



# CASE DETAIL - (240916002)

Date - 2024-09-16 14:10:18

STATUS: Pending

## Customer Profile

Register Number:	9509199102	Alternate No:	9509199102	Company Name:	for testing
Company Registration Number:	9509199102	First Name:	test	Last Name:	case
Priority User:	Non Priority	Address:	test address		
County:	Lusaka Province	Sub County:	chilanaga	Nationality:	indian
Regional Offices:		Customer Type:			
Email:	test@gmail.com	Facebook Handle:	test fb	Twitter Handle:	test twitter
SMS Number:	9509199102				
Whatsapp Number:	9509199102				

## Channel Information

Complaint Origin:	Voicemail	Call :	real	Language:	English
Facebook handle:	test fb	Twitter handle:	test twitter		

## Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	Billing
Subcategory:	bill not receive	Assign Department:	ACCOUNTS	Status Of Complaint:	Pending
Root Cause:	test	Corrective Measure:	test	Remarks:	test remark