



## CASE DETAIL - (241206003)

Date - 2024-12-06 12:04:45

STATUS: Pending

### Customer Profile

Register Number:	40517771	Alternate No:	40517771	Company Name:	Voip Essentail
Company Registration Number:	247294723993	First Name:	Somanth	Last Name:	Rai
Priority User:	Non Priority	Address:	newyork		
County:	Lusaka Province	Sub County:		Nationality:	French
Regional Offices:		Customer Type:			
Email:	somanthrai@gmail.com	Facebook Handle:	soman	Twitter Handle:	soman45
SMS Number:	394623492324				
Whatsapp Number:	917678667176				

### Channel Information

Complaint Origin:	Walk-in	Call :	real	Language:	English
Facebook handle:	soman	Twitter handle:	soman45		

### Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	april testq3
Subcategory:	TPIN Error	Assign Department:	testdasd	Status Of Complaint:	Pending
Root Cause:	test	Corrective Measure:	test	Remarks:	ggg