



CASE DETAIL - (241219004)

Date - 2024-12-19 17:33:27

STATUS: Pending

Customer Profile

Register Number:	40517771	Alternate No:	40517771	Company Name:	Voip Essentail
Company Registration Number:	247294723993	First Name:	Somanth	Last Name:	Rai
Priority User:	Non Priority	Address:	newyork	Nationality:	French
County:	Lusaka Province	Sub County:	chilanaga	Twitter Handle:	soman45
Regional Offices:		Customer Type:			
Email:	somanthrai@gmail.com	Facebook Handle:	soman		
SMS Number:	394623492324				
Whatsapp Number:	917678667176				

Channel Information

Complaint Origin:	Walk-in	Call :	real	Language:	English
Facebook handle:	soman	Twitter handle:	soman45		

Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	Billing
Subcategory:	bill not receive	Assign Department:	ACCOUNTS	Status Of Complaint:	Pending
Root Cause:		Corrective Measure:		Remarks:	ghjk