Samantha Gillies

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Junior Software Developer

Enthusiastic and dynamic software developer with a strong foundation in building robust, efficient software solutions. I have recently completed an intensive software developer bootcamp, where I have gained comprehensive training in coding, problem-solving, and software architecture. This educational experience has provided me with a solid foundation to excel in the software development field.

I excel in adapting to new technologies and methodologies, quickly integrating into diverse teams and office environments. My communication and interpersonal skills enable me to establish positive and collaborative relationships with individuals from various backgrounds, fostering a harmonious and productive work atmosphere.

I bring to the table a strong teamwork ethic and the ability to lead when necessary. I thrive in high-pressure and challenging environments, leveraging my technical expertise and problem-solving skills to drive successful project outcomes.

Skills

- Python
- Javascript
- Flask
- SQL
- Strategic Administrative Support
- AML Compliance Experience

- HTML
- React
- Git
- MongoDB
- Team Training & Mentorship
- Rapid Problem Resolution

- CSS
- Java
- API Integrating
- Customer Service Management
- Effective Time Management
- Tailored Communication

Professional Education

Professional Software Development, *Level 8 SQA*, *CodeClan/CodeBase*   07/2023 to 11/2023
I have successfully completed a 16-week software engineering bootcamp, where I gained expertise in Object-Oriented Programming (OOP), Test-Driven Development (TDD), paired programming and full-stack development.

Projects

Wiggle Waggy Walks | *github*
Wiggle Waggy Walks is a full-stack application featuring a **JavaScript** frontend and a **Java** backend. The application incorporates authentication and chat functionalities utilizing **Firebase**. Users can sign up, establish profiles, explore other users for walk invitations, create group walks and communicate with fellow users through messaging.
Javascript | Java | Firebase | React | Sass | HTML | CSS

Sizzle & Grill Aromatic Recipes | *sgar-recipes.vercel.app* **|** *github*
SGAR is a full-stack application developed with **JavaScript** and **MongoDB**. It offers users the ability to browse recipes, access individual recipe details, add recipes to favourites, include a recipe's ingredients to the shopping list and contribute new recipes.
Javascript | React | MongoDB | HTML | CSS

Portfolio | *samanthagillies.com* **|** *github*
My portfolio is a **JavaScript** application that I crafted to exhibit my projects. Users can explore my projects and access more information about me through this platform.
Javascript | React | MongoDB | HTML | CSS

Travel Bucket-list | *github*
The Travel Bucket-list is a full-stack application implemented with **Python** and **PostgreSQL**. It incorporates **CRUD** functionality, enabling users to peruse destinations, add new destinations and delete destinations as needed.
Python | PostgreSQL | Flask | HTML | CSS

Career Experience

Administrator, *Allen and Harris*   09/2022 to 07/2023

Providing attentive service for all client's from when they first enquire about selling their property until their property is exchanged. Making sure all contracts between Clients are correct and adhered to and making sure all parties understand the contract. Instructed all properties while making sure the client was kept informed through each process. Preform all AML compliance checks and ensuring all other branches also adhere to these guidelines. Following all procedures so Customer Due Diligence is completed and adhered to. Continuously maintaining a high standard of customer service to make sure both the Vendor and Purchaser are satisfied throughout the whole process.

- Complete all current AML checks and make sure all compliance is adhered to.
- Dealt with all issues in an efficient manner, swiftly solving issues to instil customer confidence.

Administrative Assistant, *ILAWS Scotland*   10/2021 to 09/2022

Dealing with all areas of office administration with Wills, Power of Attorneys and assist all clients with their enquiries and any amendments they require. Basic office duties such as scanning documents and building databases.

- Problem solving while making sure Client appointments fit in with Estate Planners routes.
- Optimised customer experience by maintaining high standards of service, promptly solving all issues.

Customer Experience Manager, *William Hill*   10/2016 to 10/2021

Oversee and contribute to the development of a successful five-member team responsible for delivering positive, genuine customer service. Direct effective management of all store operations, such as marketing planning, employee scheduling, and banking. Develop exceptional relationships with high amounts of customers, swiftly handling multiple inquiries. Enhance decision making by preparing in-depth weekly target reports. Take charge of the efficient management of petty cash.

- Received a promotion to a leadership role with increased responsibility after one year as Customer Experience Assistant.
- Determined marketing strategies according to offers to ensure achievement of demanding KPIs.
- Helped to continuously minimise costs by weekly stock audits and keepings timesheets within budget.