

Image not found or type unknown

CASE DETAIL - (240703007)

Date - 2024-07-03 13:05:34

STATUS: Pending

Customer Profile

| | | | | | |
|------------------------------|------------------|-------------------|--------------------|-----------------|-----------|
| Register Number: | 78678676 | Alternate No: | 786876876 | Company Name: | |
| Company Registration Number: | | First Name: | anik | Last Name: | sharma |
| Priority User: | Non Priority | Address: | 78678678678 | | |
| County: | Western Province | Sub County: | Limulunga District | Nationality: | tesrna |
| County: | Western Province | Regional Offices: | Eastern Region | Customer Type: | Suppliers |
| Email: | an@gmail.com | Facebook Handle: | a@facbook | Twitter Handle: | a@twitter |
| SMS Number: | 67676786786 | | | | |

Channel Information

| | | | | | |
|-------------------|-----------|-----------------|-----------|-----------|---------|
| Complaint Origin: | Chat | Call : | real | Language: | English |
| Facebook handle: | a@facbook | Twitter handle: | a@twitter | | |

Other Information

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|----------------------|----------------------------|---------------------|---------------------|----------------------|------------------|
| Reasons For Calling: | complaint | Priority of Call: | high | Category : | asdb |
| Subcategory: | Reconciliation of accounts | Assign Department: | Data Quality Office | Status Of Complaint: | Pending |
| Root Cause: | testroot | Corrective Measure: | correctmeasure | Remarks: | Testing whatsapp |