



CASE DETAIL - (241023002)

Date - 2024-10-23 15:27:07

STATUS: In Progress

Customer Profile

Register Number:	6373737738	Alternate No:		Company Name:	
Company Registration Number:		First Name:	testname	Last Name:	
Priority User:	Non Priority	Address:		Nationality:	
County:		Sub County:			
Regional Offices:		Customer Type:			
Email:	vastviktanishad@gmail.com	Facebook Handle:		Twitter Handle:	
SMS Number:					
Whatsapp Number:					

Channel Information

Complaint Origin:	Email	Call :	real	Language:	English
Facebook handle:		Twitter handle:			

Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	asdb
Subcategory:	Legacy payments	Assign Department:	Data Quality Office	Status Of Complaint:	In Progress
Root Cause:		Corrective Measure:		Remarks:	testing status