

CASE DETAIL - (240216001)

Date - 2024-02-16 12:55:25

STATUS: Pending

Customer Profile

Register Number:	40517771	Alternate No:	012356789	Email:	rep-57@zra.org.zm
First Name:	MWAPE	Last Name:	Singhania	Agent:	himanshumehta
Address 1:	POX BOX 99999	Address 2:		Province:	Western Province
District:	Luampa District	Gender:	Female	Age Range:	-()

Channel Information

Complaint Origin:	Call	Call :	real	Language:	English
Facebook handle:	fab1.com	Twitter handle:	twitter.2csom		

Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	Finance Accounts
Subcategory:	Supplier payments	Assign Department:	Accounts	Status Of Complaint:	Pending
MNO:		ISP:		DFS:	
Remarks:	case assigned to Finance Accounts				