

FAQs for Online Hospital Management System (HMS)

General Questions

Q1: What is the Online Hospital Management System (HMS)?

A1: The Online Hospital Management System (HMS) is a digital platform designed to streamline various hospital operations, including patient registration, appointment scheduling, prescription management, and doctor management.

Q2: Who can use the HMS?

A2: The HMS is designed for three user classes: Admins, Doctors, and Patients. Each user class has specific roles and functionalities within the system.

Patient Questions

Q3: How do I register as a patient?

A3: To register as a patient, visit the registration page, fill out the required information (name, email, password, etc.), and submit the form. You will receive a confirmation email once your registration is successful.

Q4: How do I book an appointment with a doctor?

A4: After logging in to your account, navigate to the appointment booking section. Select your preferred doctor and available time slot, then confirm your appointment. You will receive a confirmation notification once your booking is successful.

Q5: Can I reschedule or cancel my appointment?

A5: Yes, you can reschedule or cancel your appointment through your patient dashboard. Navigate to your upcoming appointments, select the desired appointment, and choose the option to reschedule or cancel.

Q6: How can I view my prescriptions?

A6: After a doctor's appointment, you can view your prescriptions by logging into your account and navigating to the prescription management section. Your prescriptions will be listed there, along with details such as medication name and dosage.

Doctor Questions

Q7: How do I log in as a doctor?

A7: As a doctor, you can log in using your registered email and password on the doctor login page. If you have forgotten your password, you can use the "Forgot Password" feature to reset it.

Q8: Can I update my appointment schedule as a doctor?

A8: Yes, doctors can manage their appointment schedules through the doctor dashboard. You can view your upcoming appointments and update your availability as needed.

Q9: How do I issue a prescription?

A9: After a consultation, you can issue a prescription electronically through the system. Navigate to the patient's record, enter the prescription details, and save it. The prescription will then be available for the patient to view.

Admin Questions

Q10: What are the responsibilities of an admin in the HMS?

A10: Admins are responsible for managing patient registrations, overseeing appointment schedules, and ensuring that doctor and patient data is up to date. They have access to all system functionalities related to patient management.

Q11: How do I manage patient records?

A11: As an admin, you can manage patient records through the admin dashboard. You can view, add, update, or delete patient information as needed.

Security and Support Questions

Q12: How is my data protected in the HMS?

A12: The HMS implements role-based access control to ensure that only authorized users can access sensitive information. Additionally, basic encryption is used to protect your data during transmission.

Q13: Who do I contact for support if I encounter issues?

A13: If you experience any issues or have questions about the HMS, you can contact our support team via the contact information provided on the platform. We're here to help!