



CASE DETAIL - (240705012)

Date - 2024-07-05 15:52:11

STATUS: Pending

Customer Profile

Register Number:	40517771	Alternate No:	434234234	Company Name:	dgfdfd
Company Registration Number:	543434543	First Name:	shyam	Last Name:	singh
Priority User:	Non Priority	Address:	gfgfgfgf		
County:	Lusaka Province	Sub County:	chilanaga	Nationality:	india
Regional Offices:	Head Quarters	Customer Type:	0		
Email:	basama3183@acentni.com	Facebook Handle:	ritahg	Twitter Handle:	dfsdsf
SMS Number:	43553434				
Whatsapp Number:	9855565				

Channel Information

Complaint Origin:	Walk-in	Call :	real	Language:	English
Facebook handle:	ritahg	Twitter handle:	dfsdsf		

Other Information

Reasons For Calling:	complaint	Priority of Call:	high	Category :	system components
Subcategory:	hard disk	Assign Department:	INFORMATION TECHNOLOGY	Status Of Complaint:	Pending
Root Cause:		Corrective Measure:		Remarks:	Testing call on Hold