



CASE DETAIL - (241205001)

Date - 2024-12-05 10:50:56

STATUS: Pending

Customer Profile

Register Number:	40517771	Alternate No:	40517771	Company Name:	Voip Essentail
Company Registration Number:	247294723993	First Name:	Somanth	Last Name:	Rai
Priority User:	Non Priority	Address:	newyork		
County:	Lusaka Province	Sub County:		Nationality:	French
Regional Offices:		Customer Type:			
Email:	somanthrai@gmail.com	Facebook Handle:	soman	Twitter Handle:	soman45
SMS Number:	394623492324				
Whatsapp Number:	917678667176				

Channel Information

Complaint Origin:	Call	Call :	real	Language:	English
Facebook handle:	soman	Twitter handle:	soman45		

Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	Billing
Subcategory:	bill not receive	Assign Department:	ACCOUNTS	Status Of Complaint:	Pending
Root Cause:		Corrective Measure:		Remarks:	test call transfer