Saminathan S

Singapore | 65-85819675 | smartsami29@gmail.com | LinkedIn

Summary

Dynamic and results-oriented Full Stack Support Engineer with over 11 years of hands-on experience in application management and business operations. Proven expertise in navigating client-facing environments, delivering exceptional service, and driving operational efficiency. Possesses in-depth knowledge of cloud and on-premises infrastructures, coupled with a strong understanding of microservices architecture and agile methodologies. Eager to leverage my skills and experience in pursuit of exciting opportunities in the field.

Skills

- Java | JavaScript | Node.js | Express | React.js | Typescript | Spring MVC | Springboot | HTML | CSS | Shell scripting
- MySQL | Oracle Database | Selenium | SVN | Git | Amazon Web Services | Cloud Computing | Serverless | Linux
- Splunk | Jenkins | Bitbucket | Dynatrace | Datadog | ServiceNow | JIRA | Cloudwatch | Openshift
- Team Management | Incident Handling | Microservices | REST API | Airline Reservations | Ecommerce | Payment Gateways

Experience

TATA Consultancy Services

Full Stack Engineer | Ast Consultant　　　　　　　　　　　　　　　　*Singapore*　　**08/2021 - Present**

- Led a 20-member production support team for an e-commerce website with **100+ microservices** across various platforms (cloud, on- prem, serverless infrastructure).
- Automated daily tasks, reducing manual effort by 50% through the utilization of **Java, Node.js, React.js, Selenium, and shell scripting**.
- Provided solutions for multiple projects aimed at **improving website user experience** leveraging knowledge of e-commerce and system design.
- Directed production delivery processes and conducted post-release checkpoints to ensure smooth operations.
- Led cross-functional teams in troubleshooting complex incidents, resulting in swift resolutions and minimal downtime.
- Reviewed agile squad codes to ensure adherence to coding standards and achieve defect-free deliveries.

IT Analyst　　　　　　　　　　　　　　　　　　　　　　　　　　　　*Singapore*　　**08/2017 - 07/2021**

- Designed and developed the payment reconciliation job, enabling the Client's Finance team to reconcile settlements within 1 week, a significant improvement from the usual 3 weeks.
- Played a pivotal role in migrating the Ecommerce website from on-premises to AWS cloud platform, resulting in a **60% reduction in operational costs**.
- Spearheaded the design and implementation of an automated recapture job, resulting in a 70% reduction in manual recovery efforts for unbilled payments.
- Enhanced system monitoring capabilities by integrating system alerts with monitoring platforms such as **Dynatrace, Splunk**, and **Datadog**, improving overall system visibility and issue detection.
- Developed Payment Gateway Interfacing microservices utilizing the Springboot framework to streamline the generation of settlement files for various payment gateways.

Software Engineer　　　　　　　　　　　　　　　　　　　　　　*Chennai, India*　　**01/2013 - 07/2017**

- Implemented minor enhancements and conducted end-to-end testing for booking ancillary products.
- Analyzed and devised optimal solutions for production issues, ensuring seamless operation of critical systems.
- Addressed bugs and implemented fixes, resulting in **enhanced stability and reliability of the system** upon deployment to production.
- Developed solution proposals and performed impact analysis based on client requirements.

Education

Bachelor of Engineering　　　　　　　**Anna University**　　　　*Chennai, India*　　**08/2008 - 05/2012**

- Major in Electronics and Communication Engineering

Achievements

- Received the **Technical Excellence** award from TCS Singapore management for outstanding performance in managing and mentoring the Ecommerce Support team. **(03/2024)**
- Recognized with the **Contextual Master** award from TCS Management for contributions to developing the Payment reconciliation job, with the story published in the TCS forum. **(02/2022)**
- Consecutively awarded the **Excellence in Support and Coordination** award from TCS Singapore management for splendid performance and contributions over three years. **(06/2017, 06/2018, 08/2019)**
- Acknowledged as a Digital Ninja for acquiring competencies as part of the Agile workforce transformation initiative. **(02/2020)**