



Toufik Rabahie

Dubai, UAE

+971 52 122 1646

Toufik.Rabahie@Gmail.com

[LinkedIn](#)

[Website](#)

SUMMARY OF SKILLS AND QUALIFICATIONS

Programming | • Python • JAVA • SQL • HTML • PHP • JavaScript • CSS

Applications | • Azure DevOps • Eclipse • IntelliJ • SAP • PyCharm • Jupyter Notebook • MySQL Workbench • GitHub • Microsoft Office • JIRA

WORK EXPERIENCE

Senior Quality Assurance Analyst

April 2022 - Present

TELUS Health, Montreal, QC

- Provide leadership and guidance to QA team members, including mentoring junior analysts, and coordinating testing efforts.
- Develop test strategies and approaches for complex projects, including defining testing objectives, scope, and priorities in alignment with project goals and timelines.
- Establish and improve QA processes and methodologies to ensure effective and efficient testing practices.
- Provide training to new hired team members.

Quality Assurance Analyst

Jul 2021 - April 2022

TELUS Health, Montreal, QC

- Develop test plans and strategies based on project requirements and specifications.
- Perform unit testing and validate regression results related to software updates.
- Create detailed test cases that cover various scenarios and user cases to ensure comprehensive testing coverage.
- Provide direct support for general and functional questions to end users in the efficient administration of pension plans with use of Telus Health software.
- Collaborate with developers, product managers, and other stakeholder to understand requirements, clarify issues and ensure alignment on quality goals.
- Maintain comprehensive documentation of test cases, results, and other testing artifacts to support traceability and future reference.

- | | |
|--|----------------------------|
| Certification and Quality Assurance Tester (Google Stadia) | May 2019 - Sep 2019 |
| Keywords Studios, Montreal, QC | |
| <ul style="list-style-type: none"> • Report any error codes that may pop up and report bugs in a tracking software (JIRA). • Responsible for writing detailed reports of the initial appearance of a bug. • Keep detailed logs of test cases, monitor active issues, and maintain the reporting database. | |
| Sales Representative | May 2018 - Sep 2018 |
| Alorica (RBC Bank campaign), Montreal, QC | |
| <ul style="list-style-type: none"> • Sales Agent in RBC bank sales department (life insurance). | |
| Customer Service Representative | Oct 2016 - Apr 2017 |
| Teleperformance (Apple campaign), Montreal, QC | |
| <ul style="list-style-type: none"> • Help Apple customers with technical issues. • Handle IOS software problems. | |

CERTIFICATES

- | | |
|---|--------------------|
| Certified Associate Project Manager (CAPM) | 2023-10 |
| Project Management Institute, Montreal | |
| Professional Scrum Master I (PSM I) | 2023-08 |
| Scrum Organization, Montreal | |
| Python for Everybody by University of Michigan | 2020 - 2021 |
| Udemy.com, Montreal | |
| Databases and SQL for Data Science by IBM | 2019 |
| Coursera Organization, Montreal | |

EDUCATION

- | | |
|---|--------------------|
| Bachelor of Computer Science, Information System | 2017 - 2021 |
| Concordia University, Montreal, QC | |
| Bachelor of Economics, Business Administration and Marketing | 2011 - 2016 |
| (Évaluation comparative des études effectuées hors du Québec) | |
| Tishreen University, Latakia, Syria | |

PERSONAL INFORMATION

- Nationality: Canadian
- Age: 31
- Marital Status: Single
- Gender: Male

LANGUAGES

- English Spoken & Written Fluent
- French Spoken & Written Beginner
- Arabic Mother tongue