#### PERSONNEL

### MAJOR TASK AREA A. SUPERVISION

- 1. Determine objectives, work methods, and time frames for completion of staff assignments.
- 2. Assign work to staff.
- 3. Monitor progress of assigned work.
- 4. Review/approve assigned work.
- 5. Approve time and leave requests and monitor staff's use of time and leave.
- 6. Conduct/coordinate on-the-job training activities for staff.
- 7. Recommend staff transfers, demotions, promotions.
- 8. Conduct performance evaluations of staff.

# MAJOR TASK AREA B. PERSONNEL ADMINISTRATION

- 9. Assist in workforce planning to project future staffing needs.
- 10. Monitor progress of civil service examinations that impact on affect agency staff; notify affected staff of upcoming examinations and application procedures.
- 11. Review civil service eligible lists.
- 12. Represent agency at recruitment events (job fairs).
- 13. Prepare/distribute agency job opening announcement/vacancy notices/flyers.
- 14. Review resumes for available positions.
- 15. Conduct selection interviews: make hiring recommendations.
- 16. Review/prepare/revise Planned Action Report (PAR) for hiring/promotion.
- 17. Track submission of Planned Action Report (PAR) to agency management and/or city-wide oversight agencies.
- 18. Assist in developing computerized personnel tracking programs or systems.
- 19. Monitor/update personnel files/computerized personnel database.
- 20. Plan, coordinate, and schedule agency training programs.
- 21. Prepare curricula and materials for training programs.
- 22. Conduct personnel related training programs, such as orientation and EEO.
- 23. Prepare periodic statistical summary reports regarding agency personnel, such as hires, vacancies and salaries.
- 24. Coordinate agency performance evaluation appeal process.
- 25. Serve as a member of a performance evaluation appeal board.
- 26. Review performance evaluation related problems with supervisor/employee.
- 27. Create/review/revise agency lists of tasks and standards used for agency performance evaluations.
- 28. Review and process Equal Employment Opportunity (EEO) complains.
- 29. Conduct/update fact-finding in response to EEO cases.
- 30. Monitor/update agency EEO records or computer database.
- 31. Plan/conduct/analyze surveys of agency staff related to EEO.
- 32. Monitor impact of changes in EEO laws on agency rules, regulations, policies and procedures.

- 33. Prepare forms/reports/summaries of EEO data in response to EEO cases, or as required by statute.
- 34. Review and process worker's compensation claims.
- 35. Conduct fact-finding in response to worker's compensation claims.
- 36. Prepare forms/summaries regarding worker's compensation claims.
- 37. Counsel agency staff regarding agency, union, and citywide disciplinary rules, regulations, policies, and procedures.
- 38. Conduct/coordinate fact-find in cases of disciplinary action.
- 39. Conduct informal disciplinary hearings.
- 40. Review and approve requests for medical or other types of extended employee leave.
- 41. Review agency timekeeping and payroll procedures to insure compliance with policies and procedures.
- 42. Review and process employee benefit applications.
- 43. Prepare summaries of cases and hearings, including recommendations for appropriate agency response to disciplinary infractions.
- 44. Monitor the implementation of penalties in response to disciplinary infractions.
- 45. Review and process out-of-title and other union-relations grievance.
- 46. Conduct/coordinate fact-finding in response to grievance.
- 47. Review/process safety complaints.
- 48. Investigate safety complaints by conducting research, interviews and observations in the work place.
- 49. Prepare periodic reports and statistical summaries in response to safety complains and as required by statue.
- 50. Provide pertinent information based on New York State Freedom of Information Law (FOIL).
- 51. Analyze agency requests/applications for approval of classification actions, such as new title/title change/broadbanding/consolidation/position allocation.
- 52. Prepare/review/revise job specifications including duties and responsibilities, task descriptions and qualification requirements.
- 53. Conduct classification research regarding history of title or position, salary, applicable city-wide policy and procedures, legal issues, etc.
- 54. Meet with agency management and city-wife oversight agencies to discuss proposed classification action.
- 55. Prepare repot with recommendation of classification action.
- 56. Prepare/review/revise Management Position Descriptions (MPD) and/or non-managerial position descriptions.
- 57. Conduct job analysis, including data collection, interviews with affected staff/supervisors, review of work products etc.
- 58. Review qualification of candidates for civil service positions.

## MAJOR TASK AREA C. PROGRAM/POLICY ACTIVITIES

- 59. Develop/analyze/implement agency procedures and guildelines to conform to pertinent legislation, city-wide personnel policies and procedures, career and salary leave regulations, regulations governing compensatory time, etc.
- 60. Conduct survey (interviews/questionnaires, etc.) to assess need for agency policy/program.
- 61. Plan and develop policy/program objectives priorities, standards and timetables.
- 62. Analyze existing organizational structure, including staffing, budgets, physical space, equipment and materials needed to implement policy/program.
- 63. Meet with agency management, agency staff, other city-wide personnel, to discuss proposed policies and/or programs.
- 64. Draft reports/memoranda describing and recommending proposed policy/program.
- 65. Implement policy/program after receiving requisite approvals, including training staff, preparing and/or disseminating forms or materials.
- 66. Monitor impact of policy/program on agency.
- 67. Represent agency at meetings to advise on the impact of laws and city-wife policies and procedures on agency programs.
- 68. Update reference materials/documents on laws, policies, rules, etc.

### MAJOR TASK AREA D. MISCELLANEOUS PERSONNEL-RELATED ACTIVITIES

- 69. Analyze consultant hiring needs (considering factors such as qualification requirements, amount of work, timeframes, physical resources).
- 70. Prepare contracts for outside consultants, including bidding announcements.
- 71. Coordinate work schedule for consultants hired; monitor and evaluate performance.
- 72. Prepare/process consultant time record sheets and invoices.
- 73. Conduct purchasing activities, including obtaining vendor bids, completing purchasing orders, monitoring/tracking purchasing process.
- 74. Serve as liaison between agency units, agency and other city entities, public/private organizations to convey information, provide feedback, resolve complaints or problems,
- 75. Serve on agency and inter-agency committees and task forces.
- 76. Prepare/review Requests For Proposal (RFP) for agency projects.
- 77. Coordinate the printing and reproduction of audio/video materials, including publications, manuals, annual reports, etc.
- 78. Utilize various computer software programs to organize and/or analyze data and information.