



SAS Setup

E-Series Systems

NetApp
June 10, 2022

Table of Contents

- SAS Setup 1
 - Verify the Linux configuration is supported 1
 - Configure IP addresses using DHCP 1
 - Install and configure Linux Unified Host Utilities 2
 - Install SANtricity Storage Manager for SMcli (SANtricity software version 11.53 or earlier) 2
 - Access SANtricity System Manager and use the Setup wizard 3
 - Configure the multipath software 5
 - Set up the multipath.conf file 6
 - Determine SAS host identifiers - Linux 6
 - Create partitions and filesystems 7
 - Verify storage access on the host 9
 - Record your SAS configuration 9

SAS Setup

Verify the Linux configuration is supported

To ensure reliable operation, you create an implementation plan and then use the NetApp Interoperability Matrix Tool (IMT) to verify that the entire configuration is supported.

Steps

1. Go to the [NetApp Interoperability Matrix Tool](#).
2. Click on the **Solution Search** tile.
3. In the **Protocols** > **SAN Host** area, click the **Add** button next to **E-Series SAN Host**.
4. Click **View Refine Search Criteria**.

The Refine Search Criteria section is displayed. In this section you may select the protocol that applies, as well as other criteria for the configuration such as Operating System, NetApp OS, and Host Multipath driver. Select the criteria you know you want for your configuration, and then see what compatible configuration elements apply. As necessary, make the updates for your operating system and protocol that are prescribed in the tool. Detailed information for your chosen configuration is accessible on the View Supported Configurations page by clicking the right page arrow.

Configure IP addresses using DHCP

To configure communications between the management station and the storage array, use Dynamic Host Configuration Protocol (DHCP) to provide IP addresses.

What you'll need

A DHCP server installed and configured on the same subnet as the storage management ports.

About this task

Each storage array has either one controller (simplex) or two controllers (duplex), and each controller has two storage management ports. Each management port will be assigned an IP address.

The following instructions refer to a storage array with two controllers (a duplex configuration).

Steps

1. If you have not already done so, connect an Ethernet cable to the management station and to management port 1 on each controller (A and B).

The DHCP server assigns an IP address to port 1 of each controller.



Do not use management port 2 on either controller. Port 2 is reserved for use by NetApp technical personnel.



If you disconnect and reconnect the Ethernet cable, or if the storage array is power-cycled, DHCP assigns IP addresses again. This process occurs until static IP addresses are configured. It is recommended that you avoid disconnecting the cable or power-cycling the array.

If the storage array cannot get DHCP-assigned IP addresses within 30 seconds, the following default IP addresses are set:

- Controller A, port 1: 169.254.128.101
- Controller B, port 1: 169.254.128.102
- Subnet mask: 255.255.0.0

2. Locate the MAC address label on the back of each controller, and then provide your network administrator with the MAC address for port 1 of each controller.

Your network administrator needs the MAC addresses to determine the IP address for each controller. You will need the IP addresses to connect to your storage system through your browser.

Install and configure Linux Unified Host Utilities

The Linux Unified Host Utilities tools help you manage NetApp storage, including failover policies and physical paths.

Steps

1. Use the [NetApp Interoperability Matrix Tool](#) to determine the appropriate version of Unified Host Utilities to install.

The versions are listed in a column within each supported configuration.

2. Download the Unified Host Utilities from [NetApp Support](#).



Alternatively, you can use the SANtricity SMdevices utility to perform the same functions as the Unified Host Utility tool. The SMdevices utility is included as part of the SMutils package. The SMutils package is a collection of utilities to verify what the host sees from the storage array. It is included as part of the SANtricity software installation.

Install SANtricity Storage Manager for SMcli (SANtricity software version 11.53 or earlier)

If you are using SANtricity software 11.53 or earlier, you can install the SANtricity Storage Manager software on your management station to help manage the array.

SANtricity Storage Manager includes the command line interface (CLI) for additional management tasks, and also the Host Context Agent for pushing host configuration information to the storage array controllers through the I/O path.



If you are using SANtricity software 11.60 and newer, you do not need to follow these steps. The SANtricity Secure CLI (SMcli) is included in the SANtricity OS and downloadable through the SANtricity System Manager. For more information on how to download the SMcli through the SANtricity System Manager, refer to the *Download command line interface (CLI)* topic under the SANtricity System Manager Online Help.

What you'll need

- SANtricity software 11.53 or earlier.

- Correct administrator or superuser privileges.
- A system for the SANtricity Storage Manager client with the following minimum requirements:
 - **RAM:** 2 GB for Java Runtime Engine
 - **Disk space:** 5 GB
 - **OS/Architecture:** For guidance on determining the supported operating system versions and architectures, go to [NetApp Support](#). From the **Downloads** tab, go to **Downloads › E-Series SANtricity Storage Manager**.

About this task

This task describes how to install SANtricity Storage Manager on both the Windows and Linux OS platforms, because both Windows and Linux are common management station platforms when Linux is used for the data host.

Steps

1. Download the SANtricity software release at [NetApp Support](#). From the **Downloads** tab, go to **Downloads › E-Series SANtricity Storage Manager**.
2. Run the SANtricity installer.

Windows	Linux
Double-click the SMIA*.exe installation package to start the installation.	<ol style="list-style-type: none"> a. Go to the directory where the SMIA*.bin installation package is located. b. If the temp mount point does not have execute permissions, set the IATEMPDIR variable. Example: IATEMPDIR=/root ./SMIA-LINUX64-11.25.0A00.0002.bin c. Run the <code>chmod +x SMIA*.bin</code> command to grant execute permission to the file. d. Run the <code>./SMIA*.bin</code> command to start the installer.

3. Use the installation wizard to install the software on the management station.

Access SANtricity System Manager and use the Setup wizard

To configure your storage array, you can use the Setup wizard in SANtricity System Manager.

SANtricity System Manager is a web-based interface embedded on each controller. To access the user interface, you point a browser to the controller's IP address. A setup wizard helps you get started with system configuration.

What you'll need

- Out-of-band management.
- A management station for accessing SANtricity System Manager that includes one of the following browsers:

Browser	Minimum version
Google Chrome	79
Microsoft Internet Explorer	11
Microsoft Edge	79
Mozilla Firefox	70
Safari	12

About this task

The wizard automatically relaunches when you open System Manager or refresh your browser and *at least one* of the following conditions is met:

- No pools and volume groups are detected.
- No workloads are detected.
- No notifications are configured.

Steps

1. From your browser, enter the following URL: `https://<DomainNameOrIPAddress>`

`IPAddress` is the address for one of the storage array controllers.

The first time SANtricity System Manager is opened on an array that has not been configured, the Set Administrator Password prompt appears. Role-based access management configures four local roles: admin, support, security, and monitor. The latter three roles have random passwords that cannot be guessed. After you set a password for the admin role, you can change all of the passwords using the admin credentials. For more information about the four local user roles, see the online help available in the SANtricity System Manager user interface.

2. Enter the System Manager password for the admin role in the Set Administrator Password and Confirm Password fields, and then click **Set Password**.

The Setup wizard launches if there are no pools, volumes groups, workloads, or notifications configured.

3. Use the Setup wizard to perform the following tasks:
 - **Verify hardware (controllers and drives)** — Verify the number of controllers and drives in the storage array. Assign a name to the array.
 - **Verify hosts and operating systems** — Verify the host and operating system types that the storage array can access.
 - **Accept pools** — Accept the recommended pool configuration for the express installation method. A pool is a logical group of drives.
 - **Configure alerts** — Allow System Manager to receive automatic notifications when a problem occurs with the storage array.
 - **Enable AutoSupport** — Automatically monitor the health of your storage array and have dispatches sent to technical support.

4. If you have not already created a volume, create one by going to **Storage › Volumes › Create › Volume**.

For more information, see the online help for SANtricity System Manager.

Configure the multipath software

To provide a redundant path to the storage array, you can configure multipath software.

What you'll need

You must install the required packages on your system.

- For Red Hat (RHEL) hosts, verify the packages are installed by running `rpm -q device-mapper-multipath`.
- For SLES hosts, verify the packages are installed by running `rpm -q multipath-tools`.

If you have not already installed the operating system, use the media supplied by your operating system vendor.

About this task

Multipath software provides a redundant path to the storage array in case one of the physical paths is disrupted. The multipath software presents the operating system with a single virtual device that represents the active physical paths to the storage. The multipath software also manages the failover process that updates the virtual device.

You use the device mapper multipath (DM-MP) tool for Linux installations. By default, DM-MP is disabled in RHEL and SLES. Complete the following steps to enable DM-MP components on the host.

Steps

1. If a `multipath.conf` file is not already created, run the `# touch /etc/multipath.conf` command.
2. Use the default multipath settings by leaving the `multipath.conf` file blank.
3. Start the multipath service.

```
# systemctl start multipathd
```

4. Save your kernel version by running the `uname -r` command.

```
# uname -r
3.10.0-327.el7.x86_64
```

You will use this information when you assign volumes to the host.

5. Do one of the following to enable the `multipathd` daemon on boot.

If you are using....	Do this...
RHEL 7.x and 8.x systems:	<code>systemctl enable multipathd</code>

If you are using....	Do this...
SLES 12.x and 15.x systems:	<code>systemctl enable multipathd</code>

6. Rebuild the `initramfs` image or the `initrd` image under `/boot` directory:

If you are using....	Do this...
RHEL 7.x and 8.x systems:	<code>dracut --force --add multipath</code>
SLES 12.x and 15.x systems:	<code>dracut --force --add multipath</code>

7. Make sure that the newly created `/boot/initramfs-*` image or `/boot/initrd-*` image is selected in the boot configuration file.

For example, for grub it is `/boot/grub/menu.lst` and for grub2 it is `/boot/grub2/menu.cfg`.

8. Use the "Create host manually" procedure in the online help to check whether the hosts are defined. Verify that each host type is either **Linux DM-MP (Kernel 3.10 or later)** if you enable the Automatic Load Balancing feature, or **Linux DM-MP (Kernel 3.9 or earlier)** if you disable the Automatic Load Balancing feature. If necessary, change the selected host type to the appropriate setting.

9. Reboot the host.

Set up the `multipath.conf` file

The `multipath.conf` file is the configuration file for the multipath daemon, `multipathd`.

The `multipath.conf` file overrides the built-in configuration table for `multipathd`.



For SANtricity operating system 8.30 and newer, NetApp recommends using the default settings as provided.

No changes to `/etc/multipath.conf` are required.

Determine SAS host identifiers - Linux

For the SAS protocol, you find the SAS addresses using the HBA utility, then use the HBA BIOS to make the appropriate configuration settings.

Before you begin this procedure, review these guidelines for HBA utilities:

- Most HBA vendors offer an HBA utility. Depending on your host operating system and CPU, use either the `LSI-sas2flash(6G)` or `sas3flash(12G)` utility.
- Host I/O ports might automatically register if the host context agent is installed.

Steps

1. Download the HBA utility from your HBA vendor's web site.

2. Install the utility.
3. Use the HBA BIOS to select the appropriate settings for your configuration.

See the Notes column of the [NetApp Interoperability Matrix Tool](#) for recommendations.

Create partitions and filesystems

A new LUN has no partition or file system when the Linux host first discovers it. You must format the LUN before it can be used. Optionally, you can create a file system on the LUN.

What you'll need

- A LUN that is discovered by the host.
- A list of available disks. (To see available disks, run the `ls` command in the `/dev/mapper` folder.)

About this task

You can initialize the disk as a basic disk with a GUID partition table (GPT) or Master boot record (MBR).

Format the LUN with a file system such as ext4. Some applications do not require this step.

Steps

1. Retrieve the SCSI ID of the mapped disk by issuing the `sanlun lun show -p` command.

The SCSI ID is a 33-character string of hexadecimal digits, beginning with the number 3. If user-friendly names are enabled, Device Mapper reports disks as `mpath` instead of by a SCSI ID.

```
# sanlun lun show -p

E-Series Array: ictml619s01c01-
SRP(60080e50002908b40000000054efb9d2)
Volume Name:
Preferred Owner: Controller in Slot B
Current Owner: Controller in Slot B
Mode: RDAC (Active/Active)
UTM LUN: None
LUN: 116
LUN Size:
Product: E-Series
Host Device:
mpathr(360080e50004300ac000007575568851d)
Multipath Policy: round-robin 0
Multipath Provider: Native
```

host	controller		host	controller
path	path	/dev/	target	
state	type	node	adapter	port
up	secondary	sdcx	host14	A1
up	secondary	sdat	host10	A2
up	secondary	sdbv	host13	B1

2. Create a new partition according to the method appropriate for your Linux OS release.

Typically, characters identifying the partition of a disk are appended to the SCSI ID (the number 1 or p3 for instance).

```
# parted -a optimal -s -- /dev/mapper/360080e5000321bb8000092b1535f887a
mklabel
gpt mkpart primary ext4 0% 100%
```

3. Create a file system on the partition.

The method for creating a file system varies depending on the file system chosen.

```
# mkfs.ext4 /dev/mapper/360080e5000321bb8000092b1535f887a1
```

4. Create a folder to mount the new partition.

```
# mkdir /mnt/ext4
```

5. Mount the partition.

```
# mount /dev/mapper/360080e5000321bb8000092b1535f887a1 /mnt/ext4
```

Verify storage access on the host

Before using the volume, you verify that the host can write data to the volume and read it back.

What you'll need

An initialized volume that is formatted with a file system.

Steps

1. On the host, copy one or more files to the mount point of the disk.
2. Copy the files back to a different folder on the original disk.
3. Run the `diff` command to compare the copied files to the originals.

After you finish

Remove the file and folder that you copied.

Record your SAS configuration

You can generate and print a PDF of this page, and then use the following worksheet to record SAS storage configuration information. You need this information to perform provisioning tasks.



Host identifiers

Callout No.	Host (initiator) port connections	SAS address
1	Host	<i>not applicable</i>
2	Host (initiator) port 1 connected to Controller A, port 1	
3	Host (initiator) port 1 connected to Controller B, port 1	
4	Host (initiator) port 2 connected to Controller A, port 1	
5	Host (initiator) port 2 connected to Controller B, port 1	

Target identifiers

Recommended configurations consist of two target ports.

Mapping host

Mapping Host Name	
Host OS Type	

Copyright Information

Copyright © 2022 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.