From: Rottnest Fast Ferries - To: samjamead@gmail.com - Date: 28 June 2016 at 09:39, Attachments: Hillarys Map.jpg P1014328.jpg



Terms and Conditions

Rottnest Fast Ferries Booking Confirmation
Tax Invoice - ABN 27 953 718 722

Thank you for booking with Rottnest Fast Ferries. Please ensure you read this confirmation email carefully.

### **Reservation Details:**

Reservation Number: **898322**Date of Reservation: 28 Jun 2016
Name of Clients: MEAD MINA

Contact Details: samjamead@gmail.com

**Booking Details:** 

Rottnest Day Return \$67.50

Tue 06 Dec 2016 Booking Ref: 426421

Adult (1 x \$67.50)

Tue 06 Dec 2016

Booking Ref: 426422

Day Hillarys - Rottnest 7.30am

1 Adu

Pickup: Rendezvous (Scarborough, West Coast Hwy Entrance)

@ 06:45 AM

Paid in Full - Thank you

Tue 06 Dec 2016



Booking Ref: 426423

Day Rottnest - Hillarys 4.30pm

1 Adul

## **Fares and Payments:**

Tour Gross \$67.50
Surcharges - Rottnest Admission Fee - Adult \$19.28 **Sub Total** \$86.78

Total Gross (Inc GST) \$86.78

GST \$7.89

### IMPORTANT BOARDING INFORMATION

If you have paid in full and have **no hire bikes or snorkels to collect**, you will NOT need to check in to the office and you may HEAD STRAIGHT DOWN TO THE FERRY as this confirmation email doubles as YOUR BOARDING PASS. Any freight (bikes and other sporting equipment) that has been booked and paid for can be taken down to the ferry with you. **If you have used any discount vouchers (including the Entertainment Book) for your booking these MUST be presented at our office prior to boarding.** 

We recommend that all passengers arrive at the ferry terminal 60 minutes prior to departure.

Please note **CHECK IN AT THE OFFICE CLOSES 30 MINUTES PRIOR TO DEPARTURE**. Any hire items and luggage delivery must be organised with our office prior to this time. If you are not checked in 30 minutes prior to your scheduled departure you will be allocated a seat and luggage delivery on

the next available departure.

**BOARDING CLOSES 15 MINUTES PRIOR TO DEPARTURE.** Please be ready for boarding at least 30 minutes prior to your scheduled departure time.

We reserve the right to refuse service to any passenger not checked in within the above time constraints.

#### TAKING YOUR OWN BIKES OR OTHER SPORTING EQUIPMENT?

If you are planning on taking your own bikes, surfboards etc., these CANNOT be delivered to your accommodation and will incur a freight charge in order to take them onto the ferry. Please have these items with you at boarding.

Electric Bikes - Please remove the battery to make it as light as possible for our crew to lift onto the ferry.

Fishing Rods - These do not incur a freight charge, but any hooks MUST be removed from the rod prior to boarding.

\* Any luggage crates and child trailers must be empty in order to allow for easy boarding.

### HAVE YOU HIRED A BIKE OR SNORKEL?

A **cash bond of \$25 per person** is required when hiring any bike or snorkel equipment from Rottnest Fast Ferries. Please see our ticket office at least 30 minutes prior to departure to pay this bond and collect your hire equipment before heading down to the ferry. Bonds can be collected from our ticket office when all the hire equipment has been returned on time and in the same condition in which it was hired. Please see our terms and conditions for more information.

If you have not yet hired a bike you can give us a call on 9246 1039 to add this to your booking.

### **PARKING**

There is FREE parking available at Hillarys Boat Harbour. Note that in Summer and during the school and public holidays the harbour can be extremely busy, we recommend you allow extra time to find parking if you are travelling during these times.

## HAVE YOU BOOKED A COURTESY COACH PICK UP?

Please ensure you check the time of your pick up AND drop off next to your ferry times above - if you do not have a pick up or drop off time and believe you have booked this in, please call 9246 1039 prior to the day of departure so we can confirm this with you. Please note courtesy drop off's operate after our 4:00pm/ 4:30pm ferries only.

Please ensure you are at the pick up location at least 5 minutes prior to your set pick up time, and make sure to look out for our bright blue and green bus! If you have been waiting 5 or more minutes past your pick up time and have not heard from us, please call us on 9246 1039.

Please contact us on 08 9246 1039 or <a href="mailto:reservations@rottnestfastferries.com.au">reservations@rottnestfastferries.com.au</a> should you have any enquiries.

Kind Regards, The Team at Rottnest Fast Ferries.

Shop 56 Southside Drive Hillarys Boat Harbour HILLARYS WA 6025 www.rottnestfastferries.com.au

Reservation Systems from <u>Jewel Business Solutions</u>

# Copies of Receipts for your Records: Receipt #1 for Reservation 898322:

| Tx: 000000032039637c<br>Ref: 898322        | Tx: 000000032039637c<br>Ref: 898322                    |  |  |
|--|--|--|--|
| ROTTNEST FAST FERRIES                      | ROTTNEST FAST FERRIES                                  |  |  |
| MERCH ID Payment Express XML TERM ID 09:39 | MERCH ID Payment Express XML TERM ID 28 Jun 2016 09:39 |  |  |
| VISA1227                                   | VISA1227   |  |  |
| APPROVED 00                                | APPROVED 00  |  |  |
| PURCHASE \$86.78 TOTAL AUD \$86.78         | PURCHASE \$86.78 TOTAL AUD \$86.78                     |  |  |
| PLEASE RETAIN AS RECORD<br>OF PURCHASE     | PLEASE RETAIN AS RECORD<br>OF PURCHASE                 |  |  |
|  |  |  |  |
| Signed:                                    | CUSTOMER COPY  |  |  |
| MERCHANT COPY                              |  |  |  |
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| Terms and Conditions: |  |  |
|-----------------------|--|--|
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