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(773) 329-7322

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#### Education

School of Information, University of Michigan, Ann Arbor, Michigan Master of Science in Information (MSI): April 2003 Specialization: Archives and Records Management

University of Chicago, Chicago, Illinois Bachelor of Arts, Honors: June 1999

## **Work Experience**

4/11-9/17 Crew Member, Trader Joe's, Chicago

Providing direction and recommendations to customers.

Conducting cash handling, debit and credit transactions in purchase of items.

Reconcile cash drawer at end of day;

Receive incoming freight and stock shelves.

2/04-12/07 Struggles for Justice Programme Co-ordinator, South African History

Archive, Johannesburg, South Africa

Managed the systemic addressing of backlog of unprocessed archival materials.

Provided advice, direction and support to archive patrons.

Accounted for all funds and resources allocated to SFJ Programme.

Conceptualized and found funding for an outreach pilot programme which provided History teachers in South Africa with archival sources from SAHA's collections.

Collaborated with University of Witwatersrand on digitization project of materials relating to the Truth and Reconciliation Commission and a published guide of archival resources related to the TRC.

Supervised staff, interns, and contract workers.

8/03-9/03 Archival Consultant, Harry Oppenheimer Okavango Research Centre, Maun,

Botswana

Served as sole archivist on three-member team performing three-week on-site survey of two extensive archival collections.

Processed pilot segment of 11 linear feet of personal papers. Created preliminary finding aid and prepared processing plans and inventories for both collections.

Upon return, drafted final report, including recommended preservation strategies and institutional policy reform guidelines, to ensure continued access to these unique materials.

## Samuel Jacob

1/03-8/03 Reference Assistant, Bentley Historical Library, University of Michigan,

Ann Arbor, MI

Assisted students, faculty members, and the general public with obtaining information relating to historical collections, genealogy and University records

Conducted research and craft responses to remote reference queries

Oriented patrons to collections and library policy

6/03-8/03

5/02-8/02 Processing Assistant, Bentley Historical Library, University of Michigan,

Ann Arbor, MI

Appraised and arranged unprocessed manuscript collections and University record groups

Authored finding aids

Formatted finding aids for conversion into MARC and EAD records

11/01-12/02 Graduate Student Research Assistant, School of Information, University of

Michigan, Ann Arbor, MI

Performed literature searches and maintained growing bibliographic database of sources on the implications of electronic records on the Freedom of Information Act

Assisted in designing interview protocol for research initiative funded by

National Science Foundation

Conducted twenty interviews with Senior FOIA Officers in twenty governmental agencies regarding their treatment of electronic records pursuant to FOIA requests

Organized and assisted in the analysis of interview responses

10/00-12/00 Table Talk Apprentice, Salon.com, San Francisco, CA

Assisted in management of online forum area of premier Internet news and culture site

Altered participant settings in response to queries from users

Monitored, described and participated in forums

Authored captions to attract readers to specific topic threads

1/00-4/01 Web Assistant, Nicholas Brealey Publishing, London, UK

Updated, edited and coded sales and marketing site for and independent

publisher of business books while participating in the Work in Britain program of the British Universities North America Club

### Samuel Jacob

#### **Technical Skills**

Operating Systems: Mac OS X/9, Windows 2000/ME

Office Management and Graphic Design: Microsoft Office, Adobe Photoshop, Adobe Acrobat, Adobe Illustrator, Quark

Web and Other Electronic Documents: XML, XHTML, CSS2, CSS1, EAD, PHP Databases: MySQL, Filemaker Pro, MS Access and some knowledge of Oracle Online Searching: Intermediate Experience with DialogClassic and Westlaw Databases

Non-textual Formats: Experience projecting 35mm and 16mm film reels and handling Digibeta, D1, D5, DV, BetaSP, 1-inch and 1/2-inch tape decks

### Language Skills

Extensive knowledge of written and spoken Spanish and German

#### **Relevant Coursework**

Archives and Records Management: Access Systems for Archives, Problems in Archival Administration Seminar, Preserving Information, Management of Electronic Records,

Other: Online Searching and Databases, Design of Complex Websites, Database Application Design, Intellectual Property and Information Law, Museum Techniques

# **Professional Organizations**

4/02 - Present Society of American Archivists, University of Michigan Student Chapter

Member since Fall 2001

Officer 2002-2003

### **Awards**

Awarded Full Tuition Opportunity Scholarship by the School of Information, 2001-2003