

After analyzing the data, the following insights have been reached:

1. June is the month of the maximum number of complaints
2. The 6th day is the day of the maximum number of complaints
3. Comcast is the complaint most reported
4. Florida is the state with the highest complaint number in Q3, followed by Georgia
5. Utah is the state with the highest percentage of unresolved cases in Q3 which is not a big issue since it is one case out of two; but Utah is not forming well through out the year as well since there is 16 cases are unresolved out of 22 which is almost 72% cases are unresolved
6. At Florida, the number of complaints via internet and phone calls are the highest among the states