well. Notable examples include PeerWise [9] and RiPPLE [13], both of which have student generate learning resources, which are subsequently used and evaluated by peers as part of formative assessment activities.

One of the earliest efforts to leverage peer judgments of peer-written explanations specifically is from the AXIS system[21], wherein students solved a problem, provided an explanation for their answer, and evaluated explanations written by their peers. Using a reinforcement-learning approach known as “multi-armed bandits”, the system was able to select peer-written explanations that were rated as helpful as those written by an expert. Our research follows from these studies in scaling to multiple domains, and focusing on how the vote data can be used more directly to model argument quality as judged by peers.

### 2.2 Ranking Arguments for Quality

Rank aggregation is the task of combining the preferences of multiple agents into a single representative ranked list. It has long been understood that obtaining pairwise preference data may be less prone to error on the part of the annotator, as it is a simpler task than rating on scales with more gradations. (This is relevant in TMPI, since each student is choosing one explanation as the most convincing in relation to the subset of others that are shown.)

A classical approach for rank aggregation from pairwise preference data is using the Bradley-Terry model, which has been extended to incorporate the quality of contributions of different annotators in a crowdsourced setting when evaluating relative reading level in a pair passages [6].

When evaluating argument convincingness, one of the first approaches proposed is based on constructing an “argument graph”, where a weighted edge is drawn from node A to node B for every pair where argument A is labelled as more convincing than

argument B. After filtering example pairs that lead to cycles in the graph, PageRank scores are derived from this directed acyclic graph, and the PageRank scores of each argument are used as the gold-standard to rank for convincingness [12].

More recently, a relatively simpler heuristic WinRate score has been shown to be competitive alternative, wherein the rank score of an argument is simply the (normalized) number of times that argument has been chosen as more convincing in a pair, divided by the number of pairs it appears in [16].

Finally, a neural approach based on RankNet has recently yielded state of the art results. By joining two Bidirectional Long-Short-Term Memory Networks in a Siamese architecture, and appending a softmax layer to the output, [11] show that we can jointly model pairwise preferences and overall ranks publicly available datasets.

We will explore two of these options as part of our methodology in our rank aggregation step, via several related methods: the probabilistic Bradley-Terry model, as well as two of its variants (CrowdBT and the Elo rating system), and the simple heuristic scoring model. (We leave the neural approach for future work, as the additional work required to address make the models interpretable enough for the educational context is out of the scope of this study)

## 3 METHODOLOGY

We borrow our methodological approach from research in argument mining (AM), specifically related to modelling argument quality along the dimension of *convincingness*. A common approach is to curate pairs of arguments made in defence of the same stance on the same topic. These pairs are then presented to crowd-workers, whose task it is to label which of the two is more convincing. These pairwise comparisons can then be aggregated using rank-aggregation methods so as to produce a overall ranked list of arguments. We extend this work to the domain of TMPI, and define prediction tasks that not only aim to validate this methodology, but help answer our specific research questions.

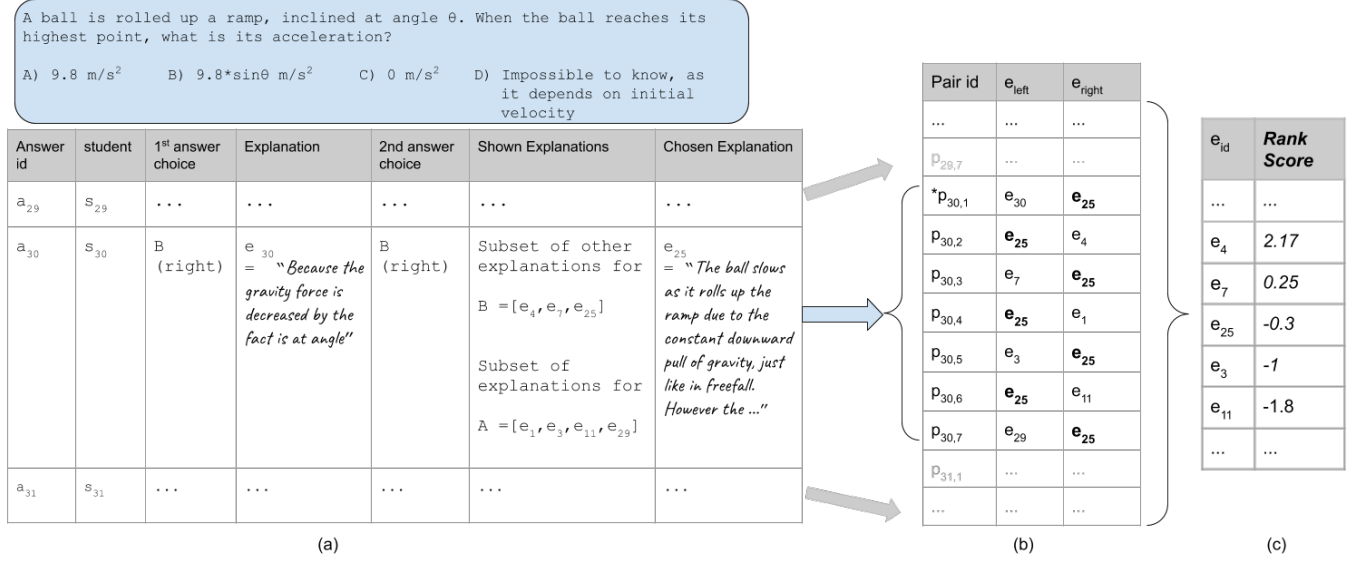
### 3.1 Rank Aggregation

The raw data emerging from a TMPI platform is tabular, in the form of student-item observations. The fields include the item prompt, the student’s *first* answer choice, their accompanying explanation, the peer explanations shown on the review step, the student’s *second* answer choice, and the peer explanation they chose as most convincing (None if they choose to “stick to their own”).

It should be noted that there is no credit associated with which explanation is chosen in this TMPI platform (all points are attributed based on the correctness of the answer choice on the first and second steps). After carefully looking at timestamp data, we observe that a large fraction of students who choose to “stick to their own”, spend as little as 5 seconds on the review step. For this reason, we exclude these students’ data, and build all rank scores only based on students who explicitly choose a peer’s explanation over their own.

After this first filtering step, we take the TMPI observations for each question, and construct explanation pairs, as in figure 1.

- (1) **WinRate**, defined as the ratio of times an explanation is chosen to the number of times it was shown.



**Figure 1: Example of student-item observations from a TMPI environment. (a) Student  $s_{30}$  chose the correct B as the answer on their first attempt, and provided the explanation  $e_{30}$  in the dataset for this question. Without providing feedback on whether this is the correct answer, the student is shown a subset of explanations from previous students for B, as well as for A (the most popular incorrect answer). The student decides to keep the same answer choice B, and indicates that the explanation  $e_{25}$  is the most convincing. This is referred to as a *Right- > Right* transition. (b) This observation is transformed into 7 explanation pairs. The first pair is for the choice of  $e_{25}$  over what the student themselves, and the other six are for the choice of  $e_{25}$  over the other shown explanations. The pairs are labelled as either having the left or right explanation being more *convincing*. (c) This pairwise preference data is aggregated global ranked list, where each explanation is assigned a Rank Score.**

- (2) **BT** score, which is the argument “quality” parameter estimated for each explanation, according to the *Bradley-Terry* model, where the probability of argument A being chosen over argument B is given by

$$P(a > b) = \frac{1}{1 + e^{\beta_b - \beta_a}}$$

where  $\beta_i$  is the latent strength parameter of argument  $i$ .

We decompose each student-item observation into argument pairs, where the chosen explanation is paired with each of the other shown ones, and the pair is labelled with  $y = -/+1$ , depending on whether the chosen explanation is first/second in the pair. Assuming there are  $N$  explanations, labelled by  $K$  students, and  $S_K$  labelled pairs, the latent strength parameters are estimated by maximizing the log-likelihood given by:

$$\ell(\beta) = \sum_K \sum_{(i,j) \in S_K} \log \frac{1}{1 + e^{\beta_i - \beta_j}}$$

subject to  $\sum_i \beta_i = 0$ .

- (3) The **Elo** rating system[10], which was originally proposed for ranking chess players, has been successfully used in adaptive learning environments (see [15] for a review). This rating method can be seen as a heuristic re-parametrization of the **BT** method above, where the probability of argument A being chosen over argument B is given by

$$P(a > b) = P_{ab} = \frac{1}{1 + 10^{(\beta_b - \beta_a)/400}}$$

All arguments are initialized with an initial value of 1500 points, and the rating of any argument is only updated after it appears in a pairwise comparison with another. The rating update rule transfers points from the winner, to the loser, in proportion to the difference in strength:

$$\beta_a := \beta_a + K(P_{ab} - \beta_a)$$

While the **BT** model can be thought of a *consensus* approach, **Elo** ratings are dynamic and implicitly give more weight to recent data[1].

- (4) **Crowd-BT** [6] is an extension of the **BT** model tailored to settings where different annotators may have assigned opposite labels to the same pairs, and the reliability of each annotator may vary significantly. A reliability parameter is estimated for each student,

$$\eta_k \equiv P(a >_k b | a > b)$$

where  $\eta_k \approx 1$  if the  $k^{th}$  student agrees with most other students, and  $\eta_k \approx 0$  if the student is in opposition to their peers. This changes the model of argument  $a$  being chosen over  $b$  by student  $k$  to

$$P(a >_k b) = \eta_k \frac{1}{1 + e^{\beta_b - \beta_a}} + (1 - \eta_k) \frac{1}{1 + e^{\beta_b - \beta_a}}$$

and the log-likelihood maximized for estimation to

|                | N     | $N_{pairs}$ | $wc_{med}(IQR)$ |
|----------------|-------|-------------|-----------------|
| transition     |       |             |                 |
| Right -> Right | 79816 | 308509      | 21 (12)         |
| Right -> Wrong | 1340  | 9587        | 16 (14)         |
| Wrong -> Right | 8373  | 59541       | 17 (10)         |
| Wrong -> Wrong | 16606 | 65826       | 18 (10)         |

**Table 1: Summary statistics of data, aggregated by transition type.**  $N$  is the number of student answers,  $N_{pairs}$  is the number of pairs generated from those answers, and  $wc_{med}(IQR)$  is the median word count for student explanations, with the inter-quartile range as a measure of dispersion.

$$\ell(\eta, \beta) = \sum_K \sum_{(i,j) \in S_K} \log(\eta_k \frac{1}{1 + e^{\beta_i - \beta_j}} + (1 - \eta_k) \frac{1}{1 + e^{\beta_i - \beta_j}})$$

- (5) **Length**, a method used purely as a baseline, where for each pair, we simply predict that the explanation with more words is the more convincing. This is a commonly used baseline for the pairwise classification task of predicting argument quality [18] has been shown to be competitive for data from learning environments [2]. (Since we only use a basic white-space tokenizer, we round the token-counts of each explanation down to the nearest multiple of five, as it is unlikely that a student could discern which is longer if the difference in lengths is less than this.)

In order to evaluate these rank aggregation different scores, and address our research question, we employ a time-series based cross-validation scheme: at each timestep, we calculate the aggregated argument *convincingness* scores from past students, and set out to predict: which arguments will be chosen as more convincing from the pairs constructed for the current student?

## 4 DATA

The data for this study come from myDALITE.org, which is a hosted instance of an open-source project, *dalite*<sup>1</sup>, maintained by a Canadian researcher-practitioner partnership focused on supporting teachers developing active learning pedagogy SALTISE.

Table 1 gives an overview of the dataset included in this study. The data is from introductory level university science courses, and generally spans different teachers at different colleges and universities in Canada.

## 5 RESULTS

TO DO

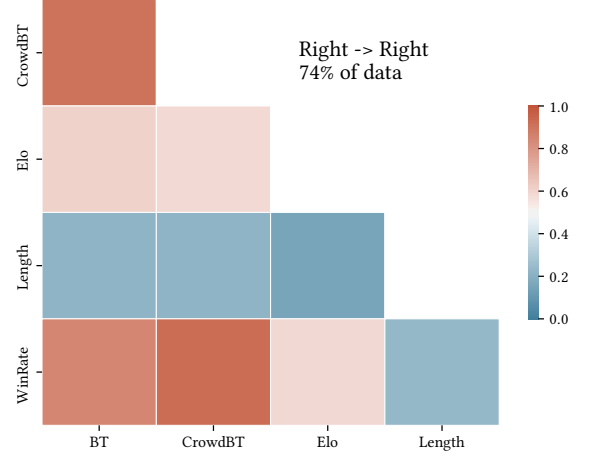
## 6 DISCUSSION

TO DO

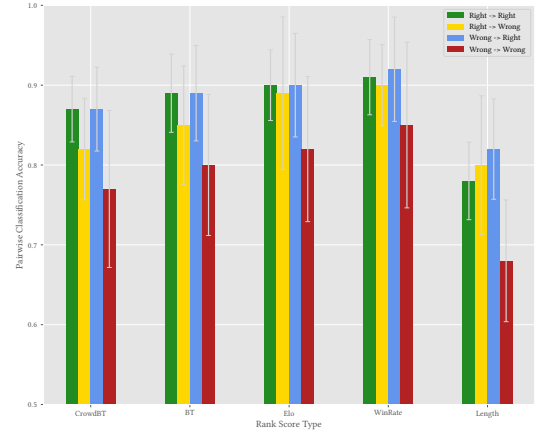
## 7 LIMITATIONS AND FUTURE WORK

In many teaching contexts, however, teachers do not have the time to provide feedback to every student explanation for every

<sup>1</sup><https://github.com/SALTISE4/dalite-ng>



**Figure 2: Correlation between different Ranking Scores for each explanation, disaggregated by transition type**

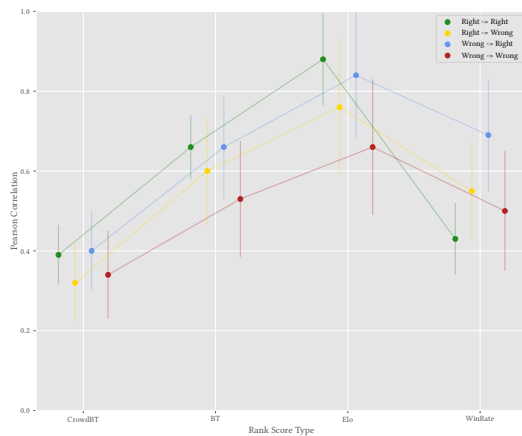


**Figure 3: Comparing the classification accuracy of different rank aggregation scores in predicting which argument is more convincing from a pair.** Rank scores are calculated with the vote data of half the students, and tested on the pairs generated by the other half. Data is averaged across all questions, dis-aggregated by different TMPI transition types.

question item. The feedback students receive is primarily based on the correctness of their first and second answer choices, not the *explanations* they write and choose.

The data at hand in TMPI environments enables scaling up how much feedback that can given.

TO DO



**Figure 4: Pearson correlation coefficient between different rank score types, derived from two independent groups of students, averaged over all questions, dis-aggregated by different TMPI transition types.**

- (1) Students are not explicitly directed on how to evaluate their peers' explanations. This may have an impact <https://link.springer.com/article/10.1007/s10734-017-0220-3>

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