



CASE DETAIL - (240708007)

Date - 2024-07-08 13:06:07

STATUS: In Progress

Customer Profile

Register Number:	898989898	Alternate No:	9898989898	Company Name:	hildahmulega
Company Registration Number:	89898989898	First Name:	HildahMulenga51	Last Name:	
Priority User:	Non Priority	Address:		Nationality:	
County:		Sub County:			
Regional Offices:		Customer Type:	0		
Email:		Facebook Handle:		Twitter Handle:	
SMS Number:					
Whatsapp Number:					

Channel Information

Complaint Origin:	X	Call :	real	Language:	English
Facebook handle:		Twitter handle:			

Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	Billing
Subcategory:	bill not receive	Assign Department:	ACCOUNTS	Status Of Complaint:	In Progress
Root Cause:		Corrective Measure:		Remarks:	test