

Welcome to IPC Newsletter

Contents:

Greetings from the new IPC Chairman

Page 1

Message from former Chairman

Page 2

IPC is Welcoming IQS

Page 2

23rd IPC Annual General Meeting – Seoul - Korea

Page 3

All you would like to know about IAF-MD20

Page 4-5

An update on the October 2019 IAF meeting

Page 6

New IPC Scheme: Sustainable Procurement Auditor

Page 7

Under Development: Certification of Inclusion Professionals

Page 8

ASTM E2659-18: Standard Practice for Certificate Programs

Page 9

IPC at Work: Global Representations

Page 10

IPC News

Page 11

IPC Vision, Mission and Values

Page 11

Join IPC, Membership Application Form 2020

Page 12

Editor's note: Please, feel free to forward this newsletter to your colleagues, business associates and any other party that might be interested. If they are wishing to join our mailing list, and for any additional questions please don't hesitate to contact us at: secretary@ipcaweb.org.

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Greetings from the new IPC Chairman

Dear friends,

IPC's 23rd Annual General Meeting has been held in Seoul, Korea, 28 and 29 October 2019. During this Annual General Meeting all members could verify IPC's growth by the increased number of new and potential new members.

In order to master the rapid progress, in an ever more complex world, certification of professional competencies is becoming a necessity. It is essential to identify the knowledge and skills that are required. And IPC can help on that task by developing new schemes. Proactive implementation of IPC schemes by all stakeholders is essential to achieve global harmonization. With our active participation IPC can propagate its objectives to different personnel certification fields. IPC was and remains always open to proposals about new industry-specific personnel certification schemes. Through IPC's recognition PCBs can help the industry proactively. Following such an approach, IPC is not only facilitating the global industry needs but it is also promoting the harmonization of certified personnel competence. Ultimately, this IPC role is critical for the uniform quality of provided services or products that the market is expecting from competent professionals. By utilizing personnel certification both the scope and the timeliness of knowledge of individuals can be kept up to date. IPC is working hard to towards this direction by not only adopting new schemes but by also regularly updating its approved schemes.

As the new chairman of IPC, I'll pay more attention to the development of new schemes and their implementation in the global industry. I expect your participation and support.

Your Truly,

Dr Gilbert Gong
Chairman, IPC



Dr. Gilbert Gong

New IPC Chairman.

Born in 1953, at Korea

Studies:

- PhD, Chemistry, Technical University Berlin in Germany
- Bachelor of Engineering, Chemical Engineering, Chung-Ang University, Seoul, Korea
- Diplom Chemie, Technical University, Berlin, Germany

Professional Activity:

- CEO Institute of Global Certification
- Professor, In-Ha University, MBA
- Lead Auditor, Management Systems
- KAS accreditation committee member

Author of books:

- Role of Manager for QMS
- Implementation of EMS
- Product Liability

International Quality Services (IQS) joins IPC



International Quality Services (IQS) has joined IPC as an Associate Member, since January 2020.

IQS is a third-party certification body providing certification of Quality Management Systems (ISO 9001), Environmental Management Systems (ISO 14001), Food Safety Management Systems (ISO 22000 and HACCP) and Safety Management Systems (OHSAS 18001).

The Company was established in Lebanon and now operates globally, throughout its offices at United Kingdom, Asia, the Middle East, Western Europe and Africa. IQS services include Auditing and Certification of Management Systems, Second Party Auditing (auditing against customers' specifications), Supplier Assessment (assessment of suppliers to major customers & mystery customer assessments), Training and Certifications for Quality Management System Related Courses.

For more information you can contact IQS at: <https://iqs-ltd.com/>

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Fax: 009611840821
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training@iqs-ltd.com

Message from IPC's outgoing Chairman **Mr. Osman Vural**



Dear IPC members, friends and colleagues,

I was elected as Chairman

at the held in Los Angeles AGM in October 2015. After fulfilling my duty for two years, you decided to extend my term for two more years in 2017. Now, I've completed my 4-year Chairmanship term by handing it over to my colleague and good friend Dr. Gilbert Gong. During this period, we brought 11 new members into IPC. In addition, IPC joined IAF in July 2016 and a year later, IPC's Management System Auditors' Scheme was endorsed by IAF and included in Level 4 of IAF's Personnel Certification MLA. During these four years, we participated in numerous IAF, ISO and CASCO committees where we made significant contributions in many sectors of auditing of MS standards.

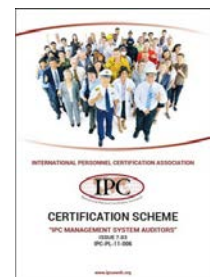
Through our consistent participation at IAF and ISO meetings we achieved to draw attention to the importance of both IPC and personnel certification standards. Of course, I didn't do all this alone. I would like to extend my thanks to all board members for their great contribution in achieving all those significant goals. What we did is only a small part of what needs to be done and I am sure that Dr. Gilbert Gong, the new IPC Chairman, will raise the bar with the rest of the Board members. From now on I will continue my duty as an IPC Director. Hereby, I invite all of you, and especially the interested parties, that follow our activities, but have not been members until now, to join IPC, to participate in our committees and to create awareness in the importance of personnel certification.

Thank you once again,

Osman Vural

IPC's IAF endorsed scheme now in PRINT edition.

IPC is the scheme owner of the world-wide operated IPC-PL-11-006 "IPC Management System Auditors certification scheme". This IPC scheme which is the first personnel certification scheme ever to have achieved official endorsement by the International Accreditation Forum (IAF) is now available in print version. Copies are available by IPC secretariat (secretary@ipcaweb.org). There is no charge for IPC members. For third party orders a minimal shipping and handling fee will be charged depending on the quantity and delivery address. The document can be downloaded in pdf format, for free, from IPC website: <http://bit.ly/2E6PAb0>



23rd IPC Annual General Meeting – Seoul - Korea

The most recent IPC Board of Directors and Annual General Meeting took place Monday and Tuesday 28-29 October 2019, at Four Points Sheraton Hotel, Korea.

Mr. Osman Vural has completed two cycles as IPC Chairman.

All members thanked Mr. Vural for his service for the past 4 years.

New IPC Chairman was elected IPC Director Dr. Gilbert Gong. Dr. Gong is the GPC's Korea, Chief Executive Officer.



New IPC Chair Dr. Gilbert Gong is awarding former IPC Chair Mr. Osman Vural



IPC Chair Dr. Gilbert Gong is awarding Director Mr. Tom Arnold for his numerous contributions to IPC

The new IPC Board of Directors is consisting by:

Chairman: Dr. Gilbert Gong (GPC, Korea)

Vice Chairman: Mr. Faton Aliu, (PECB, Canada)

Directors:
Mr. Osman Vural, (Staregister, USA)
Mrs. Niu Dongbo (CCAA, China)
Mrs. Rosa Anna Favorito (Bureau Veritas/CEPAS, Italy)
Mr. Thomas Votsmeier, (DGQ, Germany)
Mr. Torolf Paulshus, (EOQ, Europe)
Dr. Tommy Lo (HKICA, Hong Kong)
Mr. Frode Ervik Pettersen (Norsk Sertifisering, Norway)

Issues addressed during the IPC BoD-AGM meetings:

- IPC membership status update,
- Approval of new members,
- Reporting of Financial Committee,
- IPC MLA signatories status update,
- IPC existing and new schemes discussion,
- IPC MLA on training update discussion,
- Election of New Chairman and Bod members.



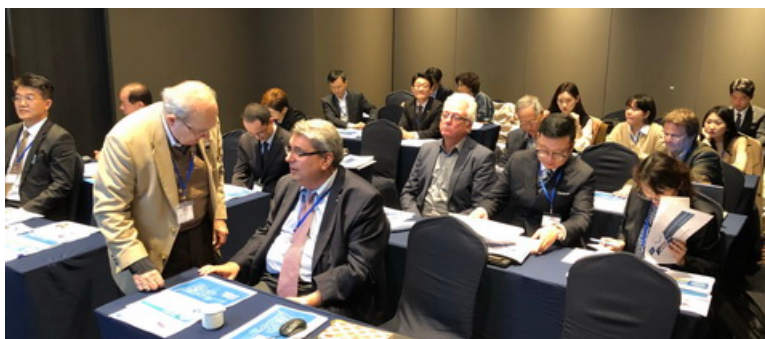
IPC Board of Directors and Officers



IPC AGM Informative Session on IPC New Schemes

During IPC BoD-AGM Meetings it was decided to introduce a new IPC scheme in the field of Inclusion Professionals, and to enrich IPC's Certification Scheme "IPC Management System Auditors" IPC-PL-11-006 with the following new fields:

- IPC Requirements for Testing and Calibration Laboratories Auditors
- IPC Requirements for Information Security Management System Auditors
- IPC Requirements for Building Information Modelling (BIM) Auditors
- IPC Requirements for Sustainable Procurement Auditors



During meeting time of IPC AGM Seoul, Korea



IPC BoD members visiting Seoul, Korea

An update on the October 2019 IAF meeting progress



The most recent IAF-ILAC meeting took place at Frankfurt from October 21st to October 29th. IPC was represented by its Secretary Dr. George Anastasopoulos.

Issues discussed related to personnel certification include:

PCB Working Group (ISO/IEC17024) had already established a subgroup to finalize KSAs for Assessors for Certification of Persons (based on IAF MD20 document). The subgroup work outcome including knowledge statement and KSA's table was developed and presented. Further discussion was conducted on question/interpretation request no IAF-TC-12.012-19-2 Persons WG covering issues related to possibilities/options for transferring of persons' certification under ISO/IEC 17024.

The new -under development- document "*Methodology Document on Developing Competence Requirements for Main Scope Standards*" was also discussed. The purpose of this document is to provide guidance on the methodology to develop competence requirements for main scope standards (e.g. ISO/IEC 17065, ISO/IEC 17024) in IAF documents as per Annex 1: A1, A2, A3, A4 under IAF MD-20.

Discussion followed on AB's experiences from the implementation of their PCB programs. AB's presented best practices based on everyday experience from their regions.

IAF Task Force on Competence of AB Assessors and Experts had a discussion on the "*Methodology Document on Developing Competence Requirements for Main Scope Standards*" in relation to MD20. Main steps include:

- a. Assemble expert panel
(expected to be completed by Oct 2020)
- b. Conduct validation

- c. Analyze the findings
- d. Complete the competency profile

Other issues discussed included to appoint a convening expert panel for Product, GHG, Management System, an update on the competence requirements for assessors for persons.

Finally, an update on the progress related to the joint IAF/ILAC task force to create A-Series document from MD20 and A11 was presented.

TFG Meeting on MD 20

During that important meeting it was discussed how to proceed with respect to the preparation of a document providing general guidance/requirements for the competence of AB personnel involved in the accreditation process considering the feedback from the responsible committees of IAF and ILAC.

It was proposed that for the time being the requirements for the competence of the personnel of ABs defined in ISO/IEC 17011:2017 are sufficient.

The TFG and the representatives of the responsible IAF and ILAC committees, after detailed and in-depth discussion, decided that for the time being no such document should be prepared under the JWG A-series and that the content of ISO/IEC 17011:2017 is indeed sufficient.

In addition, it was confirmed that ILAC G11 will be withdrawn and the next revision of IAF MD 20 will provide requirements for specific accreditation fields within the scope of IAF only.

IPC at Work: Global Representations

IPC is actively represented in international forums as the major stakeholder in personnel certification. Among others IPC is actively represented to the following technical groups and committees:

IAF – International Accreditation Forum

The IAF is the world association of Conformity Assessment Accreditation Bodies and other bodies interested in conformity assessment in the fields of management systems, products, services, personnel and other similar programs of conformity assessment. Its primary function is to develop a single worldwide program of conformity assessment which reduces risk for business and its customers by assuring them that accredited certificates may be relied upon. Accreditation assures users of the competence and impartiality of the body accredited.



The primary purpose of IAF is two-fold. Firstly, to ensure that its accreditation body members only accredit bodies that are competent to do the work they undertake and are not subject to conflicts of interest. The second purpose of the IAF is to establish mutual recognition arrangements, known as Multilateral Recognition Arrangements (MLA), between its accreditation body members which reduces risk to business and its customers by ensuring that an accredited certificate may be relied upon anywhere in the world.



ISO-TC176

TC176 is working on the standardization in the field of quality management (generic quality management systems and supporting technologies), as well as quality management standardization in specific sectors at the request of the affected sector and the ISO Technical Management Board.

ISO/TC 176 is also entrusted with an advisory function to all ISO and IEC technical committees to ensure the integrity of the generic quality system standards and the effective implementation of the ISO/IEC sector policy on quality management systems deliverables.

ISO-CASCO

ISO CASCO has been established in order to study means of assessing the conformity of products, processes, services and management systems to appropriate standards or other technical specifications. It is working towards the preparation of international guides and International Standards relating to the practice of testing, inspection and certification of products, processes and services, and to the assessment of management systems, testing laboratories, inspection bodies, certification bodies, accreditation bodies and their operation and acceptance. ISO CASCO is also promoting mutual recognition and acceptance of national and regional conformity assessment systems, and the appropriate use of International Standards for testing, inspection, certification, assessment and related purposes.

ISO/TC34/SC17

ISO/TC34/SC17 is working on Standardization in the field of food safety management systems, covering the food supply chain from primary production to consumption, human and animal foodstuffs as well as animal and vegetable propagation materials.

ISO-TMB JTCG-TF 14

ISO/TMBG refers to the groups that report to the ISO Technical Management Board (TMB). The TMB is the governance body responsible for the general management of the technical committee structure within ISO. As stated in clause 9.4 of the ISO Statutes, "The Technical Management Board may establish ad hoc technical and strategic advisory groups as deemed necessary to accomplish its responsibilities." These groups are established and dissolved via TMB Resolutions. They report to the TMB at regular intervals and the TMB has oversight of their membership and activities.

News



ISO 22059 - New Standard for Consumer Warranties

The rise in e-commerce and globalization has revolutionized retail trade – for both the good and otherwise of the consumer. However, more choice doesn't always equate to better quality. A new International Standard for consumer warranties will help to protect every player in the supply chain.

With an estimated USD 20 trillion worth of merchandise exported around the world each year, there is no denying we live in a globalized economy. But while digitalization and globalization bring with its unending choice for consumers, not all buyers get a good deal. Faulty goods or the unsatisfactory performance of products are the risk one takes.

Now, a new International Standard aims to reduce the likelihood of bad surprises for consumers and protect manufacturers and suppliers at the same time, enhancing confidence in all aspects of the deal.

ISO 22059, Guidelines on consumer warranties/guarantees, specifies what is required for a sound warranty or guarantee that will meet the reasonable expectations of consumers. It includes stating exactly what is covered and not covered, the time frame of coverage and the manufacturer or supplier's expectations of consumers. It also features the inclusion of remedial action should the product fail.

ISO 22059 was developed by ISO project committee ISO/PC 303 and it is available for purchase from your national ISO member or through the ISO Store.

More info can be found at <https://www.iso.org/standard/72471.html>

ISO/TC 34/SC17, Food Safety Meeting



During 2019 food expert Mr. Dimitrios Katsieris, participated, on behalf of IPC, to the Ottawa annual meeting of the ISO/TC 34/SC17 for Food Safety Management Systems (September 18th, 2019)

and at the ISO/CASCO JWG36 meeting, held also in Ottawa, for the revision of the ISO 22003 (September 19-20th, 2019). He also presented latest liaison report for IPC at the ISO/TC 34/SC17 meeting.

IPC Vision, Mission & Values

IPC Vision

To be the prime provider of personnel certification schemes and achieve recognition of IPC brand worldwide.

IPC Mission

To provide recognition to individuals who, having demonstrated competence to IPC schemes, can improve the performance of organizations. IPC develops certification schemes to provide recognition for personnel in a range of fields and disciplines; the implementation of those certification schemes through its member bodies; and the evaluation of scheme implementation through accreditation to ISO/IEC17024 and IPC criteria in order to establish confidence in the equivalence of IPC certifications. IPC members also evaluate training providers and training courses, and recognize courses fulfilling the requirements of IPC certification schemes.

IPC Values

Transparent: Be open to our members regarding IPC proceedings including access to minutes from Annual General Meeting and Board of Directors meetings;

Informative: Provide information and news to our members and interested parties regarding personnel certification through our website and our newsletter "IPC in Touch";

Inclusive: Create an "IPC family" with our members, sharing knowledge and acting like a team;

Competent: Elect Directors and administration that are competent within certification and areas of proficiency certified, and attract new competent certification bodies as our members;

Brave: Have an offensive market approach, profiling IPC certification, through our member bodies;

Ambitious: Utilize our state-of-the-art schemes to achieve international recognition;

Reliable: We abide with own rules and be predictable in our operation. We operate in a truthful manner;

Fair: We treat all members and applicants in a fairly manner and safeguard against partiality.

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