



# CASE DETAIL - (240916001)

Date - 2024-09-16 12:53:32

STATUS: Pending

## Customer Profile

Register Number:	9811136321	Alternate No:		Company Name:	
Company Registration Number:		First Name:	shyam	Last Name:	shyam
Priority User:	Non Priority	Address:			
County:	Lusaka Province	Sub County:	chilanaga	Nationality:	
Regional Offices:		Customer Type:			
Email:	shyam.singh@ensembler.com	Facebook Handle:		Twitter Handle:	
SMS Number:					
Whatsapp Number:					

## Channel Information

Complaint Origin:	Walk-in	Call :	real	Language:	English
Facebook handle:		Twitter handle:			

## Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	Billing
Subcategory:	bill not receive	Assign Department:	ACCOUNTS	Status Of Complaint:	Pending
Root Cause:		Corrective Measure:		Remarks:	test case manual