

Harper Garcia

Software Tester | Manual Testing & BDD

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SUMMARY

As a software tester with over 6 years of experience, I have a strong record of facilitating robust and efficient testing methods like BDD and using languages like Gherkin. I managed to increase productivity at HP by 15% and reduced the product return rate at IBM by 10%.

EXPERIENCE

Software Verification Tester

HP 📅 2017 - 2019 📍 San Jose, CA

- Worked in a collaborative environment creating test cases and defect analysis
- Developed over 90 effective manual and automated software-verification test cases
 - Collaborated with a microbiology team to achieve 15% productivity increase
 - Operated in an Agile software development environment, especially focusing on sprints and standups
 - Assisted in handling and fixing field-related support issues, improving client satisfaction by 20%
 - Advised and coached junior members, leading to a 15% improvement in team efficiency

Software Test Engineer

IBM 📅 2015 - 2017 📍 San Francisco, CA

- Analyzed feature requirements to develop effective tests
- Created and managed 120+ test scripts under the rigorous Agile methodology cycle
 - Worked maintaining SQL databases, improving the system stability by 25%
 - Wrote 70+ test plans for new features, enhancing the product quality
 - Supported anomaly fixes verification, reducing the product return rate by 10%
 - Assisted in creating key testing metrics, providing insights for control charts resulting in process improvements

Junior Quality Assurance Tester

Intel 📅 2014 - 2015 📍 Portland, OR

- Supported in test case design and report generation
- Developed 50+ test scenarios in a pair-programming environment increasing defect discovery by 30%
 - Worked with business analysts for requirement analysis, improving test coverage by 15%
 - Detect and analyzed 100+ software defects, feeding into the test process feedback loop
 - Contributed to documentation update, increasing process understanding among onboarded peers

EDUCATION

Master's in Computer Science

Stanford University 📅 2012 - 2014 📍 Stanford, CA

Bachelor's in Computer Engineering

Colorado State University 📅 2008 - 2012 📍 Fort Collins, CO

STRENGTHS

-  **Problem Solving**
Identified and fixed 100+ software defects at Intel
-  **Leadership**
Coached juniors and improved the team efficiency by 15% during my tenure at HP
-  **Collaborative**
Worked closely with a microbiology team and increased overall efficiency by 15% at HP

SKILLS

Manual Testing BDD Gherkin

Cucumber Pair-programming Agile

Test Automation SQL

CERTIFICATION

Agile Testing Certification

Certification from ISTQB

SQL Fundamentals

Course by Coursera

PASSIONS

-  **Trekking**
Love exploring the Rockies during the weekends
-  **Coding Competitions**
Enjoy participating in coding hackathons for both the thrill and the learning experience