User Story for Online Hospital Management System (HMS)

Patient Registration

Title: Patient Registration

As a Patient,

I want to register for an account,

So that I can access the system and manage my appointments and prescriptions.

Acceptance Criteria:

- 1. The registration form must include fields for name, email, password, and contact information.
- 2. The system should validate the email format and ensure that passwords meet security requirements.
- 3. Upon successful registration, I should receive a confirmation email.
- 4. I must be able to log in to my account using the registered email and password.

Appointment Scheduling

Title: Book Appointment

As a Patient,

I want to book an appointment with a doctor online,

So that I can conveniently schedule my visits without calling the hospital.

Acceptance Criteria:

- 1. The system must display a list of available doctors and their available time slots.
- 2. I should be able to select a doctor and an available time slot for my appointment.
- 3. After booking, I should receive a confirmation notification via email and/or SMS.
- 4. I must have the option to reschedule or cancel my appointment through my dashboard.

Prescription Management

Title: View Prescription

As a Patient,

I want to view my prescriptions online,

So that I can keep track of my medications and dosages.

Acceptance Criteria:

- 1. After a doctor's appointment, the prescription must be available in my account within a specified time frame.
- 2. I should be able to view all my past prescriptions along with details like the medication name, dosage, and prescribing doctor.
- 3. The system must ensure that prescriptions are only accessible to the corresponding patient.

Doctor Management

Title: Manage Appointment Schedule

As a Doctor,

I want to view my upcoming appointment schedule,

So that I can prepare for my consultations in advance.

Acceptance Criteria:

- 1. The doctor dashboard must display a list of upcoming appointments with patient details and time slots.
- 2. The doctor should have the ability to update their availability and consultation records after each appointment.
- 3. I must be able to view patient history related to consultations for informed decision-making.

Additional Notes:

• Include functionality for doctors to notify patients of changes in their schedules.

Admin Management

Title: Manage Patient Data

As an Admin,

I want to manage patient registrations and appointments,

So that I can ensure smooth operations in the hospital management system.

Acceptance Criteria:

- 1. The admin dashboard must allow me to view all registered patients and their appointment history.
- 2. I should have the ability to add, update, or delete patient records.
- 3. I must be able to manage appointment schedules for all doctors, including cancellation if necessary.

Additional Notes:

• Ensure robust role-based access control to protect sensitive patient information.