

SAMANTHA GILLIES

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PERSONAL SUMMARY

Enthusiastic and dynamic software developer with a strong foundation in building robust, efficient software solutions. I have recently completed an intensive software developer bootcamp, where I have gained comprehensive training in coding, problem-solving, and software architecture. This educational experience has provided me with a solid foundation to excel in the software development field.

I excel in adapting to new technologies and methodologies, quickly integrating into diverse teams and office environments. My communication and interpersonal skills enable me to establish positive and collaborative relationships with individuals from various backgrounds, fostering a harmonious and productive work atmosphere.

I bring to the table a strong teamwork ethic and the ability to lead when necessary. I thrive in high-pressure and challenging environments, leveraging my technical expertise and problem-solving skills to drive successful project outcomes.

EDUCATION

CODECLAN / CODEBASE

Professional Software Development | Level 8 SQA | 07/2023 - 11/2023

- Successfully completed Codeclan's intensive 16-week, in-person software development bootcamp, encompassing over 800 hours of comprehensive learning.
- Acquired proficiency in a wide range of technologies, including CSS, Express, Flask, HTML, Java, JavaScript, MongoDB, Node.js, Postgres, Python, React, SpringBoot, and more.
- Focused studies on Agile development methodologies, Test-driven development (TDD), and Object-Oriented Programming (OOP) principles.
- Demonstrated practical application of acquired skills through the completion of multiple projects aimed at reinforcing learning outcomes.

TECH STACK

- Angular
- Flask
- Full Stack
- Git
- HTML
- Java
- Javascript
- MongoDB
- Node.js
- Python
- React
- RESTful API
- Swift
- TypeScript

PROJECTS

Wiggle Waggy Walks

Github: [Client](#) | [Server](#)

Wiggle Waggy Walks is a full-stack application featuring a **JavaScript** frontend and a **Java** backend. The application incorporates authentication and chat functionalities utilizing **Firebase**. Users can sign up, establish profiles, explore other users for walk invitations, create group walks and communicate with fellow users through messaging.

Javascript | Java | Firebase | React | Sass | HTML | CSS

Sizzle & Grill Aromatic Recipes | [🔗](#)

Github: [Client](#) | [Server](#)

SGAR is a full-stack application developed with JavaScript and MongoDB. It offers users the ability to browse recipes, access individual recipe details, add recipes to favourites, include a recipe's ingredients to the shopping list and contribute new recipes.

Javascript | React | MongoDB | HTML | CSS

Portfolio | [🔗](#)

Github: [Client](#)

My portfolio is a JavaScript application that I crafted to exhibit my projects. Users can explore my projects and access more information about me through this platform.

Javascript | React | MongoDB | HTML | CSS

Travel Bucket-list

Github: [Client](#)

The Travel Bucket-list is a full-stack application implemented with Python and PostgreSQL. It incorporates CRUD functionality, enabling users to peruse destinations, add new destinations and delete destinations as needed.

Python | PostgreSQL | Flask | HTML | CSS

PROFESSIONAL EXPERIENCE

Allen and Harris Estate Agents

Administrator | 09/2022 - 07/2023

Provided attentive service for all clients from the moment they first enquired about selling their property until their property was exchanged. Ensured all contracts between clients were correct and adhered to and made sure all parties understood the contract. Instructed all properties while ensuring the client was kept informed throughout each process. Performed all AML compliance checks and ensured all other branches also adhered to these guidelines. Followed all procedures so Customer Due Diligence was completed and adhered to. Continuously maintained a high standard of customer service to ensure both the vendor and purchaser were satisfied throughout the whole process.

- *Completed all current AML checks and ensured all compliance was adhered to.*
- *Dealt with all issues in an efficient manner, swiftly solving issues to instil customer confidence.*

ILAWS Scotland

Administrative Assistant | 10/2021 - 09/2022

Handled all areas of office administration, including Wills, Power of Attorneys and assisting all clients with their inquiries and any required amendments. Conducted basic office duties such as scanning documents and building databases.

- *Resolved problems while ensuring client appointments aligned with Estate Planners' routes.*
- *Enhanced customer experience by maintaining high service standards and promptly addressing all issues.*

William Hill Bookmakers

Customer Experience Manager | 10/2016 - 10/2021

Oversaw and contributed to the development of a successful five-member team responsible for delivering positive, genuine customer service. Directed effective management of all store operations, such as marketing planning, employee scheduling and banking. Developed exceptional relationships with high amounts of customers, swiftly handling multiple inquiries. Enhanced decision making by preparing in-depth weekly target reports. Took charge of the efficient management of petty cash.

- *Received a promotion to a leadership role with increased responsibility after 9 months as Customer Experience Assistant.*
- *Determined marketing strategies according to offers to ensure achievement of demanding KPIs.*
- *Helped to continuously minimise costs by conducting weekly stock audits and keeping timesheets within budget.*