



CASE DETAIL - (241016007)

Date - 2024-10-16 15:30:20

STATUS: Pending

Customer Profile

Register Number:	9811223344	Alternate No:	98233423678	Company Name:	hcl
Company Registration Number:	423949	First Name:	nivam	Last Name:	
Priority User:	Non Priority	Address:		Nationality:	
County:	Western Province	Sub County:	Senanga District	Twitter Handle:	
Regional Offices:		Customer Type:			
Email:	nivamm@gmail.com	Facebook Handle:			
SMS Number:					
Whatsapp Number:					

Channel Information

Complaint Origin:	Walk-in	Call :	real	Language:	English
Facebook handle:		Twitter handle:			

Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	asdb
Subcategory:	Legacy payments	Assign Department:	Data Quality Office	Status Of Complaint:	Pending
Root Cause:		Corrective Measure:		Remarks:	test