



CASE DETAIL - (240705007)

Date - 2024-07-05 12:35:37

STATUS: Pending

Customer Profile

| | | | | | |
|------------------------------|------------------------|------------------|-----------|-----------------|--------|
| Register Number: | 40517771 | Alternate No: | 434234234 | Company Name: | dgfdfd |
| Company Registration Number: | 543434543 | First Name: | shyam | Last Name: | singh |
| Priority User: | Non Priority | Address: | gfgfgfgf | | |
| County: | Muchinga Province | Sub County: | | Nationality: | india |
| Regional Offices: | | Customer Type: | 0 | | |
| Email: | basama3183@acentni.com | Facebook Handle: | ritahg | Twitter Handle: | dfsdsf |
| SMS Number: | 43553434 | | | | |
| Whatsapp Number: | 9855565 | | | | |

Channel Information

| | | | | | |
|-------------------|---------|-----------------|--------|-----------|---------|
| Complaint Origin: | Walk-in | Call : | real | Language: | English |
| Facebook handle: | ritahg | Twitter handle: | dfsdsf | | |

Other Information

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|----------------------|------------------|---------------------|----------|----------------------|--------------------|
| Reasons For Calling: | complaint | Priority of Call: | high | Category : | Billing |
| Subcategory: | bill not receive | Assign Department: | ACCOUNTS | Status Of Complaint: | Pending |
| Root Cause: | | Corrective Measure: | | Remarks: | test call om hold1 |