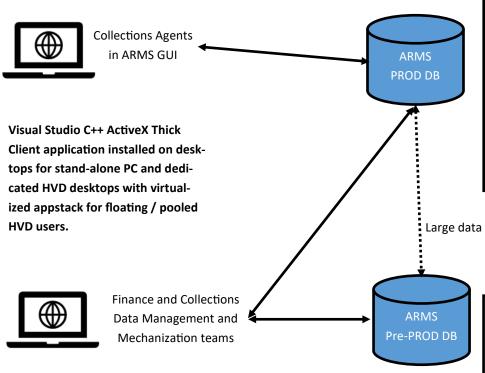
ARMS— High Level Architecture Overview



- Mission Critical SOX Application
- Win Server 2008 R2
- MS SQL Server 2008 R2
- DB size Approximately 1.1 TB
- More than 800 users accessing DB using desktop application
- Desktop pulls large result sets by calling DB Stored Procedures response times in application are impacted by multiple desktop, network and DB layer facets
- Additional 1 TB of offline RIM storage

Large data transfers (50-100 GB daily) between Pre-Prod and PROD DBs

- Win Server 2008 R2
- MS SQL Server 2008 R2 (extensive modernization effort required)
- DB size Approximately ?680 GB?
- Additional 500 GB file space for batch processing
- Batch processes load data from more than 55 billing and payment feeds—application hub for all interfaces (connect: direct)
- Account segmentation, automated treatment processes, daily control monitoring and reporting, SOX auditing and reporting, account aging and balance reconciliations performed by Finance and Collections Data Management team and process mechanization teams.

