#Task 1-Data Preparation and Customer Analytics Conduct analysis on your client's transaction dataset and identify customer purchasing behaviours to generate insights and provide commercial recommendations.

## Background information for the task

We need to present a strategic recommendation to Julia that is supported by data which she can then use for the upcoming category review however to do so we need to analyse the data to understand the current purchasing trends and behaviours. The client is particularly interested in customer segments and their chip purchasing behaviour. Consider what metrics would help describe the customers' purchasing behaviour.

#### Main goals of this task are:

- 1. Examine transaction data check for missing data, anomalies, outliers and clean them
- 2. Examine customer data similar to above transaction data
- 3. Data analysis and customer segments create charts and graphs, note trends and insights
- 4. Deep dive into customer segments determine which segments should be targetted

```
import pandas as pd
import seaborn as sns
import matplotlib.pyplot as plt
%matplotlib inline
import numpy as np
tran data = pd.read excel("/content/QVI transaction data.xlsx")
tran data.head()
    DATE
          STORE NBR
                                      TOT SALES
                            PROD QTY
  43390
                                   2
                                             6.0
0
                   1
                      . . .
                                   3
1
  43599
                   1
                                             6.3
2
  43605
                   1
                                   2
                                             2.9
                                   5
                   2
3 43329
                                            15.0
                                   3
4 43330
                                            13.8
[5 rows x 8 columns]
tran data.describe()
                 DATE
                           STORE NBR
                                                 PROD OTY
                                                                TOT SALES
count
       264836.000000
                       264836.00000
                                            264836.000000
                                                            264836.000000
        43464.036260
                           135.08011
                                                 1.907309
                                                                 7.304200
mean
                                       . . .
std
          105.389282
                           76.78418
                                                 0.643654
                                                                 3.083226
        43282.000000
                             1.00000
                                                 1.000000
                                                                 1.500000
min
25%
        43373.000000
                           70.00000
                                                 2.000000
                                                                 5.400000
                                       . . .
        43464.000000
50%
                          130.00000
                                                 2.000000
                                                                 7.400000
75%
        43555.000000
                          203.00000
                                                 2.000000
                                                                 9.200000
                                       . . .
        43646.000000
                          272.00000
                                               200,000000
                                                               650,000000
max
                                       . . .
```

```
[8 rows x 7 columns]
pur bvr = pd.read csv("/content/QVI purchase behaviour.csv")
pur bvr.head()
   LYLTY_CARD_NBR
                                 LIFESTAGE PREMIUM CUSTOMER
0
             1000
                    YOUNG SINGLES/COUPLES
                                                     Premium
1
             1002
                    YOUNG SINGLES/COUPLES
                                                  Mainstream
2
             1003
                            YOUNG FAMILIES
                                                      Budget
3
             1004
                    OLDER SINGLES/COUPLES
                                                  Mainstream
4
             1005
                   MIDAGE SINGLES/COUPLES
                                                  Mainstream
pur bvr.describe()
       LYLTY CARD NBR
         7.263700e+04
count
         1.361859e+05
mean
         8.989293e+04
std
min
         1.000000e+03
25%
         6.620200e+04
         1.340400e+05
50%
75%
         2.033750e+05
         2.373711e+06
max
tran data.isnull().sum()
DATE
                  0
STORE NBR
                  0
LYLTY CARD NBR
                  0
                  0
TXN ID
                  0
PROD NBR
PROD NAME
                  0
                  0
PROD QTY
TOT SALES
                  0
dtype: int64
pur bvr.isnull().sum()
                    0
LYLTY CARD NBR
LIFESTAGE
                    0
PREMIUM CUSTOMER
                    0
dtype: int64
```

### **Checking and Removing Outliers**

```
merged_data = pd.merge(pur_bvr, tran_data, on = 'LYLTY_CARD_NBR', how
= 'right')
merged_data.head()
```

```
LYLTY CARD NBR
                                 LIFESTAGE
                                            ... PROD QTY
                                                          TOT SALES
0
             1000
                    YOUNG SINGLES/COUPLES
                                                       2
                                                                 6.0
                                            . . .
1
             1307
                   MIDAGE SINGLES/COUPLES
                                                       3
                                                                 6.3
2
                                                       2
                   MIDAGE SINGLES/COUPLES
                                                                 3.8
             1307
                                            . . .
3
             1307
                   MIDAGE SINGLES/COUPLES
                                                       1
                                                                 2.1
4
             1343
                   MIDAGE SINGLES/COUPLES
                                                       2
                                                                 2.9
[5 rows x 10 columns]
print(len(merged data))
print(len(tran data))
264836
264836
merged data.info()
<class 'pandas.core.frame.DataFrame'>
Int64Index: 264836 entries, 0 to 264835
Data columns (total 10 columns):
#
     Column
                       Non-Null Count
                                         Dtype
- - -
0
     LYLTY CARD NBR
                       264836 non-null
                                         int64
 1
     LIFESTAGE
                       264836 non-null
                                         object
 2
     PREMIUM CUSTOMER 264836 non-null object
 3
                       264836 non-null int64
     DATE
 4
     STORE NBR
                       264836 non-null int64
 5
     TXN ID
                       264836 non-null int64
 6
     PROD NBR
                       264836 non-null int64
 7
     PROD NAME
                       264836 non-null object
 8
     PROD QTY
                       264836 non-null int64
 9
     TOT SALES
                       264836 non-null float64
dtypes: float64(1), int64(6), object(3)
memory usage: 22.2+ MB
```

## Date column should be data time format

```
from datetime import date, timedelta
start = date(1899, 12, 30)
new_date_format = []
for date in merged_data["DATE"]:
   delta = timedelta(date)
   new_date_format.append(start + delta)

merged_data["DATE"] = pd.to_datetime(pd.Series(new_date_format))
print(merged_data["DATE"].dtype)

datetime64[ns]
```

Checking the product name column to make sure all items are chips

```
merged_data["PROD NAME"].unique()
                             Compny SeaSalt175g',
array(['Natural Chip
                             175g', 'WW Original Stacked Chips 160g',
       'CCs Nacho Cheese
       'CCs Original 175g', 'Smiths Crinkle Cut Chips Chicken 170g',
       'Smiths Chip Thinly
                             S/Cream&Onion 175g',
       'Kettle Tortilla ChpsHny&Jlpno Chili 150g',
       'Old El Paso Salsa
                             Dip Tomato Mild 300g',
       'Tyrrells Crisps
                             Lightly Salted 165g',
       'Kettle Tortilla ChpsFeta&Garlic 150g',
                             Supreme 380g', 'Doritos Mexicana
       'Dorito Corn Chp
       'Smiths Crinkle Chips Salt & Vinegar 330g', 'Kettle Original
175g',
       'Tyrrells Crisps
                             Ched & Chives 165g'
       'Infuzions BBO Rib
                             Prawn Crackers 110g',
                             Sweet Chilli 210g',
       'Grain Waves
       'Old El Paso Salsa
                             Dip Tomato Med 300g',
       'Doritos Corn Chip Southern Chicken 150g',
       'Thins Potato Chips Hot & Spicy 175g',
       'Doritos Corn Chip Mexican Jalapeno 150g',
       'Red Rock Deli Thai Chilli&Lime 150g',
       'GrnWves Plus Btroot & Chilli Jam 180g',
       'WW D/Style Chip
                             Sea Salt 200g',
       'Thins Chips Light&
                            Tangy 175g',
                             Cream&Chives 210G',
       'Grain Waves Sour
       'Tostitos Smoked
                             Chipotle 175g',
       'Infuzions Thai SweetChili PotatoMix 110g',
       'Kettle Sensations
                             Siracha Lime 150g',
       'Pringles Chicken
                             Salt Crips 134g',
       'Thins Chips Salt & Vinegar 175g',
       'Cobs Popd Swt/Chlli &Sr/Cream Chips 110g',
       'Twisties Cheese
                             270g', 'WW Crinkle Cut
                                                          Chicken 175g',
       'RRD Sweet Chilli & Sour Cream 165g',
                            Cheese Supreme 170g',
       'Doritos Corn Chips
       'RRD Salt & Vinegar
                             165g', 'Doritos Corn Chips Original
170g',
       'Smiths Crinkle
                             Original 330g',
       'Infzns Crn Crnchers Tangy Gcamole 110g',
       'Kettle Sea Salt
                             And Vinegar 175g',
       'Red Rock Deli Chikn&Garlic Aioli 150g',
'RRD SR Slow Rst Pork Belly 150g', 'Burger Rings 220g',
                             Garden Chives 175g',
       'NCC Sour Cream &
       'Smiths Crinkle Cut French OnionDip 150g',
       'Natural ChipCo Sea
                             Salt & Vinegr 175g',
       'Cheezels Cheese Box 125g', 'CCs Tasty Cheese
                                                         175g',
                            Bolognese 150g', 'Pringles Slt Vingar
       'Smith Crinkle Cut
134g',
       'WW Sour Cream &OnionStacked Chips 160g',
       'Doritos Salsa Mild 300g', 'Pringles Original Crisps 134g',
       'Pringles Sthrn FriedChicken 134g',
```

```
'Pringles SourCream
                            Onion 134g',
       'Smiths Crinkle Cut
                            Chips Barbecue 170g',
       'Infuzions Mango
                            Chutny Papadums 70g',
                            165g', 'Doritos Salsa
       'RRD Pc Sea Salt
                                                         Medium 300g',
       'Old El Paso Salsa
                            Dip Chnky Tom Ht300g',
                            Cut Original 175g', 'Twisties
       'Smiths Chip Thinly
Chicken270g',
       'Smiths Crinkle Cut
                            Tomato Salsa 150g',
       'Kettle 135g Swt Pot Sea Salt',
       'Natural ChipCo
                            Hony Soy Chckn175g'
       'Kettle Sweet Chilli And Sour Cream 175g',
       'WW Supreme Cheese
                            Corn Chips 200g',
       'WW Original Corn
                            Chips 200g',
       'Cobs Popd Sour Crm
                            &Chives Chips 110g',
       'Pringles Sweet&Spcy BBQ 134g', 'Doritos Cheese
                                                             Supreme
330g',
       'Red Rock Deli SR
                            Salsa & Mzzrlla 150g',
       'Pringles Mystery
                            Flavour 134g',
       'Thins Chips
                            Originl saltd 175g',
       'Smiths Thinly Cut
                            Roast Chicken 175g',
       'Kettle Mozzarella
                            Basil & Pesto 175g'
                            Salt & Vinegar 170g',
       'Smiths Crinkle Cut
       'Red Rock Deli Sp
                            Salt & Truffle 150G',
       'Smiths Thinly
                            Swt Chli&S/Cream175G', 'Kettle Chilli
175g',
       'Kettle Honey Soy
                            Chicken 175g', 'Pringles Barbeque 134g',
                            BBQ&Maple 150g',
       'Kettle Sensations
       'RRD Steak &
                            Chimuchurri 150g'
       'Doritos Corn Chips
                            Nacho Cheese 170g',
       'Tostitos Splash Of
                            Lime 175g',
       'Kettle Sensations
                            Camembert & Fig 150g',
       'Cobs Popd Sea Salt
                            Chips 110g',
                            Mac N Cheese 150g',
       'Smith Crinkle Cut
                            Salsa 300g',
       'Woolworths Mild
       'Smiths Crinkle Cut
                            Snag&Sauce 150g',
       'Thins Chips Seasonedchicken 175g',
       'Woolworths Medium
                            Salsa 300g',
       'Kettle Tortilla ChpsBtroot&Ricotta 150g',
       'Infuzions SourCream&Herbs Veg Strws 110g', 'Cheezels Cheese
330g',
                            Coconut 150g',
       'RRD Chilli&
       'Smiths Crinkle Cut
                            Chips Chs&Onion170g',
       'Smiths Chip Thinly
                            CutSalt/Vinegr175g'
       'Twisties Cheese
                            Burger 250g', 'RRD Lime & Pepper 165g',
       'RRD Honey Soy
                            Chicken 165g',
       'French Fries Potato Chips 175g',
                            Tmato Hrb&Spce 175g',
       'Natural Chip Co
                            Crisps Frch/Onin 90g', 'Cheetos Puffs
       'Sunbites Whlegrn
165g',
```

```
'Smiths Crinkle Cut
                             Chips Original 170g',
       'Tostitos Lightly
                             Salted 175g',
       'Woolworths Cheese
                             Rings 190g',
                            Orgnl Big Bag 380g',
       'Smiths Crnkle Chip
       'Snbts Whlgrn Crisps Cheddr&Mstrd 90g',
                             Original 175g',
       'WW Crinkle Cut
       'Cheetos Chs & Bacon Balls 190g'], dtype=object)
split prods = merged data["PROD NAME"].str.replace(r'([0-9]+
[gG])','').str.replace(r'[^\w]',' ').str.split()
word counts = {}
def count words(line):
  for word in line:
    if word not in word counts:
      word counts[word] = 1
    else:
      word counts[word] += 1
split prods.apply(lambda line: count words(line))
print(pd.Series(word counts).sort values(ascending = False))
Chips
          49770
Kettle
          41288
Smiths
          28860
Salt
          27976
Cheese
          27890
Onin
           1432
Pc
           1431
Garden
           1419
NCC
           1419
Fries
           1418
Length: 198, dtype: int64
print(merged data.describe(), '\n')
print(merged data.info())
       LYLTY CARD NBR
                           STORE NBR
                                                PROD QTY
                                                               TOT SALES
         2.648360e+05
                       264836.00000
                                           264836.000000
                                                           264836.000000
count
                                      . . .
         1.355495e+05
                           135.08011
                                                 1.907309
                                                                7.304200
mean
         8.057998e+04
                            76.78418
std
                                                 0.643654
                                                                3.083226
                                      . . .
min
         1.000000e+03
                             1.00000
                                                 1.000000
                                                                1.500000
                                      . . .
25%
         7.002100e+04
                            70.00000
                                                 2.000000
                                                                5.400000
                                      . . .
50%
         1.303575e+05
                           130.00000
                                                 2.000000
                                                                7.400000
                                      . . .
75%
         2.030942e+05
                           203.00000
                                                                9.200000
                                                 2.000000
         2.373711e+06
                           272,00000
                                                              650,000000
                                              200.000000
max
[8 rows x 6 columns]
<class 'pandas.core.frame.DataFrame'>
Int64Index: 264836 entries, 0 to 264835
```

```
Data columns (total 10 columns):
#
     Column
                       Non-Null Count
                                        Dtype
- - -
 0
     LYLTY CARD NBR
                       264836 non-null
                                        int64
1
     LIFESTAGE
                       264836 non-null object
 2
     PREMIUM CUSTOMER 264836 non-null
                                        object
 3
                       264836 non-null
                                        datetime64[ns]
     DATE
 4
     STORE NBR
                       264836 non-null
                                        int64
 5
    TXN ID
                       264836 non-null int64
 6
     PROD NBR
                       264836 non-null int64
                       264836 non-null object
 7
     PROD NAME
 8
     PROD QTY
                       264836 non-null int64
     TOT_SALES
 9
                       264836 non-null float64
dtypes: datetime64[ns](1), float64(1), int64(5), object(3)
memory usage: 22.2+ MB
None
merged data["PROD QTY"].value counts(bins=4).sort index()
(0.8, 50.75]
                   264834
(50.75, 100.5]
                        0
(100.5, 150.25]
                        0
(150.25, 200.0]
                        2
Name: PROD QTY, dtype: int64
```

## From above binning we see that PROD\_QTY values above 50.75

```
merged_data.sort_values(by="PROD_QTY", ascending=False).head()
        LYLTY CARD NBR
                                                 ... PROD QTY TOT SALES
                                     LIFESTAGE
71456
                226000
                                OLDER FAMILIES
                                                          200
                                                                 650.00
71457
                226000
                                OLDER FAMILIES
                                                          200
                                                                 650.00
                                                 . . .
                 97211
                                                            5
                                                                  15.00
34105
                                OLDER FAMILIES
                         OLDER SINGLES/COUPLES
                                                            5
102451
                235164
                                                                  16.25
                                                            5
                        YOUNG SINGLES/COUPLES
259068
                183032
                                                                   9.50
[5 rows x 10 columns]
```

# Two outliers of value 200 in PROD\_QTY will be removed. Both entries are by the same customer and will be examined by this customer's transactions

```
merged_data = merged_data[merged_data["PROD_QTY"] < 6]
len(merged_data[merged_data["LYLTY_CARD_NBR"]==226000])
0
merged_data["DATE"].describe()</pre>
```

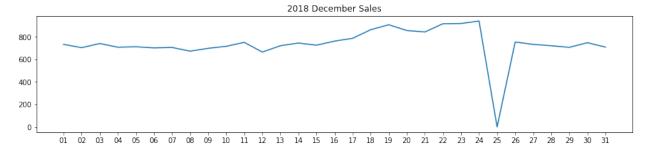
```
/usr/local/lib/python3.6/dist-packages/ipykernel launcher.py:1:
FutureWarning: Treating datetime data as categorical rather than
numeric in `.describe` is deprecated and will be removed in a future
version of pandas. Specify `datetime is numeric=True` to silence this
warning and adopt the future behavior now.
  """Entry point for launching an IPython kernel.
                       264834
count
unique
                          364
          2018-12-24 00:00:00
top
freq
first
          2018-07-01 00:00:00
last
          2019-06-30 00:00:00
Name: DATE, dtype: object
```

# There are 365 days in a year but in the DATE column there are only 364 unique values so one is missing

```
pd.date_range(start=merged_data["DATE"].min(),
end=merged_data["DATE"].max()).difference(merged_data["DATE"])
DatetimeIndex(['2018-12-25'], dtype='datetime64[ns]', freq=None)
```

# Using the difference method we see that 2018-12-25 was a missing date

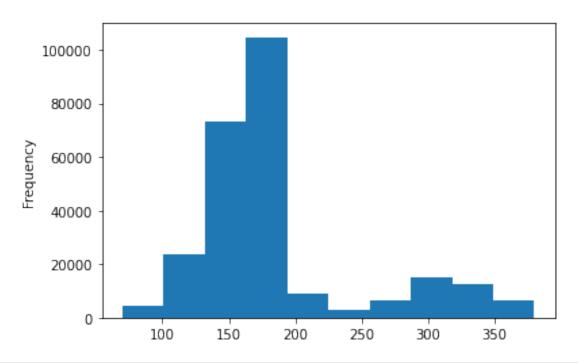
```
check null date =
pd.merge(pd.Series(pd.date range(start=merged data["DATE"].min(), end
= merged data["DATE"].max()), name="DATE"), merged data, on = "DATE",
how = "left")
trans by date = check null date["DATE"].value counts()
dec = trans by date[(trans by date.index >= pd.datetime(2018,12,1)) &
(trans by date.index < pd.datetime(2019,1,1))].sort index()
dec.index = dec.index.strftime('%d')
ax = dec.plot(figsize=(15,3))
ax.set xticks(np.arange(len(dec)))
ax.set xticklabels(dec.index)
plt.title("2018 December Sales")
plt.savefig("2018 December Sales.png", bbox inches="tight")
plt.show()
/usr/local/lib/python3.6/dist-packages/ipykernel launcher.py:2:
FutureWarning: The pandas.datetime class is deprecated and will be
removed from pandas in a future version. Import from datetime instead.
```



The day with no transaction is a Christmas day that is when the store is closed. So there is no anomaly in this.

## **Explore Packet sizes**

```
merged data["PROD NAME"] = merged data["PROD NAME"].str.replace(r'[0-
9]+(G)','g')
pack sizes = merged data["PROD NAME"].str.extract(r'([0-9]+[gG])')
[0].str.replace("g","").astype("float")
print(pack sizes.describe())
pack sizes.plot.hist()
         258770.000000
count
            182.324276
mean
std
             64.955035
             70,000000
min
            150.000000
25%
50%
            170,000000
75%
            175,000000
            380.000000
max
Name: 0, dtype: float64
<matplotlib.axes. subplots.AxesSubplot at 0x7efe9b157b00>
```



```
merged_data["PROD_NAME"].str.split().str[0].value_counts().sort_index(
Burger
                1564
CCs
                4551
Cheetos
                2927
Cheezels
                4603
Cobs
                9693
                3183
Dorito
Doritos
               24962
French
                1418
Grain
                6272
GrnWves
                1468
               11057
Infuzions
Infzns
                3144
Kettle
               41288
NCC
                1419
Natural
                6050
Old
                9324
Pringles
               25102
               11894
RRD
Red
                5885
Smith
                2963
Smiths
               28860
Snbts
                1576
Sunbites
                1432
Thins
               14075
Tostitos
                9471
                9454
Twisties
```

```
Tyrrells 6442
WW 10320
Woolworths 4437
Name: PROD_NAME, dtype: int64
```

Some product names are written in more than one way. Example: Dorito and Doritos, Grains and GrnWves, Infusions and Ifzns, Natural and NCC, Red and RRD, Smith and Smiths and Snbts and Sunbites.

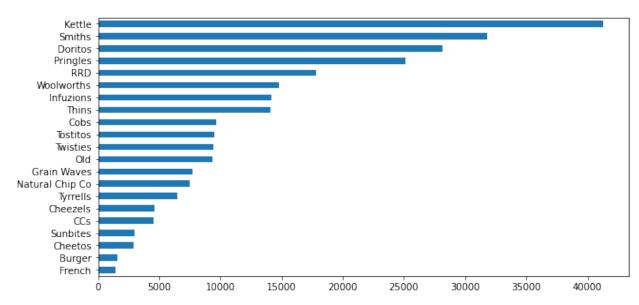
```
merged data["PROD NAME"].str.split()
[merged data["PROD NAME"].str.split().str[0] == "Red"].value counts()
                                          Traceback (most recent call
TypeError
last)
pandas/_libs/hashtable_class_helper.pxi in
pandas. libs.hashtable.PyObjectHashTable.map locations()
TypeError: unhashable type: 'list'
Exception ignored in:
'pandas. libs.index.IndexEngine. call map locations'
Traceback (most recent call last):
  File "pandas/_libs/hashtable_class_helper.pxi", line 1709, in
pandas. libs.hashtable.PyObjectHashTable.map locations
TypeError: unhashable type: 'list'
[Red, Rock, Deli, Sp, Salt, &, Truffle, g]
                                                   1498
[Red, Rock, Deli, Thai, Chilli&Lime, 150g]
                                                   1495
[Red, Rock, Deli, SR, Salsa, &, Mzzrlla, 150g]
                                                   1458
[Red, Rock, Deli, Chikn&Garlic, Aioli, 150g]
                                                   1434
Name: PROD NAME, dtype: int64
merged data["Cleaned Brand Names"] =
merged data["PROD NAME"].str.split().str[0]
def clean brand names(line):
    brand = line["Cleaned_Brand_Names"]
    if brand == "Dorito":
        return "Doritos"
    elif brand == "GrnWves" or brand == "Grain":
        return "Grain Waves"
    elif brand == "Infzns":
        return "Infuzions"
    elif brand == "Natural" or brand == "NCC":
        return "Natural Chip Co"
    elif brand == "Red":
        return "RRD"
    elif brand == "Smith":
```

```
return "Smiths"
elif brand == "Snbts":
    return "Sunbites"
elif brand == "WW":
    return "Woolworths"
else:
    return brand

merged_data["Cleaned_Brand_Names"] = merged_data.apply(lambda line:
    clean_brand_names(line), axis=1)

merged_data["Cleaned_Brand_Names"].value_counts(ascending=True).plot.b
arh(figsize=(10,5))

<matplotlib.axes._subplots.AxesSubplot at 0x7efe8d7b9c18>
```



```
merged data.isnull().sum()
LYLTY CARD NBR
                         0
LIFESTAGE
                         0
PREMIUM CUSTOMER
                         0
                         0
DATE
                         0
STORE NBR
                         0
TXN ID
PROD NBR
                         0
PROD NAME
                         0
PROD QTY
                         0
TOT SALES
                         0
Cleaned_Brand_Names
                         0
dtype: int64
```

- Who spends the most on chips (total sales), describing customers by lifestage and how premium their general purchasing behaviour is 2. How many customers are in each segment
- 2. How many chips are bought per customer by segment
- 3. What's the average chip price by customer segment

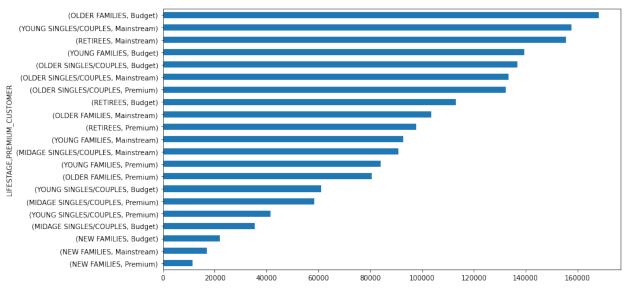
```
grouped_sales = pd.DataFrame(merged_data.groupby(["LIFESTAGE",
    "PREMIUM_CUSTOMER"])["TOT_SALES"].agg(["sum", "mean"]))
grouped_sales.sort_values(ascending=False, by="sum")
```

```
sum
                                                           mean
                        PREMIUM CUSTOMER
LIFESTAGE
OLDER FAMILIES
                        Budget
                                           168363.25
                                                      7.269570
YOUNG SINGLES/COUPLES
                        Mainstream
                                                      7.558339
                                           157621.60
RETIREES
                        Mainstream
                                           155677.05
                                                      7.252262
YOUNG FAMILIES
                                           139345.85
                                                      7.287201
                        Budget
OLDER SINGLES/COUPLES
                        Budget
                                           136769.80
                                                      7.430315
                        Mainstream
                                           133393.80
                                                      7.282116
                        Premium
                                           132263.15
                                                      7,449766
RETIREES
                        Budget
                                           113147.80
                                                      7.443445
OLDER FAMILIES
                        Mainstream
                                           103445.55
                                                      7.262395
RETIREES
                        Premium
                                            97646.05
                                                      7.456174
YOUNG FAMILIES
                        Mainstream
                                            92788.75
                                                      7.189025
MIDAGE SINGLES/COUPLES Mainstream
                                            90803.85
                                                      7.647284
                                            84025.50
                                                      7.266756
YOUNG FAMILIES
                        Premium
OLDER FAMILIES
                                            80658.40
                                                      7.208079
                        Premium
YOUNG SINGLES/COUPLES
                        Budget
                                            61141.60
                                                      6.615624
MIDAGE SINGLES/COUPLES Premium
                                            58432.65
                                                      7.112056
YOUNG SINGLES/COUPLES
                        Premium
                                            41642.10
                                                      6.629852
MIDAGE SINGLES/COUPLES Budget
                                            35514.80
                                                      7.074661
                                                      7.297321
NEW FAMILIES
                        Budget
                                            21928.45
                        Mainstream
                                            17013.90
                                                      7.317806
                                            11491.10
                                                      7.231655
                        Premium
```

```
grouped_sales["sum"].sum()

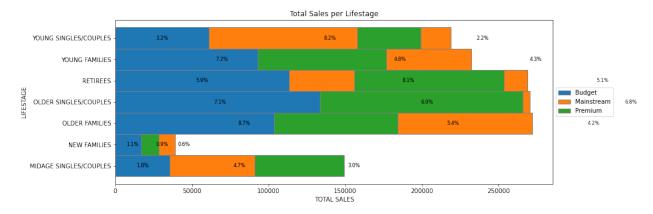
1933114.9999999765
grouped_sales["sum"].sort_values().plot.barh(figsize=(12,7))
```

<matplotlib.axes. subplots.AxesSubplot at 0x7efe933a5438>



```
# Values of each group
bars1 =
grouped sales[grouped sales.index.get level values("PREMIUM CUSTOMER")
== "Budget"]["sum"]
grouped sales[grouped sales.index.get level values("PREMIUM CUSTOMER")
== "Mainstream"]["sum"]
bars3 =
grouped sales[grouped sales.index.get level values("PREMIUM CUSTOMER")
== "Premium"]["sum"]
bars1 text = (bars1 /
sum(grouped sales["sum"])).apply("{:.1%}".format)
bars2 text = (bars2 /
sum(grouped_sales["sum"])).apply("{:.1%}".format)
bars3 text = (bars3 /
sum(grouped sales["sum"])).apply("{:.1%}".format)
# Names of group and bar width
names = grouped sales.index.get level values("LIFESTAGE").unique()
# The position of the bars on the x-axis
r = np.arange(len(names))
plt.figure(figsize=(13,5))
# Create brown bars
budget bar = plt.barh(r, bars1, edgecolor='grey', height=1,
label="Budget")
# Create green bars (middle), on top of the firs ones
mains_bar = plt.barh(r, bars2, left=bars1, edgecolor='grey', height=1,
label="Mainstream")
```

```
# Create green bars (top)
tmp_bar = np.add(bars1, bars2)
prem bar = plt.barh(r, bars3, left=bars2, edgecolor='grey', height=1,
label="Premium")
for i in range(7):
    budget width = budget bar[i].get width()
    budget main width = budget width + mains bar[i].get width()
    plt.text(budget width/2, i, bars1 text[i], va='center',
ha='center', size=8)
    plt.text(budget_width + mains_bar[i].get_width()/2, i,
bars2_text[i], va='center', ha='center', size=8)
    plt.text(budget main width + prem bar[i].get width()/2, i,
bars3 text[i], va='center', ha='center', size=8)
# Custom X axis
plt.yticks(r, names)
plt.ylabel("LIFESTAGE")
plt.xlabel("TOTAL SALES")
plt.legend(loc='center left', bbox to anchor=(1.0, 0.5))
plt.title("Total Sales per Lifestage")
plt.savefig("lifestage sales.png", bbox inches="tight")
# Show graphic
plt.show()
```



```
stage_agg_prem = merged_data.groupby("LIFESTAGE")
["PREMIUM_CUSTOMER"].agg(pd.Series.mode).sort_values()
print("Top contributor per LIFESTAGE by PREMIUM category")
print(stage_agg_prem)

Top contributor per LIFESTAGE by PREMIUM category
LIFESTAGE
NEW FAMILIES
Budget
```

```
OLDER FAMILIES Budget
OLDER SINGLES/COUPLES Budget
YOUNG FAMILIES Budget
MIDAGE SINGLES/COUPLES Mainstream
RETIREES Mainstream
YOUNG SINGLES/COUPLES Mainstream
Name: PREMIUM_CUSTOMER, dtype: object
```

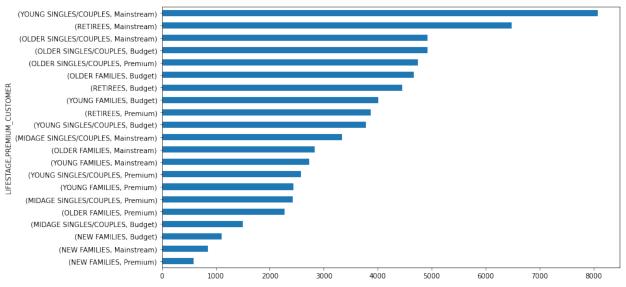
The top 3 total sales contributor segment are (in order):

- 1. Older families (Budget) \$156,864
- 2. Young Singles/Couples (Mainstream) \$147,582
- 3. Retirees (Mainstream) \$145,169

```
unique_cust = merged_data.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])
["LYLTY_CARD_NBR"].nunique().sort_values(ascending=False)
pd.DataFrame(unique_cust)
```

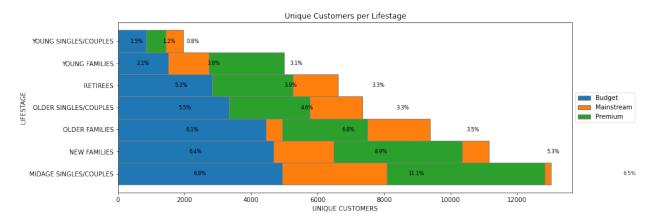
IFESTAGE	PREMIUM CUSTOMER	
OLINIC CTNICLEC (COURTED		
OUNG SINGLES/COUPLES	Mainstream	8088
ETIREES	Mainstream	6479
LDER SINGLES/COUPLES	Mainstream	4930
	Budget	4929
	Premium	4750
LDER FAMILIES	Budget	4675
ETIREES	Budget	4454
OUNG FAMILIES	Budget	4017
ETIREES	Premium	3872
OUNG SINGLES/COUPLES	Budget	3779
IDAGE SINGLES/COUPLES	Mainstream	3340
LDER FAMILIES	Mainstream	2831
OUNG FAMILIES		2728
OUNG SINGLES/COUPLES	Premium	2574
OUNG FAMILIES	Premium	2433
IDAGE SINGLES/COUPLES	Premium	2431
LDER FAMILIES	Premium	2273
IDAGE SINGLES/COUPLES	Budget	1504
EW FAMILIES	Budget	1112
	Mainstream	849
	Premium	588

<matplotlib.axes.\_subplots.AxesSubplot at 0x7efe8d90ea58>



```
# Values of each group
ncust bars1 =
unique cust[unique cust.index.get level values("PREMIUM CUSTOMER") ==
"Budget"]
ncust bars2 =
unique cust[unique cust.index.get level values("PREMIUM CUSTOMER") ==
"Mainstream"]
ncust bars3 =
unique cust[unique cust.index.get level values("PREMIUM CUSTOMER") ==
"Premium"]
ncust bars1 text = (ncust bars1 /
sum(unique_cust)).apply("{:.1%}".format)
ncust bars2 text = (ncust bars2 /
sum(unique_cust)).apply("{:.1%}".format)
ncust bars3 text = (ncust bars3 /
sum(unique cust)).apply("{:.1%}".format)
# # Names of group and bar width
#names = unique_cust.index.get_level_values("LIFESTAGE").unique()
# # The position of the bars on the x-axis
\#r = np.arange(len(names))
plt.figure(figsize=(13,5))
# # Create brown bars
budget bar = plt.barh(r, ncust bars1, edgecolor='grey', height=1,
label="Budget")
# # Create green bars (middle), on top of the firs ones
mains_bar = plt.barh(r, ncust_bars2, left=ncust_bars1,
edgecolor='grey', height=1, label="Mainstream")
```

```
# # Create green bars (top)
prem bar = plt.barh(r, ncust bars3, left=ncust bars2,
edgecolor='grey', height=1, label="Premium")
for i in range(7):
    budget width = budget bar[i].get width()
    budget main width = budget width + mains bar[i].get width()
    plt.text(budget width/2, i, ncust bars1 text[i], va='center',
ha='center', size=8)
    plt.text(budget width + mains bar[i].get width()/2, i,
ncust_bars2_text[i], va='center', ha='center', size=8)
    plt.text(budget_main_width + prem_bar[i].get_width()/2, i,
ncust_bars3_text[i], va='center', ha='center', size=8)
# Custom X axis
plt.yticks(r, names)
plt.ylabel("LIFESTAGE")
plt.xlabel("UNIQUE CUSTOMERS")
plt.legend(loc='center left', bbox to anchor=(1.0, 0.5))
plt.title("Unique Customers per Lifestage")
plt.savefig("lifestage customers.png", bbox inches="tight")
# # Show graphic
plt.show()
```



The high sales amount by segment "Young Singles/Couples - Mainstream" and "Retirees - Mainstream" are due to their large number of unique customers, but not for the "Older - Budget" segment. Next we'll explore if the "Older - Budget" segment has:

High Frequency of Purchase and, Average Sales per Customer compared to the other segment.

freq\_per\_cust.groupby(["LIFESTAGE", "PREMIUM\_CUSTOMER"]).agg(["mean",
"count"]).sort\_values(ascending=False, by="mean")

		mean	count
LIFESTAGE	PREMIUM_CUSTOMER		
OLDER FAMILIES	Mainstream	5.031438	2831
	Budget	4.954011	4675
	Premium	4.923009	2273
YOUNG FAMILIES	Budget	4.760269	4017
	Premium	4.752569	2433
	Mainstream	4.731305	2728
OLDER SINGLES/COUPLES	Premium	3.737684	4750
	Budget	3.734429	4929
	Mainstream	3.715619	4930
MIDAGE SINGLES/COUPLES		3.555090	3340
RETIREES	Budget	3.412887	4454
	Premium	3.382231	3872
MIDAGE SINGLES/COUPLES		3.379679	2431
	Budget	3.337766	1504
RETIREES	Mainstream	3.313166	6479
NEW FAMILIES	Mainstream	2.738516	849
	Premium	2.702381	588
	Budget	2.702338	1112
YOUNG SINGLES/COUPLES	Mainstream	2.578388	8808
	Budget	2.445621	3779
	Premium	2.440171	2574

The above table describes the "Average frequency of Purchase per segment" and "Unique customer per segment". The top three most frequent purchase is contributed by the "Older Families" lifestage segment. We can see now that the "Older - Budget" segment contributes to high sales partly because of the combination of:

High Frequency of Purchase and, Fairly high unique number of customer in the segment

grouped\_sales.sort\_values(ascending=False, by="mean")

g. oupou_ou coo. oc. i	acc (acconding	-,,	,
		sum	mean
LIFESTAGE	PREMIUM_CUSTOMER		
MIDAGE SINGLES/COUPLES	Mainstream	90803.85	7.647284
YOUNG SINGLES/COUPLES	Mainstream	157621.60	7.558339
RETIREES	Premium	97646.05	7.456174
OLDER SINGLES/COUPLES	Premium	132263.15	7.449766
RETIREES	Budget	113147.80	7.443445
OLDER SINGLES/COUPLES	Budget	136769.80	7.430315
NEW FAMILIES	Mainstream	17013.90	7.317806
	Budget	21928.45	7.297321
YOUNG FAMILIES	Budget	139345.85	7.287201
OLDER SINGLES/COUPLES	Mainstream	133393.80	7.282116
OLDER FAMILIES	Budget	168363.25	7.269570
YOUNG FAMILIES	Premium	84025.50	7.266756

|--|

Highest average spending per purchase are contributed by the Midage and Young "Singles/Couples". The difference between their Mainstream and Non-Mainstream group might seem insignificant (7.6 vs 6.6), but we'll find out by examining if the difference is statistically significant.

```
from scipy.stats import ttest_ind
mainstream = merged_data["PREMIUM_CUSTOMER"] == "Mainstream"
young_midage = (merged_data["LIFESTAGE"] == "MIDAGE SINGLES/COUPLES")
| (merged_data["LIFESTAGE"] == "YOUNG SINGLES/COUPLES")

budget_premium = (merged_data["PREMIUM_CUSTOMER"] == "Budget") |
(merged_data["PREMIUM_CUSTOMER"] == "Premium")

a = merged_data[young_midage & mainstream]["TOT_SALES"]
b = merged_data[young_midage & budget_premium]["TOT_SALES"]
stat, pval = ttest_ind(a.values, b.values, equal_var=False)

print(pval)
pval < 0.0000001

1.854204010750742e-281

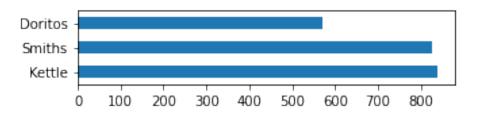
True</pre>
```

P-Value is close to 0. There is a statistically significant difference to the Total Sales between the "Mainstream Young Midage" segment to the "Budget and Premium Young Midage" segment.

Next, let's look examine what brand of chips the top 3 segments contributing to Total Sales are buying.

```
merged_data.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])
["Cleaned_Brand_Names"].agg(pd.Series.mode).sort_values()
LIFESTAGE
                        PREMIUM CUSTOMER
MIDAGE SINGLES/COUPLES
                        Budaet
                                             Kettle
YOUNG FAMILIES
                        Premium
                                             Kettle
                        Mainstream
                                             Kettle
                        Budaet
                                             Kettle
RETIREES
                        Premium
                                             Kettle
```

```
Mainstream
                                             Kettle
                        Budget
                                             Kettle
OLDER SINGLES/COUPLES
                        Premium
                                             Kettle
                        Mainstream
YOUNG SINGLES/COUPLES
                                             Kettle
OLDER SINGLES/COUPLES
                        Mainstream
                                             Kettle
OLDER FAMILIES
                        Mainstream
                                             Kettle
                                            Kettle
                        Budget
NEW FAMILIES
                        Premium
                                             Kettle
                        Mainstream
                                            Kettle
                        Budget
                                            Kettle
MIDAGE SINGLES/COUPLES
                        Premium
                                             Kettle
                        Mainstream
                                             Kettle
OLDER SINGLES/COUPLES
                        Budget
                                             Kettle
YOUNG SINGLES/COUPLES
                        Premium
                                             Kettle
OLDER FAMILIES
                        Premium
                                             Smiths
YOUNG SINGLES/COUPLES
                        Budget
                                             Smiths
Name: Cleaned_Brand_Names, dtype: object
for stage in merged data["LIFESTAGE"].unique():
    for prem in merged data["PREMIUM CUSTOMER"].unique():
        print('=======',stage, '-', prem,'=======')
        summary = merged data[(merged data["LIFESTAGE"] == stage) &
(merged data["PREMIUM CUSTOMER"] == prem)]
["Cleaned Brand Names"].value counts().head(3)
        print(summary)
        plt.figure()
        summary.plot.barh(figsize=(5,1))
        plt.show()
====== YOUNG SINGLES/COUPLES - Premium =======
Kettle
           838
           826
Smiths
Doritos
           570
Name: Cleaned Brand Names, dtype: int64
```



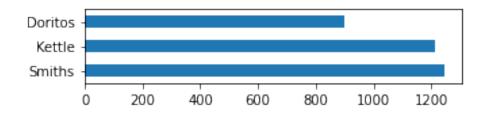
```
======== YOUNG SINGLES/COUPLES - Budget ========

Smiths 1245

Kettle 1211

Doritos 899

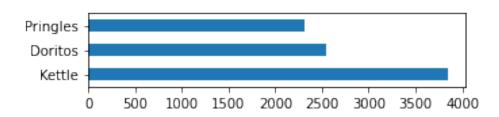
Name: Cleaned_Brand_Names, dtype: int64
```



====== YOUNG SINGLES/COUPLES - Mainstream =======

Kettle 3844 Doritos 2541 Pringles 2315

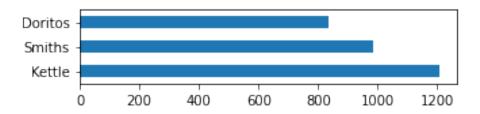
Name: Cleaned\_Brand\_Names, dtype: int64



====== MIDAGE SINGLES/COUPLES - Premium =======

Kettle 1206 Smiths 986 Doritos 837

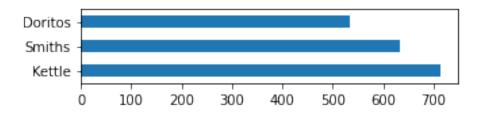
Name: Cleaned\_Brand\_Names, dtype: int64



====== MIDAGE SINGLES/COUPLES - Budget =======

Kettle 713 Smiths 633 Doritos 533

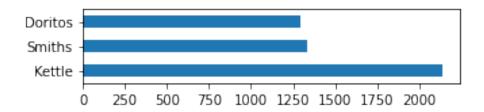
Name: Cleaned\_Brand\_Names, dtype: int64



====== MIDAGE SINGLES/COUPLES - Mainstream ========

Kettle 2136 Smiths 1337 Doritos 1291

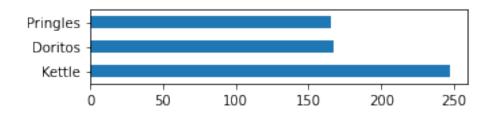
Name: Cleaned\_Brand\_Names, dtype: int64



====== NEW FAMILIES - Premium =======

Kettle 247 Doritos 167 Pringles 165

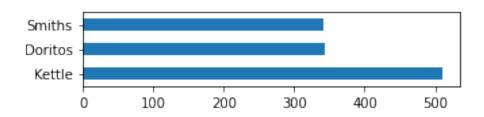
Name: Cleaned Brand Names, dtype: int64



====== NEW FAMILIES - Budget =======

Kettle 510 Doritos 343 Smiths 341

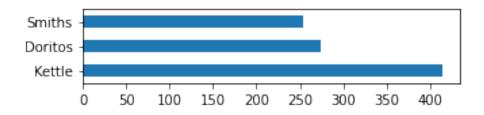
Name: Cleaned\_Brand\_Names, dtype: int64



===== NEW FAMILIES - Mainstream =======

Kettle 414 Doritos 274 Smiths 254

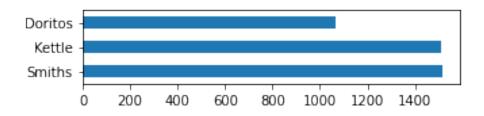
Name: Cleaned\_Brand\_Names, dtype: int64



====== OLDER FAMILIES - Premium =======

Smiths 1515 Kettle 1512 Doritos 1065

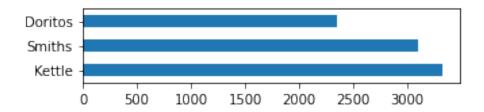
Name: Cleaned\_Brand\_Names, dtype: int64



====== OLDER FAMILIES - Budget =======

Kettle 3320 Smiths 3093 Doritos 2351

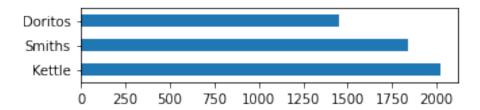
Name: Cleaned\_Brand\_Names, dtype: int64



====== OLDER FAMILIES - Mainstream =======

Kettle 2019 Smiths 1835 Doritos 1449

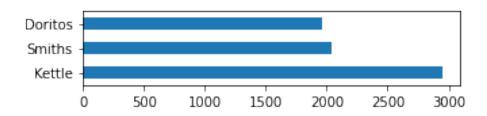
Name: Cleaned Brand Names, dtype: int64



====== OLDER SINGLES/COUPLES - Premium =======

Kettle 2947 Smiths 2042 Doritos 1958

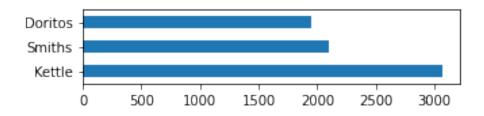
Name: Cleaned\_Brand\_Names, dtype: int64



====== OLDER SINGLES/COUPLES - Budget =======

Kettle 3065 Smiths 2098 Doritos 1954

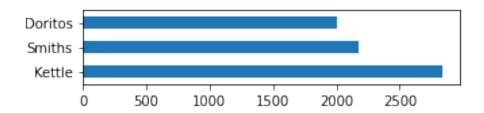
Name: Cleaned\_Brand\_Names, dtype: int64



====== OLDER SINGLES/COUPLES - Mainstream =======

Kettle 2835 Smiths 2180 Doritos 2008

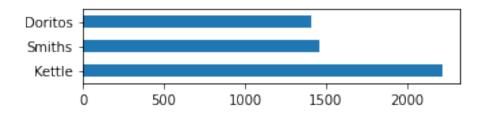
Name: Cleaned\_Brand\_Names, dtype: int64



====== RETIREES - Premium =======

Kettle 2216 Smiths 1458 Doritos 1409

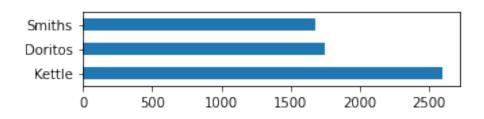
Name: Cleaned\_Brand\_Names, dtype: int64



====== RETIREES - Budget =======

Kettle 2592 Doritos 1742 Smiths 1679

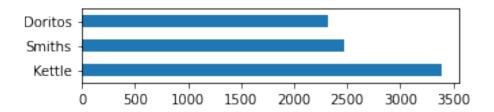
Name: Cleaned\_Brand\_Names, dtype: int64



====== RETIREES - Mainstream =======

Kettle 3386 Smiths 2476 Doritos 2320

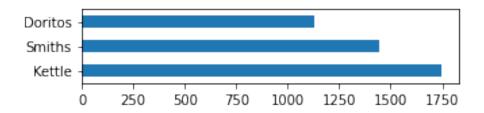
Name: Cleaned\_Brand\_Names, dtype: int64



====== YOUNG FAMILIES - Premium =======

Kettle 1745 Smiths 1442 Doritos 1129

Name: Cleaned Brand Names, dtype: int64



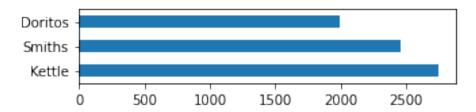
```
========= YOUNG FAMILIES - Budget =======

Kettle 2743

Smiths 2459

Doritos 1996

Name: Cleaned_Brand_Names, dtype: int64
```



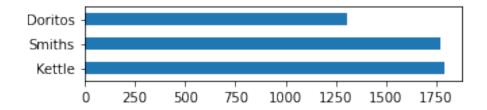
```
======== YOUNG FAMILIES - Mainstream =======

Kettle 1789

Smiths 1772

Doritos 1309

Name: Cleaned_Brand_Names, dtype: int64
```



Every segment had Kettle as the most purchased brand. Every segment except "YOUNG SINGLES/COUPLES Mainstream" had Smiths as their second most purchased brand. "YOUNG SINGLES/COUPLES Mainstream" had Doritos as their second most purchased brand.

```
from mlxtend.frequent_patterns import apriori
from mlxtend.frequent_patterns import association_rules

temp = merged_data.reset_index().rename(columns = {"index":
"transaction"})
temp["Segment"] = temp["LIFESTAGE"] + ' - ' + temp['PREMIUM_CUSTOMER']

segment_brand_encode = pd.concat([pd.get_dummies(temp["Segment"]),
pd.get_dummies(temp["Cleaned_Brand_Names"])], axis=1)

frequent_sets = apriori(segment_brand_encode, min_support=0.01,
use_colnames=True)
rules = association_rules(frequent_sets, metric="lift",
min_threshold=1)

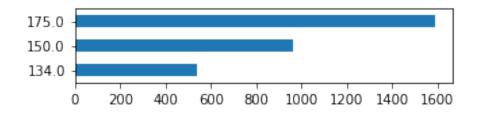
set_temp = temp["Segment"].unique()
rules[rules["antecedents"].apply(lambda x: list(x)).apply(lambda x: x
in set_temp)]
```

```
antecedents consequents
                                                     ... leverage
conviction
              (OLDER FAMILIES - Budget)
                                           (Smiths) ...
                                                          0.001171
1.015451
       (OLDER SINGLES/COUPLES - Budget)
                                           (Kettle) ...
                                                          0.000738
1.012731
      (OLDER SINGLES/COUPLES - Premium)
                                           (Kettle) ...
                                                          0.000676
1.012097
                (RETIREES - Mainstream)
                                           (Kettle) ...
                                                          0.000149
1.002180
                                           (Kettle) ...
   (YOUNG SINGLES/COUPLES - Mainstream)
                                                          0.002239
1.034852
[5 rows x 9 columns]
```

By looking at our a-priori analysis, we can conclude that Kettle is the brand of choice for most segment.

Next, we'll find out the pack size preferences of different segments

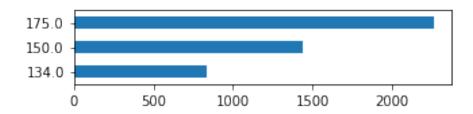
```
merged pack = pd.concat([merged data, pack sizes.rename("Pack Size")],
axis=1
for stage in merged data["LIFESTAGE"].unique():
    for prem in merged_data["PREMIUM_CUSTOMER"].unique():
        print('=======',stage, '-', prem,'=======')
summary = merged_pack[(merged_pack["LIFESTAGE"] == stage) &
(merged pack["PREMIUM CUSTOMER"] == prem)]
["Pack Size"].value counts().head(3).sort index()
        print(summary)
        plt.figure()
        summary.plot.barh(figsize=(5,1))
        plt.show()
====== YOUNG SINGLES/COUPLES - Premium =======
134.0
           537
150.0
          961
175.0
          1587
Name: Pack Size, dtype: int64
```



======= YOUNG SINGLES/COUPLES - Budget =======

134.0 832 150.0 1439 175.0 2262

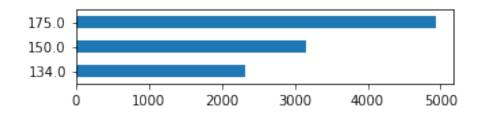
Name: Pack\_Size, dtype: int64



====== YOUNG SINGLES/COUPLES - Mainstream =======

134.0 2315 150.0 3159 175.0 4928

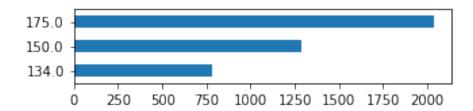
Name: Pack\_Size, dtype: int64



====== MIDAGE SINGLES/COUPLES - Premium =======

134.0 781 150.0 1285 175.0 2034

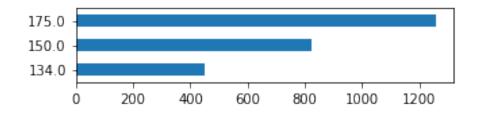
Name: Pack\_Size, dtype: int64



====== MIDAGE SINGLES/COUPLES - Budget =======

134.0 449 150.0 821 175.0 1256

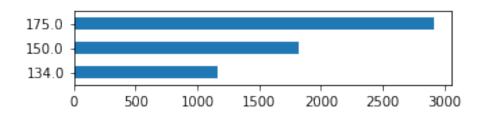
Name: Pack\_Size, dtype: int64



====== MIDAGE SINGLES/COUPLES - Mainstream =======

134.0 1159 150.0 1819 175.0 2912

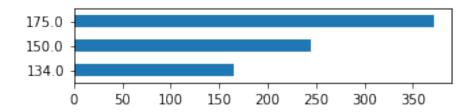
Name: Pack\_Size, dtype: int64



====== NEW FAMILIES - Premium =======

134.0 165 150.0 245 175.0 371

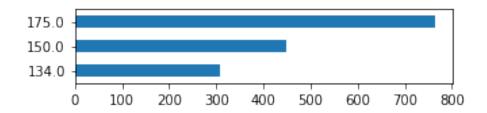
Name: Pack\_Size, dtype: int64



====== NEW FAMILIES - Budget ======

134.0 309 150.0 448 175.0 763

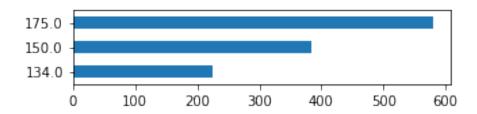
Name: Pack Size, dtype: int64



====== NEW FAMILIES - Mainstream =======

134.0 224 150.0 384 175.0 579

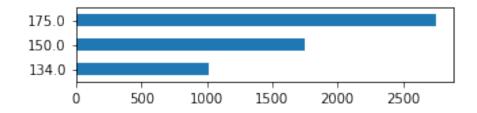
Name: Pack\_Size, dtype: int64



====== OLDER FAMILIES - Premium =======

134.0 1014 150.0 1750 175.0 2747

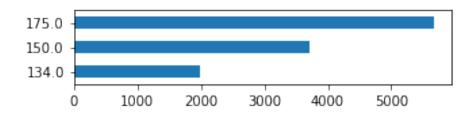
Name: Pack\_Size, dtype: int64



====== OLDER FAMILIES - Budget =======

134.0 1996 150.0 3708 175.0 5662

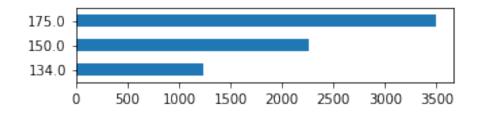
Name: Pack\_Size, dtype: int64



====== OLDER FAMILIES - Mainstream =======

134.0 1234 150.0 2261 175.0 3489

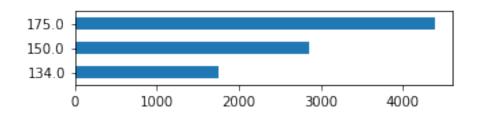
Name: Pack\_Size, dtype: int64



====== OLDER SINGLES/COUPLES - Premium =======

134.0 1744 150.0 2854 175.0 4382

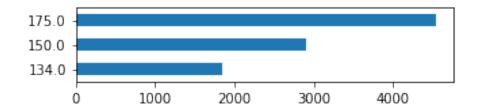
Name: Pack\_Size, dtype: int64



====== OLDER SINGLES/COUPLES - Budget ======

134.0 1843 150.0 2899 175.0 4535

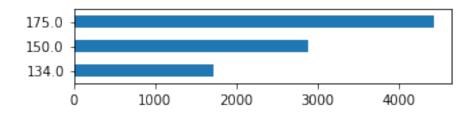
Name: Pack\_Size, dtype: int64



====== OLDER SINGLES/COUPLES - Mainstream =======

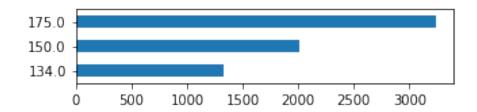
134.0 1720 150.0 2875 175.0 4422

Name: Pack Size, dtype: int64



150.0 2015 175.0 3232

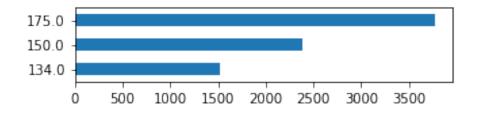
Name: Pack\_Size, dtype: int64



====== RETIREES - Budget =======

134.0 1517 150.0 2381 175.0 3768

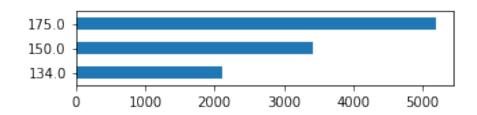
Name: Pack\_Size, dtype: int64



====== RETIREES - Mainstream =======

134.0 2103 150.0 3415 175.0 5187

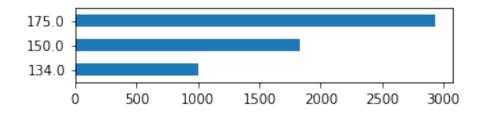
Name: Pack\_Size, dtype: int64



====== YOUNG FAMILIES - Premium =======

134.0 1007 150.0 1832 175.0 2926

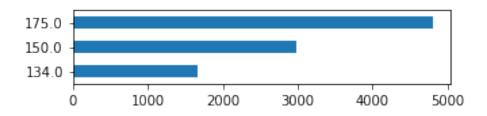
Name: Pack\_Size, dtype: int64



====== YOUNG FAMILIES - Budget ======

134.0 1674 150.0 2981 175.0 4800

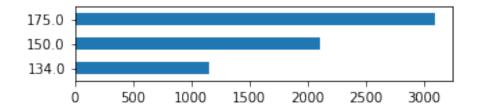
Name: Pack\_Size, dtype: int64



====== YOUNG FAMILIES - Mainstream =======

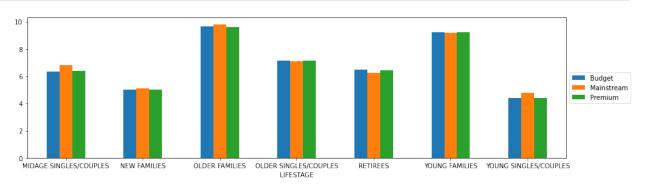
134.0 1148 150.0 2101 175.0 3087

Name: Pack\_Size, dtype: int64



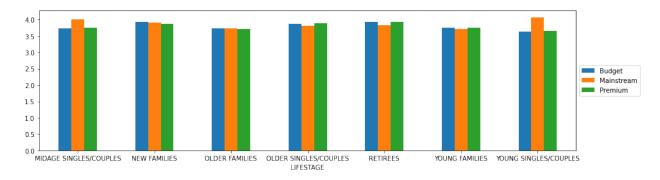
(temp.groupby(["LIFESTAGE", "PREMIUM\_CUSTOMER"])["PROD\_QTY"].sum() /
temp.groupby(["LIFESTAGE", "PREMIUM\_CUSTOMER"]) ["LYLTY CARD NBR"].nunique()).sort values(ascending=False) LIFESTAGE PREMIUM CUSTOMER **OLDER FAMILIES** Mainstream 9.804309 9.639572 Budget Premium 9.578091 YOUNG FAMILIES Budget 9.238486 Premium 9.209207 Mainstream 9.180352 OLDER SINGLES/COUPLES 7.154947 Premium Budaet 7.145466 Mainstream 7.098783

```
MIDAGE SINGLES/COUPLES
                                             6.796108
                        Mainstream
RETIREES
                        Budget
                                             6.458015
                        Premium
                                             6.426653
MIDAGE SINGLES/COUPLES
                        Premium
                                             6.386672
                        Budaet
                                             6.313830
RETIREES
                        Mainstream
                                             6.253743
NEW FAMILIES
                        Mainstream
                                             5.087161
                        Premium
                                             5.028912
                        Budget
                                             5.009892
YOUNG SINGLES/COUPLES
                        Mainstream
                                             4.776459
                        Budget
                                             4.411485
                        Premium
                                             4.402098
dtype: float64
(temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["PROD_QTY"].sum() /
temp.groupby(["LIFESTAGE", "PREMIUM CUSTOMER"])
["LYLTY CARD NBR"].nunique()).unstack().plot.bar(figsize=(15,4),
rot=0)
plt.legend(loc="center left", bbox_to_anchor=(1.0, 0.5))
plt.savefig("Average purchase quantity per segment.png",
bbox inches="tight")
```



```
#Average chips price per transaction by segments
temp["Unit Price"] = temp["TOT SALES"] / temp["PROD QTY"]
temp.groupby(["Segment"]).mean()
["Unit Price"].sort values(ascending=False)
Segment
YOUNG SINGLES/COUPLES - Mainstream
                                        4.071485
MIDAGE SINGLES/COUPLES - Mainstream
                                        4.000101
RETIREES - Budget
                                        3.924883
RETIREES - Premium
                                        3.921323
NEW FAMILIES - Budget
                                        3.919251
NEW FAMILIES - Mainstream
                                        3.916581
OLDER SINGLES/COUPLES - Premium
                                        3.887220
OLDER SINGLES/COUPLES - Budget
                                        3.877022
NEW FAMILIES - Premium
                                        3.871743
RETIREES - Mainstream
                                        3.833343
OLDER SINGLES/COUPLES - Mainstream
                                        3.803800
```

```
YOUNG FAMILIES - Budget
                                        3.753659
MIDAGE SINGLES/COUPLES - Premium
                                        3.752915
YOUNG FAMILIES - Premium
                                        3.752402
OLDER FAMILIES - Budget
                                        3.733344
MIDAGE SINGLES/COUPLES - Budget
                                        3.728496
OLDER FAMILIES - Mainstream
                                        3.727383
YOUNG FAMILIES - Mainstream
                                        3.707097
OLDER FAMILIES - Premium
                                        3.704625
YOUNG SINGLES/COUPLES - Premium
                                        3.645518
YOUNG SINGLES/COUPLES - Budget
                                        3.637681
Name: Unit Price, dtype: float64
temp.groupby(["LIFESTAGE", "PREMIUM CUSTOMER"]).mean()
["Unit Price"].unstack().plot.bar(figsize=(15,4), rot=0)
plt.legend(loc="center left", bbox to anchor=(1,0.5))
<matplotlib.legend.Legend at 0x7efe8dd11630>
```



z = temp.groupby(["Segment", "Cleaned\_Brand\_Names"]).sum()

```
["TOT_SALES"].sort_values(ascending=False).reset index()
z[z["Segment"] == "YOUNG SINGLES/COUPLES - Mainstream"]
                                 Segment Cleaned Brand Names
                                                               TOT SALES
0
     YOUNG SINGLES/COUPLES - Mainstream
                                                       Kettle
                                                                 35423.6
8
     YOUNG SINGLES/COUPLES - Mainstream
                                                      Doritos
                                                                 21705.9
23
     YOUNG SINGLES/COUPLES -
                             Mainstream
                                                     Pringles
                                                                 16006.2
24
     YOUNG SINGLES/COUPLES - Mainstream
                                                       Smiths
                                                                 15265.7
55
     YOUNG SINGLES/COUPLES - Mainstream
                                                    Infuzions
                                                                  8749.4
59
     YOUNG SINGLES/COUPLES - Mainstream
                                                          Old
                                                                  8180.4
65
     YOUNG SINGLES/COUPLES - Mainstream
                                                    Twisties
                                                                  7539.8
73
     YOUNG SINGLES/COUPLES - Mainstream
                                                                  7238.0
                                                     Tostitos
74
     YOUNG SINGLES/COUPLES - Mainstream
                                                        Thins
                                                                  7217.1
92
     YOUNG SINGLES/COUPLES - Mainstream
                                                         Cobs
                                                                  6144.6
124
     YOUNG SINGLES/COUPLES - Mainstream
                                                          RRD
                                                                  4958.1
129
    YOUNG SINGLES/COUPLES - Mainstream
                                                    Tyrrells
                                                                  4800.6
148
    YOUNG SINGLES/COUPLES - Mainstream
                                                 Grain Waves
                                                                  4201.0
189
    YOUNG SINGLES/COUPLES - Mainstream
                                                     Cheezels
                                                                  3318.3
     YOUNG SINGLES/COUPLES - Mainstream
246
                                             Natural Chip Co
                                                                  2130.0
258
     YOUNG SINGLES/COUPLES - Mainstream
                                                  Woolworths
                                                                  1929.8
```

327 °3	YOUNG SINGLES/COUPLES - Mainstream	Cheetos	898.8
	YOUNG SINGLES/COUPLES - Mainstream	CCs	850.5
	YOUNG SINGLES/COUPLES - Mainstream	French	429.0
	YOUNG SINGLES/COUPLES - Mainstream	Sunbites	391.0
	YOUNG SINGLES/COUPLES - Mainstream	Burger	243.8

#Trends and Insights: Top 3 total sales contributor segment are

- Older families (Budget) \$156,864
- Young Singles/Couples (Mainstream) \$147,582
- Retirees (Mainstream) \$145,169
- 1. Young Singles/Couples (Mainstream) has the highest population, followed by Retirees (Mainstream). Which explains their high total sales.
- 2. Despite Older Families not having the highest population, they have the highest frequency of purchase, which contributes to their high total sales.
- 3. Older Families followed by Young Families has the highest average quantity of chips bought per purchase.
- 4. The Mainstream category of the "Young and Midage Singles/Couples" have the highest spending of chips per purchase. And the difference to the non-Mainstream "Young and Midage Singles/Couples" are statistically significant.
- 5. Chips brand Kettle is dominating every segment as the most purchased brand.
- 6. Observing the 2nd most purchased brand, "Young and Midage Singles/Couples" is the only segment with a different preference (Doritos) as compared to others' (Smiths).
- 7. Most frequent chip size purchased is 175gr followed by the 150gr chip size for all segments.

#### **#Views and Recommendations:**

- 1. Older Families: Focus on the Budget segment. Strength: Frequent purchase. We can give promotions that encourages more frequency of purchase. Strength: High quantity of chips purchased per visit. We can give promotions that encourage them to buy more quantity of chips per purchase.
- 2. Young Singles/Couples: Focus on the Mainstream segment. This segment is the only segment that had Doritos as their 2nd most purchased brand (after Kettle). To specifically target this segment it might be a good idea to collaborate with Doritos merchant to do some branding promotion catered to "Young Singles/Couples Mainstream" segment. Strength: Population quantity. We can spend more effort on making sure our promotions reach them, and it reaches them frequently.
- 3. Retirees: Focus on the Mainstream segment. Strength: Population quantity. Again, since their population quantity is the contributor to the high total sales, we should

- spend more effort on making sure our promotions reaches as many of them as possible and frequent.
- 4. General: All segments has Kettle as the most frequently purchased brand, and 175gr (regardless of brand) followed by 150gr as the preferred chip size. When promoting chips in general to all segments it is good to take advantage of these two points.