

# SAMANTHA CRESPO

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## SOFTWARE ENGINEER

With 9.5 years experience directly interfacing with customers in sales and customer service, I am passionate about problem-solving and interpersonal communication. Quick prototyping, being unafraid to try, fail and learn, and cross-team communication are where I excel and what excited me most about starting my career as a Software Engineer. Although my path is non-linear, I feel that such abilities may entice others by displaying my breadth of capability and adaptability. I thrive best in dynamic situations and I value solution-oriented approaches to problems. With my passion for the challenge of tackling problems, I look forward to delivering a tangible and creative product to tech companies. I'm excited for the opportunity to role model to other women that we can be a leader in tech despite being a minority. As a software engineer I'm proficient in JavaScript, React, HTML/CSS, SQL, Ruby and Rails with ~900 hours of training and more being added on daily.

## TECHNICAL SKILLS

Full-stack Development, JavaScript, React.js, Vue.js, Redux.js, Ruby/Ruby on Rails, C#, ASP.NET, Active Record, OOP, SQLite, PostgreSQL, SQL Server, HTML, CSS, Git/GitHub, REST API, RESTful Web Services

## SOFTWARE ENGINEERING PROJECTS

**EGG RECIPES** - <https://github.com/samkcrespo/Phase2-Project.git>

JavaScript, React, HTML, CSS

- Developed an application that features recipes that can be made using eggs. App focused on user experience, with attention to UI & accessibility.
- Features: React.js, React Routing, RESTful API, JSON database

**PET MATCHER** - <https://github.com/samkcrespo/Phase-3-Project-Front-end-.git>

Ruby, JavaScript, React, CSS, SQLite

- Developed an application that shows adoptable pets, as well as the ability to view & process adoption applications.
- Features: React.js, React Routing, Ruby, RESTful API

**VOLUNTEER NETWORK** - <https://github.com/samkcrespo/Phase-4-react-rails-api-project-backend>

Ruby, JavaScript, React.js, CSS, SQLite

- Developed an application to post and volunteer for local events in Denver, CO. Users must log in, and can view upcoming events, resign from events, and create new events
- Features: React.js, React Routing, Ruby, RESTful API

## EXPERIENCE

**Leasing Director | Gaines Investment Trust | Plano, TX | 2/2020 - 2/2022**

- Responsible for leasing 368-unit residential property, closing at 98-99% occupancy each month.
- Developed requirements and workflows to process lease applicants based on customer and Manager input.
- Supported property manager with property improvements, resident retention, notices, and communication
- Developed leasing processes achieving a 48 hour SLA for new application closure
- Managed & Marketed the 'Preferred Employer Program' to bring in ~4 additional residents per month
- Solved ~8 resident problems per day
- Established regular contact with everyone on my team to ensure they received support and direction

**Assistant Store Manager | Sprint | Plano, TX | 4/2017 - 5/2019**

- Liaised with sales teams to offer in-depth extensive knowledge of cellular networking issues
- Supported customers and sales staff in troubleshooting and resolving cellular network Issues
- Provided pre-sales support on possible cellular solutions to meet customer requirements
- Tested and trialed newly developed software patches on cellular devices
- Met and managed sales quotes of ~35 devices per month
- Awarded top seller of my region twice in a row [May 2017, June 2017]

**Store Manager | Secondhand Sports | The Colony, TX | 4/2012 - 3/2017**

- Appraised & purchased new and gently used sporting goods equipment.
- Reviewed and improved organizational effectiveness by developing processes, overseeing employees and establishing a highly motivational work environment
- Oversaw day to day operations and liaised with CEO on the development of team goals
- Managed team of 4-6 people, developed weekly schedules & organized team meetings

## EDUCATION

**Software Engineering Certificate – Flatiron, Remote 7/2022**

- Technologies used: React, jQuery, Bootstrap, HTML, CSS, JavaScript, APIs, GitHub, Ruby, Sinatra, Ruby on Rails
- Skills learned: Full-stack Development, Software Development, REST API, Debugging, Test-Driven Development, OOP

