



CASE DETAIL - (240913002)

Date - 2024-09-13 16:37:24

STATUS: Pending

Customer Profile

| | | | | | |
|------------------------------|-----------------------|------------------|---------------------|-----------------|--------|
| Register Number: | 8978675645 | Alternate No: | | Company Name: | |
| Company Registration Number: | | First Name: | kamal | Last Name: | kishan |
| Priority User: | Non Priority | Address: | | | |
| County: | Southern Province | Sub County: | Chikankata District | Nationality: | |
| Regional Offices: | | Customer Type: | | | |
| Email: | kamalkishan@gmail.com | Facebook Handle: | | Twitter Handle: | |
| SMS Number: | | | | | |
| Whatsapp Number: | | | | | |

Channel Information

| | | | | | |
|-------------------|---------|-----------------|------|-----------|---------|
| Complaint Origin: | Walk-in | Call : | real | Language: | English |
| Facebook handle: | | Twitter handle: | | | |

Other Information

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|----------------------|-----------|---------------------|------------------------|----------------------|-------------------|
| Reasons For Calling: | complaint | Priority of Call: | high | Category : | system components |
| Subcategory: | hard disk | Assign Department: | INFORMATION TECHNOLOGY | Status Of Complaint: | Pending |
| Root Cause: | | Corrective Measure: | | Remarks: | test |