

Call Billing	
Dashboard	Call billing solution has features to show the number of calls, average talk time, call tracker, total spent, spending budget for this month by extortion, and call spending by department. These features appear below the date range filter, allowing users to view all data for the selected date.
Calls -> Outgoing Calls, Incoming Calls	Call billing solution has features to show both outgoing and incoming calls. It provides detailed information for outgoing calls, including extension, username, department, number dialed, date, duration, and cost. For incoming calls, it shows the calling number, username, department, number called, date, duration, and provider. Filters are provided above, and based on these filters, the report is displayed below. Additionally, you can print the list or download it for your records.
By Extension -> By Department Budget Topup History	<p>Call billing solution has features to show reports by extension, by department, and budget top-up history. Each of these sections has an option to generate a report. Upon clicking this, filters are provided. After selecting the filters, click on 'Generate Report,' and the list will be displayed below according to the selected filters.</p> <p>By Extension Report: It shows date, time, extension, department, type, duration, number, location, and cost.</p> <p>Call by Department: It displays date, time, extension, type, duration, number, location, and cost.</p> <p>Budget Top-Up History: It provides information such as date, time, extension, allocated budget, current top-up, and updated top-up.</p>
Summary Report-> By Extension By Department	Call billing solution has features to show reports by extension and by department. In the 'By Extension' report, it displays the extension, username, number of calls, total duration, total cost, budget, and top-up budget. In the 'By Department' report, it shows the department, number of calls, total duration, and total cost. After selecting the filters, click on 'Generate Report,' and the list will be displayed below according to the selected filters.
Spending Comparison	Call billing solution has features to show spending comparison. When clicking on the report generator, filters are displayed. Based on the selected filters, a list is shown below. The report includes year, month, department name, and cost

System data-> Extension Department Group Department Area Code And Charges Currency Rates Tax Rates User Accounts Room Dialing Prefix	<p>All the options in system data are showing details in them. In this we can add new extension, new department, new group, new department, new area code, new currency rate, new tax rate, new user account, new room, new dialing prefix and can edit and delete their particular details in the listing.</p> <p>Extensions: Details of extensions are shown in this, in which we can create a new extension and can see the details of the extensions which are created. An option of filter is given in this, in which we can see the list according to it by applying the filter. There are so many options in the list, in which we have extension, department, room, username, email, budget, budget top up, total spend, edit, all these options will be shown, through edit we can edit a particular extension and through the delete button we can delete a particular extension.</p> <p>Department Group: In this, the details of the department groups are shown. We can apply filters and see the list accordingly. We can add a new department group. In the department group details, we are shown the options of group code, group name, group email, budgets, total spend, edit and delete.</p> <p>Departments: In this we can add a new department. The list of departments is being displayed and all the filters are being displayed in the filter option. Whatever filter we apply, the list will be displayed accordingly. In the list of departments we will see the option of department, department name, department group, department email, budgets, allocate type, budgets, total spend, added and delete.</p> <p>Area Code and Charges: Listing of area codes is being displayed in this. In this we can add new area code and charges. Through filter we can see the listing according to that particular filter. In the listing of Area Code and Charges we are being shown options of area code, location, pulse duration, pulse rate, user pulse rate, admin pulse rate and delete.</p> <p>Currency Rates: You cannot add currency rates in it. You can see the list of currency rates and by applying filters, we can see the list according to the filters. In Currency Rates, we are shown the options to edit and delete currency rates.</p> <p>Tax Rates: In tax rate, we have been given the feature to add new tax rate. Through this, we can add new tax rate. The details of tax rate are shown in which VAT, rate, edit and delete options are given and by applying filter, we can see the list of tax rates according to the particular filter.</p> <p>User Accounts: In this we can see the details of the user and can add a new user. In the list of user details we can see the options of first name, email, mobile number, last access date, level of access, edit and delete. And above that a filter option is shown in which we can apply a filter and see the particular details according to that filter.</p> <p>Room: In this we can add a new room and can see the details of the room. In the room details, the option to edit and delete the room name description is showing.</p> <p>Dialing Prefix: In this we can add a new dial prefix and the list of dialing prefixes is being displayed in which the options of prefix text type, edit and delete are being shown.</p>
System setting-> General setting	<p>It is mentioned in the general settings that at the end of the month, whoever is to receive the mail, whose ID has been given, will receive the mail.</p>
Archives and backup-> Archive calls View call archive Backup database	<p>Call billing solution includes an archived call feature, allowing users to download call data. A date filter is provided so users can download data for a specific date range. In the 'View Call Archive' section, details of all archived calls are displayed along with the option to download them. The report shows the file name, start date, end date, and created date. Additionally, the backup database contains a complete backup of the system's database.</p>