



# CASE DETAIL - (241126001)

Date - 2024-11-26 12:40:32

STATUS: Pending

## Customer Profile

Register Number:	40517771	Alternate No:	7867565645	Company Name:	Voip Essentail
Company Registration Number:	247294723993	First Name:	Somanth	Last Name:	Rai
Priority User:	Non Priority	Address:	newyork	Nationality:	French
County:	Lusaka Province	Sub County:	chilanaga		
Regional Offices:		Customer Type:			
Email:	somanthrai@gmail.com	Facebook Handle:	soman	Twitter Handle:	soman45
SMS Number:	394623492324				
Whatsapp Number:	98423224273				

## Channel Information

Complaint Origin:	Call	Call :	real	Language:	English
Facebook handle:	soman	Twitter handle:	soman45		

## Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	Billing
Subcategory:	bill not receive	Assign Department:	ACCOUNTS	Status Of Complaint:	Pending
Root Cause:	reset	Corrective Measure:	teft	Remarks:	test