



CASE DETAIL - (241016009)

Date - 2024-10-16 16:59:36

STATUS: Pending

Customer Profile

Register Number:	234523452	Alternate No:		Company Name:	
Company Registration Number:		First Name:	Wednesday	Last Name:	
Priority User:	Non Priority	Address:		Nationality:	
County:		Sub County:			
Regional Offices:		Customer Type:			
Email:		Facebook Handle:		Twitter Handle:	
SMS Number:					
Whatsapp Number:					

Channel Information

Complaint Origin:	Facebook Messenger	Call :	real	Language:	English
Facebook handle:		Twitter handle:			

Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	Billing
Subcategory:	bill not receive	Assign Department:	ACCOUNTS	Status Of Complaint:	Pending
Root Cause:		Corrective Measure:		Remarks:	tetsing case id