Milestone Project 4
- Testing -

> ### New User:

As a new user, I want to get more information about the company before I decide to place order with them.	→ When a user comes to our website, he will be welcomed with attractive modern looking website, promoting only <u>latest</u> PC parts. → Users will be given detailed description of the Companys qualities as they continue to progress throughout the about section. → Users are provided with the graph highlighting that we are one of the cheapest on the market → Next to above, users are provided with the options to "Take a Tour" of our products and get familiar with the store.
As a new user, I want to know what previous/current users think about the company	→ Since some users would like to see reviews of the company, I have added testimonials section which showcase the best reviews received.

	→ If user needs in-depth info about our company, they have the option to contact us.
As a new user, I would like to see the products company has to offer in quick, efficient and easily accessible way.	→ For users looking to purchase product straight from the landing page, I have added a link which leads to a shop page next to a banner picture, and "Shop" link has been added first in the navigation bar. → Additionally, I have added a link to the "Shop" at the end of the page for users who decide to purchase a product after reading the "About" or testimonials section.
As a new user, I want to read more details about each product to get more information.	→ If users wants to get more information about the product, they can click on the product image and new page will open, providing relevant information.
As a new user, I want to read some FAQ, in order to get more information about common queries.	→ For users wanting to know the most common questions regarding delivery, payments and product (etc...), I have added a FAQ page which should clarify all the questions they might had, with the aim to avoid any confusion so they wouldn't need to contact our customer support team for minor queries.
As a new user, I want to be able to contact the company anytime I want.	→ Users of our website have to option to contact us directly. For them, I have provided a link "CONTACT" where they have the option to send us an email. Nevertheless, they are given our social links where they can contact us and we will answer as soon as possible.
As a new user, I want to see some interactivity on the website before I decide to register	→ In order to attract new users, I have added a "Blog" section which will hold the most common misconceptions or

	subjects about building a PC. I added the option of commenting to the blog posts as this may lead users to register and express their thoughts on the particular post.
As a new user, I want to be able to easily register for an account so that I can see and save my personal details for faster ordering in the future.	→ When a user decides to register for the account, they are given the option in the right side of the navigation bar for registration or in the mobile toggler menu. → Once they click on the account icon, they can register with email. For better security, they will be sent a conformation email onto their own email address. Once they confirm their email address, they will be taken to the homepage and be informed via a notification that they have successfully signed up. → Once logged in, user is able to update delivery address, which was prior saved while making the first order, by checking the box next to "Save this delivery information to my profile". → If a user is at the checkout point without having registered for an account thus far, they will be prompted that they can do so at this point, where the checkbox is replaced with a login/register link.

➢ **Registered User**:

As a registered user, I want to be able to easily log in and log out of my account so that I can access my personal information and order history.	→ By using My Account link from the main navigation and within the toggler on mobile, users can quickly find the login button from the dropdown so that they can log into their account. Likewise, they can use the same process to find the Logout button when they wish to log out of their account.
As a registered user, I want to be able to easily update my profile information.	→ Whilst being on their profile, registered users are able to edit their profile information in order to have their next checkout done faster. The user will then be notified by a pop-up message to inform them if the change was successful. → Moreover, they are able to modify their delivery information when placing a new order. Before proceeding to the secure checkout, they can tick the box to save delivery information, hence new details will be updated.
As a registered user, I want to be able to view my past orders so that I can keep track of my orders with the company.	→ Once a user is logged into the website and is on the profile page, they will be able to view a list of their past orders. The details include the order number, date and time of order, the items they ordered and the order total. By hovering on the order number, they will be able to view the full order number. → By clicking on the order number, which is highlighted, the user will be taken to a new page and be able to view that

	particular order in full, whilst the notification in the right will remind that the conformation email has been already sent.
As a registered user, I want to have my delivery details prefilled when completing the order	→ The feature of the site is that registered users will have their delivery details prefilled, hence saving them time when placing the order in the future. These details will be prefilled once delivery details have been previously saved either by placing an order and saving the details at checkout or heading to My Profile and filling in the information for the first time.

➢ **Shopper**:

As a shopper, I want to see all the products available at the moment.	→ Once user clicks "Shop" link, they are redirected to the page which contains all of our products in one page. If user needs more information about some particular product, they can click on the product image and will be taken to a product detail page.
As a shopper, I want to see different products, the ones that suit my needs.	→ Once user is on the "Shop" page, they have 6 different buttons available. One ("All") which shows all of our products, and other 5 that show different types of products currently for sale.
As a shopper, I want to see more details about the product so I can decide if I want to buy it.	→ The users are provided with the option to preview every product separately, by clicking on the product image.

As a shopper, I want to choose the quantity of the products as I might need to buy more than one.	→ Every product has the option for increasing the quantity. If user opens product detail page, they will see the current quantity and buttons which will allow them to increase or decrease the number of products they want to add into their bag. → Additionally, users are given the option to change the quantity of products inside their bag. If they decide to opt-out, remove button is presented under each product in the shopping bag.
As a shopper, I want to be able to add the product to my cart	→ Users are given the option in the product detail page, to add that selected product to their shopping cart. → Once they add the product to the cart, they will receive a notification reminding them of the bag balance and the items already in the bag (if any). → Moreover, they will be told the amount to spent for free delivery (If free delivery not already awarded).
As a shopper, I want to be able to delete the products from my cart	→ Users have the option to delete an item from their cart by clicking the link "Remove" under the item once in the bag. → Once they remove an item, the notification is displayed confirming item has been removed.
As a shopper, I want to be able to use a secure payment method so that I can be confident my details are secure.	→ The site uses one of the most secure payment providers currently at the market, Stripe
As a shopper, I want to be able to save my details from my order so that I can create an account and shop faster next time.	→ If user doesn't have an account currently, the checkbox is replaced with link to direct the user to sign up

	for an account. Once the account has been created and the order placed, the details from the order will then appear in the user's profile. → Next time the user logs in and places an order, the checkout form will be prefilled with the saved details, thus making placing their order much quicker in the future.
As a shopper, I want to see conformation of my order on screen	→ Once an order has been successfully placed, the user will be able to view the order details in full, as well as receive a notification stating the order has been placed successfully. → Additionally, they will receive a conformation email of that order.
As a shopper, I want to read some reviews of that company and read some blogs regarding the PC's.	→ For users, testimonials section is provided to showcase some of our best compliments in order to attract them to buy from us. → The blog page has been added to make website modern, as most of tech-related website have that section. There, they can read some PC related articles and read comments of other users. If they wish to add a comment, they will have to enter their name and email address.
As a shopper, I want to be able to contact the website owner.	→ In the main navigation is a link to a Contact page. On this page, users can send a message to the site owner by filling out simple form.

> ## Site Owner:

As the site owner, I want to be able to offer visitors free delivery based on a minimum amount ordered so that I can increase revenue and product sales via an incentive to the customer.	→ Added a banner informing the users that we offer free delivery if they spend more than $25 → when a user adds items to their bag, if the total cost of the order does not add up to the minimum about required for free delivery, the popup notification of successfully adding the item to the bag will also display a notice of how much more the user needs to spend to get free delivery. → Additionally, on the bag page, the user will also see some text above the Secure Checkout button informing them of how much more they need to spend to get free delivery.
As a site owner, I want to showcase interactivity on the website in order to attract users.	→ Added "Blog" section to the website. Once there, users will be able to read blogs and offer their opinions via comment. → Once the comment is submitted, it will be sent to the moderator for confirmation.
As a site owner, I want to inform users via email of every successful order or registration.	→ Automated emails are being sent to users as soon as they register asking them to confirm their email address. → Moreover, on every order placed, users will receive a conformation email with additional information regarding their order.
As a site owner, I want to answer most commonly asked questions by community.	→ Added FAQ section to the website. The purpose of FAQ is to answer the

	questions users might have, hence preventing the possibility of users contacting our customer support for basic information which we are able to provide immediately.
As a site owner, I want to show some good reviews of the company.	→ In "About" section, added testimonials carousel. With this I wanted to showcase the compliments company received, hence proving to user that we are the best site to buy from.
As a site owner, I want to make shopping easy for our users.	→ The website has been built user-friendly. Three "Shop" buttons are added in the landing page. → Once in the shop page, users are able to switch thought products by clicking the buttons provided. Each button leads to a different components. → Once user opens product detail page, he is given the option to increase or decrease a quantity. For components with size, user is able to pick a size in GB (Gigabyte). → Additionally, once user adds product to the cart, notification is given informing that item is now in the card. → The checkout process has also been implemented in a way to make it as easy as possible for users to place an order, with a simple form and instructions.
As a site owner, I want to be able to list my products when there is a new item in sale or when I need to update some product information.	→ Superuser is able to add or update new products. → When browsing the products, two buttons are below every item, "Edit" and "Remove". Once superuser clicks

	Edit, new page appears with a simple form and availability to update the product. Once "Update" is clicked, notification is displayed that the item is now updated.
As a site owner, I want to be able to remove items in the shop.	→ Superuser is given permission to delete any item in the store. → While superuser is logged in, products are displayed with a 'Delete' button on both the product detail page and the main shop page beneath the items. Once item is removed, notification will be displayed confirming the removal.