

Waters™

waters_connect Acquisition Method Editor 3.12.0

Release Notes

General information

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About these release notes

This document contains information about the features and functions introduced, changed, or removed in this version of the product. It contains a list of major feature changes as well as descriptions of known issues, resolved issues, and observed product behaviors that Waters deems of importance to customers. This document does not include:

- An exhaustive list of all changes to this version of the product
- Descriptions of issues that were not known to Waters at the time of the product's release
- Descriptions of issues that cannot be reproduced by Waters

- Information about customer requests for enhancements to the product
- Specific details of changes to proprietary aspects of product components, features, computational algorithms, and software code

The changes listed in this document are relative to the most recent previous version of the product. If you are updating an older version of the product, review the release notes for all the intervening versions to ensure that you understand the cumulative impact of the product changes.

Carefully review the information in this document before the product is installed. If you have questions about how installing this product might affect your environment or if you need more information about this product, contact your Waters representative.

Obtaining Waters software and software updates

Use the Waters Digital Software Delivery and License Entitlement platform to obtain Waters software products, including licensed applications and additional free-of-charge items such as instrument drivers and example projects.

The platform provides:

- Immediate digital access to released software and additional downloads
- Email notification of new releases
- Access to version-specific product documentation through a secure link to www.waters.com
- Secure searching and sharing of software entitlements

To access the Digital Software Delivery and License Entitlement platform, contact the designated Software Manager for your organization. The Software Manager is typically a system administrator or someone responsible for implementing software and activating licenses within your organization. From within the platform, the Software Manager can securely manage and distribute software entitlements to others within your organization, providing organizational control of your software assets.

If you are a Software Manager or the person responsible for acquiring this product for your organization and have not yet arranged for access to this platform, work with your Waters sales representative to begin the secure onboarding process. After you complete the onboarding process, you can access the software delivery and license entitlement platform through your www.waters.com user profile at [waters.com > My Account \[Hello, username\] > Profile > Download Software Entitlements](#).

Legal manufacturer



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Customer comments

We seriously consider every customer comment we receive. Help us better understand what you expect from our documentation so that we can continuously improve its accuracy and usability. To report any errors that you encounter in this document or to suggest ideas for otherwise improving it, reach us at tech_comm@waters.com.

Contacting Waters

Contact Waters with technical questions regarding the use, transportation, removal, or disposal of any Waters product. You can reach us through the Internet, telephone, or conventional mail.

Contact method	Information
www.waters.com	The Waters website includes contact information for Waters locations worldwide.
iRequest	iRequest is a secure Web service form that allows you to request support and service for Waters instruments and software or to schedule a planned service activity. These types of support and services may be included as part of your maintenance or support plan or your active license subscription. You may be charged for the requested service if you do not have appropriate plan coverage for your product. Note: In areas managed by authorized distributors, iRequest may not be available. Contact your local distributor for more information.
Local office contact information	For worldwide locations, telephone and conventional mail information is available at the Local Offices website.
Corporate contact information	Waters Corporation 34 Maple Street Milford, MA 01757 USA

Contact method	Information
	From the USA or Canada, phone 800-252-4752.

Updated information

To check for updates to this document, go to the Waters website (www.waters.com), click **Support > Support Documents and Downloads**, and then use the Search function to find the document number shown at the bottom of this page.

Compliance recommendations

Any time you install, change, or uninstall software or system modules in a regulated environment, Waters recommends that you follow your organization's approved change control procedure.

You should assess the impact of the changes described in the release notes on the qualification status and validation for the intended use of your system, including any impact on personnel, methods, laboratory workflows, or connected equipment, and scale your activities accordingly.

Antivirus considerations

Some real-time virus scanners mistake normal data acquisition and instrument control for virus activity, and thus interfere with proper operations. Full-system scans and live updates can be network-intensive, disk-intensive, and CPU-intensive, and they can also interfere with normal data acquisition. Schedule scans and updates for idle times when data acquisition does not occur.

Certain antivirus program features such as "intrusion prevention", "tamper protection", and "heuristic analysis" can also interfere with normal operation. If you observe issues with the software, review and verify the antivirus logs. It may be necessary to white-list any affected components.

Additional information about port exceptions for security software can be found in the *waters_connect Site Preparation Guide* (715009599).

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Acquisition Method Editor overview

Acquisition Method Editor is a Web-based application that launches from the waters_connect application Hub. An acquisition method defines the settings responsible for data acquisition for each instrument in an instrument system, such as sample managers, solvent managers, detectors, and mass spectrometers. When it is created, you select an acquisition method when submitting samples to acquire data.

Deployment information

Ensure that you complete the following prerequisites before installing the Acquisition Method Editor application:

- Install a version of waters_connect Base Kit that supports the installed version of AME.
- Install a version of waters_connect UNIFI that supports the installed version of AME.
- Install a version of LND software that supports the installed version of AME.
- Install a version of the DATA Convert application that supports the installed version of AME if the customer wants to use the DATA Convert functionality via AME.
- Install versions of LC and MS drivers that support the installed version of AME.

See also: For information on which versions of the above prerequisites support this version of Acquisition Method Editor and waters_connect systems that include this application, search www.waters.com for "waters_connect Release Overview". Information about which version of Base Kit supports each version of Acquisition Method Editor can also be found in the Variant Description field for Acquisition kits on the Waters Digital Delivery Platform.

What's new?

Supported features:

- Support for Agilent GC8890 with either Agilent ALS or CTC PAL3 autosampler.
- Support for Xevo G3 QToF with APGC source.
- Update for the new DATA Convert feature: The DATA Convert output settings for the Xevo MRT, Xevo G3, and Xevo G2-XS detectors now support component detection.

Note: Obtain further guidance in the DATA Convert application.

Unsupported feature:

- The AME does not support component detection for the RDa detector.

Issues resolved in this release

This section lists problems that were resolved since the previous commercial release of the product. The numbers identify issues that Waters personnel monitor within a system change request tracking tool.

INFAME-10227

Previously, when you edited a saved method on the Xevo MRT with the **Function table** and switched to another **Experiment type** to make changes, selecting **Discard** and switching back to the **Function table** caused the **Experiment type** drop-down menu to freeze.

This issue is resolved.

INFAME-10270

Previously, when you created a method using an MS Quan processing method in AME and added a **Description** of more than 250 characters, a message appeared stating that MS Quan services were not installed.

This issue is resolved.

Known issues in this release

This section lists the known issues and solutions for this release. The numbers identify issues that Waters personnel monitor within a system change request tracking tool.

INFAME-7901

Although a CM-Aux is not supported in the M-Class method, the Experimental Record generated in LC-MS Toolkit from the method displays CM-Aux and CM-Aux B settings.

INFAME-7917

When changing the displayed pressure unit in waters_connect to psi, kPa, or bar, the Auxiliary Solvent Manager (ASM) and μ Binary Solvent Manager (μ BSM) display pressure as psi only.

INFAME-8488

When selecting names to be associated with solvent A and solvent B of the μ BSM in the method, the Experimental Record generated in LC-MS Toolkit for the injection displays "0.0/0.0" if solvent A or solvent B has no name associated in the method.

INFAME-8877

When programming the left and right valve positions of the Trap Valve Manager (TVM) during an acquisition, the System page graph plots the initial TVM valve positions but not the programmed positions.

INFAME-10038

Xevo MRT Function table issue

When the function table mass range drop-down menu is opened but no setting is changed, if another experiment type is selected, the drop-down menu persists. If the experiment type is changed back to function table, the new function table does not open.

Workaround: Refresh the page to resume normal behavior.

INFAME-10056

Xevo MRT Audit change summary issue.

When you are editing a saved method for the Xevo MRT, if you switch the experiment type to DDA and save the method, additional changes are shown in the audit trail summary for the include and exclude tables even when no modifications were made.

This is not a functional issue. Method version comparisons can still be made manually.

INFAME-10747

On the **Data Convert** tab, when you save a method using **Save As**, the **Events** tab appears instead of the **Data Convert** tab. This issue affects only the Xevo MRT instrument.

Solution: Manually select the **Data Convert** tab to access the settings again.

Signing in to Acquisition Method Editor

After you install Acquisition Method Editor, you can open this application from the waters_connect Hub. When you sign in to waters_connect Hub or Acquisition Method Editor, you are signed in to all waters_connect applications.

To sign in to Acquisition Method Editor:

1. Double-click the waters_connect Hub icon, and if it is not present, do the following depending on your installation type:
 - On a workstation, open Chrome to <https://localhost:1234>.
 - On a network client, open Chrome to https://<server_name>:1234, where <server_name> is the fully qualified domain name of the server.
2. On the waters_connect Server page, type your username and password, and then click **Sign in**.
3. In the waters_connect Hub, click **Acquisition Method Editor**.

Note: To sign out of Acquisition Method Editor, click the username menu and select **Sign out**. When you sign out of Acquisition Method Editor, you sign out of all open applications in the same session.

Tip: Before closing your browser, lock or sign out of your session for security reasons.