Sami Samara

Software Engineer

Software Engineer with a newly obtained master's degree in computer science. Skilled in software development and testing to design and develop robust solutions while maintaining quality and performance.

CONTACT

📞 708-655-1461

✉ Samisamara548@gmail.com

📍 Chicago, Illinois

➤ github.com/samisamara

in LinkedIn.com/in/sami-samara

EDUCATION

Master's Degree
Computer Science
Saint Xavier University,
December 2022

Bachelor's Degree
Computer Science
Saint Xavier University,
May 2021

SKILLS

- Advanced in Java
- Advanced in JavaScript
- Advanced in React
- Advanced in HTML/CSS
- Advanced in SQL
- Intermediate in R Language
- Intermediate in Adobe Illustrator
- Intermediate Autodesk Inventor
- Oral and Written Communication
- Detail-Oriented
- Time Management
- Project Leadership
- Problem Solver / Troubleshooting
- Flexible

AWARDS

- 3ʳᵈ Place in 2017 Illinois State Competition – Skills USA – Additive Engineering

WORK EXPERIENCE

Store Manager

UPS | March 2020 - Present

- Exceed Key Performance Indicators while providing high quality customer service
- Operate all software programs on Point of Sale, MS Office System, and internal project management programs in order to utilize efficiency and meet time sensitive tasks
- Receive and process packages for shipping and redistribution
- Proactively analyze data in order to forecast staff scheduling in compliance to budget
- Maintained and Input information in system in efforts for Loss Prevention
- Followed privacy policies to maintain with UPS's goal of maintaining customer's privacy
- Ensure safety guidelines are met to prevent injury

Technical Sales Consultant

Best Buy | August 2019 – December 2019

- Engaged with customers to effectively build rapport and lasting relationships
- Solved customer's challenges by offering relevant products and services that best fit the customer's needs
- Grew sales and boosted profits by implementing proactive management strategies
- Trained and developed new hires in company processes, product knowledge, and customer service

Cashier, Stocker, Delivery Driver

Panera Bread | August 2018 – August 2019

- Provided attentive service and proactively assessed guest needs
- Trained new employees in operational procedures and modeled duties for front and back house positions
- Supported other departments in stocking and deliveries in high peak levels

Party Facilitator and Safety Risk Prevention

Sky Zone | August 2016 – August 2018

- Managed event logistics and operations of event planning and booking
- Coordinated schedules and timelines for events
- Attentively monitored harness equipment with standards, policies, and regulatory guidelines to promote a safe environment

INDEPENDENT PROJECTS

- Created "about us" webpage for Atlas IMS
- Tested DDoS programs for analysis
- Built several Java projects, such as a collection of casino games that keep track of wins, loses, and how much money a player has
- Created several apps in Android Studios
- Developed data analyzing tools and graphs using R language
- Created cross-platform compatible websites using JavaScript, HTML and CSS
- Collaborated in groups to develop java projects with GitHub