

Harper Garcia

Software Tester | Manual Testing & BDD

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SUMMARY

As a software tester with over 6 years of experience, I have a strong record of facilitating robust and efficient testing methods like BDD and using languages like Gherkin. I managed to increase productivity at HP by 15% and reduced the product return rate at IBM by 10%.

EXPERIENCE

Software Verification Tester

HP 2017 - 2019 San Jose, CA

Worked in a collaborative environment creating test cases and defect analysis

- Developed over 90 effective manual and automated software-verification test cases
- Collaborated with a microbiology team to achieve 15% productivity increase
- Operated in an Agile software development environment, especially focusing on sprints and standups
- Assisted in handling and fixing field-related support issues, improving client satisfaction by 20%
- Advised and coached junior members, leading to a 15% improvement in team efficiency

Software Test Engineer

IBM 2015 - 2017 San Francisco, CA

Analyzed feature requirements to develop effective tests

- Created and managed 120+ test scripts under the rigorous Agile methodology cycle
- Worked maintaining SQL databases, improving the system stability by 25%
- Wrote 70+ test plans for new features, enhancing the product quality
- Supported anomaly fixes verification, reducing the product return rate by 10%
- Assisted in creating key testing metrics, providing insights for control charts resulting in process improvements

Junior Quality Assurance Tester

Intel 2014 - 2015 Portland, OR

Supported in test case design and report generation

- Developed 50+ test scenarios in a pair-programming environment increasing defect discovery by 30%
- Worked with business analysts for requirement analysis, improving test coverage by 15%
- Detected and analyzed 100+ software defects, feeding into the test process feedback loop
- Contributed to documentation update, increasing process understanding among onboarded peers

EDUCATION

Master's in Computer Science

Stanford University 2012 - 2014 Stanford, CA

Bachelor's in Computer Engineering

Colorado State University 2008 - 2012 Fort Collins, CO

STRENGTHS

Problem Solving

Identified and fixed 100+ software defects at Intel

Leadership

Coached juniors and improved the team efficiency by 15% during my tenure at HP

Collaborative

Worked closely with a microbiology team and increased overall efficiency by 15% at HP

SKILLS

Manual Testing BDD Gherkin

Cucumber Pair-programming Agile

Test Automation SQL

CERTIFICATION

Agile Testing Certification

Certification from ISTQB

SQL Fundamentals

Course by Coursera

PASSIONS

Trekking

Love exploring the Rockies during the weekends

Coding Competitions

Enjoy participating in coding hackathons for both the thrill and the learning experience