



## CASE DETAIL - (241130006)

Date - 2024-11-30 16:57:35

STATUS: Closed

### Customer Profile

Register Number:	9696969696	Alternate No:		Company Name:	
Company Registration Number:		First Name:	new	Last Name:	user
Priority User:	Non Priority	Address:	address		
County:	Lusaka Province	Sub County:	Kafue District	Nationality:	uk
Regional Offices:		Customer Type:			
Email:	newuser@gmail.com	Facebook Handle:	user@123	Twitter Handle:	user@33r34rc
SMS Number:	67467466746				
Whatsapp Number:	1212121212				

### Channel Information

Complaint Origin:	Walk-in	Call :	real	Language:	English
Facebook handle:	user@123	Twitter handle:	user@33r34rc		

### Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	Billing
Subcategory:	bill not receive	Assign Department:	ACCOUNTS	Status Of Complaint:	Closed
Root Cause:		Corrective Measure:		Remarks:	no