



## CASE DETAIL - (240706002)

Date - 2024-07-06 12:34:35

STATUS: Pending

### Customer Profile

|                              |                           |                  |                        |                 |              |
|------------------------------|---------------------------|------------------|------------------------|-----------------|--------------|
| Register Number:             | 40517773                  | Alternate No:    | 8247238946238          | Company Name:   | SUNRISE TECH |
| Company Registration Number: | NFKS25252                 | First Name:      | ARJUN                  | Last Name:      | SINGHAL      |
| Priority User:               | Non Priority              | Address:         | up                     |                 |              |
| County:                      | Central Province          | Sub County:      | Kapiri Mposhi District | Nationality:    | WESTERN      |
| Regional Offices:            | Western Region            | Customer Type:   | 4                      |                 |              |
| Email:                       | kewal.singh@ensembler.com | Facebook Handle: | arjun323412            | Twitter Handle: | arjun4324234 |
| SMS Number:                  | 458926238                 |                  |                        |                 |              |
| Whatsapp Number:             | 0294823823                |                  |                        |                 |              |

### Channel Information

|                   |             |                 |              |           |         |
|-------------------|-------------|-----------------|--------------|-----------|---------|
| Complaint Origin: | Walk-in     | Call :          | real         | Language: | English |
| Facebook handle:  | arjun323412 | Twitter handle: | arjun4324234 |           |         |

### Other Information

|                      |                  |                     |          |                      |         |
|----------------------|------------------|---------------------|----------|----------------------|---------|
| Reasons For Calling: | complaint        | Priority of Call:   | high     | Category :           | Billing |
| Subcategory:         | bill not receive | Assign Department:  | ACCOUNTS | Status Of Complaint: | Pending |
| Root Cause:          |                  | Corrective Measure: |          | Remarks:             | test    |