

Sami Samara

Software Engineer

Orland Park, IL

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EXPERIENCE

- ◆ **Contract Software Engineer, AtlasIMS** June 2022 – September 2022
Remote
 - Developed and deployed innovative software features, leveraging emerging technologies such as artificial intelligence and machine learning, resulting in a 40% increase in user engagement and a 25% boost in revenue.
 - Orchestrated a cross-functional collaboration among teams to gather user needs, analyze system specifications, and develop a streamlined product that increased customer engagement by 50% and drove a 25% boost in conversion rate.
 - Revamped code workflow by implementing version control systems (Git, TFS), enhancing code traceability and reducing development time by 15%, resulting in timely delivery of projects.
 - Conducted comprehensive code reviews for a team of 10 developers, providing actionable feedback that upgraded code quality and adherence to coding standards, reducing bug count by 40%
- ◆ **Store Manager, UPS** March 2020 – March 2023
Tinley Park, IL
 - Maximized productivity through expert operation of Point of Sale, MS Office System, and internal project management programs and met time-sensitive tasks, resulting in increased team efficiency and modernized operations.
 - Implemented a comprehensive information management system, resulting in a 50% reduction in data entry errors and improved efficiency for the Loss Prevention team.
 - Developed and applied a comprehensive quality control process for package inspections, resulting in a 15% reduction in damaged shipments and improved customer experience.
- ◆ **Technical Sales Consultant, Best Buy** August 2019 – December 2019
Orland Park, IL
 - Identified customer pain points through in-depth needs analysis and recommended tailored solutions, resulting in a 25% increase in customer satisfaction and a 20% boost in upsell revenue.
 - Incorporated a data-driven customer engagement program, leading to a 20% improvement in customer retention and a 15% increase in upsell opportunities, resulting in a revenue growth of \$500k within six months.
 - Simplified operations by implementing automated inventory management system, reducing stock outs by 40% and improving fulfillment efficiency by 25%

EDUCATION

- ◆ **Saint Xavier University** December 2021 - December 2022
Master's Degree in Computer Science
GPA: 3.8/4.0
Chicago
- ◆ **Saint Xavier University** August 2019 – December 2021
Bachelor's Degree in Computer Science
GPA: 3.6/4.0
Chicago

SKILLS

React	Java	JavaScript (ES6+)	Express
React Native	Git	HTML & CSS	Node.js
Redux	MySQL	MongoDB	Mongoose