



## CASE DETAIL - (241128001)

Date - 2024-11-28 16:05:37

STATUS: Closed

### Customer Profile

Register Number:	9696969696	Alternate No:		Company Name:	
Company Registration Number:		First Name:	new	Last Name:	user
Priority User:	Non Priority	Address:	address		
County:	Lusaka Province	Sub County:	Kafue District	Nationality:	uk
Regional Offices:		Customer Type:			
Email:	newuser@gmail.com	Facebook Handle:	user@123	Twitter Handle:	user@33r34r
SMS Number:	67467466746				
Whatsapp Number:	1212121212				

### Channel Information

Complaint Origin:	Walk-in	Call :	real	Language:	English
Facebook handle:	user@123	Twitter handle:	user@33r34r		

### Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	april testq3
Subcategory:	Failed TPIN registration from PACRA	Assign Department:	Taxpayer Sevices Unit DT	Status Of Complaint:	Closed
Root Cause:		Corrective Measure:		Remarks:	no