

Sami Samara

Chicago, IL

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Experience

Software Engineer

April 2025 – Nov. 2025

Urban Communications

Oak Forest, IL

- Maintained third party application workflows through by integrating backend automation
- Supported internal teams and remote vendors to resolve application issues
- Worked directly with chief technology officer to develop and maintain a CRM
- Provided technical support over the phone to customers experiencing internet and hardware malfunctions
- Documented application processes and how-to guides for troubleshooting application issues

Backend Software Engineer Intern

Oct. 2023 – Oct. 2024

Changed App

Chicago, IL

- Assisted team with developing backend functionality and troubleshoot misaligned data in firebase
- Familiarized myself with proper channels to receive assistance with programming development
- Ensured older backend code was kept up to date with modern features and practices
- Supported data protection practices to maintain compliant security features
- Built and maintained user authentication workflows to ensure stable and secure user access

Education

Saint Xavier University

Dec. 2021 – Dec. 2022

Master of Science in Computer Science
GPA: 3.8

Chicago, IL

Saint Xavier University

Aug. 2017 – Dec. 2021

Bachelor of Science in Computer Science
GPA: 3.6

Chicago, IL

Technical Skills

Languages: JavaScript, C#, Java, Python

Frameworks: React.js, Node.js, Express, LaTeX

Developer Tools: VS Code, Firebase, Bootstrap, Git, Unity, Google Cloud Platform

Other Technical Skills: PC building, Database Management, Workflow Automation, Performance Monitoring

Projects

Video Game Database API | JavaScript, Node.js, Express, Git

- Developed streamlined API to ensure responsive web UI through modern programming practices
- Researched and implemented modern coding practices to receive data from a third party source
- Ensured consistent data accuracy and responsiveness to deliver a smooth user experience
- Contributed to testing and feedback sessions to refine system performance and reliability

PC Building | Hardware, BIOS

- Carefully selected PC components while ensuring compatibility and higher computing capabilities
- Optimized motherboard BIOS settings to maximize CPU performance and system stability
- Applied cable management techniques to improve airflow, cooling efficiency, and ensuring organization
- Troubleshoot hardware and software complications during the build process, ensuring reliable system operation