

Sami Kasasbeh

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Halifax NS

709-727-4806

sami.kasasbhdev@gmail.com

Skills

- Customer Service: 5 years
 - Sales: 5 years
 - Software Development: 2 years
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Experience

NovaEstate Rental Software INC / Founder

November 2023 – Present Halifax

As the founder of NovaEstate Inc., I am at the forefront of revolutionizing the rental industry by offering an innovative platform that simplifies the payment process between tenants and landlords. My vision is to create a seamless rental ecosystem where convenience and efficiency are not just perks but the standard. With a background in tech, I am passionate about leveraging technology to solve real-world challenges in the real estate domain, making renting a hassle-free experience for everyone involved.

The Merchant Tavern Restaurant/ Server and Bartender

February 2023 – September 2023 St. John's NL

Served in a fine dining environment, balancing roles as a server and bartender. Specialized in crafting cocktails and providing attentive service, ensuring an exceptional dining and drinking experience for guests. Managed bar inventory efficiently in a high-paced setting.

Tommy Hilfiger/ Sales Associate

December 2022 – March 2023 (Seasonal) St. John's NL

Answer customers' questions about merchandise. Assist customers with purchase decisions. Collect payment using the store point of sale system.

Sunglass Hut/ Sales Associate

January 2022 – December 2022 St. John's NL

Answer customers' questions about merchandise. Assist customers with purchase decisions. Collect payment using the store point of sale system.

Drover LTD / Customer Success Leasing Agent

December 2019 - February 2021, London UK

Prepare rental agreements—answer customers' telephone inquiries. Assist customers with delivering vehicles to them. Responsible for providing insurance for the vehicle leased.

S&P Data Digital / Customer Service and Sales Representative

September 2017 - July 2019, St. John's NL

Receiving and placing customer service telephone calls. Maintaining solid customer relationships by handling questions and concerns with speed and professionalism. Resolving customer complaints, and drafting status reports on customer service issues.

Education

Dalhousie University NS / BSc Computer Science
September 2023 - 2025, Halifax