



# TEMPORAL INTELLIGENCE: TRACKING WHEN CUSTOMERS BANK

Analyzing customer behavior through time-based data

# THE INTERNAL CLOCK: UNDERSTANDING TEMPORAL PATTERNS



## Internal Banking Clock Concept

Customers exhibit predictable transaction timing patterns that form their internal banking clock used for fraud detection.

## Temporal Buckets for Analysis

Transactions are categorized into Morning, Afternoon, Evening, and Night to differentiate normal from abnormal activity.

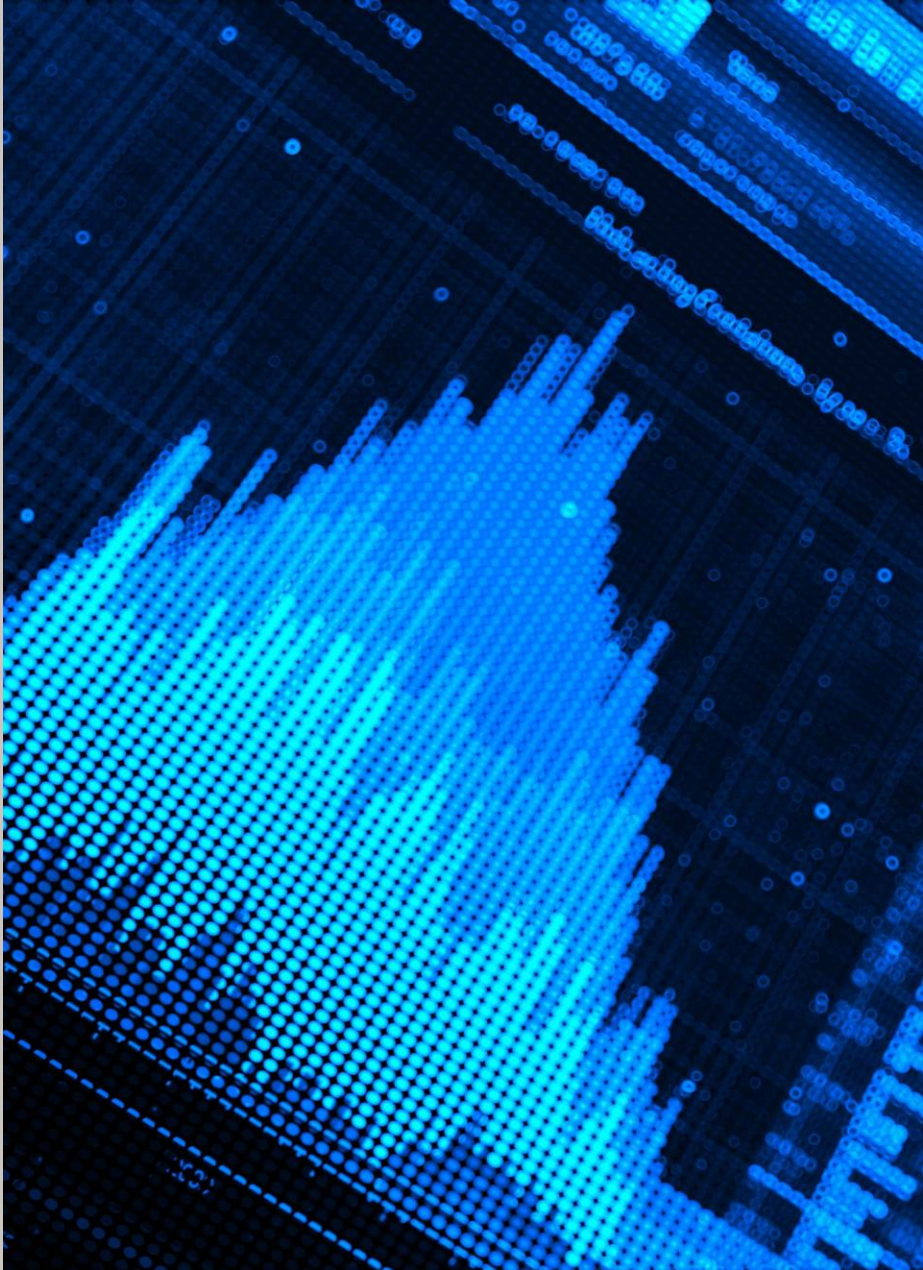
## Weekend Transaction Ratio

This metric identifies whether customers typically bank on weekdays or weekends to spot unusual behaviors.

## Mode Transaction Hour Metric

Identifies the hour of highest transaction frequency, helping detect deviations from regular customer behavior.





# DETECTING VELOCITY ATTACKS AND BEHAVIORAL CONSISTENCY

## Velocity Attack Detection

Rapid multiple transactions signal velocity attacks, identified by analyzing time gaps between transactions.

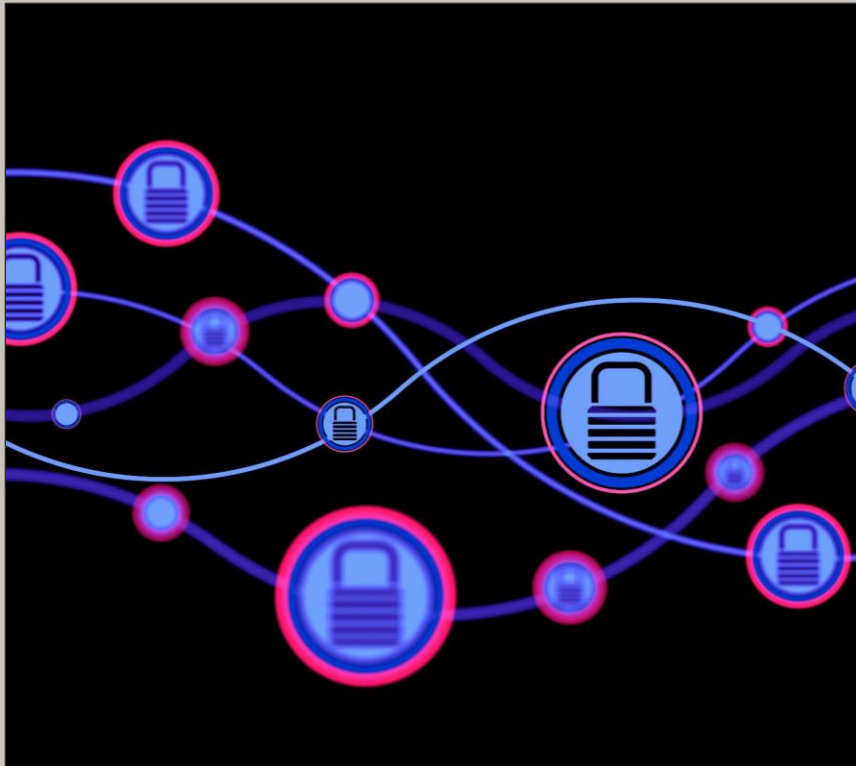
## Temporal Consistency Score

Measures transaction timing regularity using standard deviation; low variability indicates consistent behavior.

## Integrated Fraud Detection

Combines velocity and timing metrics with other indicators to enhance fraud risk assessment.

# THE FOUR PILLARS OF BEHAVIORAL DEFENSE



## Entropy in Channel Usage

Entropy measures unpredictability in customer channel choices, identifying chaotic versus stable usage patterns.

## Behavioral Signatures Analysis

Analyzes spending habits and transaction volume to detect unusual spikes or deviations from norms.

## Geographic Intelligence

Evaluates spatial transaction patterns to detect distant or impossible travel activities.

## Temporal Intelligence

Examines timing and speed of transactions to spot activity at odd hours or rapid sequences.

# TECHNICAL IMPLEMENTATION OF TEMPORAL LOGIC



## Transaction Time Categorization

Transactions are categorized into time-of-day buckets like Morning and Night to identify temporal patterns.

## Velocity and Temporal Consistency

Time since last transaction and temporal consistency scores help detect anomalies and routine behaviors.

## Feature Engineering for Patterns

Features like weekend ratios and mode transaction hour capture activity trends for machine learning input.

## Robust Machine Learning Pipeline

Engineered temporal features integrate with other behavioral data in a scalable fraud detection model.