How to Edit and Approve Weekly Time through Cybershift

Managers / Supervisors

- 1. Log into Cybershift using the method provided by your specific site.
 - a. Options would be: desktop shortcut, saved internet favorite, etc.
- 2. Log into Hearst SSO

a.



For technical support, contact The Hearst Service Center Help Desk at 1-877-348-8002

3. Select from the "who" drop down



- b. Choices are: A Custom Built Group, My Team or a Single Employee
- 4. Highlight the entire prior week by clicking and dragging over the days on the calendar OR by clicking the "From:" and "To" date options.
- 5. In the "Q-Links" section click on "Hours Worked"



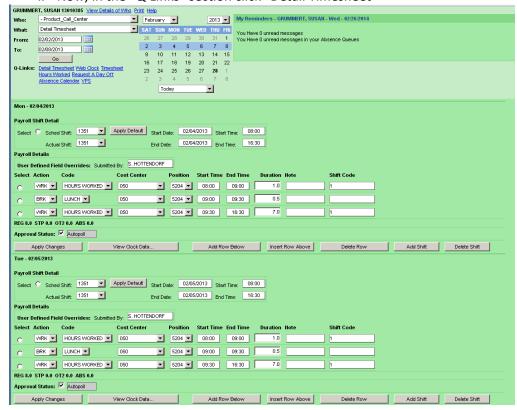
6. Review this screen. This is a quick snapshot of the employee(s) time for the selected week. From viewing this screen, you will know which employee's records need edited prior to approving for the week.

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- 7. If you have employees that receive shift pay you will not see that information here. (Step 8 will explain this further)
- 8. Make sure the prior week is still selected and the appropriate employee and/or group is selected in the "Who" list.
 - a. If you mange Exempt employees please skip to Step 12.

b. If you manage Non-Exempt employees use these instructions:

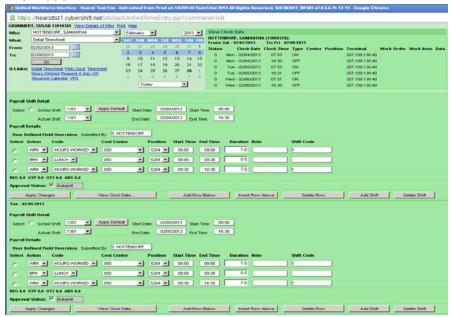
i. Now, in the "Q-Links" section click "Detail Timesheet"



9. The "Detail Timesheet" is where you can and will adjust/edit employee's time.

c.

- a. It is suggested that you edit one employee at a time within the "Detail Timesheet."
- b. When editing a single employee, the "View Clock Data" is available and shows clock swiping information



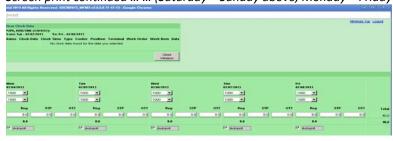
- 10. Check employee's shift pay value if applicable.
 - a. SEE ADDENDUM

c.

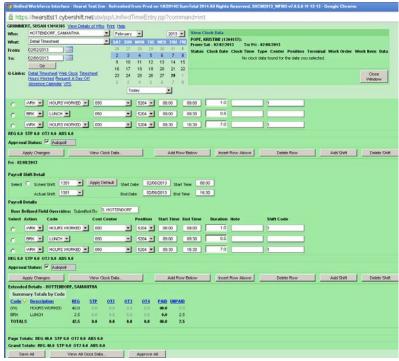
11. If you manage exempt employees you will edit their records with the "Timesheet" menu option or "Q-Links" option.



a. See Al Ver ALCOIL DAY Approve Al b. Screen print continued (Saturday – Sunday above, Monday – Friday below)

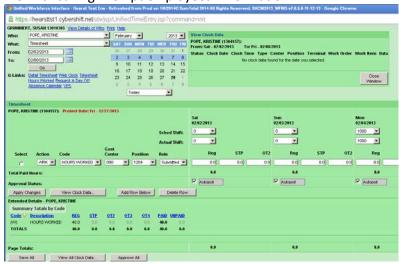


- 12. Once all records have been edited, where applicable for Non-Exempt and/or Exempt employees, scroll to the bottom of the page and select "Save All" button.
 - a. View for saving Non-Exempt employees' information. "Save All"



c. View for saving Exempt employees' information.

b.

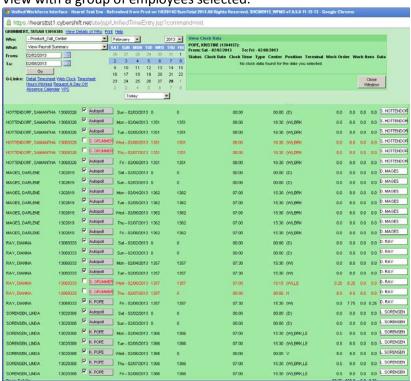


- 13. After all time is edited and saved, you are now prepared to "Approve" your employees' time.
- 14. Within the "What-List" select "View Payroll Summary" for the employee or group that is selected within the "Who" drop down.
 - **a.** View with one employee selected.



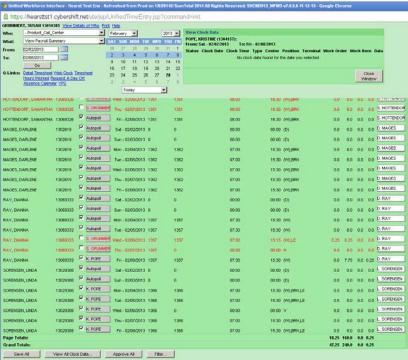
b.

c. View with a group of employees selected.



- d.
- e. Red records show that a given day was not worked to the employee's assigned schedule. (most likely already reviewed and/or edit in a previous step within this document)
- f. Black records show that a given day was worked as expected to schedule (denoted by "autopoll")
- 15. The desire at this point in the process of approving employee time is that all records are ready for approval and no further modifications need to be made.

16. Once you are satisfied with the records shown within the "View Payroll Summary" screen you will select "Approve All" from the very bottom of the screen.



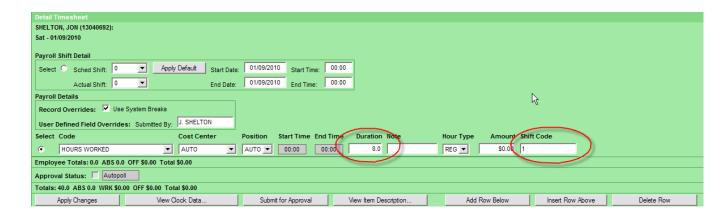
- a. *NOTE* The "Approve All" action can be done for a single employee or a group
- 17. After clicking "Approve All" you now click "Save All."
 - a. Please remember to select "Approve All" first, ... then "Save All"
 - b. This may seem redundant, but should be seen as "saving the approvals that were just completed"
- 18. You are now finished!

Addendum: Shift Pay

Shift Pay:

If an employee earned shift pay and want to review it, you may do so on the "Detail Timesheet" as well. The "Shift Code" field will have the shift pay code you earned. You can look to the "Duration" box for each day to see how many hours of that code were worked. The "Amount" field will NOT show you how much Shift Pay you earned in dollars as this amount will be calculated during the payroll process for all appropriate hours.

Note - Shift Pay rules are calculated based on hours within each employee's timesheet every Saturday through Monday at 4 AM and for one final time on Tuesday at 10AM.



Editing Daily Records for Accurate Hours

It has been brought to our attention that editing records within Cybershift is increasingly frustrating when the employee works hours that differ from their assigned schedule. For example, the employee forgot to swipe out at the end of the day, didn't take a scheduled lunch, took a short/long lunch, etc. Information was given to all managers, supervisors, as well as non-exempt employees in training courses that "clock swipes would override the scheduled shift for non-exempt employees." We've come to discover that this IS NOT the case and the system will always try to assist management/employees by including the lunch breaks and clock in and out times as their schedule dictates. After several meetings with Hearst Service Center staff as well as the Cybershift Support Team this is the way the system was originally created to function and it would take custom programming and several additional hours/days to have a fix ready to simply test.

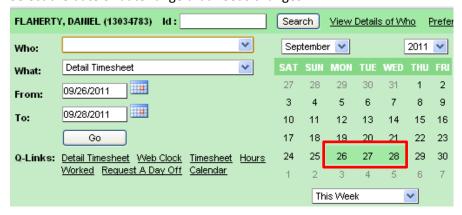
The Cybershift Conversion Team explored several other options within the system to help ensure the clock swipes would not ever be overridden. However, there was never a clear cut manner to use that would not alter the main functionality of how the system is setup to record and report employee hours. Therefore, we have settled on a manual edit of the records that are in need and the steps are laid out below for you to follow if/when needed.

Here are the steps the Cybershift Conversion Team are suggesting be taken in order to correct these records.

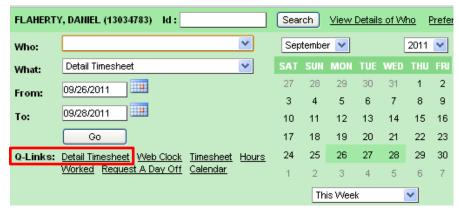
1.) Select the employee that needs edited.



2.) Select the date or date range that needs changes.



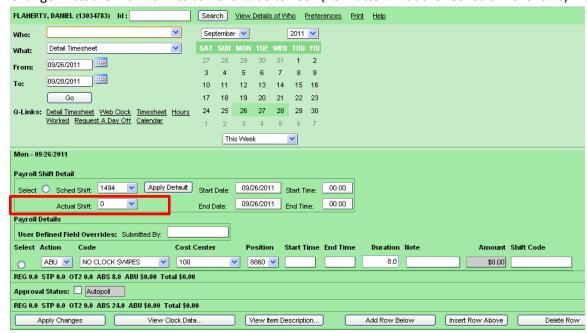
3.) Choose Detail Timesheet from the Q-Links section.



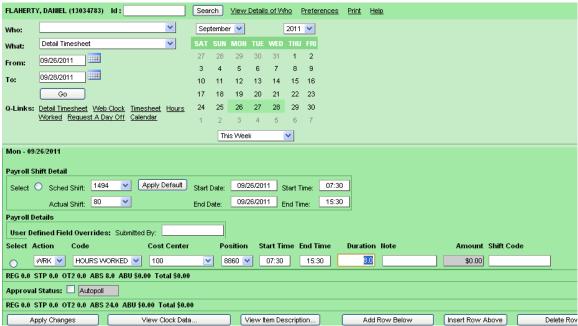
4.) Find the day that you want to modify from the Detail Timesheet



5.) Change "Actual Shift" from its current value to "80" (no matter what the "Sched Shift" shows)



6.) Make all edits needed. (remove rows, edit times, add rows, etc.)



FLAHERTY, DANIEL (13034783) Id: Search View Details of Who Preferences Print Help Who: September 💌 2011 Detail Timesheet What: 29 30 09/26/2011 From: 6 ... 09/28/2011 13 20 21 22 23 17 18 19 Go 27 28 26 Q-Links: Detail Timesheet Web Clock Timesheet Hours 24 25 Worked Request A Day Off Calendar 3 This Week Processing... Please Wait The page at https://timeq.hearstsc.com says: Saved successfully. Mon - 09/26/2011 ОК Payroll Shift Detail Apply Default Start Date: 09/26/2011 Start Time: Select O Sched Shift: 1494 07:30 09/26/2011 End Time Payroll Details User Defined Field Overrides: Submitted By: **Cost Center** Start Time End Time **Duration Note** Amount Shift Co 8.0 WRK HOURS WORKED 100 ▼ 8860 ▼ 07:30 15:30 \$0.00 REG 8.0 STP 0.0 OT2 0.0 ABS 0.0 WRK \$0.00 Total \$0.00

View Item Description...

Add Row Below

Insert Row Above

7.) Now choose "Apply Changes"

Approval Status: D. FLAHERTY

REG 8.0 STP 0.0 OT2 0.0 ABS 16.0 WRK \$0.00 ABU \$0.00 Total \$0.00

View Clock Data.

"Shift 80" is what Cybershift refers to as an "Open Shift" and that is why we suggest changing the employees to "80" in order to edit them without issues. This should not try to override what you've entered and this is where we were seeing the vast majority of the issues.

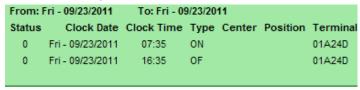
PLEASE NOTE!! → Lastly, we suggest NEVER USING the "Apply Default" button within the "Payroll Shift Detail" area. This is something that only the Cybershift Conversion Team should be utilizing. The use of Shift 80 within the Actual Shift should be the only modification a manger should ever make to the Payroll Shift Detail area.

Additional examples follow.

Removing a lunch break that did not occur

- 1.) Follow all steps from above up to step 6.
 - a. (1) Select the employee
 - b. (2) Select the date or date range

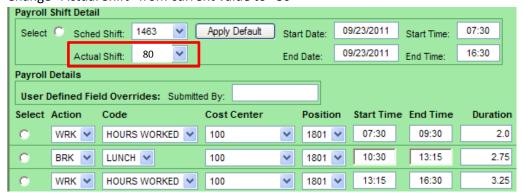
- c. (3) Choose Detail Timesheet
- d. (4) Find the day within the Detail Timesheet that needs modifications
- e. (5) Change "Actual Shift" to show "80" in the drop down
- 2.) This is how to adjust the lunch record when a lunch wasn't actually taken but Cybershift adds the lunch record regardless of clock swipes.
 - a. Actual clock swipe data



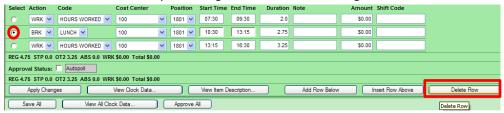
b. Initial view of Detail Timesheet with lunch record that should not have been added.



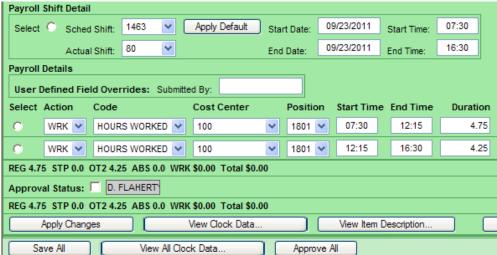
c. Change "Actual Shift" from current value to "80"



d. Delete the "BRK" record by selecting radio button and using the "Delete Row" button



e. Now we need to examine the records that remain.



- i. Please note → there are still 2 worked records from Step 2.d. You now simply examine the total hours within the "Duration" columns to see if the correct number of hours are accounted for.
- ii. In this case, they show 9 hours. (4.75 + 4.25) This is acceptable and should now be saved.
- f. Now select "Save All" from the bottom section of buttons and you are done.



How to Request Time Off Through Cybershift

All Employees

- 1.) Log into Cybershift using the method provided by your specific site.
 - a. Options would be: desktop shortcut, saved internet favorite, etc.
- 2.) Log into Hearst SSO

Notice for All Employees

If you are not already registered into Single Sign On (SSO) you will be required to register before accessing the MyHearst website.

As a reminder you will always be required to enter your MyInfo password before accessing your Payroll, T&E and Benefits information.

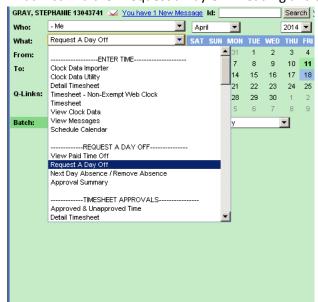


Forgot your SSO password? Click here to have it reset.

For technical support, contact The Hearst Service Center Help Desk at 1-877-348-8002.

HEARST service center

3.) In the "What" list find the "Request a Day Off" heading and select "Request a Day Off"

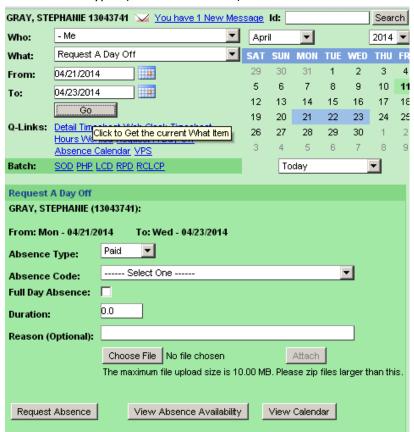


a.

4.) Highlight the day or days by clicking and dragging within the calendar on the right.

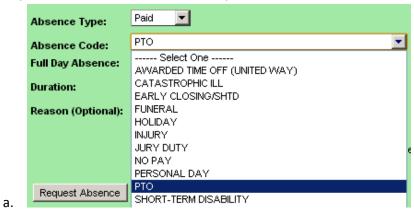


- a.
 b. NOTE: You can only request off consecutive days, and only 5 consecutive days as a time.
 If you need non-consecutive days off or 2 weeks off, submit each day as a separate request and each week as a separate request.
- 5.) Click the "Go" button
- 6.) Select your "Absence Type" (Most often "Paid")

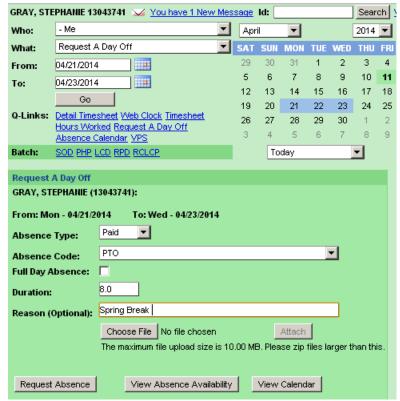


a.

7.) Select your "Absence Code" from the drop down.



8.) In "Duration" enter the amount of hours you are requesting off per day.



b. NOTES:

a.

- i. I requested 3 days of PTO (a total of 24 hours) but will enter 8 for duration.
- ii. 4 hours and 30 minutes would be entered as 4.5 hours
- iii. Even when taking a full day off, DO NOT CHECK THE FULL DAY ABSENCE CHECKBOX!

- 9.) It is always a good practice to enter a "Reason" (even though it states this is optional). You should use this to inform your manager/supervisor as much about the request as possible.
 - a. For Example: If you are taking off less than a full day, this is a good place to type in the hours you will be in/out of the building.
- 10.) Click "Request Absence"

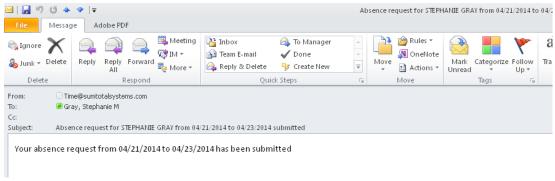
a.

Duration:	8.0					
Reason (Optional):	Optional): Spring Break					
	Choose File No file chosen Attach The maximum file upload size is 10.00 MB. Please zip files larger than this.					
Request Absence	View Absence Availability View Calendar					

11.) You will get the following confirmation message.



- 12.) You will receive this email confirmation of your submitted time off request.
 - a. NOTE: If you do not have a CDS Global email address this note will show up in your My Reminders section within the top right section of your main Cybershift screen.



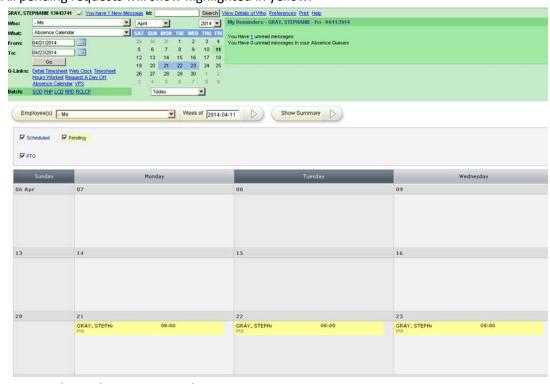
- 13.) To view the status of your request use the following:
 - a. Select "Absence Calendar" from the "Q-Links" section



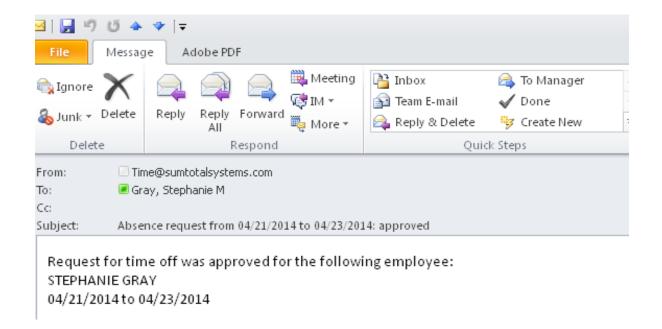
14.) Select "Go"

a.

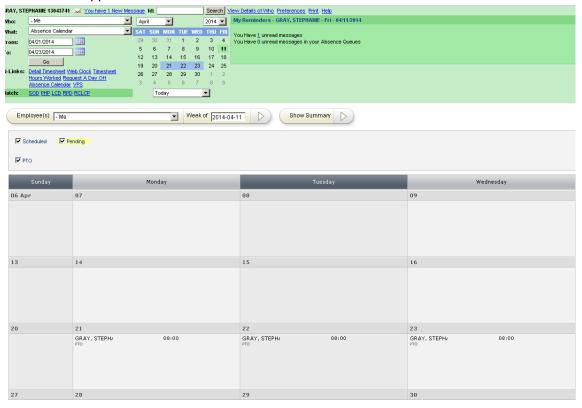
15.) Any requested and/or approved time off will show on the calendar for the selected date range. NOTE: All pending requests will show highlighted in yellow.



- b. Picture above shows requested PTO
- 16.) Once your manager has approved your absence request, you will receive the following email:
 - a. NOTE: If you do not have a CDS Global email address this note will show up in your My Reminders section within the top right section of your main Cybershift screen.



17.) Picture below shows approved PTO

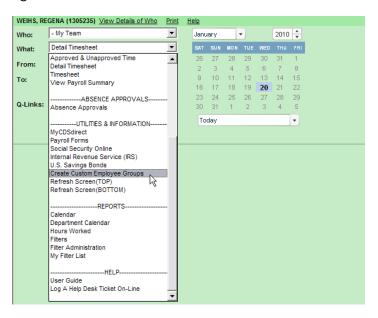


18. Once the day(s) you have requested arrive, the correct time off code(s) and hours will be prepopulated to your timesheet.

How to Create Custom Employee Groups Through Cybershift

Managers & Supervisors

- 1. In the "Who" drop-down select "My Team".
- 2. In the "What" drop-down go under "Utilities and Information" and select "Create Custom Employee Groups".



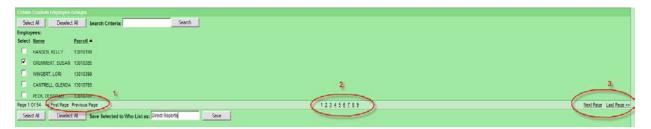
- 3. Click "Go"
- 4. Click "Deselect All" to clear all the check-boxes next to the employee names



5. There are several ways to do this, but the idea is to simply put a "check-mark" next to each employee's name you want included in this custom list. Once done, type a name for the list and click "Save".

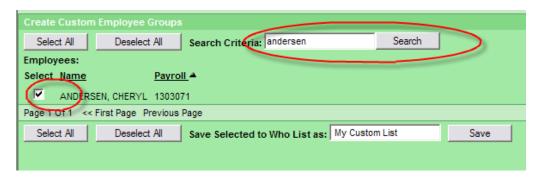
Option 1.

You can check each individual one at a time, and use the "First Page", "Previous Page" (1), "Next Page", "Last Page" (3) or the page numbers (2) to navigate through your list of employees. Just put a check next to each one. When done type a name into the "Save Selected to Who List as" box, and click the "SAVE" button. Note: DO NOT click the "SAVE" button until done.



Option 2.

You can type something into the search criteria then click the "Search" button. This will bring up employees that match the criteria, then just place a check mark next to their name.



NOTE: To get back your full list of employees, blank out the search criteria and click the search again, and you'll have your full list back.

A couple more items related to the search:

You can search by first name, last name, employee number, or portion of any of these...For example if you search for "Kelly" you'll get people who have this as either their first or last name.

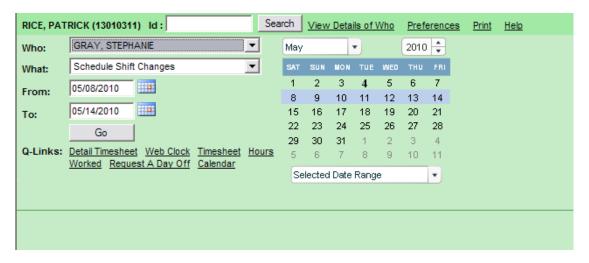


When done type a name into the "Save Selected to Who List as" box, and click the "SAVE" button. Note: DO NOT click the "SAVE" button until done.

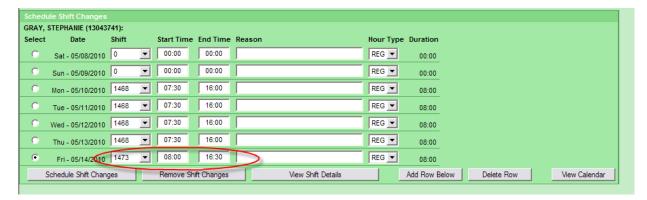
How to Schedule a Temporary Shift Through Cybershift

Managers & Supervisors

- 1. In the "Who" drop-down select the employee you want to schedule the shift change for.
- 2. In the "What" drop-down go under "Utilities and Information" and select "Schedule Shift Change".



- 3. On the calendar select the date or dates you want to schedule the shift change for.
- 4. Click "Go"
- 5. In the bottom pane, using the "Shift" drop-down boxes, change the shift on the days that apply. In this example Friday was changed from 1468 to 1473. You'll note when this drop down is change it changes the "Start Time" and "End Time" fields values as appropriate, so you know you've selected the correct shift.



- 6. Click "Schedule Shift Changes"
- 7. You receive the following message



8. Click "OK".

Additional Information:

1. If you've scheduled a shift change and need to remove it, repeat steps 1 through 5, then simply click the radio button next to the shift, (note a temporary shift change will have a "T" next to the shift to denote it. Then click the "Remove Shift Changes" button.



2. As you can see there are no descriptions next to the shift number, so you don't necessarily know what hours are applied to a shift. A reference sheet will be available under the "What" list under "Utilities and Information", called "Shift Number List".

How to Code Family CIB within Cybershift

CDS Global will allow employees to be paid up to a maximum of 80 hours (per calendar year) of accrued CIB pay for an approved family FMLA leave of absence for the employee's spouse, dependent child or parent.

Employees are able to use 80 hours of paid CIB time (CIB Pay, within Cybershift) as Family CIB time (CDS CIB, within Cybershift) per year for the family members listed above, employees must exhaust all of their PTO hours first.

When entering this time into Cybershift you need to use the "add a row below" button (after first selecting a given row, via the radio button to the left of the row) and add the needed codes (one row for CIB Pay for yourself and/or two rows if a family member is sick; CIB PAY to be paid for being absent & CDS CIB to track that it was related to a family member and not yourself):

When entering this time into Cybershift, it should appear as the examples detailed below:

ABP (absent paid codes within Cybershift) CIB PAY 8 hours

CIB hours are paid time

ABU (absent unpaid codes within Cybershift) CDS CIB (family CIB) 8 hours

CDS CIB hours are unpaid time

Detail Timesheet View (From "Q-Links")

Managers will use the Detail Timesheet to edit their non-exempt employees' time.



Timesheet View (From "Q-Links")

Exempt employees will edit their own time using the Timesheet OR managers can use the Timesheet to edit their exempt employees' time.



CDS Global {US}: How-To-Record Workers' Compensation Hour Codes within Cybershift Time and Attendance System:

* Disclaimer – On the day of the Injury, the employee is to receive full pay for their entire scheduled day's work shift (regardless of day of week or time of day that a workers' compensation event happened). As an example if the Workers' Compensation event happened during the first ten minutes of the employee's otherwise normal eight hour work day (management is to record the employee's time for the day as full eight hours of regular worked time, even though employee have left work after just starting due to needing medical attention, etc.).

Workers' Compensation insurance provides wage replacement benefits for employees who are absent from work due to a <u>work related</u> injury or illness. *Note: The <u>waiting period</u>, or minimum number of days the employee must be absent from work to be eligible for **Workers' Compensation** wage replacement benefits, varies by State:

Arizona waiting period is 5 work days (7 calendar days), Iowa waiting period is 3 calendar days and Pennsylvania waiting period is 5 work days (7 calendar days).

Absences that occur during the Workers' Compensation waiting period are <u>not paid</u> by Workers' Compensation insurance until the employee is absent for <u>more than 14</u> calendar days.

Record absences from work to attend an appointment for evaluation or treatment of a work related injury or illness as Absence Paid "ABP – Injury", as these type of occurrences are paid by CDS Global.

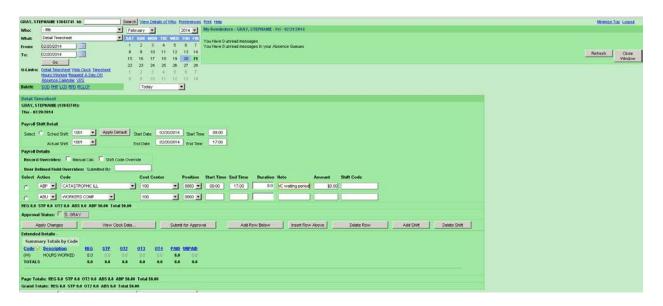
FMLA and Worker's Compensation

The Family and Medical Leave Act ("FMLA") provides certain employees with up to 12 work weeks of unpaid job-protected leave a year. The worker's compensation leave may, infact, run concurrently with FMLA leave and may count toward an FMLA leave entitlement, provided the reason for the absence is due to a qualifying "serious health condition" as defined in the FMLA. The employee will be given FMLA paperwork if

eligible. The workforce administrator will contact the manager if the worker's compensation should run concurrently with FMLA. If approved, record absences with the unpaid code FMLA as well.

WORKERS' COMPENSATION WAITING PERIOD PROCEDURES

Employees have the option to use any accrued CIB, PTO, Personal (floating) or Awarded Time Off hours they have available to receive CDS Global pay for absence hours that occur during the Workers' Compensation waiting period, if the employee desires to do so. Record such using the appropriate hours category and also record such hours as being Absence Unpaid, "ABU – Workers' Comp".

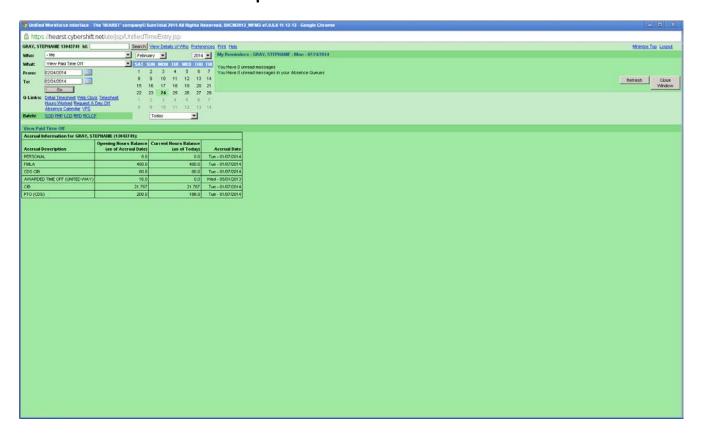


Record the reason for the absence in the Attendance Notes for the employee (i.e.: Workers' Compensation waiting period. If the absence was an approved FMLA leave that is running concurrently with worker's compensation also code FMLA.)

Example 1 (see screenshot above): An <u>lowa</u> employee is absent for 5 days due to a work related injury and chooses to use 24 hours of "ABP – CIB Pay" for the first 3 days of absence (workers' compensation waiting period in lowa is 3 calendar days). In the image above, the two records needed to be entered are shown (Absence Paid CIB and Absence Unpaid – ABU - Workers' Compensation). Record the remaining 16 hours as "ABU – Workers' Comp" only.

Unpaid Hours (Occurrences)

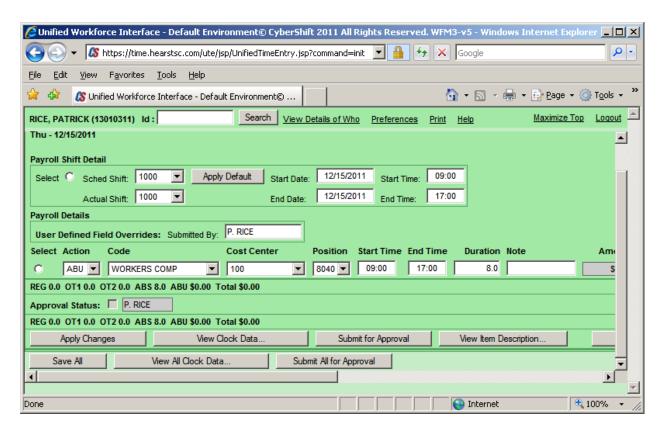
When an employee is absent from work during the "waiting period", due to a work related injury or illness and if the employee has exhausted his/her CIB, PTO, Personal (floating) or Awarded Time Off (employees and managers can check balances via using "accrued time balances" option from the Cybershift "What" list), report absences that occur as "ABU – Workers' Comp".



When recorded under both headings, the Cybershift Automated Timekeeping System will track the hours to be submitted for payments by Workers' Compensation insurance.

Example 2: An Iowa employee who has exhausted his/her CIB, PTO, Personal (floating) and/or Awarded Time Off balances, and misses 5 days of work due to work related injury (required waiting period in Iowa is 3 days).

Thus, management would record 40 hours (8 hours for each of the 5 days per week) as "ABU – Workers' Comp" (as shown below for one given day's entry).

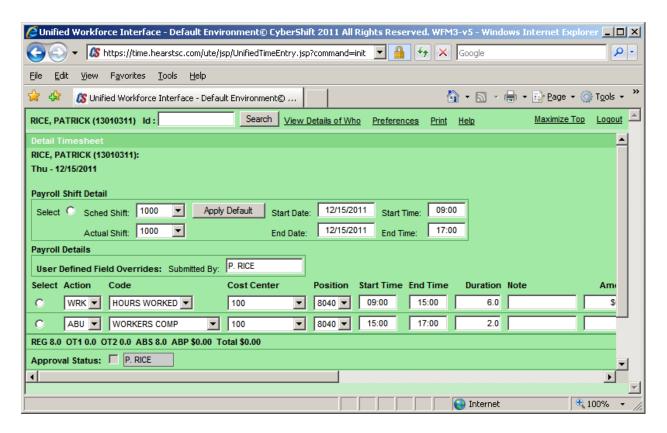


When the number of hours an employee can work each day is <u>restricted due to a work</u> <u>related injury or illness</u>, the absence is paid by Workers' Compensation insurance, <u>not</u> by CDS Global (* as shown via detail timesheet entry above).

Example 3: An employee's work schedule is restricted due to injury. The employee is only allowed to work 6 hours each day, the Workers' Compensation insurance pays the remaining 2 hours of his/her normal 8 hour work day.

Record 6 hours (actual hours worked) for each day for the work restriction period as **"WRK – Hours Worked"**, as these hours will be paid by CDS Global.

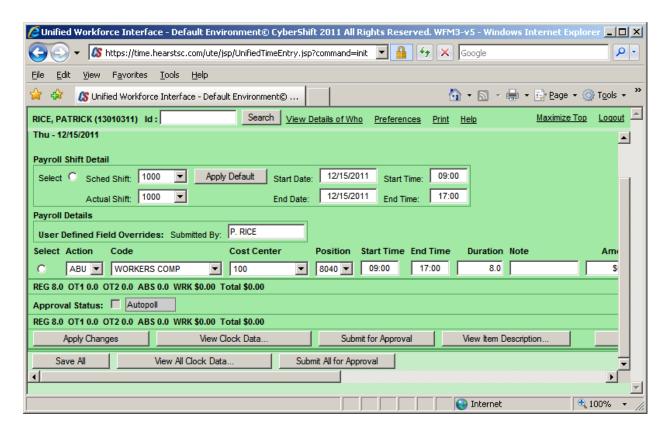
Record the remaining 2 hours for each day as "ABU – Workers' Comp", these hours will be paid by Workers' Compensation insurance.



*Management Detail Timesheet Maintenance Note: If the waiting period involves a date that is a known schedule Corporate Holiday for the employee involved, then remove this automatically loaded detail timesheet entry "H – Holiday" and given hours involved, instead handle as stated above during waiting period days.

Reinstate Paid Hours

If an employee is absent for more than 14 calendar days (State of AZ, IA or PA) due to work related injury or illness, **Workers' Compensation** insurance will <u>retroactively</u> pay the employee for the number of days he/she was absent during the initial waiting period. After receiving retroactive pay from **Workers' Compensation** insurance, employee hours of **CIB**, **PTO**, **Personal (floating) and/or Awarded Time Off hours** he/she previously used for payment by CDS Global during the waiting period, can be <u>reinstated within Cybershift system</u>. The employee is required to reimburse CDS Global for any reinstated hours for which he/she was previously paid, therefore, the Workers' Compensation Administrator will contact CDS Global Payroll department, on behalf of the employee, whenever such an incident occurs.



* Management should record "Voluntary Layoff" as "ABU – Workers' Comp" for an employee who meets Workers' Compensation criteria. In the "Note" field (shown blank above), indicate "Voluntary Layoff". "Mandatory Layoff" should be entered as "ABU – Workers' Comp" and indicated in the "Note" field as "Mandatory Layoff".

Please refer to the CDS Global Employee Handbook for more details regarding the handling of Workers' Compensation (general policies, Workers' Compensation Insurance information, etc.).

https://www.mycdsglobal.com/documents/48400/72614/Employee+Handbook+Section+2-+General+Policies.pdf?version=1.4

Leave of Absences, How Time is Paid Out:

Use of PTO and CIB hours will be required for Family Medical Leave Act (FMLA), medical absences, personal and short term disability (STD) leaves.

Employees will be required to use time in the following manner for these leaves of absence:

FMLA Leaves and Other Medical Absences, Intermittent or Full-time (Non-STD-qualifying Leaves or if Not Enrolled in STD)

Use of PTO and CIB hours will be required for employee and family FMLA leaves and other medical absences, intermittent or full-time. Employees will be required to use time in the following order:

- 1. Employee must use all PTO hours first.
- 2. Employee then uses CIB hours. Use of CIB hours <u>must</u> qualify under the Family Medical Leave Act. CIB is limited to 80 hours per year for family FMLA leaves.
- 3. Employee then must use all personal holidays and all other awarded time off.
- 4. When all paid time off benefits are exhausted, the employee goes unpaid.

Personal Leaves

Use of PTO hours will be required for personal leaves. Employees will be required to use time in the following order:

- 1. Employee must use all PTO hours first.
- 2. Employee then must use all personal holidays and all other awarded time off.
- 3. When all paid time off benefits are exhausted, the employee goes unpaid.

Short Term Disability Leaves

A minimum amount of PTO hours must be used for the waiting period when an employee is approved for short term disability benefits. All accrued CIB hours must be used before STD benefits begin. Employees approved under the short term disability plan will be required to use time in the following order:

- 1. At minimum, the employee must use PTO hours for the STD waiting period specified in the short term disability plan (14 calendar days). For a traditional, regular, full-time employee working 40 hours per week, this equals 80 hours. This enables the employee to reserve any remaining PTO hours for time off later in the year.
- 2. The employee may choose to use additional PTO after the minimum requirement listed above. Communication to the manager and Benefits Specialist is required if additional PTO hours are going to be used during the STD leave.
- 3. CIB hours must be used next until exhausted.
- 4. If there are not enough PTO and CIB hours to cover the waiting period, it would be unpaid.
- 5. The employee could elect to use all personal holidays and all other awarded time off next.
- 6. After all the employee's own time is exhausted, the employee could apply for the CIB Donation Bank if eligible. If approved CIB Donation hours would be paid next.
- 7. Lastly, STD benefits (66%) would then be paid

Cybershift Paid and Unpaid Codes

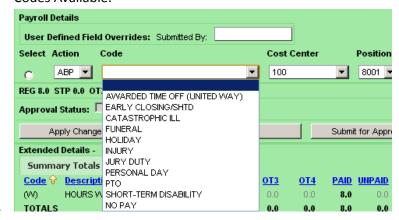
- 1. Action: WRK Worked
 - a. Codes Available:



2. Action: ABP - Absent Paid

b.

a. Codes Available:



3. Action: ABU - Absent Unpaid

b.

a. Code Available:



Accu-Time Wall Time Clock Function Keys (Cybershift):

*Push desired "Function Key" button on time clock, then swipe your CDS Global "Green" badge's barcode (on back of card).

- **F1** Punch ON
- F2 Break OFF
- F3 Lunch OFF
- **F4** Cost Center / Position (change departments)
- F5 Punch OFF
- F6 Break ON
- F7 Lunch ON
- **F8** N/A