Sam Byers

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EDUCATION

University of Washington Seattle Campus

Major: Molecular, Cellular, and Developmental Biology

Bachelor of Science

North Seattle College

Introduction to Statistics Spring 2021

Grade: 4.0 Credits: 5.0

This course involved extensive use of Excel

WORK EXPERIENCE

San Antonio Eye Center San Antonio, TX

Ophthalmic Assistant May 2021- present

My duties involve creating and maintaining positive relationships with patients while completing exams in order to get patients ready to see the doctors. This involves performing complex testing on specialized equipment such as lensometry, autorefractions, manifest refractions, tonometry, pachymetry, visual field testing, and OCT testing. I use my knowledge of medical conditions and terminology to judge what tests each patient needs. My job includes entering lots of information into a computer charting system and performing other clerical duties on the computer. Part of my job involves calling patients and pharmacies on the phone in order to resolve issues with appointments and prescription refills.

AMR Seattle, WA

Emergency Medical Technician

Sept. 2019-May 2020

Aug. 2018

I worked full time as an EMT for AMR for approximately 9 months. During this time I had the opportunity to care for patients of all ages with varying medical conditions. I gained experience with our emergency response systems and hospital system. I learned a lot of medical terminology and common medical disorders. I mastered tasks such as patient exams, history taking, writing and recording patient reports, and communicating verbal reports to hospital staff. I ran emergency (911) calls and worked closely with police and fire departments from all around King County. I also ran inter-facility calls, which allowed me to become familiar with many different hospitals in the area and learn about patients directly from their healthcare staff.

Harborview Medical Center Seattle, WA

Phlebotomy Technician

Nov. 2020

I worked full time as a phlebotomy technician at Harborview Medical Center for the month of November. I completed 3.5 weeks of training in the outpatient clinic and on inpatient floors. I gained experience in performing venipuncture on a diverse patient population and grew my knowledge of medical terminology.

SPECIAL SKILLS

Skilled in leading groups and training new employees
Great interpersonal skills with diverse populations
Excellent customer service skills
Exceptional ability to organize and prioritize
HIPAA training
OSHA training
HAZWOPER training
HIV/ Infectious Diseases training and certification
Experience using Excel and other Microsoft Office applications
Experience with R

VOLUNTEER WORK

San Antonio Humane Society

San Antonio, TX

Animal Care Team

June 2021- present

I currently volunteer at the San Antonio Humane Society. I have the option to volunteer in many different roles while I am there. So far I have walked the dogs and played with them in order to give them lots of exercise and socialization. I have also volunteered in the "Kitty Cottage" where I helped to change cat litter boxes, keep the cages clean, and socialize kittens and adult cats.

Cooking Matters (Solid Ground)

Seattle, WA

Cooking assistant volunteer

Spring 2018

I assisted in a family cooking and nutrition course at Concord Elementary School in south Seattle and provided information about cooking safety and food nutrition.

UW Med Center Seattle, WA

Escort volunteer

Spring/summer 2016

I delivered packages/ flowers/ cards/ etc. to patient rooms throughout UW med center, provided wheelchair discharges for the hospital patients, helped patients collect pharmaceuticals, and delivered samples to the lab.

OTHER PROFESSIONAL EXPERIENCE

Tandoozy Seattle, WA

Senior employee/company trainer

Apr. 2016-Aug. 2019

I worked at local farmers markets all around Seattle and managed the training of new employees at Tandoozy, while also working to prepare food, serve customers, and manage the cash register. I interacted with sometimes hundreds of customers a day. I helped to maintain positive relationships with other vendors and market staff. I gained valuable skills in patience and customer service.

MV Skansonia Seattle, WA

Server/busser

Oct. 2014- Apr. 2016

I helped keep weddings and other party events running smoothly and assisted in anything guests needed attending to. This included set-up and clean up of the venue, serving appetizers/ champagne, assisting in dinner service, bussing, answering questions, and education guests about the venue. I gained valuable skills in customer service and patience. My overall people skills benefited greatly from this position.

CERTIFICATIONS

Phlebotomy Training Specialists

Sept. 2020

Phlebotomy technician certification obtained (**CERTIFICATE #WA-4679-37172**)

MA-P for WA ACTIVE Status, credential Number: MAPC.PC.61108348

National Phlebotomy Certification Examination passed

North Seattle College

EMT certification obtained (DOH #60218565)

Aug. 2019

credential number: ES61006081

NREMT exam passed

American Heart AssociationCPR and First Aid Certification

June 2019