



CASE DETAIL - (241005001)

Date - 2024-10-05 10:51:35

STATUS: Pending

Customer Profile

| | | | | | |
|------------------------------|--------------|------------------|---------|-----------------|--|
| Register Number: | 8686868686 | Alternate No: | | Company Name: | |
| Company Registration Number: | | First Name: | testing | Last Name: | |
| Priority User: | Non Priority | Address: | | Nationality: | |
| County: | | Sub County: | | | |
| Regional Offices: | | Customer Type: | | | |
| Email: | | Facebook Handle: | | Twitter Handle: | |
| SMS Number: | | | | | |
| Whatsapp Number: | | | | | |

Channel Information

| | | | | | |
|-------------------|---------|-----------------|------|-----------|---------|
| Complaint Origin: | Walk-in | Call : | real | Language: | English |
| Facebook handle: | | Twitter handle: | | | |

Other Information

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|----------------------|--------------------------------|---------------------|---------------------|----------------------|---------|
| Reasons For Calling: | complaint | Priority of Call: | high | Category : | asdb |
| Subcategory: | Advanced Income Tax Activation | Assign Department: | Data Quality Office | Status Of Complaint: | Pending |
| Root Cause: | | Corrective Measure: | | Remarks: | new |