# Market Research

# **User-Group**

#### **Primary users:**

- **Students**: high school, college, and university students (ages 15–25) who are often hesitant to ask questions aloud.
- **Instructors** / **professors**: who want real-time feedback on lectures, measure understanding, and encourage participation.

#### **Demographics**

- Age: 15–25 for student users; 30–60 for instructor users.
- Location: heavy usage in North America, Europe, and Asia-Pacific regions with high university enrollment and strong EdTech adoption.
- Tech habits: 95%+ of U.S. teens and young adults own a smartphone; most students use a mix of LMS platforms (Canvas, Blackboard, Google Classroom) and communication apps daily.

#### **Pain Points**

- Students fear embarrassment or judgment when asking questions publicly.
- Instructors struggle to gauge comprehension in large lecture halls.
- Questions often get lost in chat streams during hybrid/online classes.

• Lack of inclusivity: quieter or international students may hesitate to participate.

#### Habits

- Students already multitask with phones during lectures (note-taking, searching, messaging).
- Many use peer-to-peer Q&A platforms (e.g., Piazza, Reddit, Discord) outside of class, showing demand for anonymous knowledge-sharing.
- Professors increasingly adopt real-time polls and interactive tools (Mentimeter, Kahoot, Slido).

# Market Size & Opportunity

- **Global EdTech & Smart Classroom Market**: USD **133.5 billion (2024)**, projected growth with strong demand for interactive tools.
- **Global E-learning Market**: USD **399.3 billion (2024)**, covering online content delivery, LMS, and digital pedagogy.
- **Global Online Tutoring Market**: USD **9.7 billion (2024)**, highlighting student willingness to pay for supplemental learning tools.

## **Opportunity:**

Our product sits at the intersection of **smart classroom engagement** and **collaborative Q&A**. By focusing on anonymity + real-time classroom workflows, it targets a sub-segment not fully owned by major LMS or polling tools. Growth is supported by hybrid learning trends, demand for active participation, and institutional investments in digital engagement.

## **Competitor Analysis**

Slido (by Cisco / Webex)

Features: Live polls, Q&A, quizzes during meetings or lectures.

Strengths: Strong integration with Zoom, MS Teams, Webex; used in corporate + education.

Gaps: Not education-first; anonymity limited; costly for institutional licenses.

#### B. Mentimeter

Features: Interactive presentations, polls, Q&A.

Strengths: Easy-to-use interface; visually engaging for lectures.

Gaps: Primarily for polls and audience engagement, not sustained Q&A workflows. Anonymous Q&A is available but less emphasized.

C. Piazza

Features: Online Q&A boards used in courses, integrated with LMS.

Strengths: Deep adoption in higher-ed, threaded Q&A, community-driven answers.

Gaps: Not real-time during live lectures; adoption depends on instructor buy-in; some students complain of confusing UX and privacy issues.

# **Unique Value Proposition (UVP)**

**Key Differentiators:** 

Anonymous, frictionless student Q&A: Students ask live questions without sign-up or fear of judgment.

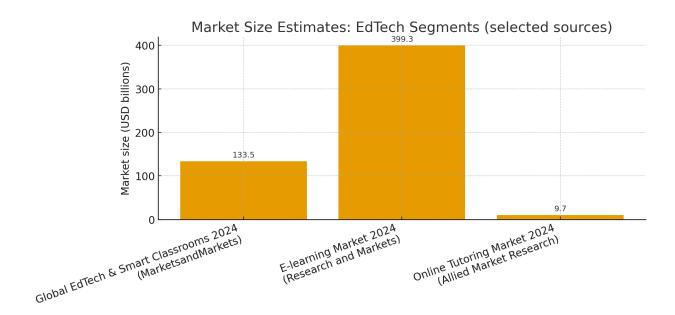
Instructor insights dashboard: See trending questions, confusion points, and participation data.

Seamless integration: Works alongside LMS (Canvas, Blackboard, Google Classroom) and video platforms (Zoom, Teams).

Moderation controls: Instructors can approve, highlight, or group questions in real time.

This combination solves the "silent classroom" problem better than polling apps and is more dynamic than static forums.

## **Visualization**



## Al Use Section

#### GenAI tools used:

- **ChatGPT:** to structure the report, summarize user group needs, and analyze competitors.
- Prompt: Provide extensive market research on a real-time classroom app where students can ask questions about the lectures anonymously using this format
- User Group Profile Demographics, pain points, habits
- Market Size & Opportunity Use data to show demand
- Competitor Analysis Compare 2–3 similar apps on features, gaps, and reviews
- Unique Value Proposition (UVP) Why yours stands out
- At Least One Graph or Visualization
- AI Use Section Clearly explain:
- Which GenAI tools were used

- What prompts were used
- How you fact-checked or verified output